

# BUSINESS REQUIREMENT DOCUMENT

Integration of Trading, Financing, and  
Technology in the Agricultural Ecosystem

# 2024

Presented By  
**Land Fortune Marketplace**





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## LIST OF ABBREVIATIONS AND ACRONYMS

<b>AREX</b>	Agricultural Research and Extension
<b>AFCF</b>	The Agricultural Financing Clearing Facility
<b>AEOs</b>	Area Extension Officer
<b>BLE</b>	Bluetooth Low Energy
<b>CBPs</b>	Common Buying Points
<b>GMS</b>	Global System for Mobile Communications
<b>IEG</b>	Integrated Engineering Group
<b>IoT</b>	Internet of Things
<b>KYC</b>	Know Your Customer
<b>LFM</b>	Land Fortune Marketplace
<b>LoRa</b>	Long Range
<b>LTE</b>	Long-Term Evolution
<b>R&amp;D</b>	Research and Development
<b>TDD</b>	Technical Design Document
<b>ZMX</b>	Zimbabwe Mercantile Exchange



## EXECUTIVE SUMMARY

Land Fortune Marketplace (LFM) is poised to play a transformative role in Zimbabwe's agricultural value chain by delivering innovative solutions in trading, logistics, and financing. Through its collaborative efforts with key stakeholders, including the Zimbabwe Mercantile Exchange (ZMX), Escrow Fintech, FINSEC, and Integrated Engineering Group (IEG), LFM aims to enhance market participation, improve financial accessibility, and streamline operational efficiencies for farmers and other participants.

LFM's initiatives focus on being an aggregator in key areas such as advancement in trading and market-making activities, warehouse receipt systems to unlock production financing, and establishment of the Agricultural Financing Clearing Facility (AFCF) to enhance transparency and to mitigate risks like side marketing. These efforts are underpinned by robust technical infrastructure, efficient payment systems, and capacity-building programs designed in partnership with stakeholders to empower farmers and improve sustainability.

By integrating technology, structured financing, and operational efficiencies, LFM enables farmers, traders, and stakeholders to access markets, secure funding, and manage logistics transparently and effectively. Additionally, by addressing critical challenges and leveraging the strengths of its collaborators, LFM is committed to delivering long-term growth, resilience, and innovation to Zimbabwe's agricultural sector, ensuring measurable benefits for all participants in the ecosystem.

## DOCUMENT CREATION

This document was prepared through consultations with stakeholders from LFM, ZMX, Escrow Fintech, FINSEC, EOS and IEG. The document describes the overall LFM process and system requirements and maps to services provided by various stakeholders.

### 1. Authors and Contributors

Representatives from operations, technology, finance, and strategy teams contributed insights.

**Lead Author:** [Insert Name], [Title/Role]



Contributors		
Name	Organisation	Title/Role
	ZMX	
	Escrow Fintech	
	IEG	
	FINSEC	
	EOS	

## 2. Review and Approval

This BRD has been reviewed and approved by representatives from LFM, ZMX, Escrow Fintech, FINSEC, EOS and IEG. Their collective input ensures that the document aligns with strategic goals and operational requirements across all stakeholders.

## 3. Version Control

Version	Date	Author/Contributor	Description of Changes
1.0		Lead Author	Initial draft
1.1		Reviewer Name	Incorporated stakeholder feedback.
1.2		Reviewer Name	Incorporated stakeholder feedback.
1.3		Reviewer Name	Finalized for approval

## 4. Stakeholder Engagement

The creation of this document involved active input and collaboration from the following key stakeholders:

- ❖ **Land Fortune Marketplace (LFM):** Strategy and operational leadership.
- ❖ **Zimbabwe Mercantile Exchange (ZMX):** Market operations and compliance teams.
- ❖ **FINSEC:** Trade and production financing solutions (financial services) representatives
- ❖ **Escrow Fintech:** Technical infrastructure representatives.
- ❖ **EOS:** API development, system optimisation, and technical integration support.
- ❖ **Integrated Engineering Group (IEG):** Logistics, research, and capacity-building specialists.



## **5. Distribution and Accessibility**

The finalised document will be distributed electronically to all relevant stakeholders and stored in LFM's document management system. It will also be accessible through the shared project platform for ongoing reference and updates.

## **PURPOSE**

The purpose of the Business Requirements Document (BRD) is to outline the strategic vision, objectives, and operational framework for LFM to support and enhance Zimbabwe's agricultural value chain. The document highlights LFM's critical roles in driving efficiency, improving market access, and delivering innovative financial and technological solutions to agricultural stakeholders.

Additionally, the BRD defines the integration of trading, logistics, and financing systems, detailing the interconnected roles and responsibilities of key collaborators to ensure seamless operations. By leveraging these synergies, LFM aims to empower farmers, streamline processes, and create a robust ecosystem that fosters growth, transparency, and sustainability in Zimbabwe's agricultural sector. The document serves as a roadmap for stakeholders, ensuring alignment in achieving the project's objectives.

## **BUSINESS CONTEXT AND BACKGROUND**

Zimbabwe's agricultural sector is pivotal to its economy, yet farmers face challenges such as limited market access, logistical inefficiencies, and inadequate financing. By leveraging partnerships with ZMX for trading, FINSEC for financing, and Escrow Fintech, EOS and IEG for technological integration, LFM ensures farmers and stakeholders can access tools and opportunities that enhance productivity and profitability by:

- ❖ Offering digital marketplaces for fair commodity pricing
- ❖ Introducing traceability through livestock tagging systems
- ❖ Enabling warehouse receipt financing, invoice discounting and order finance for improved liquidity
- ❖ Leveraging R&D for sustainable farming solutions



## Scope

Key integrations with partners such as ZMX, FINSEC, IEG, and Escrow Fintech are highlighted to achieve operational synergies.

The scope includes:

- ❖ Development and implementation of APIs and Data Management Systems for seamless integrations with ZMX, IEG systems, financial institutions, and third-party service providers.
- ❖ Establishment of an Inputs Management System to allocate agricultural inputs to eligible farmers.
- ❖ Development of a warehouse receipt system in collaboration with ZMX for crop and livestock collateralisation.
- ❖ Inventory management and logistics integration for the efficient movement and storage of agricultural produce.
- ❖ Introducing livestock tagging and management systems to ensure traceability and enhance market access.
- ❖ Collaborating with financial partners for production and trade financing solutions.
- ❖ Deployment of tools for evaluating input usage, crop/livestock progress, and compliance.

## Business Objectives

- ❖ Ensure equitable and efficient distribution of agricultural inputs to farmers while minimising risks such as side marketing.
- ❖ Provide farmers with efficient market access, fair pricing, and improved cash flow through ZMX platform.
- ❖ Simplify financing processes via warehouse receipts, invoice discounting, and production financing mechanisms.
- ❖ Enhance logistical and operational support to optimize agricultural output and reduce inefficiencies.
- ❖ Foster transparency and accountability through traceability systems and centralised credit facilities.
- ❖ Deploy tools and personnel to track and evaluate input usage and production to ensure compliance and maximise yield.



- ❖ Promote sustainable agricultural practices by training farmers and deploying innovative technologies.

## KEY STAKEHOLDERS

### Internal Stakeholders

- ❖ **LFM:** Platform aggregator, responsible for onboarding farmers, inputs allocation, livestock management, market making, monitoring and evaluation, and payment management; while ensuring transparency and operational efficiency throughout the ecosystem.
- ❖ **Fortune Logistics:** Ensures efficient transportation of goods.
- ❖ **IEG:** Develops and maintains the technological infrastructure, including APIs and IoT systems, to enable data integration, real-time monitoring, and actionable analytics across the platform.
- ❖ **EOS:** Works alongside IEG to optimise and deploy APIs, ensuring seamless interoperability between systems and enhancing the scalability and efficiency of LFM's ecosystem.
- ❖ **Home Meats (Subsidiary of IEG):** Aligns meat production with financing solutions and trading mechanisms.

### External Stakeholders

- ❖ **Zimbabwe Mercantile Exchange (ZMX):** Manages the trading platform, facilitating auctions and issuing Warehouse Receipts for commodities and livestock to support trading and financing activities.
- ❖ **Escrow Fintech:** Implements secure payment systems, credit monitoring tools, and the Agricultural Financing Clearing Facility (AFCF) to ensure financial integrity and compliance across all transactions.
- ❖ **FINSEC:** Provide tailored financial solutions, including trade and production financing, to enhance liquidity and operational efficiency for LFM stakeholders.
- ❖ **Farmers and Agribusinesses:** Primary beneficiaries of inputs, trading, logistics, financing solutions, monitoring, evaluation and reporting.
- ❖ **Ministry of Agriculture and Agritex Officers:** Support farmer training and program implementation as well as ensuring compliance with local and international standards.





## DUE PROCESS

It is essential to outline the structured process that will guide the successful implementation of this project. The approach ensures that all stakeholders are aligned, resources are effectively allocated, and deliverables meet the specified technical and functional requirements. The milestones outlined below reflect a phased strategy designed to achieve the project's objectives while maintaining transparency, accountability, and efficiency throughout the implementation lifecycle.

### Timeline and Milestones

The project will be executed in phases, including requirements gathering, system design, development, testing, pilot implementation, and full-scale deployment. Milestones will be defined for each phase, with clear deliverables and success criteria.

Table 1 outlines the structured workflow for implementing the BRD for LFM. Each process step highlights the purpose, responsible parties, approval requirements, expected deliverables, and timelines. The timelines are provided to maintain a structured schedule and prevent delays, fostering transparency and effective execution. This framework ensures collaboration between key stakeholders, including LFM, ZMX, Escrow Fintech, FINSEC, EOS and IEG, while maintaining accountability and adherence to project objectives. It encompasses critical phases from requirement gathering to post-launch monitoring, ensuring efficient project execution within the agricultural value chain in Zimbabwe.

