

Contact

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Top Skills

Microsoft Power Query
Project Plans
Gap Analysis

Certifications

Data Visualization and Dashboards
with Excel and Cognos - IBM
Process Flowcharts & Process
Mapping - The Advanced Guide
Excel Basics for Data Analysis - IBM
The Business Intelligence Analyst
Course 2024
Business Intelligence (BI) Essentials
- IBM

Nguyen Tran

IT Business Analyst
Ho Chi Minh City, Vietnam

Summary

My favorite motivational quote is "Knows your limits, but never stop trying to exceed them."
My working motto is putting heart and soul into it. Hope I can spread this more widely.

Experience

FPT Telecom International
Business Analyst
June 2023 - Present (1 year 10 months)

VTCO TECHNOLOGY

Business Analyst
June 2022 - May 2023 (1 year)

- CRM Mobile Application + Web Portal – Icool Vietnam: Successfully led the go-live, resulting in increased app downloads and improved user experience. Clarified old databases, collected defects, and analyzed integrated API with other systems to enhance the new system
- LMS System - Ajinomoto Vietnam: Presale support by providing solutions that led to win the contract. Including requirements clarification, mockups and flowcharts based on business requirements, and SRS documents. Estimated project timelines, managed tasks, and processed change requests
- Lucky draw Platform - Vietnam Moto Show 2022: Analyzed requirements and supported the set up and testing of the lucky draw functions. Conducted training sessions for PG and managers

Mentor other projects:

- Communication system - Ajinomoto Vietnam
- EMotel system - Scobuilding Joint Stock Company
- Home page, training point system - HCM City Pedagogical University

KingBee Marketing
Project Program Coordinator
March 2021 - June 2022 (1 year 4 months)

- Sale Management Mobile Application + Web Portal - Diageo Vietnam: Enhanced report data quality from 50% to 95% by providing Excel formulas for new sales team reports, maintained and developed new functions to improve team efficiency and usability
- Checking asset system - AB Inbev Vietnam: Analyzed processes and built mockups for new functions, including identifying assets at selling points using QR codes. Trained and monitored workflow to ensure smooth implementation
- Xuan Khoi Sac / San Loc Vang landing page - Jotun Vietnam: Set up preparation for the event, conducted quality control and produced weekly progress reports
- Me Easy Mobile Application + Web Portal - Meiji Corp: Analyzed and discuss function with clients, track development and ensure timely delivery

DIGINET CORPORATION

Quality Control Engineer

January 2020 - June 2020 (6 months)

- Documented Business Processes: Analyzed and documented business processes using flowcharts to ensure clarity and efficiency.
- Test Case Development: Designed and executed comprehensive test cases for ERP and HRM systems, ensuring functionality and performance.
- Cross-Departmental Collaboration: Coordinated closely with development teams to align business requirements with technical solutions.
- Penetration and Load Testing: Conducted research and analysis on penetration testing and load testing reports using tools such as Burp Suite, Selenium, and JMeter to enhance system security and performance.

Education

University Of Economics Ho Chi Minh City

Bachelor's degree, Management Information Systems, General · (September 2017 - March 2021)