

# Lesson 1

## Course organisation and requirements phase



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# Software Engineering project

- This project consists of the **development of a realistic application**, representative of a typical industrial software system, under semi-professional working conditions.
- The topic of the software system to be constructed is **proposed by a non-profit organisation** who participates in the organisation of this course.
- The project will be carried out by **groups of 6 to 8 students**.

# Course information

- 1st semester, 6 ECTS (15h + 45h)

*Master 1 (INFO21, SINF21, SINF2M1)*

- **Language:** English

- **Teacher:** Dr Sébastien Combéfis (sebastien.combefis@uclouvain.be)

*Compensates Prof. Kim Mens (in 2015–2016)*

- **Assistants:**

Christophe Limbrée	John Aoga
Michaël Saint-Guillain	Emery Kouassi Assogba
Hélène Verhaeghe	Parfait Tokponnon

- **Customer:** Victor de Beco (ASMAE ASBL)  
(debecovictor@gmail.com)



# Course goals

- Work in a **team**

*Roles, planning, meetings...*

- Develop a large-scale, **industrial-like software** system

*From its initial requirements to its final deployment*

- Follow a **model-based development** approach

*Document design decisions and software artefacts*

- Use appropriate **tools and frameworks**

*To get a good quality final product*

# Evaluation

- Continuous evaluation
  - 75%: Five intermediate evaluations (15% each)  
*Individual participation and intermediate report*
  - 25%: Final report, delivered system, documentation and tests, presentation and demonstration of the final product
- No possibility to do a second session for this course!

# Disclaimer

- LINGI2255 is a relatively “new” course
  - Third time the course is given in this format
  - No longer tightly coupled to SE course LINGI251
- Changes will be experimented this year
  - Based on course evaluations (with remarks from students)
  - Let us know as soon as possible if anything goes wrong
- Detailed information will be communicated gradually

# Project phases

- Project split in **several phases**
  - Requirement analysis (2 weeks)
  - Four intermediate phases (every 2 weeks)
  - Final report, project defence
- Intermediate phases depend on **development method**
  - Waterfall, agile... to be determined in first phase
  - Each phase requires to produce models, code...



# Points of attention

- **Database** modeling

*Refactor current database, propose data schema...*

- **Algorithmic** aspects

*Two main algorithms to propose...*

- **Documentation** and UX

*User and developer documentation, friendly UX...*

# The Tao of Programming



## The Tao of Programming by Geoffrey James

*Book four (Coding)*

*Thus spake the master programmer:*

*"A well-written program is its own heaven  
a poorly-written program its own hell."*

ISBN: 978-0-931-13707-5

# The Tao of Programming



ISBN: 978-0-931-13707-5

## The Tao of Programming

by *Geoffrey James*

*A program should be light and agile, its subroutines connected like a string of pearls. The spirit and intent of the program should be retained throughout. There should be neither too little nor too much, neither needless loops nor useless variables, neither lack of structure nor overwhelming complexity.*

*A program should follow the 'Law of Least Astonishment'. What is this law?*

# Team organisation

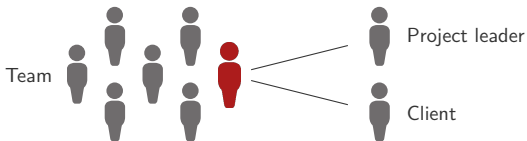
- Team with 6–8 developers

*One of which will be the (internal) project manager*

- Overseen by a **project leader** (teaching assistant)

- Weekly meeting

- Presenting progress and difficulties, assessing alternative options, feedback on intermediate reports, schedule monitoring



# Teamwork

- Role of the (internal) **project manager**
  - Spokesperson for the team
  - Delegates responsibilities to team members