**Table 1: Due Process Framework for LFM Business Requirements Document Implementation.**

Process Step	Description	Responsible Party	Approvals Required	Outputs/Deliverables	Timeline
Requirement Gathering	Collect business needs and align with stakeholder expectations.	LFM Project Team	Stakeholder validation	Business requirements documentation	2 weeks
Requirement Validation	Review collected requirements to ensure feasibility, completeness, and alignment with project	Project Leads (All parties)	Approval from stakeholders	Finalised and approved requirement list	1 week



Process Step	Description	Responsible Party	Approvals Required	Outputs/Deliverables	Timeline
System Design	Develop system architecture and technical design based on business requirements.	Technical Teams (LFM, Escrow Fintech, IEG and EOS)	Review by LFM and ZMX and Leadership	Technical Design Document (TDD)	3 weeks
Integration Planning	Create plans for integrating logistics, trading, and financial systems.	LFM, ZMX and IEG Operations Teams	Approval from Integration Leads	Integration Workflow and Project Schedule	2 weeks
Development	Build required systems (e.g., logistics dashboard, trading platform APIs, tagging systems).	LFM Tech Team, IEG, EOS R&D Team	Periodic QA reviews	Functional prototypes, system modules	6-8 weeks
Testing and QA	Conduct testing (functional, integration, and user acceptance) for all systems and processes.	QA Teams (All parties)	Approval from QA Heads	Test reports and bug fixes	3 weeks
Pilot Launch	Deploy systems and processes on a small scale for evaluation.	LFM, ZMX and IEG Project Teams	Feedback from pilot users	Pilot Feedback Report, Revised System Changes	4 weeks
Full Deployment	Roll out systems and workflows across the agricultural value chain.	LFM and ZMX Deployment Teams	Final approval from all stakeholders	Fully operational systems and processes	2 weeks
Training	Train farmers, logistics partners, and financial institutions on the new systems and processes.	ZMX, IEG Capacity Building Team	Feedback from participants	Training manuals, trained users	Ongoing (during rollout)
Monitoring and Updates	Continuously monitor system performance and implement updates as needed.	LFM Operations and Escrow Team	Periodic reviews by stakeholders	Maintenance schedules, update logs	Post-launch (continuous)



## BUSINESS REQUIREMENTS

The business requirements are designed to support the overarching goal of creating a streamlined, efficient, and sustainable agricultural ecosystem. These requirements focus on logistics, market access, financing, technology, and transparency, ensuring that all operational aspects align with stakeholder objectives and deliver tangible benefits to farmers, traders, and financial institutions.

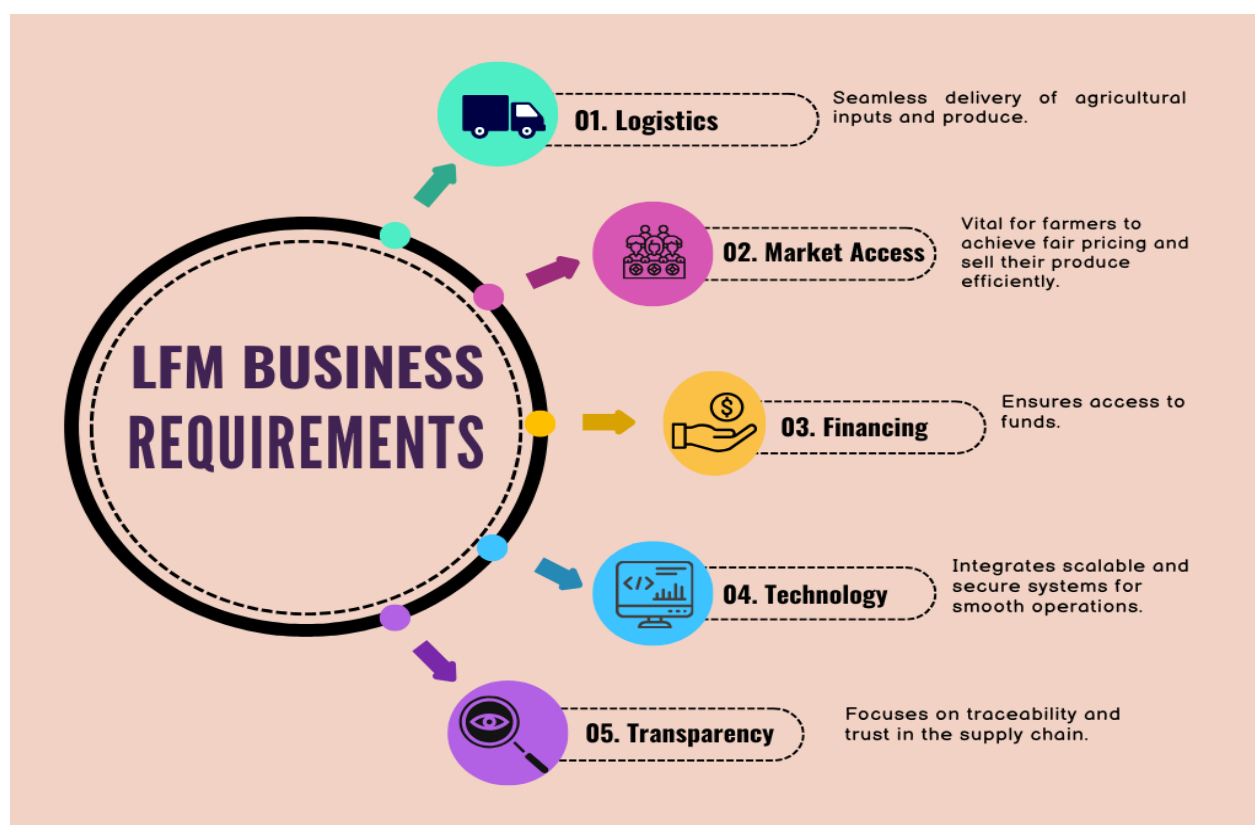


Figure 1: LFM Business Requirements.

### 1. Logistics

Efficient logistics are critical to ensure agricultural productivity and market participation. LFM's Logistics arm; Fortune Logistics, collaborate with ZMX warehouses for efficient stock management. Key aspects include:

- ❖ **Timely Delivery of Inputs:** Develop a robust network to ensure fertilisers, seeds, and other essential agricultural inputs reach farmers without delays.
- ❖ **Transportation of Produce:** Establish partnerships with logistics providers to facilitate the transportation of produce from farms to warehouses, markets, or export facilities.



- ❖ **Cold Chain Management:** For perishable goods such as meat, incorporate cold storage solutions to minimise spoilage and maintain product quality.
- ❖ **Route Optimisation:** Leverage technology for efficient route planning to reduce transportation costs and ensure timely deliveries.
- ❖ **Traceability Systems:** Implement tracking mechanisms through partnership with Novatel, to monitor the movement of agricultural inputs and produce, ensuring visibility, accountability, and quality assurance throughout the supply chain.

## 2. Market Access

Market access is vital for farmers to achieve fair pricing and sell their produce efficiently. Requirements include:

- ❖ **Competitive Pricing Mechanisms:** Enable participation in ZMX auctions and direct trades, ensuring transparent and competitive pricing for commodities.
- ❖ **Listing and Cataloging:** Streamline the process for farmers to list their commodities on the ZMX platform, facilitated by LFM's market-making services.
- ❖ **Buyer Network Expansion:** LFM collaborate with ZMX to attract a broad range of buyers, including local and international participants, to create demand and pricing opportunities.
- ❖ **Simplified Account Registration:** Implement an easy registration processes for farmers to access trading platforms and participate in auctions.

## 3. Financing

Access to credit is essential for agricultural production and trade. The following are necessary:

- ❖ **Warehouse Receipt Financing:** Collaborate with ZMX to provide a system where farmers can use warehouse receipts, including livestock warehouse receipts as collateral for loans, increasing liquidity.
- ❖ **End-to-End Financing Solutions:** Trade Financing via FINSEC to enable invoice discounting, order financing, and working capital loans to cover the entire agricultural value chain.
- ❖ **Integration with Financial Institutions:** Partner with FINSEC and other financial entities to facilitate seamless loan processing and disbursement.



- ❖ **Risk Mitigation Mechanisms:** Use credit assessment tools and monitoring and evaluation systems to minimise default risks and ensure repayment compliance.

#### 4. Technology

Technology serves as the backbone of efficient operations and data management. Essential requirements include:

- ❖ **System Integration:** Build secure and scalable systems that integrate ZMX and other stakeholders' platforms for seamless operations.
- ❖ **Data Management:** Establish systems for real-time data collection, storage, and analytics to inform decision-making and optimize processes.
- ❖ **APIs for Customisation:** Develop APIs that allow stakeholders to create tailored applications for trading, financing, and logistics.
- ❖ **User-Friendly Interfaces:** Design intuitive platforms for farmers, traders, and financial partners to ensure accessibility and adoption.
- ❖ **Fortune Smart Cards and Mobile App:** Provide members with secure access to transactions, balances, and notifications
- ❖ **Tagging and Tracking:** Tag livestock with unique identifiers for traceability and value enhancement.

