

Contact

www.linkedin.com/in/dimz
(LinkedIn)

Top Skills

SharePoint

Microsoft OneDrive

Microsoft Exchange

Diem Nguyen Thi

Junior Software Tester

Da Nang City, Vietnam

Experience

AvePoint

Software QA Tester

October 2023 - Present (1 year 6 months)

- Designed and executed test cases for various applications
- Identified and reported bugs using tools like JIRA
- Conducted regression and functional testing to ensure software quality
- Collaborated with the team to create and maintain test plans
- Performed cross-browser testing and data validation
- Assisted in creating detailed test documentation and reports

FPT Software

Process Quality Engineer

January 2023 - November 2023 (11 months)

- Assisted in documenting and reviewing processes for compliance with quality standards
- Participated in internal audits and identified areas for improvement
- Supported process enhancements to increase efficiency and quality
- Monitored adherence to regulations and reported deviations
- Assisted in creating and delivering quality process training materials
- Prepared reports on quality metrics and tracked improvement initiatives
- Analyzed feedback to identify and address quality-related issues

Education

The University of Da Nang - University of Foreign Language Studies

Bachelor's degree, Business English · (2018 - 2022)