- **Responsibilities** to be mentioned in reports

*And discussed with the project leader during the weekly meetings*

- Do not exclude **newcomers** to your team

*Managing unexpected situations is a skill that needs to be learned*

# The One Minute Manager



ISBN: 978-0-007-10792-6

## The One Minute Manager

by *Kenneth H. Blanchard* and *Spencer Johnson*

*The brief volume tells a story, recounting three techniques of an effective manager:*

*one-minute goals,  
one-minute praises and  
one-minute reprimands.*

*Each of these takes only a minute but is  
purportedly of lasting benefit.*

# Project defence

- In the **last week** before the Christmas holidays
  - On an evening between 6pm and 9pm
  - With the customer, the project leader and the professor
  - Mandatory for **all** team members
- Two parts (45 minutes)
  - 25 minutes of presentation (including questions)
  - 20 minutes of demonstration

# Courses

Week	Date	Room	Activity
W1	Mon. 14 Sep. 8:30–10:30am	SCES 01	<ul style="list-style-type: none"><li>■ Presentation of the case by the customer</li><li>■ Project introduction by the professor</li><li>■ Introduction to the requirements phase</li></ul>
W2	Wed. 23 Sep. 4:15–6:15pm	BARB 93	<ul style="list-style-type: none"><li>■ Q/A with the customer</li><li>■ Software architecture</li></ul>
W3	Mon. 28 Sep. 4:15–6:15pm	BARB 93	<ul style="list-style-type: none"><li>■ Test-Driven development (TDD)</li><li>■ Testing (client/server, interface)</li></ul>
W4	Wed. 7 Oct. 10:45–12:45am	BARB 93	<ul style="list-style-type: none"><li>■ Design patterns, good practices</li><li>■ Pragmatic programmer</li></ul>
W5	Wed. 14 Oct. 10:45–12:45am	BARB 93	<ul style="list-style-type: none"><li>■ Continuous integration</li><li>■ Project management tools</li></ul>



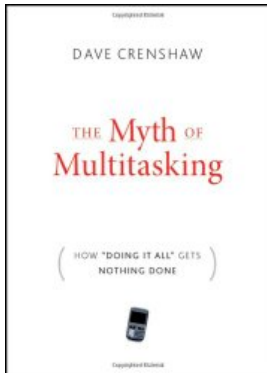
# Deadlines

Week	Date	Deliverable
W2	Fri. 25 Sep.	<ul style="list-style-type: none"><li>■ Requirements</li><li>■ Development methodology and planning</li></ul>
W4	Fri. 9 Oct.	<ul style="list-style-type: none"><li>■ Phase 1</li><li>■ Wireframe, mockups</li></ul>
W6	Fri. 23 Oct.	<ul style="list-style-type: none"><li>■ Phase 2</li></ul>
W7	Fri. 30 Oct.	<ul style="list-style-type: none"><li>■ Report on teamwork</li></ul>
W9	Fri. 13 Nov.	<ul style="list-style-type: none"><li>■ Phase 3</li><li>■ Link to deployed application with mandatory requirements</li></ul>
W11	Fri. 27 Nov.	<ul style="list-style-type: none"><li>■ Phase 4</li><li>■ Implementation (almost) finished</li></ul>
W14	Tue. 15 Dec.	<ul style="list-style-type: none"><li>■ Project defence</li><li>■ Final product demonstration</li></ul>

# Points of attention

- **Regular work** is mandatory, respect deadlines  
*75% of the final grade is based on continuous evaluation*
- Organise your team, assign **responsibilities**  
*Distribute work among team members*
- Reports should contain **relevant information** for the customer  
*Ensure traceability between reports, take remarks into account*
- **Be critical!**  
*Justify and discuss design decisions and possible alternatives*

# The Myth of Multitasking



ISBN: 978-0-470-37225-8

## The Myth of Multitasking by *Dave Crenshaw*

*"Remember this rule:  
the more responsibility you have,  
the more hats you wear,  
the more likely you are to become inefficient."*