#### 5. Transparency

Transparency enhances trust and operational efficiency within the agricultural value chain. Specific requirements include:

- ❖ **Livestock and Crop Traceability:** Implement tagging and tracking systems to ensure transparency in the movement and quality of commodities.
- ❖ **Transaction Records:** Maintain clear and accessible records of all trading and financial activities for accountability and compliance.
- ❖ **Regulatory Compliance:** Adhere to standards set by relevant authorities, ensuring all processes align with legal and industry requirements.
- ❖ **Monitoring and Evaluation:** Conduct regular assessments of supply chain activities to ensure compliance with best practices and to identify and address potential inefficiencies. This includes AREX's monitoring and evaluation of farmers' activities



throughout the entire agricultural cycle, from land preparation to harvesting and reporting.

## PROCESS LANDSCAPE

The LFM process landscape is a comprehensive and interconnected framework designed to enhance agricultural productivity, market accessibility, and financial inclusion for farmers. It integrates key activities across the entire agricultural value chain, from the allocation of critical inputs and production monitoring to the collection, trading, and settlement of commodities. Farmers deliver produce to designated warehouses or buying points, where grading, pricing, and warehouse receipt issuance occur. These receipts serve as collateral for financing and facilitate participation in digital trading platforms.

This end-to-end system leverages the collaborative efforts of LFM, ZMX, IEG, FINSEC, Escrow Fintech, and other stakeholders to ensure transparency, efficiency, and scalability. Supporting operations are advanced technological tools, including the Data Management System (DMS) and APIs, which provide real-time updates, traceability, and seamless data integration. Fortune Logistics ensures efficient transportation and warehousing of goods, creating a cohesive process flow from production to trade and financial settlement. By fostering sustainable agricultural practices and operational excellence, the process landscape offers a streamlined, scalable, and inclusive experience for all participants.

### 1. Onboarding Farmers

The farmer onboarding process is a critical component of LFM's ecosystem, designed to integrate farmers into the platform while ensuring compliance and trust through the **Know Your Customer (KYC)** process. This comprehensive onboarding system provides farmers with access to essential tools, resources, and market opportunities, creating a secure and transparent agricultural trading environment.

LFM simplifies onboarding by offering both digital and physical registration channels, enabling farmers to provide essential details such as personal information, land size, and farming activity data. The KYC process ensures that all submitted details are verified for



accuracy and credibility. **Area Extension Officers (AEOs)** play a pivotal role by conducting field assessments, verifying eligibility using tools like GPS-based land verification, and providing technical support.

### **KYC Process During Registration**

- ❖ Farmers submit government-issued identification (e.g., national ID or passport), land ownership documents, and farming activity details.
- ❖ Identity verification is conducted using these documents alongside GPS-based tools to confirm land location and size.
- ❖ Risk assessments categorise farmers based on eligibility and compliance, ensuring adherence to platform policies.

Once registered and verified, farmers are issued **Fortune Smart Cards**, which serve as unique identifiers linked to their profiles in the Central Membership Database. These cards enable farmers to access critical services, including:

1. Input acquisition programs.
2. Digital trading platforms like the ZMX system.
3. Financial transactions, including production and trade financing.
4. Real-time monitoring updates on crop or livestock performance.

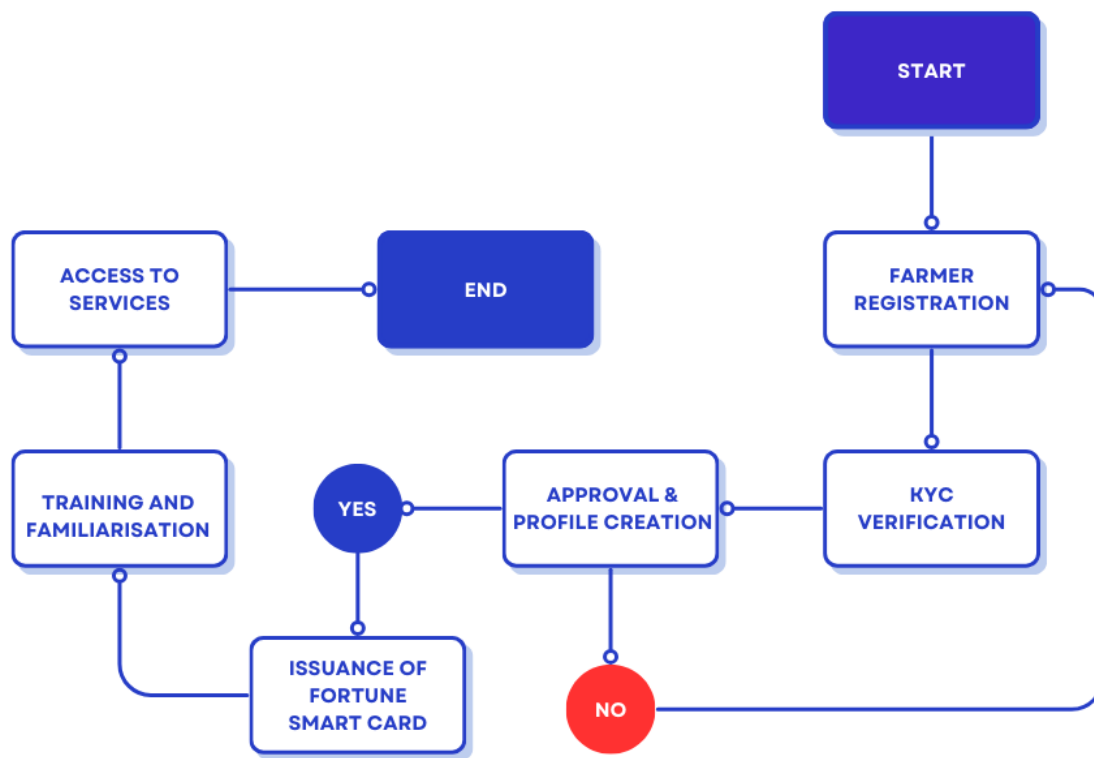


Figure 2: Process of Onboarding Farmers.

To ensure farmers understand and maximise the benefits of the platform, training sessions are provided. These sessions familiarise farmers with LFM’s technological tools, including mobile applications, Smart Cards, and data systems, while also highlighting the importance of compliance with KYC requirements. Farmers are guided on how to use these tools for efficient trading, financial management, and monitoring.

By embedding the KYC process into onboarding, LFM establishes a secure foundation for its operations. This structured approach not only empowers farmers by integrating them into a transparent and efficient trading ecosystem but also enhances financial inclusion, mitigates risks, and ensures compliance with local and international standards. Ultimately, this process drives sustainable growth and market accessibility for Zimbabwe’s agricultural sector.

## 2. LFM Input Procurement and Distribution

The input acquisition process involves input procurement and distribution, where essential agricultural inputs such as seeds, fertilisers, and equipment are sourced and delivered to farmers (registered LFM members). LFM takes the lead in coordinating procurement and distribution





logistics (through Fortune Logistics), supported Novatel, which provide technological solutions for tracking and monitoring delivery. Inputs suppliers ensures the provision of high-quality inputs, while farmers serve as the recipients, ready to begin their production activities. The inputs are used for agricultural activities, which could include planting crops or raising livestock.

The end-to-end process that LFM members follow to apply for and receive agricultural inputs is designed to:

- ❖ Verify membership and eligibility prior to input allocation.
- ❖ Ensure electronic and manual options for application submission.
- ❖ Update members' bank accounts to reflect input transactions.
- ❖ Utilise the smart card system for convenient tracking of allocated inputs.

The flowchart in Figure 2 illustrates the streamlined process for allocating agricultural inputs to registered members, involving key stakeholders such as LFM, ZMX, IEG, and Escrow Fintech.

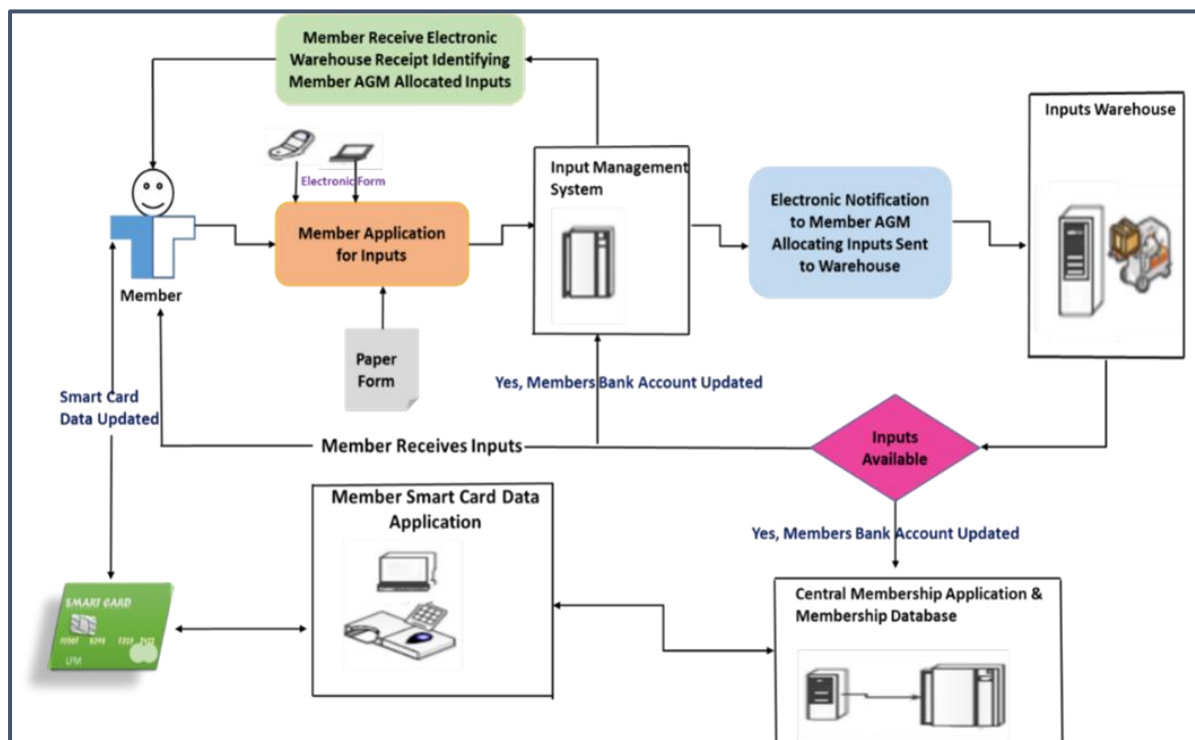


Figure 3: Procurement and Distribution Process



This coordinated approach ensures the efficient management, allocation, and tracking of inputs, while promoting transparency, minimising risks, and enhancing operational efficiency across the system.

