Contact

www.linkedin.com/in/nguyen-nga-
b4784464 (LinkedIn)

Top Skills

Requirements Gathering
Software as a Service (SaaS)
Analytics

Languages

Chinese (Full Professional)
Vietnamese (Native or Bilingual)
English

Certifications

Agile at Work: Planning with Agile
User Stories

Nguyen Nga

Director of Product Management / Project Manager
Vietnam

Summary

Experienced Operations with a demonstrated history of working in
the internet industry. Skilled in Mandarin, MapReduce, Chinese,
and Mobile Devices. Strong operations professional with a Master's
degree focused in Human Resources Management/Personnel
Administration, General from Renmin University of China.

Experience

Freelance
Project Manager
April 2019 - Present (6 years)

OnPoint E-commerce
Product Manager
April 2021 - November 2023 (2 years 8 months)
Ho Chi Minh City, Vietnam

Cheetah Mobile
Country Manager
April 2017 - April 2019 (2 years 1 month)
Vietnam

BIGO Technology - بيجو تكنولوجي
Operations Manager
June 2016 - March 2017 (10 months)
Vietnam, Ho Chi Minh city

Responsible for operation activities & customer service in Vietnam, to attract
Vietnam users join in platform's common.
Leading and schedule customer service team to answer questions about the
function, content and operation of the product for users, ect.
Support to communicate between Head quater and local partner in
cooperative activities as payment, operation activities, ect.

Hallostar Vietnam

Operations Manager

April 2015 - July 2015 (4 months)

Vietnam, Ho Chi Minh city

Responsible for overall product development & operation in Vietnam, to promote this product and attract local market users.

According to the product plan, closely working with BD and marketing team, fully in charge of various operation event, implementation and evaluation of follow-up result from activities.

百度

Product Manager

2011 - March 2015 (4 years)

China, Beijing

Working as an Product Designer , responsibilities include digital music product, video and live streaming product (Web browser and Client browser) research, design, content development and operation; data analysis; preparing the documents for internal meetings; translation of documents from Chinese/ English to Vietnamese and vice versa; etc…

Work with Engineers and User Experiences team to complete new services and find out more potential requirements.

Involved in designing and using systems to management of users and organize website informations such as MIS, CMS, Feedback, ect…

Kwan Hsien Company

Contructions

January 2009 - June 2009 (6 months)

Vietnam, Hanoi

Working as an Administration Officer, responsibilities include helping the Administration Manager in the daily operations; preparing the documents for external and internal meetings; translation of documents from English/ Chinese to Vietnamese and vice versa; etc…

FPT

Part time

March 2008 - September 2008 (7 months)

Vietnam, Hanoi

Working as trainee responsibilities include helping the Administration Manager in research about China internet product such as: taobao; QQ Instant Messenger; Yaolan; Babytree; ect

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Education

中国人民大学
Master's degree, 人力资源管理 · (2009 - 2012)

Vietnam National University
Bachelor's degree, Chinese Language and Literature · (2004 - 2008)