Naresh Ramesh

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Work Experience

Current Jun 20

Tech Lead - Payments

Setu, India

- As a lead for the UPI & BBPS platforms, managed a reporting team of 6 engineers through an acquisition, streamlined planning, on-call, incidents and docs, led the designs for Setu's UPI Switch to support 150k merchants, revamped money flows for both products in a month amidst regulatory changes, internal tools & dashboards atop a new data lake eliminating daily engineering support and security improvements passing 5 external InfoSec Audits.

- **Software Engineer 3 Payments**
- As an early engineer, grew the team from 5 to 35, gained expertise in Go, ECS, SQS, RDS, S3, DynamoDB, Cloudwatch, Terraform, Web security, fixing production with service & settlements continuity even after failures.
- Designed and built refunds on UPI, covering data and fund movement for automated & API-initiated flows.
- Built a customizable no-code tool for billers to collect bill payments via BBPS by simply uploading Excel sheets.
- Wrote Setu's developer-facing console from scratch, covering Auth with Keycloak, onboarding, configuration, KYC, real-time reports, 2FA, User & API key management and support being embedded as iframe with seamless sign-in.
- Extended UPI Deeplinks with a SSR NextJS shortlinks service with custom payment flows for web, Android & iOS.

May 20 Aug 18

Software Engineer 2 - Mint

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- Built an email & push notifications system for Mint's 4M MAU, iterating with PM, XD, mobile & marketing teams.
- Led CCPA compliance for Bills on Mint with Kafka-driven async architecture for reading and deleting all user data. **Software Engineer Quickbooks Online (QBO)**
- Wrote async GraphQL APIs with Redis caching and cross-channel (Web, iOS, Android) billing for QB Self-Employed.
- Refactored critical APIs with recommended design patterns with error & performance monitoring on Splunk.
- Wrote a Java library adopted across teams to publish business & performance metrics with retries to Wavefront. **Site Leader for Open Source**
- One of 14 core contributors to set up the OSS and Inner Source program for Intuit, liaising with engg & legal teams.

Jul 18

Google Summer of Code (GSoC) contributor

gRPC (Cloud Native Computing Foundation)

May 18

- Added Bazel support for building the gRPC Python codebase, with custom Skylark rules for the Cython modules.
- Extended support to Google's internal CI (Kokoro) as well, allowing incremental build & test runs with Bazel.
- Reported issues in rules_python's experimental pip support, module-level logger specification for libraries.

Jul 17

Software Engineer Intern - Quickbooks Online (QBO)

Intuit, India

- May 17
- Wrote a GraphQL API in Java for opting out of a QBO trial subscription, with 95% unit & integration tests.
- Worked on a Machine Learning model for predicting potential paid customers for QBO from trial user data.

Jun 16

Software Engineer Intern

ezDI, India

- May 16
- Automated migration & replication of real-time data from AWS RDS to Redshift, optimized for full-table queries.
- Integrated a Business Intelligence (BI) platform pulling data from Redshift into the enterprise analytics platform.

Education

2013-2018

Bachelors + Masters in **Computer Science and Engineering** - Indian Institute of Technology, Kharagpur Teaching assistant for Compilers (CS31003) and Data Structures (CS19001)

Technical Skills

Languages

Go, Python, Javascript/Typescript, HTML, CSS, SQL

Frameworks Platforms

Databases

React, Redux, Flask, Celery, NodeJS, Bazel, OpenAPI, Webpack, Ginkgo, Fictoan, Framer, Marshmallow AWS, Docker, Elasticsearch, Kibana, Grafana, Keycloak, OpenResty/Nginx, GitHub Actions, Gitlab CI/CD

Postgres, DynamoDB, MongoDB, Redis

Publications

• Learning to extract comparison points of entity pairs from Wikipedia articles

JCDL 2018

Novel comparative text mining using relational tuples to model & measure semantic commonality for 2 documents and tabulating them. Published at Proceedings of the 18th ACM/IEEE on Joint Conference on Digital Libraries (JCDL), 2018.