

Contact

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drive.google.com/file/d/1BHDMioyNdOQsv0bOXqDZbIWE/view (Personal)

Top Skills

Scrum
Agile Methodologies
Software Testing

Certifications

ISTQB Foundation

Trang Nguyen

Software Tester
Vietnam

Summary

Summary:

I am a results-oriented Quality Control with 3 year of experience in testing various software applications. I possess strong analytical skills and attention to detail, which enable me to quickly identify defects and recommend solutions. I have experience in developing and executing test cases, performing functional and regression testing, and documenting defects and issues. I am well-versed in Agile methodologies and have experience working with cross-functional teams.

Technical Skills:

- Proficient in test case development and execution
- Experience with functional and regression testing
- Strong knowledge of Agile methodologies and Scrum framework
- Excellent understanding of software development life cycle (SDLC)

Experience

Piscada

Software Tester

October 2023 - Present (1 year 6 months)

Project description: Developed and tested an IoT solution for monitoring building and aquaculture systems.

Skills:

- Quality Assurance and Testing:
 - + Executed functional, integration, and system tests for IoT devices, ensuring performance, reliability, and adherence to quality standards.
- Test Case Development and Execution:
 - + Designed, implemented, and executed detailed test cases based on requirements provided by the Product Owner (PO).

- + Documented test results and defects in test management tools to facilitate communication with the development team.
- + Authored user guides and release notes for new features, enhancing user understanding and satisfaction.
- Automation Testing:
 - + Wrote beginner-level Python scripts for automated testing of repetitive test cases, reducing manual workload and improving efficiency.
 - + Basic experience with Katalon for automation testing
 - + Currently learning Java to enhance automation testing skills
 - + Explored frameworks like Selenium or Pytest for web interface testing
- Mobile Application Testing:
 - + Performed end-to-end testing of mobile applications integrated with IoT hardware, ensuring functionality across multiple devices and platforms.
 - + Experience in testing mobile applications on various devices, including tablets, iOS, and Android

Freelance

Software Tester

January 2023 - January 2024 (1 year 1 month)

- Collaborate with Business Analysis Team: Work closely with business analysts to clarify and refine project requirements.
- Test Planning: Develop detailed and structured testing plans tailored to project needs.
- Test Case Design: Create comprehensive test cases for both web and mobile applications (iOS and Android).
- Test Execution: Perform manual testing on web and mobile platforms, ensuring functionality and usability.
- Defect Reporting and Documentation: Identify, report, and document bugs during test execution, followed by preparing detailed test reports.
- Customer Demonstrations: Conduct product demos for customers to showcase progress and ensure alignment with expectations.

- User Documentation: Write clear and concise user guides to support end-users in navigating the product.

Projects:

Social Media (App & Web) (July 2023 – Jan 2024)

Project description: Participated in testing a website and mobile application for a social media platform.

Tax calculation (App & Web) (Jan 2023 – Sep 2023)

Project description: Contributed to testing a tax calculation application for web and mobile.

SmartOSC

Quality Control

May 2022 - September 2023 (1 year 5 months)

Some key responsibilities:

- Executed test and control quality of Shopify project with many websites working simultaneously.
- Execute API testing using Postman
- Write test cases/ Test reports and execute tests.
- Write user guide
- Give a demo for the customer
- Select requirements and feedback from customers.
- Take responsibility for project coordinator of Shopify/CMS/Salesforce (CRM) project.
- Provide project coordination and planning support to the project managers.
- Provide reporting, risk, and issue management support for the assigned projects.

Projects:

+ E-commerce (Jan 2023 – Sep 2023): Project description: Develop the e-commerce website using Sitecore CM, XC (Biztool), and POS integration.

+ CRM (Salesforce) (Oct 2022 – Sep 2023): Project Description: Development and maintenance of a CRM system integrated with an e-commerce website.

+ Shopify (Sep 2022 – May 2023): Project Description: Development and maintenance of B2B and B2C e-commerce websites.

+ Sitecore Website Revamp and Upgrade (May 2022 – Oct 2022): Project description: Upgrade Website using Sitecore from 8.2 to Sitecore 10.1.2, revamp the website UI, UX.

Foxconn

Project Manager

July 2020 - April 2022 (1 year 10 months)

- Working as Project Manager, coordinating projects, and working with multiple departments to push the project forward.
- Selecting and fulfilling customer requirements.
- Reporting project status to higher managers.
- Ensuring meeting monthly KPI.

Education

Military Science Academy

Bachelor's degree, English language · (August 2016 - June 2020)