

Contact

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Top Skills

Performance Appraisal

Exit Interviews

Employee Relations

Languages

Vietnamese

English

Chinese

Certifications

Teamwork Excellent Certification

Customer Service Certificate

Microsoft Office Specialist: Excel Associate (Excel and Excel 2019)

Microsoft Office Specialist: Associate (Office 365 and Office 2019)

Certified Business Professional Master Executive Business Management

Honors-Awards

Employee of the year

Employee of the year

Nguyen Ngoc

MBA | HR Manager at Opla CRM
Vietnam

Summary

Dynamic, Energetic and Optimistic.

Experience

Opla CRM

HR Manager

May 2020 - Present (4 years 11 months)

Ho Chi Minh City, Vietnam

OPLA CRM is not only a CRM to store customers' information but also a trusted advisor. "Forgot to bring your brain to office today?" No problem, OPLA CRM is here to help.

AO Cosmetics

Human Resources Manager

June 2020 - October 2022 (2 years 5 months)

Da Nang City, Vietnam

AO Cosmetics Co., Ltd was established as the exclusive distributor in Vietnam market of high-class skin care cosmetics and other beauty accessories products from the brand D'OR24K, Gold Element, Botanifique...

Viet Deli JSC

Human Resources Executive

September 2018 - March 2020 (1 year 7 months)

Da Nang City, Vietnam

Established in 2015, Viet Deli JSC is an enterprise specializing in restaurant, hotel and tourism services, directly under Paradise Vietnam. Known for the VietDeli brand, the business has been opening many restaurants in high-class service chains to serve domestic and foreign tourists. In the premises of an old French villa, Home Restaurant is the first restaurant specializing in serving traditional Vietnamese dishes with bold Vietnamese cuisine. Ngon villa - a convergence of delicious dishes from three regions in the heart of the old town. Coming to Home Hoi An, you will be impressed with the warm welcome and delicious dishes of Quang. With the goal of building a brand and a high-class service chain, VietDeli currently has a team of experienced staff in the field of

services, restaurants and hotels. VietDeli wishes to bring customers the most impressive experiences about the company's services and products.

Danang Golf Club (BRG Danang Golf Resort)

Senior Customer Service

June 2013 - May 2018 (5 years)

Vietnam

Developed by VinaCapital and designed by Greg Norman and lead architect Harley Kruse, the Dunes course debuted in 2010, the first of two 18-hole championship layouts planned for Danang Golf Club, which is now part of the BRG Group.

Namti Online limited company

Customer Services Executive

January 2011 - March 2013 (2 years 3 months)

Ho Chi Minh City

NamTi is a young and dynamic software solutions company; including website design, B2B, B2C, CMS solution and online marketing. Namti has some big customers like: HPVietnam, Toll logistic, Lotus Fleurs, FOCl, WASE, Suzuki, WEC Saigon, Ronal....

Education

University of Economics - The University of Danang

Master of Business Administration - MBA, Business Administration and Management, General · (2016 - 2018)

University of Economics - The University of Danang

Bachelor's degree, Business Administration and Management, General · (2009 - 2013)