The process begins with a member of LFM submitting an application for inputs, either electronically or on paper. As an aggregator and intermediary, LFM verifies the member's eligibility through its Input Management System. Upon successful verification and the debiting of the member's account, LFM coordinates with ZMX, which manages the warehouse receipt system, to facilitate the allocation of the requested inputs through designated warehouses.

ZMX plays a critical role by issuing a Warehouse Receipt upon confirmation of the type and quantity of inputs allocated. This receipt not only certifies the allocation but also serves as a key instrument for financial transparency and can be used as collateral for production financing. The Agricultural Manager (AGM) oversees the allocation process, ensuring adherence to operational standards and accuracy in inputs distribution.

IEG and EOS, as the technology and operations providers, ensure seamless integration and system interoperability by supporting the technological backbone of the process. IEG and EOS's contributions include the enhancement of LFM's Smart Card system and its integration with the Central Membership Database. This integration enables real-time updates on the allocation of inputs, maintaining accurate and accessible records for all stakeholders. Additionally, the process updates the member's bank account to reflect the associated financial transactions. This step is facilitated through collaboration between Escrow Fintech, warehouse systems managed by ZMX, and the technological solutions provided by IEG and EOS. These updates ensure secure and timely communication of financial and allocation data across all platforms.

The process also incorporates the logistics management role of LFM (Fortune Logistics) to ensure the allocated inputs are delivered efficiently to the farmer. LFM, leveraging its partnerships with transportation providers and its logistical infrastructure, facilitates the timely dispatch of goods from warehouses to the farmer's location as per Warehouse Receipt. This includes route optimisation, cold chain management for perishable goods, and real-time tracking to enhance transparency and minimise delays. These logistics activities are



coordinated in alignment with the input allocation process, ensuring seamless integration with the Warehouse Systems managed by ZMX and financial updates facilitated by FINSEC.

Collaboration with local transport partners and support from financial institutions ensures the smooth execution of this critical step, ultimately providing farmers with the resources they need to sustain agricultural productivity. This integrated and collaborative system, leveraging LFM's role as an aggregator, ZMX's expertise in managing warehouse receipts, and IEG and EOS's technological and operational support, ensures the timely availability of essential agricultural inputs to members. It fosters a user-centric approach, allowing farmers to efficiently access critical resources while maintaining high standards of accountability and operational efficiency.

### **3. Farmer's Production and Harvesting**

The production and harvesting phase involves several stages, from planting crops and/raising livestock to providing proper care and eventually harvesting. LFM plays an essential role throughout this process, offering necessary resources, oversight, and support to help farmers achieve optimal productivity while adhering to required standards. To prevent side marketing and misuse of inputs, LFM adopts a proactive approach that includes direct monitoring, reporting mechanisms, and accountability systems. By collaborating with key stakeholders, LFM ensures that farmers use the resources as intended, safeguarding the agricultural supply chain.

#### ***1. Crop Production***

After receiving agricultural inputs such as seeds, fertilisers, and tools from LFM, the farmer plants and tends to their crops. LFM ensures that farmers have access to high-quality inputs. This phase requires attention to detail and regular monitoring to optimise yield and to prevent misuse of the allocated inputs. AEOs and some LFM personnel monitor crop progress, provide on-field guidance, and assist with pest and disease management.

#### ***2. Livestock Tagging***

Farmers involved in livestock production benefit significantly from LFM's advanced tagging and monitoring system, a cornerstone of effective livestock management. In collaboration with IEG and EOS, LFM ensures that each animal is equipped with a cutting-



edge Internet of Things (IoT)-enabled tag that provides a unique identifier, enabling full traceability from the farm to the final consumer. This innovative system offers real-time insights into livestock health, behaviour, and location, ensuring efficient herd management and optimised production outcomes.

#### *Key Features of the Livestock Tagging System*

- ❖ **Comprehensive Monitoring:** Tags track livestock health, movement, with alerts for anomalies like idleness, or sudden movements.
- ❖ **IoT Integration:** Wireless connectivity via Bluetooth Low Energy (BLE), Long Range (LoRa), or LTE/GSM allows for seamless data transmission to a cloud-based platform.
- ❖ **Real-Time Alerts:** Farmers receive notifications for geofencing violations, trespassers, or health issues on mobile devices, PCs, or tablets.
- ❖ **Sustainability:** Solar-powered tags with a battery life of 5+ years ensure continuous operation, even in remote areas.
- ❖ **Traceability:** Each tag records ownership and value, enabling compliance with industry and regulatory standards.

The livestock tagging system also facilitates financial inclusion for farmers. Through ZMX's Livestock Warehouse Receipt System, tagged livestock can be pledged as collateral, granting farmers access to production financing and trade credit. This integration ensures traceability, fosters market access, and builds trust with buyers and regulators.

In addition to supporting efficient livestock management, the collaboration with IEG and EOS enables robust IoT infrastructure, AI-driven analytics for data insights, and operational recommendations. AEOs supports tagging, data collection, and health monitoring during field operations. Regulatory bodies also benefit from enhanced compliance with traceability standards for livestock health and ownership. FINSEC leverage verified livestock data for risk assessment and credit facilitation, reducing defaults and ensuring accountability.

By embedding this system into its livestock production framework, LFM enhances operational efficiency, transparency, and sustainability while unlocking new financial opportunities for farmers and ensuring compliance across the agricultural value chain.



### ***3. Monitoring, Evaluation, and Reporting***

To ensure that farmers are utilising inputs as intended, LFM implements a robust monitoring and evaluation system. LFM tracks the usage of inputs, such as fertilisers and seeds, by evaluating how they are applied across different farm sizes. Regular audits and field visits are conducted to monitor compliance, and LFM collaborates with local agricultural experts (AEOs) to provide reports on input usage. This system prevents potential misuse, such as farmers selling the inputs rather than using them for their intended purpose.

The evaluation framework includes checks to verify that the quantities of inputs distributed match the farm sizes, and that they are being used in accordance with agreed-upon guidelines. This ensures accountability, optimises resource use, and discourages fraudulent activities that can affect the overall system's integrity. Geo-tagged data and periodic reports, hence, ensure adherence to best agricultural practices. The data is stored in Centralised Databases managed by IEG and EOS, ensuring transparency, accuracy, and easy access for both the farmer and the stakeholders involved in the process.

### ***4. Harvesting***

Once crops or livestock reach maturity, harvesting begins. For crops, this involves collecting mature produce while minimising damage. For livestock, the farmer prepares the animals for sale, either directly to commercial buyers or for processing. In both cases, LFM plays a role in coordinating logistics through the Fortune Logistics, to ensure that harvested products (whether crops or livestock) are efficiently delivered to Common Buying Points (CBPs), such as warehouses, silos and depots, where they will be graded, weighed, and stored. The warehouse management system, managed by ZMX, ensures that all products meet the required standards before they move on to the next stages in the value chain.

### ***5. Ongoing Support and Resources***

LFM continues to provide support throughout the production and harvesting phases by offering training, access to financing options, and expert advice. Additionally, the data collected through LFM's monitoring system helps farmers make more informed decisions about crop and livestock management, improving overall productivity and financial outcomes.



The production and harvesting process is a vital process for farmers to successfully cultivate crops and raise livestock. With the support of LFM's, Escrow Fintech's technology, ZMX's warehouse receipt system, and IEG and EOS's data infrastructure, farmers are empowered to efficiently manage their operations. Livestock tagging ensures traceability and security for financing, and ongoing monitoring ensures that each farmer can meet market demand while maintaining high standards of quality and productivity.

#### **4. Processing for Delivery**

Processing for delivery is a critical component of LFM's market trading ecosystem, designed to ensure the efficient movement of goods from producers to buyers while maintaining transparency and quality standards. After produce is graded, weighed, and stored at the warehouse, it undergoes processing if required. For livestock, the process includes slaughtering, cutting, packaging, the transformation of raw produce into meat products at facilities like Home Meats and quality assurance.

For crops, this may involve cleaning, drying, milling, or packaging to meet market standards. These processed goods are then delivered to buyers, including retail chains such as OK Zimbabwe, based on pre-agreed contracts. Processing is managed in collaboration with specialised facilities, and LFM oversees operations to ensure adherence to contractual obligations and quality benchmarks. LFM oversees the entire logistics chain, ensuring timely and efficient delivery of products to their destinations.

IEG and EOS provides the technological infrastructure for real-time data synchronisation across all systems, ensuring transparency and operational efficiency. Its systems connect LFM, ZMX, and financial platforms, facilitating seamless tracking of produce and livestock from collection to market. Additionally, the Agricultural Financing Clearing Facility (AFCF) developed by Escrow Fintech in partnership with IEG, integrates payment systems and contractor databases, reducing risks like side marketing and reinforcing financial integrity throughout the value chain.

