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| **Career Objective** |

To obtain a challenging and responsible role in an organization where I can utilize my skills in constituting effectively to the success of the organization

Professional Summary

* 3.1years of total work experience as TSM Administrator.
* Good Experience on storage and backup tools like Tivoli storage manager (**v6.3.2**) and (**v7.1.7.100**).
* Good Experience on Managing a TSM servers
* Good experience on Incident, Problem and Change managements to support OS/TSM related activities..
* Strong analysis and problem solving skills.
* Good knowledge on Unix Commands and Vi Editor.

**Professional Experience**

* Working as **TSM ADMIN** in **IBM(India) pvt.limited**, Chennai from aug 2014 to sep 2017.

Tools

Tivoli Storage manager (TSM 7.1.7.100), IBM TS3500, TDP for SQL, Siebel,Maximo, BA Client (7.1.6.4),

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| **Technical Skill Set** |

* Administration and troubleshooting Tivoli storage manager (TSM)
* Good Working experience Creating and Managing TSM Policies as per requirement.
* Installing and Configuring TSM BA clients.
* Working on file system backups and restores on Unix environment.
* Working experience on TS3500 Library environment.
* Good Working experience on performing Restores and Archive on all client platforms.
* TSM database and Recovery log management.
* Good working experience on troubleshooting on Missed/Failed backups.
* Good experience on creating and managing client option sets and knowledge on backup sets.
* Good Experience on Finding the Route cause in case of TSM Server down.
* Good Working experience on deleting Unwanted File spaces from TSM server by Coordinating with Supported teams
* Planning TSM job schedules to take periodic backups of production and Test servers.
* Involved Most of TSM Server Failover and Failback activities.
* Good Experience on Managing Scratch tapes between Logical libraries.
* Managing the Library for availability of Scratch Volumes, Check-in, Check-outs, Drives availability, and Setting Paths
* Good Working Experience on configuration and troubleshooting of LAN FREE Backups.
* Working experience on Decommission of nodes and migration of nodes from one TSM server to another server.
* Good knowledge on Disaster Recovery Management.
* Working experience on TDP for ORACLE and TDP for SQL.
* .Preforming Daily health check reports as per costumer requirement
* Coordinating with vendors for fixing server hardware related issues.
* Good Working Experience on creating a Changes for Upgrading BA Clients and TSM Servers.
* Well experienced in ownership, coordination, and escalation of incidents to make it resolved fast.
* Experience in incident, problem & change managements.

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| **Project Details** |

**Project # 1: 2014 Dec to Till Date**

Organization : IBM

Project : AMM

Technology/Software : Tivoli Storage manager (TSM),siebel

Client : AMM

Role : TSM Admin L2.

**Responsibilities:**

* Managing TSM Servers and Client backups in 3 different sites.
* Administering IBM TSM Servers with System Privileges.
* Working on Restoration and Archives as per Customer requirements.
* .Managing TSM Storage Pools( Migration and Reclamation)
* Good working experience on Installation and Configuration of various Client nodes on all UNIX and Windows platforms.
* Creating additional space to TSM Database and Recovery Log and Disk Storage pools by working with Unix Project Team.
* Configuration of library which includes Drives and Paths.
* Troubleshooting Tape drive and Path related issue and Raising Hardware calls if need any Replacement or Vendor support
* Media management which includes – Maintenance of Scratch tapes, Check-in, Check-out, Ejecting and recalling tapes.
* Daily working on bad tapes like damaged Files and damaged Volumes and read/write errors in volumes.
* Good experience on Shared Libraries.
* Daily working on Health check reports and troubleshooting in case of any threshold exceeds.
* Managing DRM cycle for reusing the tapes from offsite to onsite.
* Planning TSM backups with required retention periods and defining the Policy Domains and Management Class accordingly.
* Good experience on working on Missed/Failed backups and fixing the repeated failure issue by Creating Problem Management.
* Upgrading BA Clients and TDP for Oracle nodes by Creating Change Management.
* Tuning of TSM Server and Client parameters to improve backup performance.
* Defining of Policy Domains based on Client requirement with required retentions.
* Planning TSM Schedules for periodic backups of production and test servers.
* Good experience on Restoring Client data based on Customer requirement.
* Good working experience on managing B-A Client Scheduler services by using DSMCAD process.
* Working experience on De-commission of nodes and migration of nodes from one TSM Server to another Server.
* Good experience on managing of Archive and Retrieve functions on all platforms
* Installing and configuring TDP for MSSQL for SQL Databases.
* Daily working on tickets like Incidents, Service request and activities.

**Project # 2: 2012 OCT to 2014 Nov**

Organization : IBM

Project : cloud managed services delivery

Technology/Software : Tivoli Storage manager (TSM),Maximo

Client : cloud managed services delivery

Role : L1 Support for TSM (Supporting US client 24\*7)

**Responsibilities:**

* Health check of all TSM servers
* Preparing Daily reports on Missed/Failed backups and working accordingly.
* Monitoring TSM backup status on daily basis.
* Performing system restores and archives on daily basis.
* TSM Server Management, Client Management [Registration, Installation, configuring client parameters, associating to schedules and scheduler service configuration]. .
* Daily working on Read/Write errors in volumes.
* Providing L2 support for TSM Backup & Recovery administration.
* Working experience on Decommission of nodes and migration of nodes from one TSM Server to another TSM Server.
* Daily working on tickets like Incidents, service request and activities..
* Preparing daily reports like missed/failed, repeated failures, backup success rate reports.
* Resolving restoration and retrieve tickets by with SLA period.
* Resolving issues based on the priority and within SLA on 24X7 support.
* Working on Tape management [check-in, check-out, Eject, Recall] on schedule basis.
* TSM Server Management, Client Management [Registration, Installation, configuring client parameters, associating to schedules and scheduler service configuration].
* Troubleshooting admin schedules [Reclamation, Migration, Expire inventory, Delete Volume history.
* Troubleshooting Recovery LOG, DB and Storage pool Issues.
* Working experience on backup and restore technologies including setting up client nodes, domains, policy settings, management class, copy groups, include/exclude list.
* Identifying of Tape volume errors, restore data from offshore volume and remove from storage pool and checkout the volume from Library..

Education

B.sc (chemistry from csjm University)