### Coordonnées

www.linkedin.com/in/bao-dangg (LinkedIn)

Principales compétences

Problem Solving
Software Testing
Test Management

# Dang Nguyen

Senior Tester

Ho Chi Minh-Ville, Viêt Nam

## Résumé

I am a dedicated and detail-oriented tester with a proven track record of excelling in proactive teamwork and maintaining adaptability under high-pressure situations. With 6 years of hands-on experience, I have honed my skills in optimizing products and ensuring their quality.

My objective in the next 3 years is to continue leveraging my expertise to enhance products. Looking ahead, I am committed to establishing a lasting presence within a company, contributing significantly to its ongoing growth and accomplishments.

## Expérience

FPT Software Software Tester (Level 3) octobre 2023 - Present (1 an 6 mois) Vietnam

Phibious Senior Tester août 2022 - août 2023 (1 an 1 mois)

Vietnam

Created test plans and write cases for functions and UI/UX.

Analyzed logical requirements, ensuring software integrity.

Verified accurate cashback data in the database.

Authored user guides for software function use.

Key projects: PHIBIOUS.COM, DEP365.COM, KAOKAO.VN

Vu Thao Technology

4 ans 5 mois

Business Analyst juin 2020 - août 2022 (2 ans 3 mois) Vietnam

Analyzed module requirements and functionalities.

Created User Stories (US), Use Cases (UC), and Functional Specification Documents (FSD).

Assisted in parameter configurations for Webparts.

Authored user guides for function utilization.

Key projects: SAIGON NEWPORT (SNP), MARITIME BANK (MSB), VIETNAM ELECTRICITY (EVN), VIETNAM AIRLINES (VNA)

### Supporter

mai 2019 - août 2022 (3 ans 4 mois)

Vietnam

Enhanced modules through in-depth requirement analysis.

Tested and supported Webpart parameter configurations.

Created user guides for intuitive function usage.

Provided on-site assistance at customer locations.

Collaborated with clients to resolve Website module issues.

Key projects: SAIGON NEWPORT (SNP), MARITIME BANK (MSB), VIETNAM ELECTRICITY (EVN), VIETNAM AIRLINES (VNA), COFICO

#### Middle Tester

avril 2018 - août 2022 (4 ans 5 mois)

Vietnam

Developed test plans and cases, assessing functions, UI/UX, API and SQL for Website and App (Android, iOS).

Evaluated a data conversion tool for documents (docx, pdf...) to HTML. Led testing efforts and mentored interns.

Key projects: SAIGON NEWPORT (SNP), MARITIME BANK (MSB), VIETNAM ELECTRICITY (EVN), VIETNAM AIRLINES (VNA), TECHCOMBANK (TCB), EUROWINDOW, BECAMEX IDC, COFICO, SILVERLAND, ORIENT COMMERCIAL JOINT STOCK BANK (OCB)

Bảo hiểm nhân thọ Daiichi Life Việt Nam Business Analyst Intern juillet 2017 - octobre 2017 (4 mois)

Vietnam

Collected and analyzed logical requirements for projects.

Executing function tests based on test cases.

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## Formation

VNUHCM - University of Science

Bachelor's degree, Information Technology · (septembre 2013 - mars 2018)

Testing VN

Java for Test · (mars 2023 - avril 2023)

Coursera

Certificate, Use Generative AI as Your Thought Partner · (février 2025)

Udacity

Certificate, Business Analytics · (avril 2024 - août 2024)