

## Contact

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(LinkedIn)

## Top Skills

Microsoft Excel  
SQL  
Data Analysis

# Vy Nguyen

Business Analyst  
Ho Chi Minh City Metropolitan Area

## Experience

NashTech  
Business Analyst  
March 2024 - Present (1 year 1 month)

FPT Software  
Business Analyst  
February 2021 - March 2024 (3 years 2 months)

Act as an IT Business Analyst in many projects (Agile/ Waterfall) with high appreciation

### 1. Domain: Logistics & Distribution

Costco International Depot:

- Key responsible for business clarification/ analysis throughout full life cycle of development
- Host UAT/ Go-live support with PO and business users
- Work onsite in United States

SABECO Beer Producer

- Analyze and finalize complicated business in many modules: Master Data, Purchase/ Sales, Promotion, Delivery, Salesforce, and Warehouse, ... based on DBC Microsoft 365 core system.
- Build DMS inbound/ outbound integration with multiple systems: BRAVO, SFA system,...
- Conduct blueprint/ SRS/ User Manual sign-off, and do UAT/ demonstration with customers
- Coordinate with development to define IT solution that meets customer expectations
- Report/ Update the status of project progress with PO/ stakeholders
- Support review solutions, analyze impacts, and track changes in the project

### 2. Domain: Manufacturing Factory - GE Renewable Energy Corp

- Responsible for requirement analysis, IT solutions to form functionalities: Inspections, Timesheet, Execution, System Configuration and related Reports/ Dashboard between the implementation team and Product Owner/ Business users to meet business needs and project progress

- Document/ Capture business flows, and system design in several document types: SRS, BRD, ...
- Conduct and handle meetings, demonstrations, and workshops with team size of 10-15 people
- Lead ticket management, support business users to solve and clarify system problems in a short time with high qualification
- Support team members/PM/PO on GAP requirements, timeline tracking, change management, document review, and contact point.
- Work onsite in Europe - Germany

## Mpire Company

### Associate Business Analyst

July 2020 - December 2020 (6 months)

Ho Chi Minh City, Vietnam

Act as an IT Business Analyst coordinator in projects: HRM system and Website & CMS system

- Conduct discussion meetings for business requirements
- Research and analyze related HR business knowledge
- Design data mapping and processing model
- Propose software solution with flexibility through many HR modules: Profile Management, Staff Movement, Termination, etc
- Design SRS, Roadmap and transfer internal team
- Review solutions, and support team members on timeline tracking

## DigiNet Corporation

### Business Analyst Intern

June 2019 - August 2019 (3 months)

Ho Chi Minh City, Vietnam

Play a BA intern role in HRM system project

- Support design SRS with enhancements
- Transfer to the development team
- Verify functions to meet customer needs

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## Education

### University of Economics and Law

Bachelor's degree, Management Information Systems, General · (2016 - 2020)