

Contact

www.linkedin.com/in/nguyendoantien (LinkedIn)

Top Skills

Team Leadership
UML
Web Development

Languages

English (Professional Working)
Japanese (Elementary)

Certifications

Professional Scrum Master (PSM I)
Professional Scrum Master (PSM II)
Oracle Certified Professional, Java SE 6 Programmer

Tien Nguyen Doan

IT Project Manager | PMP | PMI-ACP | PSM | SAFe Agilist
Ho Chi Minh City, Vietnam

Summary

As an Agile Project Manager, I have developed a strong passion for Agile project management and gained experience in Agile and Adaptive delivery models and mindsets. I take my responsibilities seriously and have successfully delivered complex business solutions. I know that managing and building good relationships with relevant stakeholders is crucial for driving the teams towards success. Therefore, I always strive to serve the Scrum Teams, Client PO, and organization by practically implementing Scrum of Scrums, Scrum, and Kanban frameworks every single day.

Expertise:

Project Management PMP, Agile Project Management, Agile Practitioner, Scaled Agile, Scrum of Scrum, Stakeholder Management, Vendor Management

Experience

NashTech

Project Manager

January 2019 - Present (6 years 3 months)

6th Floor, HITC Building, 239 Xuan Thuy Street, Cau giay District, Hanoi

- Work closely with the onshore team (EM, AM) to establish new projects, such as resource selection, planning the discovery phase, forming scrum teams, hosting kick-off projects, and developing ways of working with clients.
- Set up ways of working for cross-teams, document critical artifacts such as the ODC Framework, and facilitate TA and QC in developing the SAD and Test strategy for the whole ODC.
- Facilitate the twice-weekly Scrum of Scrum for offshore scrum teams, such as Delivery Planning, Cross team Sprint Planning, Daily catchup, Overall Retrospective, and System Demo.
- Also facilitate scrum events, work with the product owner, and coach the Scrum Team through all Scrum-related ceremonies.

- Manage the team capacity and support BA in negotiating priorities and timelines with Client Product Owners and their business stakeholders.
- Manage risks, assumptions, issues, dependencies, and continuous improvement plans for scrum teams.
- Provide status reports to senior management teams and clients (Weekly RAG Report, Release Post-mortem report, Sprint Planning report, Sprint Retrospective report).
- Build relationships with offshore and client teams through team-building activities, online game boards, etc.
- Support the Presale team in reviewing the proposal or playing as a bid owner to prepare and present the proposal to the Client.
- Participate in the Agile Mindset Training Programme and Agile Talk shows.
- Participate in the quarterly checkpoint and annual review for all project members.
- Participate in client visit preparation and hosting

NTT DATA

10 years 3 months

Manager

January 2017 - November 2018 (1 year 11 months)

HITC building, 239 Xuan Thuy, Cau Giay

I worked in the healthcare industry for several years, which has given me a great opportunity to share my knowledge with people from all over the world. Additionally, I am collaborating with local partner companies to expand our business to hospitals across Vietnam. As a software project manager, I know it is crucial to communicate the core business objectives to the project team members and explain how their team's efforts fit into the bigger picture. It is equally important that each team member understands how achieving their specific project goals contributes to the overall success of the program objectives.

Deputy Manager

January 2015 - December 2016 (2 years)

239 Xuan Thuy, Cau Giay, Hanoi

- Manage specification change, the change scope, techniques and tools in development team:
- Managing development team (general tasks):
- Contribute to planning/technical tasks of Common Architecture team:
- Prepare daily report, weekly report for JP customers.

Team leader

January 2012 - December 2014 (3 years)

649 Kim Ma, Ba Dinh, Hanoi

- Control schedule, task progress and review design document strictly.
- Create detail plan to control task progress and transfer schedule to members.
- Allocate tasks to appropriate team members.
- Review to detect ambiguous points within requirement, design, test case and source code.
- Update daily progress for each allocated tasks in daily meeting.
- Making document for training new members and find solution to keep the deadline.
- Report task weekly progress to Manager.

Senior Software Engineer

September 2008 - December 2011 (3 years 4 months)

HITC Building 239 Xuan Thuy Cau Giay

- Create a detailed design by following high-level design.
- Create system test case, integration test, execute, and report.
- Review code and unit test for other developers
- Manage test progress and resolve issues.

TriAx Vietnam Co. Ltd.

Software Engineer

November 2006 - August 2008 (1 year 10 months)

B4 Thang Long Village International

- Implement functional of system by following the design documents.
- Make Unit test to verify coding quality.
- Execute testing by using test case document and automation tool test
- Make daily report and send to Team leader.

Education

Hanoi University of Science and Technology

Bachelor of Engineering (B.Eng.), Computer Software Technology/
Technician · (2009 - 2012)

APTECH Computer Education

Bachelor of Science (BSc), Computer Software Engineering · (2004 - 2006)

Hanoi University Of Mining and Geology

Bachelor's degree, Oil and Gas Engineering · (2000 - 2005)