#### **5. Produce Collection and Transportation**

The collection and transportation of agricultural produce is a vital component of the value chain, ensuring commodities are efficiently transported to CBPs, warehouses, or silos. LFM



coordinates this process through meticulous planning and collaboration with farmers and stakeholders. LFM collaborates with IEG to integrate delivery booking systems within the trading platform, allowing buyers to schedule deliveries based on their convenience and the availability of goods. These systems are designed to ensure that deliveries align with the financial settlement process, where payments are initiated, recorded, and verified before dispatch.

Farmers are informed about collection schedules via the trading platform or field officers, facilitating timely collection to reduce spoilage or quality degradation. Transportation is managed using either Fortune Logistics, (LFM's logistics arm) with vehicles tailored to the type of produce being transported. For instance, cold chain solutions are employed for perishable goods like meat and vegetables, while bulk transport options are used for grains and livestock. To enhance traceability, LFM ensures all produces are tagged and recorded at the point of collection.

Fortune Logistics, manages the secure and timely transportation of commodities to storage facilities or markets, leveraging partnerships with local and international logistics providers for seamless operations. IEG provides technological solutions for real-time tracking and vehicle monitoring, and financial institutions facilitate prompt payments upon delivery and offer credit against the receipts. To minimise side marketing, LFM cross-verifies collected quantities against input allocations and expected yields recorded in its system. Farmers are also required to upload production and harvest data for accountability. Sustainability is integral to the transportation process, with LFM employing GPS-enabled route optimisation to reduce fuel consumption and carbon emissions. This integrated approach ensures produces are delivered efficiently, maintaining transparency and traceability, and supporting the overall efficiency of the agricultural value chain.

The process extends to after-sales service, where LFM tracks the quality and satisfaction levels of delivered goods. Any discrepancies or claims are managed through a transparent dispute resolution mechanism embedded within the platform.

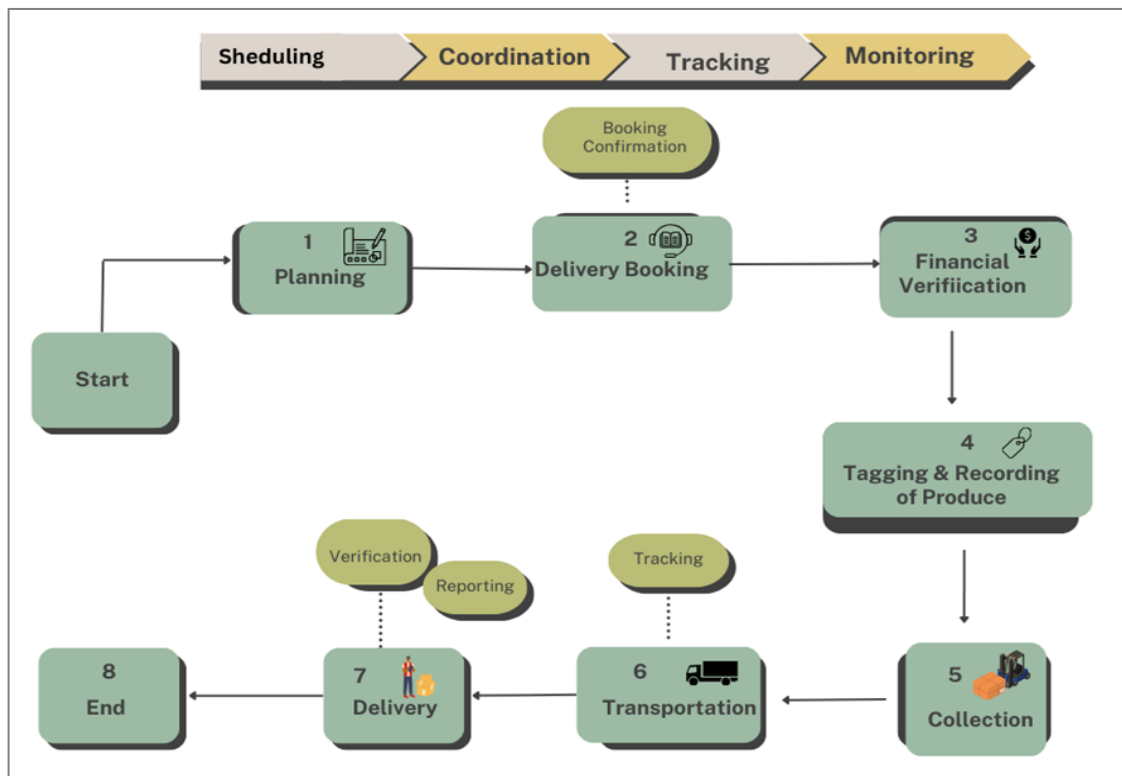


Figure 4: Produce Collections and Transportation Process.

## 6. Market Trading and Financing Integration

Market trading and financing integration within LFM is a meticulously designed system aimed at providing farmers, traders, and stakeholders seamless access to markets, credit, and trading opportunities. LFM's approach to market trading and financial integration is rooted in strategic partnerships and cutting-edge technology to foster an equitable and efficient agricultural ecosystem. This system is built on strong partnerships with key entities, including ZMX, FINSEC, IEG, and Escrow Fintech, ensuring a unified approach to transparency, efficiency, and scalability.

### i. Trading

LFM plays a pivotal role in trading as a Trading and Market-Making Participant by submitting formal applications to the ZMX platform, providing bid/ask quotes to enhance market liquidity, and enabling farmers to list their commodities on ZMX auctions for broader market access. It engages with IEG and EOS to manage API integrations in order to ensure seamless trading and operational transparency. ZMX, as the operator of the trading platform, facilitates real-time auctions while maintaining reliable and secure trading systems. By actively participating in the





market, LFM ensures price stability and availability, creating a favorable trading environment for all participants.

ZMX issues Warehouse Receipts as proof of ownership for stored commodities, which are vital for financing, and collaborates with Escrow Fintech to enhance platform scalability and data integrity. LFM, ZMX, Escrow Fintech, IEG and EOS share responsibilities for integrating data to provide real-time updates on logistics, trading, and payments and for jointly developing user training programs to support farmers and traders in navigating the ecosystem effectively.

The trading integration framework is further enhanced by robust reporting and compliance systems. Comprehensive audit trails and data transparency are embedded into LFM's trading processes, ensuring accountability and trust among all stakeholders. With these systems in place, LFM fosters a vibrant and efficient trading ecosystem that benefits farmers, buyers, and the broader agricultural market.

## *ii. Financing Integration*

Financing integration within the LFM ecosystem is designed to provide stakeholders with reliable access to capital, ensuring financial stability across the agricultural value chain. By addressing the unique needs of farmers and traders, LFM incorporates innovative tools and strategic partnerships to create a seamless framework for production and trade financing. This system empowers participants to optimise their operations, access critical resources, and mitigate financial risks. This integration not only addresses immediate financing needs but also creates a sustainable framework for long-term economic growth and stability in the agricultural sector. By ensuring that financing mechanisms are responsive to the needs of both small-scale and large-scale stakeholders, LFM fosters economic resilience and promotes sustainable growth in Zimbabwe's agricultural sector.

**Production financing** plays a central role in supporting farmers by allowing them to leverage Warehouse Receipts (for crops) or Livestock Warehouse Receipts (for livestock) as collateral to secure credit. These financing options enable farmers to invest in essential inputs, such as stockfeeds, seeds and fertilisers, while maintaining financial flexibility. To safeguard the system, LFM actively monitors lending activities, utilising APIs developed by IEG in collaboration with Escrow Fintech to prevent side marketing and ensures that credit is used



responsibly. This approach not only supports farmers' financial inclusion but also fosters accountability within the ecosystem.

**Trade financing** addresses the liquidity needs of stakeholders engaged in market transactions. LFM collaborates with FINSEC to offer financial products such as invoice discounting, order financing, and working capital loans. These tailored solutions are designed to bridge gaps in cash flow and enable participants to meet their trading obligations efficiently. By working with financiers to match risk profiles to the needs of LFM's stakeholders, FINSEC ensures that the financial system operates smoothly, facilitating timely credit disbursement and settlement. The system, thus, connects farmers and other stakeholders with financiers whose risk appetites align with agricultural sector requirements. This matchmaking process fosters a sustainable credit ecosystem while ensuring that funds are allocated responsibly.

By integrating these financial solutions, LFM creates an ecosystem that empowers farmers with the necessary tools to access credit, manage their finances, and ensures the sustainability of their operations. Buyers, financial institutions, and other stakeholders benefit from increased efficiency, reduced risks, and enhanced transparency, fostering trust and collaboration throughout the value chain. LFM ensures that all financial transactions comply with local and international regulations. Robust measures such as audit trails, KYC processes, and credit monitoring are implemented to reduce risks and enhance financial integrity.

The integration of financing is strengthened by the specific roles of key stakeholders. LFM oversees farmer onboarding into the Warehouse Receipt System and ensures credit transparency through collaborative tools developed by IEG and Escrow Fintech. Additionally, LFM aligns the operational requirements of partners like Home Meats to financing solutions, supporting value chain continuity. FINSEC, as a financing partner, focuses on providing customised credit products, while ZMX maintains the Warehouse Receipt System and extends financing opportunities by incorporating livestock as an additional collateral option. Escrow Fintech and IEG play pivotal roles in enhancing system reliability, like managing APIs and the National Payment Switch (NPS), as well as contributing tools for credit evaluation and compliance.