# Freedom

- Free to select the **development method**

*Waterfall, agile, iterative, lean...*

- Free to choose your **planning and deadlines**

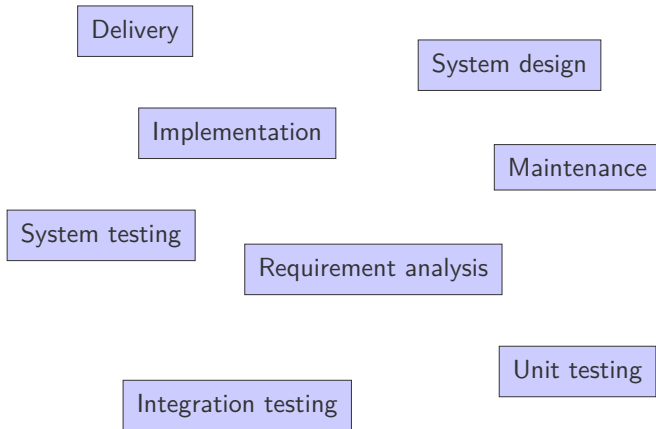
*Choose what to do for each deadlines, within course constraints*

- Free to select any **tools and frameworks**

*Management, development, scheduling... tools*

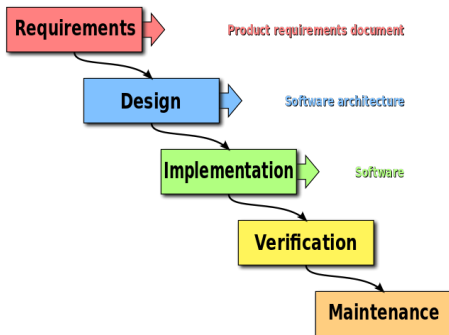
*Deployment, testing... frameworks*

# Software development process stages



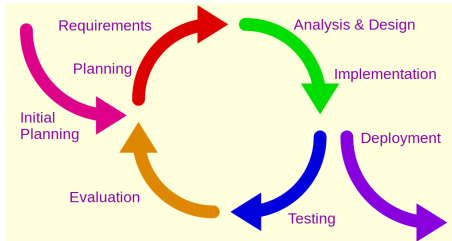
# Waterfall model

- **Step-by-step** waterfall between various development phases
  - Requirements “frozen” early in the life-cycle
  - Requirements validated too late



# Iterative and incremental model

- More **cyclic** software development process
- Essential part of other models
  - Rational Unified Process (RUP)
  - eXtreme Programming (XP)
  - Agile software development

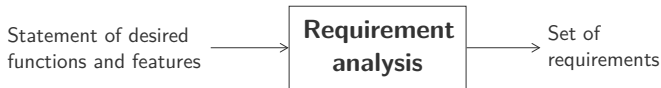


# Requirements analysis

- What are the **functional and non-functional** requirements?

*What the system should do*

- Built with information provided by the customer





# Software requirement

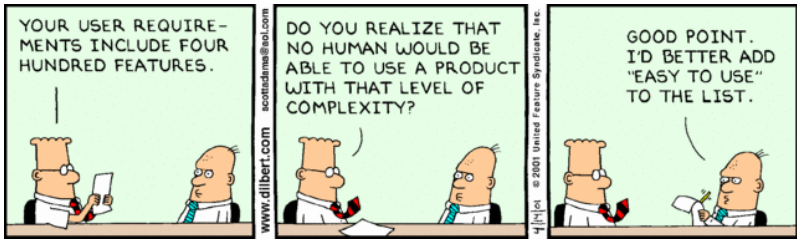
- **Definition:** “Statement about **what the proposed system will do** that all stakeholders agree must be made true in order for the **customer's problem** to be adequately solved.”  
(Lehtbridge & Laganieri, 2001)
- Important to get the **requirements right**
  - Wrong requirements main reason of failure of software projects
  - Building the right system VS. building the system right

# Don't be this person!

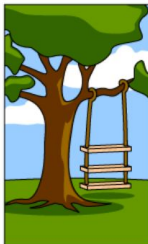
- **Hard but important** to get the right requirements!

