

UX Theme documentation



User Brief

What are the business goals of KEA?

- Store information and documents.
- Connect employees and management
- Create communication

Who's the target audience?

- employees
- students
- management

What functions does frontier have?

- a way to access schedules,
- a way for staff to send out news
- a way to hand in assignments
- contact information on staff and students
- an online library for students to access teaching material and other relevant documents
- a way for teachers to give feedback

User Brief

Fronter sitemap

main

dagens messages
reminders documents
bookmarks schedule
student info(int) frontpage news
archive canteen learn danish
student info news
frontpage news archive
canteen counselling dsr
study quality status updates library
link share

rooms |
all |
kea
mmd a 2018 tools
log on languages
student lounge news
djr build
djr design
djr digital
djr tech archive
sport
friday bars internal hrs
dsfr marketplace

USER NAME

1. semester
2. semester
3. semester
4. semester

Search
calendar
literature
UMS
Main

Members
Portfolio

My profile
help
log out

User Brief

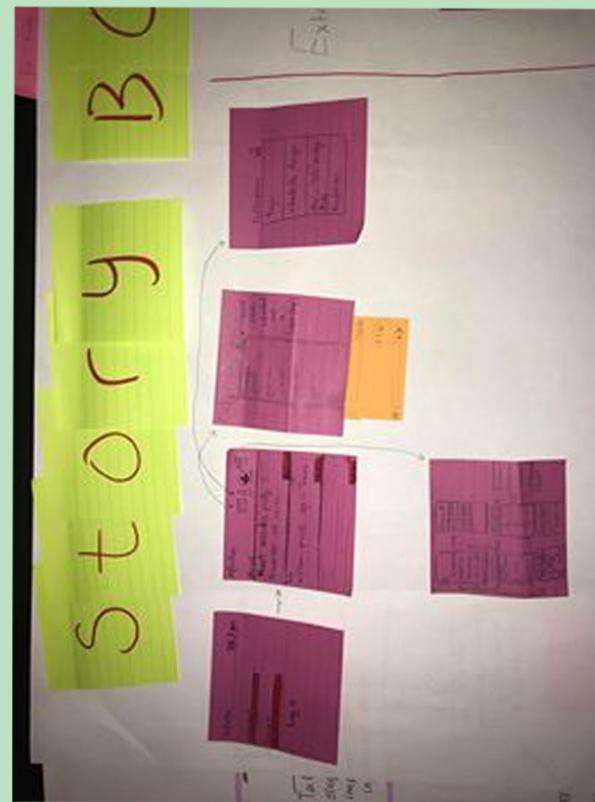
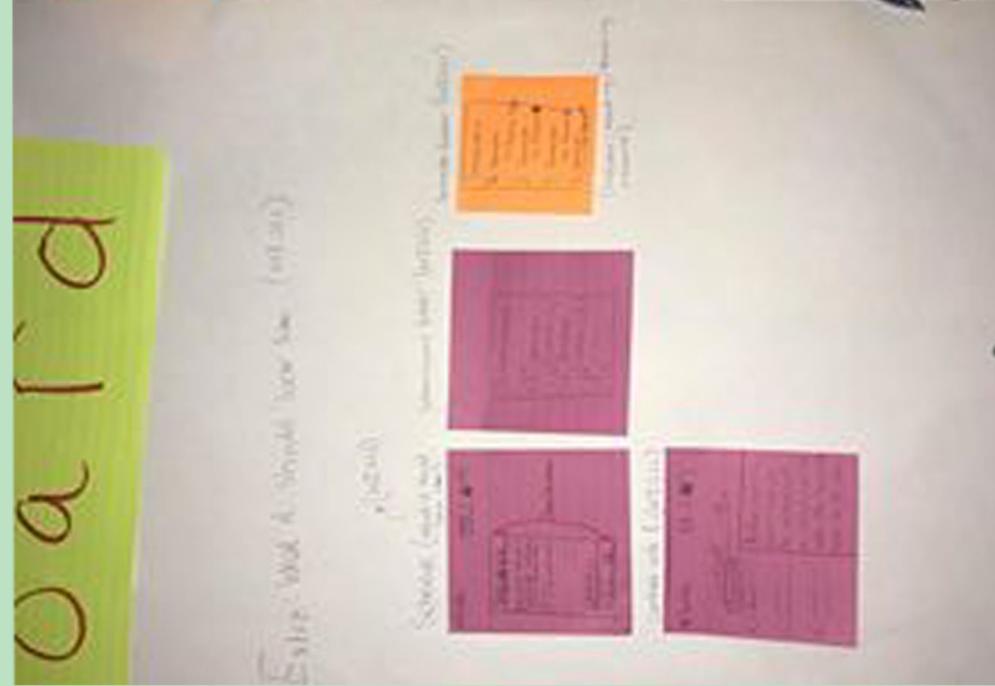
User Goals

