

Contact

www.linkedin.com/in/giangnt99
(LinkedIn)

Top Skills

Banking
Product Management
Workflow Management

Languages

English (Professional Working)
Vietnamese (Native or Bilingual)

Certifications

1C Junior Developer Certificate
Business Analysis Foundations
Agile Method and Scrum Process course
IT Business Analyst

Giang Nguyen

Business Analyst
Ho Chi Minh City, Vietnam

Summary

As a Business Analyst, I engineer inventive solutions for public services and customer experiences both in Vietnam and on the global stage.

Steering the Memo team, a cadre of young technologists devoted to community enrichment, I channel my proficiency in workflow management, documentation, and agile methodologies to bring about a positive influence.

Presently immersed in a Master's program in Information Technology at Ton Duc Thang University, my unwavering dedication to ongoing learning and collaboration drives me to unravel intricate problems and deliver unparalleled solutions.

Experience

Galaxy FinX
Business Analyst
January 2024 - Present (1 year 3 months)
Vietnam

With the collaboration of an exceptional team, we develop one of Vietnam's truly Digital Banking - Vikki (Vikki.vn)

Memo Group
Founder & Project Manager
November 2020 - Present (4 years 5 months)
Vietnam

Memo (Group) is a young team, established with the first purpose of implementing individual projects, actively contributing to the community and society

Projects:
- Car Rental Website & Mobile app

EPAY SERVICES JSC

1 year 4 months

Business Analyst Team Leader

March 2023 - December 2023 (10 months)

Vietnam

Business Analyst

September 2022 - March 2023 (7 months)

Vietnam

Worked for EPAY JSC, a company specializing in providing comprehensive solutions for payment via e-wallets and authenticating information using citizen's biometric data, provided by the Vietnamese National Population Management Department.

Together with my EPAY teammates, I have completed the analysis of the professional design for the non-stop toll collection system for 2 level 1 airports in Vietnam - Tan Son Nhat and Noi Bai from scratch.

In addition, I also succeeded in designing a biometric authentication solution for airports (Smartcheckin), tested at Phu Bai - Hue airport in April 2023

Projects:

- Automatic Vehicle Identification and Toll Collection System for Vietnam Airport
- Customer Smart Check-in for Vietnam Airport
- Automatic Public Service Kiosk for Vietnam

B&K Solution

Business Analyst

October 2021 - February 2023 (1 year 5 months)

Vietnam

Worked for BnK Solution, a company providing young, responsive technology solutions in the outsourcing market in Vietnam and globally

Vincom platform is my first outsource and ecommerce project, along with MBAL platform, these are solid bricks that help me have the knowledge and ability to develop.

Projects:

- Vincom Customer Website/ Mobile App

- MBAL Customer Website/ Mobile App
- BnK Internal Document Understanding Application

IDTEK JSC

Business Analyst

April 2021 - September 2021 (6 months)

Ho Chi Minh City, Vietnam

Worked for IDTEK, a company that provides information systems solutions to business customers

Projects:

- PVGAS Employee Health Management System
- PVGAS Work Management System
- PVGAS e-Learning System

1C Innovation JSC

Technical Specialist

July 2020 - April 2021 (10 months)

Ho Chi Minh City, Vietnam

Worked for 1C Innovation, a startup technology company providing ERP solutions to leading large enterprises in Vietnam and globally.

Projects:

- Vietjet ERP System
- FWD ERP System

Ton Duc Thang University

Teaching Assistant Internship

July 2019 - June 2020 (1 year)

Ho Chi Minh City, Vietnam

Education

Ton Duc Thang University

Master's degree, Information Technology · (2023 - 2025)

Ton Duc Thang University

Bachelor's degree, Information Technology · (2017 - 2021)