

Contact

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Top Skills

Research
Analytical Skills
Technical Documentation

Certifications

Fundamental Business Analysis and Product Design
Foundations: Data, Data, Everywhere

Honors-Awards

Nhân viên có thành tích vượt xa kỳ vọng năm 2024

Tung Nguyen

Business Analyst
Vietnam

Summary

Hi there, I'm Tung. My career goal is to become a Business Analyst, Product Owner. I'm eager to pursue opportunities that allow me to expand my knowledge in both analytical skills and domain expertise, so that I can contribute to my company's success by developing products that meet customer needs.

Experience

ACB - Asia Commercial Bank
Digital Business Analyst
August 2023 - Present (1 year 8 months)
Ho Chi Minh City, Vietnam

SmartPay
Business Analyst
March 2022 - April 2023 (1 year 2 months)
District 4, Ho Chi Minh City

Deeply involved in the development of the SmartShop App to build an all-in-one merchant tool but still participate in other projects as assigned.

- Work with both internal and external stakeholders to develop and release product focus on research, analytic, design, functional improvement and collaboration base on Agile and Scrum concept.
- Gather requirements and feedback from Business Owner and internal stakeholders, as well as investigate other similar products on the market, to suggest new features and improvements to the product.
- Take the responsibility of the documentation product process (BRD, Flow chart, User Story, Wireframe).
- Work with the IT development team to ensure that product requirements are understood and developed accordingly.
- Research the market, explore competitors' products and figure out new solutions to enhance user experience and improve the company's products.

Education

University of Economics and Law

Bachelor's degree, E-Commerce/Electronic Commerce · (2019 - 2023)

BAC Center (Official member of IIBA in Vietnam)

Business Analysis and Product Design Course · (November 2021 - February 2022)