- keep up with homework
- hand in assignments
- study and restudy
- contact staff
- find opening hours for campuses
- contact classmates
- do well in school
- look for school activities such as tech lounge events
- look back at old lectures and assignments
- get feedback for work

User Research & Design Sprint

due to my bipolar disorder, I went through a depressive episode all through December. I couldn't attend lectures or do any work during the first two weeks of this theme. Therefore I never got to do these assignments. However, Hana and her group let me use their research and XD prototype to create my own web prototype in week 3.

The user brief was also done during the exam period, due to this. down below is some week hana has shared with me.



Prototype:

https://xd.adobe.com/view/0b23f378-550d-462f-7a4d-ef414d73ba0b-7d12/?fbclid=IwAR3DDZ_J1edNtDDBJUT4hVSjsD7tTqkt7ih6ZgJb-1R6sbQ0vbvv2sL_MWA&fullscreen

Web prototype

<https://github.com/ourangeloofsorrows/betterfronter>

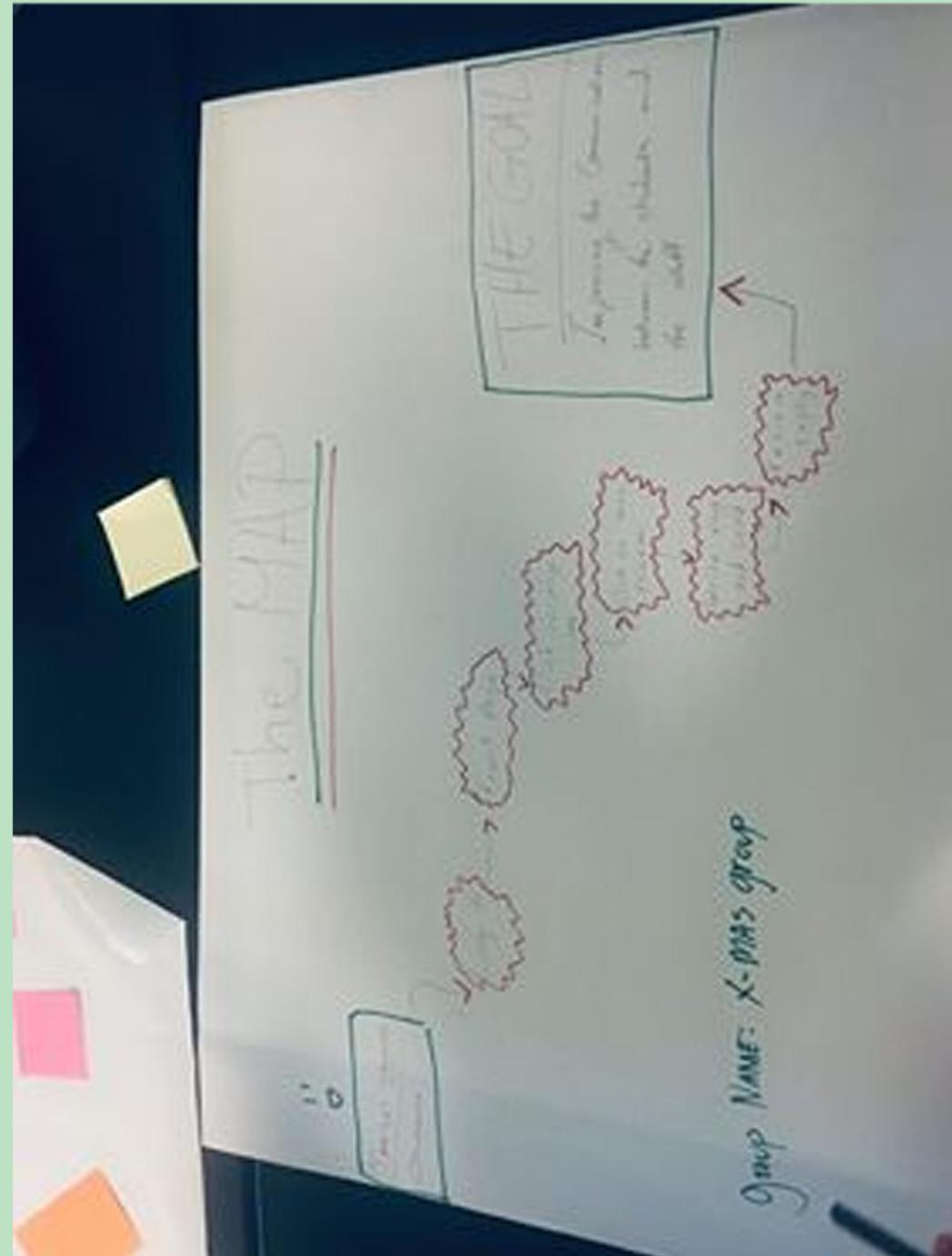
Design Sprint: Native app

we wanted to design a messaging option for our porta, but at first we all out down our ideas based on knowledge we have gained in the previous weeks, doing tests on the subject

link to google doc:

https://docs.google.com/document/d/1FeGYKc6wPzGduukDw_qCT-ETYnY_ENVsp8O6FRwgd4Y/edit?fbclid=IwAR0_skU0ZsJo_L2-yhugmo6eFrUWXXW47MtJ-7kgiztB1DxZQ2Qejypf5vac

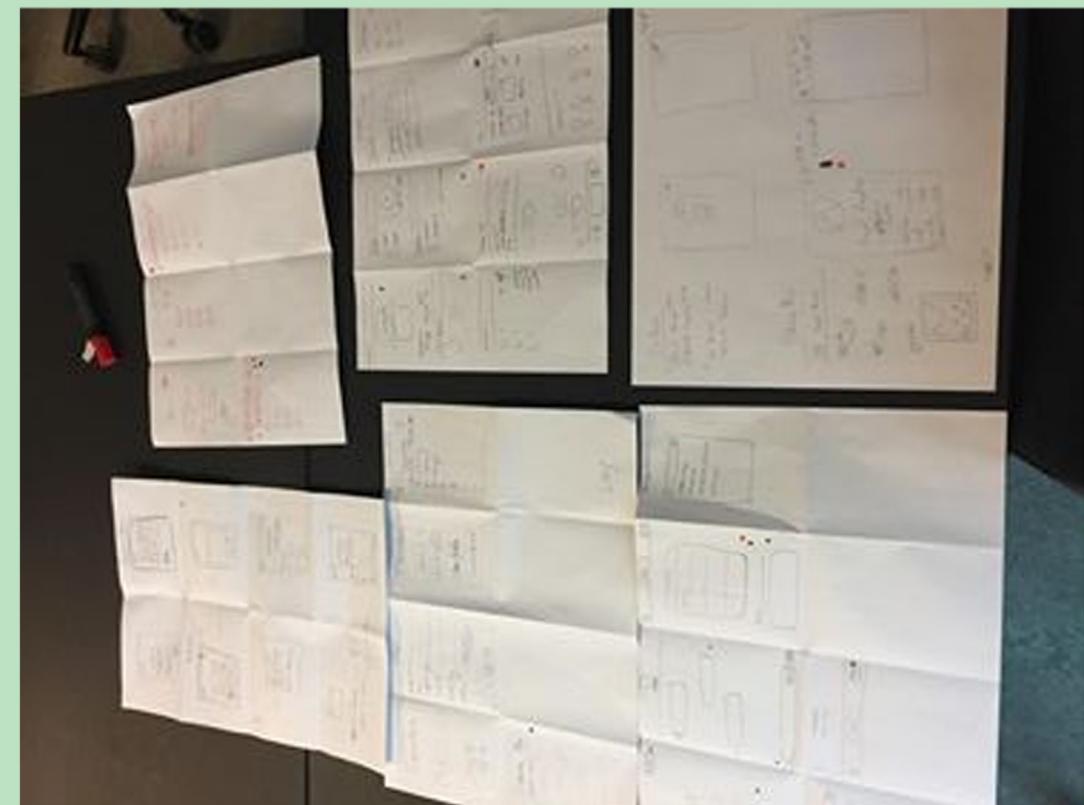
the map



Design Sprint: Native app

how might we?

