Ly Phuc Nguyen

Software Tester
Ho Chi Minh City, Vietnam

Summary

Welcoming new opportunities. I'm always looking for new challenges to master testing skills. My experience and skills:
- Experience: 2,6 years of testing on Web and Mobile Applications manually and automatically.
- English: intermediate
- Certificate: ISTQB Foundation Level Certification
- Background: learning University of Information Technology - information technology (2nd diploma)
- Automation testing tools: Test Café (Javascript) - https://github.com/nguyenly2311/MedicarePlus_AutomationTest
- HTML, CSS: The Band Website - https://github.com/nguyenly2311/TheBandWebsite
- Performance test: JMeter
- API testing: Swagger
- Database: PostgreSQL
- Test case management tools: Jira, Xray
- Testing techniques: Black Box, Regression, Smoke, System, Integration, User Acceptance test
- Working with the Agile model and Jira platform

About me, you can find me as a responsible person, who always does my best to finish all the given tasks. To complete missions well, I can work under high pressure. Moreover, I awake that I am an amateur in the IT industry thus I learn how to be an autodidact to consolidate missing knowledge. The technology over the world updates frequently, hence I have to attempt incessantly in order not to be left behind.

Experience

DataHouse Asia
Software Tester
December 2022 - Present (2 years 4 months)
Ho Chi Minh City, Vietnam

Konsulta Management Project (KMP) - the beneficiary registration for the CareTech project:
- Testing KMP account credentials
- Verifying the PhilHealth insurance submission form
- Verifying the provider's practicing certificate submission form
- Verifying the beneficiary registration after verifying forms
- Verifying the KMP account existence in CareTech

CareTech project - the EHR website:
- Participating in testing booking appointments, selecting providers, and clinics function
- Testing the transition of outpatient flow after booking appointments and visiting clinics
- Verifying the process of receiving and saving patient's medical data
- Verify the beneficiary account sync function from KMP to CareTech
- Having an onsite trip to the Philippines to do UAT, perform live demonstrations, and collect feedback

Medicare Plus project - the CRM website for insurance:
- Verifying the accuracy of the requirements to avoid misunderstandings in building application
- Joining in creating a test plan, 5 test modules, and 987 test cases to ensure the software quality
- Running test cases manually and automatically
- Regression testing after deployments to make sure the application still runs well after deployment
- Writing user guidelines to introduce and guide clients on how to use the system
- Receiving user feedback and finding solutions with a team to improve current products

Savyu
Quality Control Technician
July 2022 - Present (2 years 9 months)
Quận 1, Ho Chi Minh City, Vietnam

Main responsibilities include:
- Reviewing and analyzing requirements, technical specifications
- Designing test plans, test scenarios , test datas and checklists
- Executing web, mobile application testing: manual (mainly), API testing
- Managing, monitoring the test results accurately in timely manner

● Reporting bugs, urging developers to fix and retesting

● Collecting user's feedbacks and giving solutions to team members to better company's product

Devpro Vietnam
Test Engineering Intern
April 2022 - June 2022 (3 months)
Hanoi, Hanoi, Vietnam

Main duties:

- Found bugs and gave comments to build Devpro's websites

- Analyzed particularly 6 requirements of the center

- Wrote 4 test cases for a http://devpro.vn/admin.php?controller=product website (ID: admin@mail.com, password: 123)

- Created 2 test cases for a The Gioi Di Dong website created by Devpro

- Operated test cases manually to find bugs

- Reported bugs on a Redmi website (ID: tester-devpro, password: abc@1234)

University of Finance & Marketing - UFM
Marketer
April 2020 - July 2020 (4 months)
District 7, Ho Chi Minh City, Vietnam

To accomplish the Advanced Marketing module by choosing Macca Milk company as a group's topic, I and my team had cooperation to brainstorm and collect all the intelligence in order to submit a fully worked-out performance. It is not beyond our expectations, the marketing plan was highly evaluated by the instructor.

International Language Academy of Washington D.C.
Teaching Assistant
December 2018 - July 2019 (8 months)
Gò Vấp, Ho Chi Minh City, Vietnam

I had 8 months of experience in my teaching career at ILA Phan Van Tri, Go Vap. Despite the short adherence, the group teaches me many things about customer service, solving solutions, as well as enhancing my speaking and listening skills. Being a Teaching Assistant, I have to connect the targeted audiences with the group and clearly know what the customers really thirst for when they come to ILA. Besides, there are few achievements I had received BEST RE-ENROLLMENT RATE certificate as getting 100% re-enrollment in February 2021.

Education

University of Information Technology
Information Technology · (August 2023 - 2026)

University of Finance & Marketing - UFM
Bachelor's degree, English for Business · (2018 - 2022)