#### Contact

www.linkedin.com/in/ nguyenhoang1801 (LinkedIn)

### Top Skills

Agile Methodologies
Planning Budgeting & Forecasting
Shareholder Communications

## Languages

English (Professional Working)

Japanese (Native or Bilingual)

Vietnamese (Native or Bilingual)

#### Certifications

Professional Scrum Master™ II (PSM II)

Project Management Support Certificate

Google Project Management: Specialization

Professional Scrum Master I

# Hoang Nguyen

Project manager, Scrum master Ho Chi Minh City, Vietnam

# Experience

Rikkeisoft
Project Manager
August 2023 - Present (1 year 8 months)
Ho Chi Minh City Metropolitan Area

#### NTT DATA Vietnam

Senior Bridge Engineer August 2022 - February 2023 (7 months) Ho Chi Minh City, Vietnam

#### Main responsibilities:

- On-site at the customer's office in Japan for one month alone to create a basic design document related to EDI.
- Negotiate and consult with the customer to clarify the project scope, estimate, WBS, etc. by KLOC or Function

Point (FP) method and make a decision.

- Managing project progress, scope, requirements, etc., and reporting progress to clients (via email, video conference, Skype, etc.).
- Project team task management (assigning tasks to members via WBS, manage task progress, etc.).
- QA, risk, resource, quality management and stakeholder engagement.
- Consulting and sharing agreed information with project members.
- Confirming source code, QA, test results, etc. are in compliance with the customer's suggestions before sending

them to the customer.

#### Achievement:

- Having received the trust of our client after the onsite project was successful and entered the development phase.

#### **GIANTY**

Project Leader July 2019 - April 2022 (2 years 10 months) Ho Chi Minh City, Vietnam

Main responsibilities:

- Managing project progress, scope, requirements, etc., and reporting progress to clients (via email, video conference,
- Skype, etc.).
- Negotiating and consulting with the client to ensure that the scope of the project is clear and up to decision.
- Project team task management (assigning tasks to members via WBS, manage task progress, etc.).
- Q&A management.
- Consulting and sharing agreed information with project members.
- Confirming source code, QA, test results, etc. are in compliance with the customer's suggestions before sending

them to the customer.

Numerous projects were for a subsidiary of Toyota Motor Corporation, and that we developed many independent

tools to extract data and improve the UI of the map application.

Achievement:

- Receiving the trust of our customers in supporting industries and signed a one-year contract with them.
- After the trial project was successful, we signed a two-year contract with a subsidiary of Toyota Motor Corporation.
- Making several suggestions to manager to improve the company-wide project development process.

NEC Vietnam
Bridge Engineer
August 2018 - July 2019 (1 year)

Ho Chi Minh City, Vietnam

Worked for NEC Vietnam as a project leader.

- Managing the progress of the project and reporting the progress to the clients (via email, video conference, Skype, etc.).
- Discussing the scope of the project with the client.
- Task management of the project team (assigning tasks to members, managing task progress, etc.).
- QA management.
- Creating test cases and test patterns based on basic design documents, detailed specifications, etc. (I have done Junit testing).
- Participating in kick-off meetings, project briefings, etc. with clients when they are in offshore offices.
- Explaining to project members the information to be discussed with the customer and the agreement.

- Ensuring the customer's points of view are followed before sending sources, QA, test results, etc. to the customer.
- Performing CDI (logic-based manufacturing review)
- Major projects include development of multi-platform security systems, development of applications such as Google maps, and combining input data from many hospitals and registering them in the system. Production languages include Cordova, Angular, Nodejs, Java, etc.

#### **FPT Software**

Communicator

February 2017 - August 2018 (1 year 7 months)

Ho Chi Minh

IT Communicator at FPT Software Ho Chi Minh Co.

- Translating QA and check with project manager if there is any uncertainty about the meaning of QA.
- Interpreting and translating progress meetings, design documents, screen specifications, etc., mainly for website projects
- Working as communicator team leader for about 4 months

AGS Joint Stock Company
Business matching Assistant
December 2015 - January 2017 (1 year 2 months)
Ho Chi Minh

Worked for AGS consulting Japanese company as a business matching assistant.

Main responsibilities:

Matching companies in Japan with companies in Vietnam

- Make a list of about 5 to 10 companies (Vietnamese companies are prioritized regardless of nationality) by directly contacting candidates who can respond on the internet at the request of the customer (Japanese company).
- Acquisition of business meeting appointments and schedule adjustments for Japanese companies in Vietnam
- Accompany representatives of Japanese companies to visit offices and factories of companies in Vietnam (industrial parks such as Long An, Binh Duong, and Dong Nai)

  Market Research
- Creating a report based on a questionnaire or collecting information on the Internet at the customer's request

- Participated in exhibitions held regularly at SECC, exchanged business cards and gathered information on the market, mainly with Vietnamese companies.
- Summarize the survey results as an article and post it on the AGS website or SNS

Support Japan External Trade Organization (JETRO)

- Support for seminars and business matching events at Nikko Hotel

## Education

University of Economics and Law
Bachelor's degree, Management Information Systems, General · (September 2012 - August 2016)