*Questioning the customer helps in this phase*

- **Artefacts** can be built to communicate requirements



# How project really works



How the customer explained it



How the Project Leader understood it



How the Analyst designed it



How the Programmer wrote it



How the Business Consultant described it



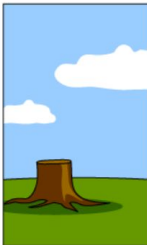
How the project was documented



What operations installed



How the customer was billed



How it was supported



What the customer really needed

# Rate of software engineering failures

“To err is human, but to really foul things up you need a computer.” —Paul Ehrlich

Requirements	Very high
Specification	Low
Design	Low
Implementation	Low
Installation	High
Operation	Enormous
Maintenance	Very high

- Project team delivers the product without having a clear understanding of what the customer wants
- The customer does not like it because the requirements have not been met
- This leads to project failure

<http://spectrum.ieee.org/computing/software/why-software-fails>

# Activity diagram

- Models **computational** or organisational **processes**

*High-level view of the behaviour and flow of software system*

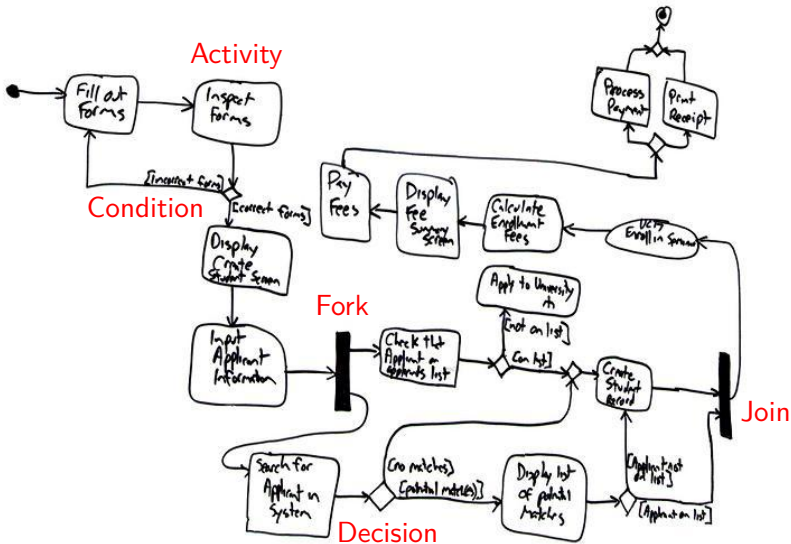
- Show the **overall flow** of control

*Kind of flowchart, with choice, iteration and concurrency*

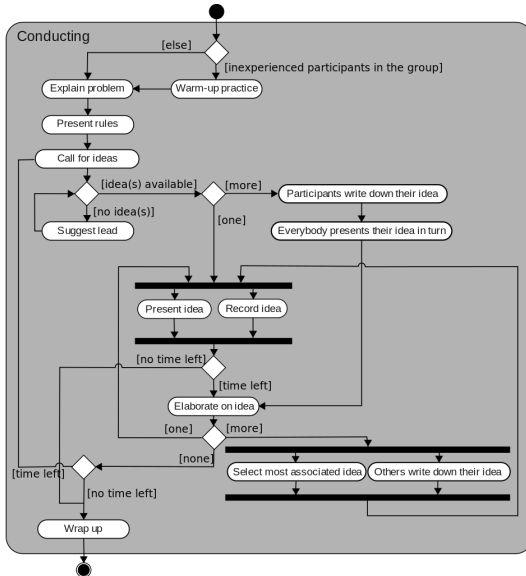
- Graphical representations of **stepwise activities** and actions

- Can be understood by end-users
- Focus on high-level activities (no implementation details)
- Show how the control flows from one activity to another