Collaborative partnerships form the backbone of LFM's financing integration. By working closely with ZMX, LFM enables farmers to use Warehouse Receipts for credit while also streamlining market access. Partnerships with FINSEC results in innovative financial products that meet diverse stakeholder needs, while Escrow Fintech and IEG ensure that financing tools are transparent, scalable, and aligned with market demands. The Agricultural Financing Clearing Facility (AFCF), jointly developed by Escrow Fintech and IEG, is an example of such innovation, ensuring that financial transactions are traceable and secure.

## **7. Settlement and Reporting**

Settlement and reporting are critical components of LFM's operational framework, ensuring financial transparency, accuracy, and accountability for all stakeholders involved in the agricultural value chain. This process integrates technology-driven solutions, financial partnerships, and compliance measures to manage payments and generate actionable insights efficiently. LFM ensures that all financial transactions comply with local and international regulations. Robust measures such as audit trails, KYC processes, and credit monitoring are implemented to reduce risks and enhance financial integrity.

After a trade is executed on the ZMX platform, funds are verified and locked in to guarantee payment security. The funds from buyers or other entities participating in transactions are deposited into a centralised Trust Account to ensure security and proper allocation. This account acts as a secure intermediary, ensuring that funds are held and distributed according to pre-established agreements. The Trust Account is managed collaboratively with financial institutions to oversee all incoming and outgoing payments associated with various transactions, including product sales, commission settlements, and financing arrangements. The system then initiates the disbursement of payments to sellers and other relevant payees, such as input suppliers, financiers, and service providers, through LFM's nominated bank accounts.

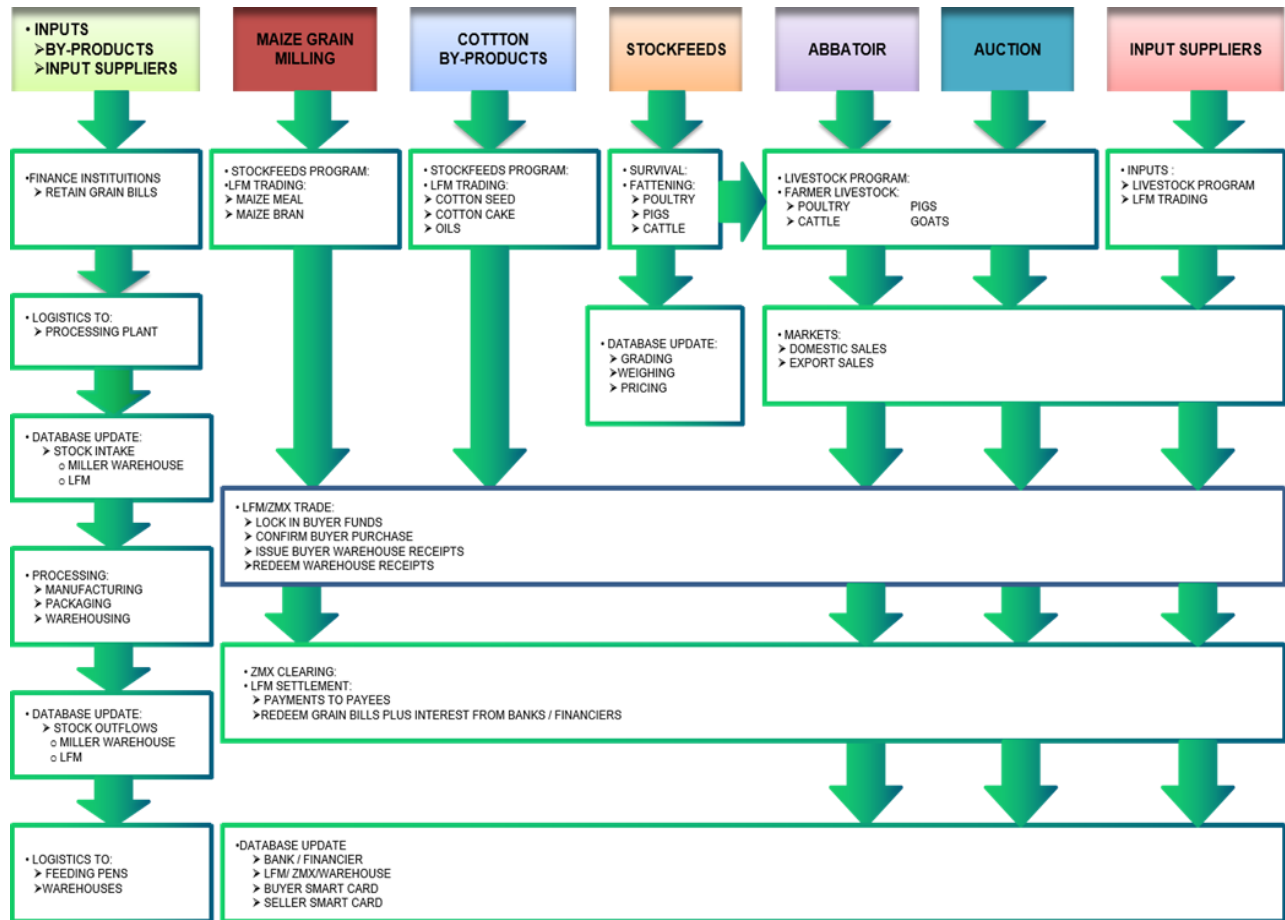


Figure 5: Livestock Value Chain Trade Process-Flow .

Farmers receive payments directly into their digital wallets or linked bank accounts, with real-time notifications provided for every transaction. This ensures prompt and accurate fund transfers, fostering trust and reliability in the trading process. LFM collaborates with financial technology providers (IEG and EOS) to ensure efficient payment processing. Once payment is confirmed, Warehouse Receipts are redeemed, formalising the transfer of ownership to buyers. Buyers also receive electronic notifications detailing the settlement, providing a clear and traceable record of the transaction. In cases involving invoice discounting, the Trust Account accommodates the financing structure by releasing immediate liquidity to farmers while buyers fulfill their payment obligations over agreed terms. To prevent side marketing, LFM conducts evaluations and monitors farmers' activities, ensuring that inputs financed through the system are used as intended.

LFM and ZMX work together to verify that funds flow accurately between buyers, sellers, and financiers. Commissions and fees are calculated and distributed as part of the settlement



process. A standard commission rate, such as 2%, is applied to all transactions, with proceeds allocated to relevant parties, including LFM, ZMX, FINSEC and other service providers. These commissions are deducted directly from the Trust Account and detailed in the settlement reports to ensure clarity and accuracy.

LFM's Data Management System (DMS) plays a pivotal role in reporting by capturing real-time transaction data, including fund flows, stock movements, and compliance metrics. ZMX contributes to reporting by maintaining comprehensive records of Warehouse Receipts and their associated trades. This includes data on product quality, quantity, and financial transactions, which are shared with stakeholders to ensure traceability and compliance. For livestock transactions, additional data on tagging, tracking, and processing outcomes are incorporated into the reports, providing a holistic view of the supply chain. Periodic reports are made accessible to stakeholders, such as Ministry of Agriculture, farmers, traders, financial institutions, and regulatory bodies, offering insights into trading activities and operational performance.

The system also ensures that all data complies with regulatory requirements and industry standards, bolstering accountability and trust. This integrated approach reduces errors, ensures timely payments, and provides a robust mechanism for tracking trade outcomes. By offering detailed, accurate, and transparent reporting, the settlement and reporting process strengthens the integrity and efficiency of the LFM trading ecosystem while fostering confidence among all participants.

## **8. Monitoring, Evaluation and Feedback**

Monitoring, evaluation, and feedback are critical to ensuring the success, accountability, and sustainability of agricultural trading and financing systems. These processes provide a structured framework to track activities, assess outcomes, identify challenges, and implement improvements., such as input usage, crop production, livestock management, and the overall effectiveness of farmer support initiatives. LFM leverages its network of field personnel, technological tools, and partnerships to execute a comprehensive monitoring, evaluation, and feedback strategy that aligns with its mission of promoting productivity and reducing side marketing.



The monitoring phase begins at the onset of the agricultural cycle. LFM, as the primary aggregator, assigns designated personnel to oversee the effective utilisation of inputs distributed to farmers. These agents conduct regular site visits to farms, using GPS-enabled devices to verify the application of inputs such as fertilisers, seeds, and pesticides. Field agents also assess compliance with recommended farming practices and gather data on crop growth and livestock management. For livestock farmers, this includes verifying that tagged animals remain within the system and are being managed in line with program requirements.

In addition to field monitoring, LFM equips farmers with digital tools developed by IEG and EOS to self-report progress. Farmers can upload photos, videos, and data on crop growth, input usage, and livestock conditions through the trading platform. These submissions are time-stamped and geotagged to ensure authenticity and accuracy. The self-reporting mechanism fosters a sense of accountability and empowers farmers to take an active role in their development. These self-reported records, combined with field officer evaluations, form a comprehensive dataset for tracking progress. LFM's platform is equipped with geotagging capabilities to correlate data with specific farm locations, adding another layer of precision to the monitoring framework.

Evaluation is conducted periodically to determine the effectiveness of inputs distribution, credit utilisation, and production activities. Partnerships with government agencies, such as Agritex, and other stakeholders enrich the process. By collaborating with experts, LFM ensures that evaluations incorporate advanced agricultural practices and local insights. This partnership also facilitates access to additional resources for training and support, benefiting both farmers and the broader agricultural ecosystem. LFM uses data analytics tools developed by IEG to assess key performance indicators such as yield per hectare, livestock productivity, and compliance with program requirements. ZMX contributes by providing insights into Warehouse Receipt usage, including the correlation between issued receipts and actual production outputs. This data is shared with financiers, enabling them to evaluate the creditworthiness of farmers and the viability of future loans.

