Contact

www.linkedin.com/in/
nguyenhoangtester (LinkedIn)

Top Skills

Software Quality Assurance
Accountability
Teamwork

Certifications

SQL Basic

Nguyên Hoàng

Manual Software Tester | Experienced in eCommerce & Shopify
Testing | Specializing in UI/UX & Bug Tracking
Hanoi, Hanoi, Vietnam

Experience

Solis Lab Co., Ltd.
Software Tester
August 2023 - Present (1 year 8 months)

- Conducted daily UI/UX testing for e-commerce websites built on the Shopify
platform to ensure seamless user experience and functionality.

- Logged detailed bug reports using project management tools (Youtrack),
providing clear descriptions and steps to reproduce for developers.

- Verified bug fixes by performing regression testing to ensure product stability.

- Created comprehensive guidelines and user documentation to assist clients
in understanding and navigating the platform effectively.

- Developed detailed checklists streamline QA processes and maintain
consistency across multiple projects.

- Collaborated closely with developers, designers, and clients to address
issues efficiently and improve overall product quality.

WISEWIRES Co. Ltd
Tester
December 2021 - July 2023 (1 year 8 months)

- Analyzed requirements and wrote detailed test cases based on user stories
to ensure comprehensive test coverage.

- Conducted regression testing to verify the stability of the system after new
deployments.

- Performed hotfix testing and production testing to ensure critical issues were
resolved without impacting existing functionalities.

- Executed adhoc testing to uncover potential issues not covered by test cases.

- Logged detailed and reproducible bugs, providing clear documentation to support developers in debugging and resolution.

- Verified bug fixes to ensure issues were fully resolved and no regressions occurred.

- Assisted QA lead in gathering data and preparing test reports, including bug statistics, testing progress, and risk analysis.

Education

Thuong Mai University
Bachelor's degree, Accounting · (September 2017 - January 2021)