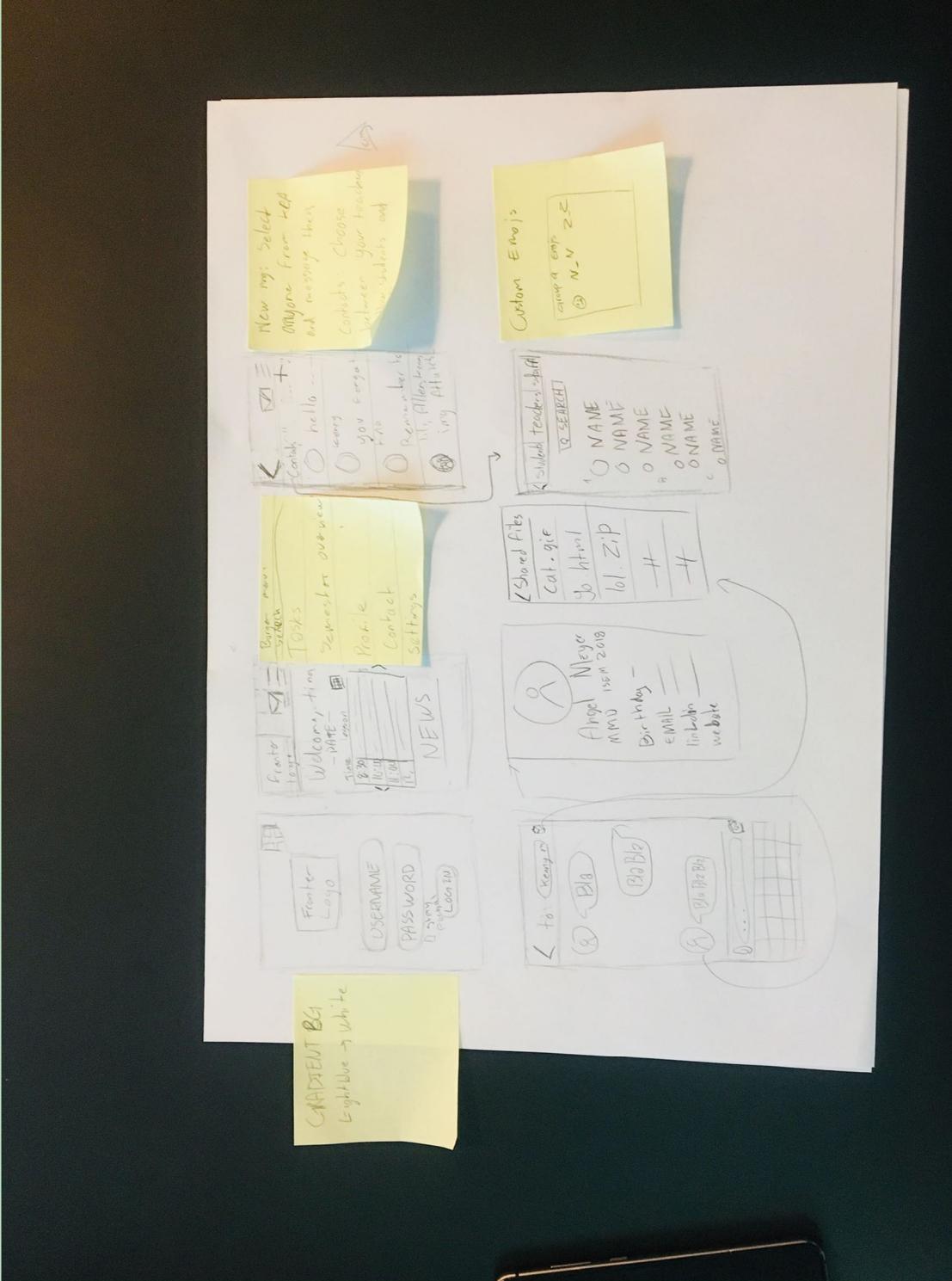
- how might we make Fronte more popular than other social media
- how might we make the messaging system easy to use
- how might we make the user notice their messages
- how might we make it easy to write group chats
- how might we make it easy to exchange files