To address potential challenges, such as misuse of inputs or side marketing, LFM employs preventive and corrective measures. Non-compliant farmers are flagged for follow-up, and



their participation in future programs may be reviewed. These measures help maintain the integrity of the agricultural support system and ensure that resources are utilised effectively.

To prevent side marketing, LFM's evaluation framework emphasizes the alignment of input utilisation with production targets. For instance, farmers are required to report the quantities of inputs applied on specific farm sizes, and these reports are cross-verified with production data during evaluations. Any discrepancies trigger alerts for further investigation, ensuring that resources are used exclusively for the intended purposes. Feedback mechanisms are integral to fostering continuous improvement and enhancing stakeholder trust.

LFM collects feedback from farmers, field officers, warehouse managers, and buyers to identify operational gaps, challenges, and areas for enhancement. Farmers can provide feedback via mobile applications, helplines, or in-person interactions with LFM representatives. Key areas of feedback include the quality and timeliness of inputs, accessibility of financial services, and efficiency of logistics and market trading systems. Feedback is analysed collaboratively by LFM, ZMX, Escrow Fintech, FINSEC, EOS and IEG to develop actionable solutions. For example, if farmers report delays in input delivery, LFM's logistics team works with IEG to optimise route planning and warehouse coordination. Similarly, if buyers raise concerns about product grading or quality, ZMX revisits its warehouse management protocols to address these issues. Insights gained through feedback loops are documented and incorporated into periodic reviews and strategic planning.

Regulatory stakeholders, including the Ministry of Agriculture, are also involved in the evaluation and feedback process. Regular reports detailing compliance, production outcomes, and farmer engagement are shared with these bodies to maintain transparency and alignment with national agricultural goals. LFM and ZMX collaborate to ensure that these reports include comprehensive data on both crop and livestock programs, fostering trust and accountability across the ecosystem.

The integrated monitoring, evaluation, and feedback system creates a dynamic environment where all stakeholders contribute to and benefit from improved processes. By ensuring efficient input utilisation, minimising risks like side marketing, and addressing challenges through timely interventions, this framework supports the growth of a sustainable, transparent, and





inclusive agricultural value chain. Throughout this landscape, stakeholders such as LFM, ZMX, Escrow Fintech, IEG, FINSEC, farmers, and regulatory bodies collaborate to create a resilient and efficient ecosystem. Their coordinated efforts promote market access, financial inclusion, and the sustainable development of Zimbabwe's agricultural sector, ensuring its growth and long-term viability.

### Summary of Landscape Process

LFM optimises the agricultural value chain, reduces transaction costs, and minimises risks for all participants. The platform leverages big data, automated transactions, and financial integration to support Land Fortune Marketplace's objectives of enhancing operational efficiency, fostering financial inclusion, and building a sustainable agricultural economy. By offering this technical support and a transparent marketplace, LFM empowers stakeholders and contributes significantly to the growth and resilience of the Zimbabwean agricultural sector.

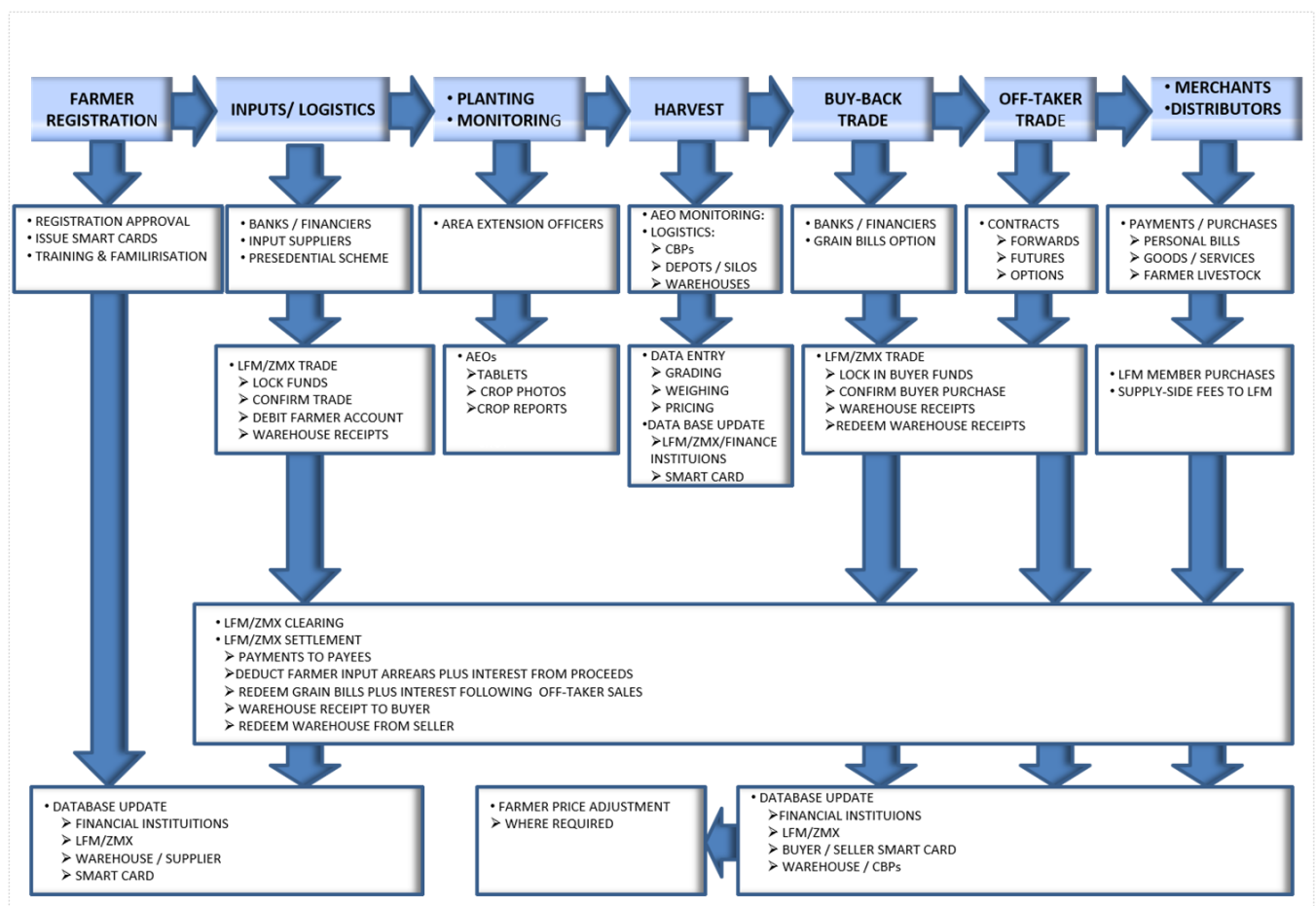


Figure 6: Agriculture Trade Process Flow.





## TECHNICAL AND FUNCTIONAL SPECIFICATIONS

The Technical and Functional Specifications outline the essential requirements, features, and system capabilities that underpin the operations and processes of LFM and its integrated ecosystem. These specifications serve as a blueprint to ensure that the technological and operational infrastructure aligns with the business objectives of enhancing efficiency, transparency, and accountability in agricultural trading, financing, and logistics.

### Technical Requirements

The technical requirements for LFM ensure the successful implementation and operation of the platform's systems and processes. These requirements are designed to facilitate seamless collaboration among all stakeholders. Below are the detailed technical requirements categorised by their key components:

#### *1. System Infrastructure and Integration*

LFM requires a robust and scalable infrastructure capable of handling high volumes of transactions, data, and concurrent users, particularly during seasonal peaks in agricultural activity. This infrastructure must support seamless integration with ZMX systems, FINSEC, and other third-party applications through secure and flexible APIs. These APIs should enable critical functionalities such as;

- ❖ Real-time access to market data for pricing and trading,
- ❖ Issuance and tracking of warehouse receipts,
- ❖ Processing of financial transactions, including deposits, withdrawals, and loan management,
- ❖ Client account management, allowing for the creation and updating of member profiles,
- ❖ Streamline delivery booking based on transactional data.

To ensure accessibility for all stakeholders, the system must also be cross-platform compatible, functioning seamlessly on desktops, smartphones, and tablets. This comprehensive infrastructure will ensure operational efficiency and an optimal user experience.

#### *2. Data Management and Security*

LFM requires a centralised database to effectively manage and store critical information, including member profiles, input allocations, financial records, and data related to crop and



livestock monitoring. This database serves as the backbone of operations, ensuring all essential information is accessible, organised, and efficiently managed. To maintain accuracy and transparency, the system must support real-time updates. These updates will reflect any changes in input allocations, issuance of warehouse receipts, and adjustments to account balances, enabling stakeholders to make informed decisions based on the latest data.

Data security is paramount, necessitating the implementation of advanced cybersecurity measures. These measures include encryption to safeguard sensitive information, multi-factor authentication to enhance access control, and intrusion detection systems to prevent unauthorised access and ensure the integrity of the system. Additionally, the platform must prioritise traceability throughout all transactions. Leveraging technologies such as blockchain or secure ledger systems, LFM can ensure a clear and immutable record of all activities, from the initial allocation of inputs to final settlements. This level of traceability not only builds trust among stakeholders but also aligns with best practices in data management and security.

### ***3. Smart Card System***

LFM's Smart Card system will be enhanced to provide a comprehensive solution for identity verification and secure record-keeping. The upgraded Smart Cards will serve as a multi-functional tool, storing critical data such as input allocations and Warehouse Receipts, as well as maintaining a detailed transaction history for farmers. These enhancements will ensure that all interactions and transactions are accessible and traceable, fostering transparency and accountability.

