

# RETURN AND EXCHANGE POLICY

## Eligibility for Returns & Exchanges

- Items can be returned or exchanged within 30 days of the purchase date.
- The product must be in unused and unopened condition, with all original packaging and labels intact.

## Non-Returnable Items

The following items are not eligible for return or exchange:

- Personalized or custom products.
- Items marked as final sale.
- Opened or used items (unless defective).

## Return Shipping

- Customers are responsible for the return shipping costs unless the item is defective or damaged.
- We recommend using a trackable shipping service or purchasing shipping insurance for returns.

## Exchanges

- If you would like to exchange an item, you can do so for the same item in a different size or color, or for another product of equal value.
- If there is a price difference, you will need to pay or be refunded the difference.

## Customer Support

For any questions or concerns regarding our return and exchange policy, please contact us at:

Email: [support@example.com]

Phone: [Your Contact Number]