8 min sketch + dots

Design Sprint: Native app

final sketch

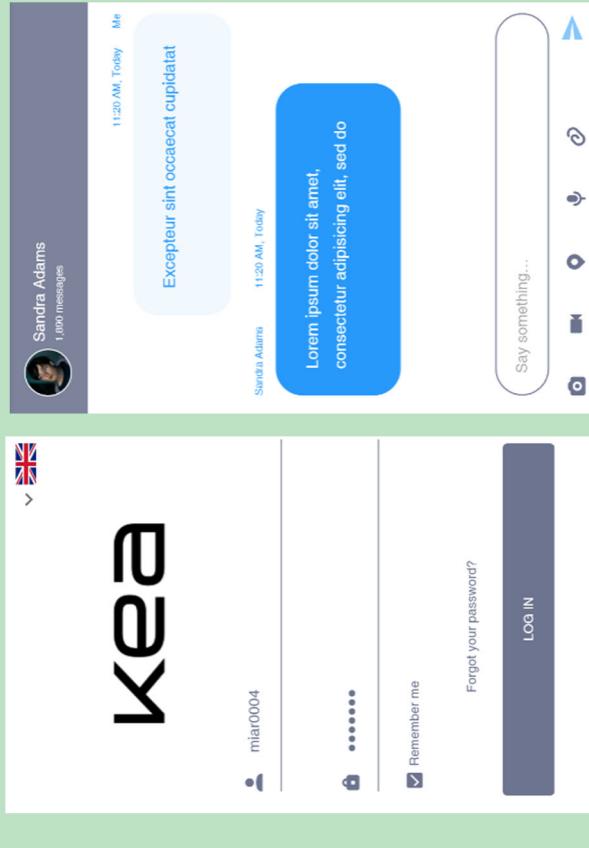


XD prototype:

<https://xd.adobe.com/view/83af3196-53ba-46ad-4bea-b8d569d16712-f59e/?fbclid=IwAR30idmLFbzsvawEEeGOSCj0gY4MXtURP6setGmTw4UjxasRq3JvNIHRFFPk>

Design Sprint: Native app

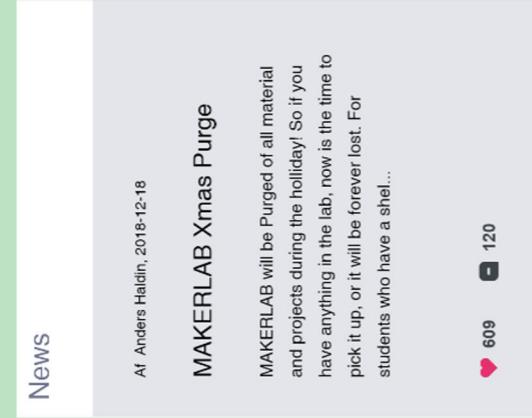
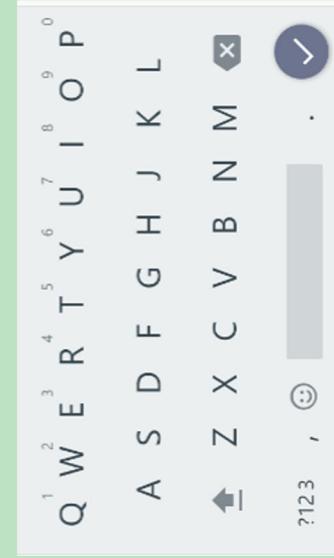
UI kits



wireframes



keyboard



news post

Design Sprint: Native app

pitch

our main goal was to improve communication for students, as they were our target audience.

we made the message option a very central part of our design. We added contacts and group messaging as options. we also divided the contact bar into 3 parts: Students, staff and teachers, to make it easier to find what you are looking for.

on top of this we also added a schedule and news section to the homepage.

feedback

we didn't do user tests, which meant we lacked strong supporting arguments for our design.
the teachers mentioned having a messenger-like option in front would be good to cut out all other noise that you get from normal social media.

we got advice on user research, and how important that is for future reference.