# Enroll in University



# Brainstorming process



# Use case

- **Interaction** between a role and a system to achieve a goal  
*Captures scenarios that the system should be able to handle*
- Brief **bullet points** list in natural language  
*List of actions or event steps*
- Contains just enough information to **get the idea across**



# Enroll in University

**Name:** Enroll in Seminar

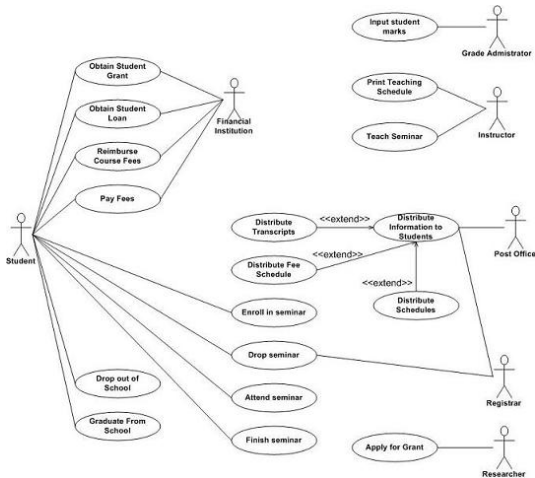
**Identifier:** UC 17

**Basic Course of Action:**

- Student inputs her name and student number
- System verifies the student is eligible to enroll in seminars. If not eligible then the student is informed and use case ends.
- System displays list of available seminars.
- Student chooses a seminar or decides not to enroll at all.
- System validates the student is eligible to enroll in the chosen seminar. If not eligible, the student is asked to choose another.
- System validates the seminar fits into the student's schedule.
- System calculates and displays fees
- Student verifies the cost and either indicates she wants to enroll or not.
- System enrolls the student in the seminar and bills them for it.
- The system prints enrollment receipt.

# Use case diagram

- In conjunction with more textual descriptions of use cases



# Requirements phase

- **Duration:** From September 14, 2015 to September 25, 2015
- **Deliverables:**
  - Chosen software development method
  - Chosen initial planning
  - Report on requirement analysis (functional/non-functional/UI)
- **For the customer:** three use cases for
  - Registration of a player
  - Registration of the owner of a court
  - Creation of a group

# Questions to customer

- Questions about requirements to send to the customer

*Contact to be taken by the project manager*

- The customer will answer these questions

*During next course on Wednesday September 23, 2015*

# Todo

- Register on Moodle

*LINGI2255 Software Engineering Project*

<http://moodleucl.uclouvain.be/course/view.php?id=7599>

- Form teams, and select project manager

*Deadline 4pm, Thursday September 17, 2015*

- Plan weekly meetings with project leader

*The first one must be before W2 deadline*

- **Work**, read project specifications carefully

*Work on requirements analysis phase, contact customer*

# Credits

- Pictures of books from Amazon
- <https://openclipart.org/detail/177854/person-icon>
- [https://en.wikipedia.org/wiki/File:Waterfall\\_model.svg](https://en.wikipedia.org/wiki/File:Waterfall_model.svg)
- [https://en.wikipedia.org/wiki/File:Iterative\\_development\\_model.svg](https://en.wikipedia.org/wiki/File:Iterative_development_model.svg)
- <http://adamstacoviak.com/dilbert-user-requirements-four-hundred-features/>
- [http://www.w-uh.com/posts/090823-how\\_projects\\_work.html](http://www.w-uh.com/posts/090823-how_projects_work.html)
- <http://www.agilemodeling.com/artifacts/activityDiagram.htm>
- [https://en.wikipedia.org/wiki/File:Activity\\_conducting.svg](https://en.wikipedia.org/wiki/File:Activity_conducting.svg)
- <http://agilemodeling.com/artifacts/systemUseCase.htm>
- <http://agilemodeling.com/artifacts/useCaseDiagram.htm>