The Smart Cards will be seamlessly integrated with the Central Membership Database, enabling real-time updates. This integration ensures that changes in allocation or receipt data are instantly reflected, providing members with up-to-date information and facilitating efficient record management. To support these functions, LFM will issue Smart Cards to all registered members. These cards will not only simplify identity verification but also play a vital role in streamlining operations and maintaining secure, accurate records. The enhanced system will empower members while strengthening the operational framework of LFM.



#### ***4. Warehouse Management***

The Warehouse Management System, overseen by ZMX, will incorporate a robust Warehouse Receipt System that caters for both crops and livestock. This system will facilitate the generation of Warehouse Receipts, serving as collateral for financing and supporting inventory management to ensure accurate tracking of goods in storage. To enhance operational efficiency, the warehouse system will be synchronised with transportation providers to optimise delivery routes and schedules, ensuring timely and cost-effective logistics.

#### ***5. Monitoring and Evaluation Tools***

Monitoring and evaluation will be strengthened through advanced tools designed for both remote and on-site assessment. Farmers will have access to platforms for uploading progress reports, including photographs and input usage data, to ensure transparency and prevent side marketing or misuse of resources. LFM's field agents will be equipped with GPS-enabled devices and mobile applications for real-time data collection and evaluation, enhancing the accuracy and timeliness of monitoring activities. Data analytics capabilities will further support the generation of performance reports and compliance dashboards, enabling proactive decision-making and stakeholder accountability.

#### ***6. Financial Systems Integration***

Financial systems integration will play a critical role in supporting the ecosystem. Digital wallets for farmers will feature sub-accounts for managing principal, savings, loan, and agricultural finances, simplifying payment processes and financial management. The platform will also facilitate invoice discounting for working capital financing through FINSEC, leveraging Warehouse Receipts as collateral. Automated settlement mechanisms will ensure seamless payments to stakeholders, including commission disbursements, through trust accounts, enhancing the efficiency and reliability of financial transactions across the network.

#### ***7. User Experience and Interface***

The user experience and interface will prioritise intuitive design to ensure accessibility and ease of use for all stakeholders, including farmers, buyers, and administrators. The platform will feature streamlined navigation and clearly organised functionalities, enabling users to execute tasks efficiently without requiring extensive technical knowledge. To further enhance inclusivity, the system will support multiple languages, including local languages, to cater to the diverse linguistic needs of its user base. Additionally, a robust notification system will be



implemented to keep users informed about key events, such as application approvals, payment confirmations, and input allocation updates. These automated notifications will ensure that users remain updated in real-time, fostering transparency and improving overall user satisfaction.

#### ***8. Compliance and Standards***

The system will be designed to adhere strictly to regulatory compliance, ensuring alignment with local agricultural, financial, and data protection laws. This includes maintaining data confidentiality, safeguarding financial transactions, and upholding operational practices in line with legal requirements. Comprehensive audit trails will be implemented to record all transactions, fostering transparency and accountability across all processes. These detailed records will not only support compliance but also aid in resolving disputes and conducting internal audits. Additionally, the system will conform to industry interoperability standards, ensuring seamless integration with existing technologies used by stakeholders such as ZMX, financial institutions, and logistics providers. This commitment to compliance and standards will enhance the system's reliability and stakeholder trust.

### **Functional Requirements**

The functional requirements of the system define the key features and operational capabilities necessary to meet the objectives of LFM's processes and stakeholder interactions. Below are the detailed functional requirements:

#### ***1. Membership Management***

The system will facilitate seamless onboarding of members, including farmers, buyers, and financial institutions. It will enable the creation and management of member profiles, which include personal details, transaction histories, and input allocations. Integration with LFM's Central Membership Database ensures real-time updates and accurate record-keeping.

#### ***2. Input Allocation and Tracking***

The platform will support automated allocation of agricultural inputs such as seeds, fertilisers, and livestock feed. It will enable tracking of these inputs from the point of allocation to the end-use, preventing misuse or side marketing. This will involve linking Warehouse Receipts, Smart Cards, and the monitoring tools used by LFM personnel.



### ***3. Smart Card Functionality***

The system must integrate with the Smart Card system to store data on input allocations, warehouse receipts, and financial transactions. It should support real-time updates and allow farmers to access their transaction history and input usage records securely.

### ***4. Warehouse Receipt Management***

The platform must integrate with the ZMX-managed warehouse receipt system to issue and track receipts for both crops and livestock. These receipts should be available for use as collateral in financing transactions, with features for inventory management and collateral verification.

### ***5. Financial Transactions***

The system must support multi-account digital wallets for farmers, with sub-accounts for principal, savings, loans, and agricultural expenses. It should also handle financial transactions such as payments for inputs, disbursement of financing, and receipt of product sales revenue. Integration with FINSEC will enable invoice discounting and other financing mechanisms using warehouse receipts as collateral.

### ***6. Logistics Coordination***

The system must synchronize warehouse operations with logistics providers to ensure timely delivery of inputs and collection of produce. Route optimization and scheduling tools should be integrated to reduce delays and transportation costs.

### ***7. Market Trading Integration***

The system should facilitate trading activities through integration with ZMX platform. Features must include real-time market data access, contract creation, order matching, and transaction management. Additionally, it should allow buyers to book deliveries and issue invoices.

### ***8. Monitoring and Evaluation***

The platform must provide tools for remote monitoring and field evaluations. Farmers should have the ability to upload reports, including photographs and data on input usage, while field agents use mobile devices with GPS to collect and validate data. The system should generate compliance and performance reports using integrated analytics.



### ***9. Reporting and Transparency***

The system must generate comprehensive reports for all stakeholders, covering input usage, financial transactions, inventory levels, and compliance metrics. Audit trails should be maintained for transparency and accountability.

### ***10. Notification and Alert***

Automated notifications must be provided to members and stakeholders for key events, such as application approvals, warehouse receipt issuance, and payment confirmations. Notifications should be customizable to suit different stakeholder needs.

### ***11. Compliance and Security***

The platform must ensure compliance with agricultural, financial, and data protection regulations. It should incorporate strong security measures, such as encryption, multi-factor authentication, and secure APIs, to protect sensitive information and transactions.

### ***12. Multi-Device Compatibility***

The system must support access across various devices, including desktops, smartphones, and tablets, ensuring accessibility for all stakeholders regardless of their technological capabilities.

By implementing these functional requirements, LFM will create an integrated platform that enhances efficiency, transparency, and stakeholder satisfaction across the agricultural value chain.



## RISKS AND MITIGATION STRATEGIES

**Table 2: Risks and Mitigations Strategies**

<b>Risk Category</b>	<b>Risk</b>	<b>Mitigation Strategy</b>
<b>Operational Risks</b>	Farmers selling inputs or products outside the platform.	Rigorous monitoring via GPS and Smart Cards, mandatory input usage reporting with geotagged evidence.
	Failure to adhere to input allocation or financial agreements.	Farmer training, onboarding sessions, feedback mechanisms, and penalties for non-compliance.
<b>Financial Risks</b>	Default on payments causing cash flow constraints.	Require Warehouse Receipts as collateral, enforce credit checks, risk-sharing frameworks, and automated settlement systems.
<b>Technological Risks</b>	Disruptions due to incompatible systems or increased transaction loads.	Develop robust APIs, establish a technical support team, and use scalable infrastructure.
	Unauthorised access to sensitive data compromising credibility.	Implement encryption, multi-factor authentication, intrusion detection, and regular cybersecurity audits.
<b>Logistical Risks</b>	Inefficiencies or delays in delivery and collection.	Optimise routes with logistics tools, partner with reliable transport providers, and use real-time tracking for proactive issue resolution.
<b>Market Risks</b>	Fluctuations in commodity prices affecting farmer profitability and trading volumes.	Provide market intelligence through LFM's DMS and ZMX platforms. Introduce futures and forward contracts to stabilise prices and reduce uncertainty.
<b>Stakeholder Risks</b>	Miscommunication or misaligned objectives among LFM partners.	Establish clear governance, regular performance reviews, centralized reporting, and comprehensive agreements defining stakeholder roles
<b>Compliance Risks</b>	Non-compliance with local or international trading, financial, or environmental regulations.	Collaborate with regulatory bodies to stay updated on compliance requirements. Integrate checks into workflows and provide ongoing training to staff and stakeholders



## APPROVAL AND SIGN-OFF

This Business Requirements Document (BRD) outlines the key components, processes, and strategies required for the successful implementation of the Land Fortune Marketplace (LFM) ecosystem. By signing below, all stakeholders confirm their understanding and agreement with the documented requirements, roles, and responsibilities. Approval indicates alignment with the objectives, responsibilities, and resource commitments needed to achieve success.

**Prepared by:**

### Acknowledgment of Key Stakeholders

By signing below, the stakeholders acknowledge that:

- They have reviewed the document in its entirety.
- They approve the business requirements as a foundation for implementation.
- Any modifications to the requirements will be managed through the established change control process for LFM projects.

Stakeholder Group	Representative Name	Date	Signature
LFM			
ZMX			
IEG			
Escrow Fintech			
FINSEC			

### Project Governance and Next Steps

Upon approval, the document will serve as the guiding framework for all project activities. Any subsequent changes or updates to this BRD must undergo a formal review and approval process to ensure alignment among all stakeholders.

### Approval Confirmation

By signing this document, the undersigned agree to the terms and requirements outlined in this BRD and commit to supporting the successful implementation of the Land Fortune Marketplace (LFM).





## APPENDICES