# Contact

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# Top Skills

Brand Building
User Interface Design
Search Engine Optimization (SEO)

# Languages

English (Limited Working)
Vietnamese (Native or Bilingual)

# Certifications

OKRs: Leadership and Goal Setting Brand Management: Aligning Business, Brand and Behavior Google Project Management Google UX Design

# Nguyen Duc Anh

UX & UI Designer • Product Designer

Hanoi, Hanoi, Vietnam

# Summary

- · www.attentive.design
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# Experience

VMO Holdings
UX & UI Designer
September 2024 - Present (7 months)

Hanoi, Hanoi, Vietnam

#### Projects:

- Digital Carbon Exchange · United States
- Resource Allocation System · Japan
- Next-Generation Production Management System · Japan
- Next-Generation Maritime Communication Japan
- Retail Ecosystem Bidding · Malaysia

#### Responsibilities:

• Collaborated with over 20+ developers, business analysts, designers, project managers, and other professionals.

# **GATSBIE**

Product Designer
January 2025 - Present (3 months)

Hanoi, Hanoi, Vietnam

- Collaborated with the Product Manager, UX Researcher, and others to understand user needs, design the user interface, launch Gatsbie, and monitor its performance
- Worked with the development team to build and optimize the design system; and the media team to design the brand identity

#### Attentive

Creative Designer October 2023 - Present (1 year 6 months)

Hanoi, Hanoi, Vietnam

#### Projects:

- Tue Phat Education · Brand Identity
- ShopBase Creator · Web Application
- Vani · Mobile App
- Le Tour Vietnam · Brand Identity & Website
- Attentive UI Kit · UI Kit
- Luxury Watch Trading Platform · Web Applicaton
- Law Documents Search Engine · Web Application
- Bui Duy Studio · Responsive Website
- Pacific International Corporation · Responsive Website
- Sturgeon Estate · Responsive Website
- Internal CRM (Consumer Electronics) · Web Application
- Al Game Generator · Web Application
- Web3 Al Chatbot · Web Application

Learn more on www.attentive.framer.website

The Trainee Club Leader, Creative & Optimization November 2023 - February 2025 (1 year 4 months) Hanoi, Hanoi, Vietnam

- Design products and courses landing pages, website, etc.
- Manage creative work and design assets for B2B & B2C initiatives (i.e. social posts, campaign key visuals, and eBook)
- Manage more than 23 ads campaigns using 30M/month, especially for Prudential (8,5K clicks & 950 leads/2 ads), Suntory PepsiCo (3M impressions/10 ads), Carlsberg (1M impressions/4 ads), and The Trainee Club (1M impressions & 17K clicks/26 ads)

#### CitizenDev

#### UX & UI Designer

November 2023 - June 2024 (8 months)

Hanoi, Hanoi, Vietnam

#### Projects:

- Patient Portal & Telehealth Platform
- Project Management Platform
- Candidate Relationship Management System (CRMS)
- Peer-to-Peer Trading Network
- B2B & CRM Management System
- B2B Intelligence Management System
- Internal ERP System

# Talemy

1 year 10 months

Leader, Marketing & Branding

October 2022 - November 2023 (1 year 2 months)

Hanoi, Hanoi, Vietnam

## Marketing & Branding (70%):

- Lay the foundation for marketing and branding (research, identity, design strategy, content pillars, web presence, SEO guidelines, employer brand initiatives, etc.)
- Create the Talemy Design Language & Strix UI Kit
- Collaborate with the services and people teams to synergize the Talemy marketing effort
- Lead a team of 04 executives in diverse marketing and branding projects with the goal of achieving the accomplishments outlined below
- Achieved 6,000 website views in 3 months and grew social media following to 3,000 followers across two platforms (Facebook & LinkedIn)
- Successfully converted 200 applicants through effective employer branding content initiatives within 2 months
- Maintain website bounce rate at ~30%

#### Internal Human Resources (20%):

- Develop an internal human resources management system (via Google Sheets and AppScripts)
- Manage internal recruitment activities, hire and onboard 02 new consultants
- Conduct training supporting 03 team leaders
- Develop foundations for employer branding, T&D, etc. products

Operations (10%)

Recruitment Consultant
June 2022 - October 2022 (5 months)

Hanoi, Hanoi, Vietnam

External recruitment (80%):

- Manage 10 job openings with 9 deals closed, contributing 60% of total profit, with a 85% offer acceptance rate
- Source and review more than 10,000 senior-level, highly specialist candidates' profiles for leading global businesses, covering the Vietnamese, Nigerian, Venezuelans, and APAC markets
- · Work closely with clients in the gaming & blockchain industries
- Support 500+ candidates during the application, screening, and interviewing processes

Internal projects (10%):

- · Develop an onboarding process for new employees
- Act as an Onboarding Buddy for new employees, assist members with job success tools
- Create a branding guidelines to support branding and employer branding projects

External projects (10%):

 Assist 1 client in the employer branding positioning projects; identify and clarify root strengths, benefits packages, work environments, career advancement opportunities, etc.

#### **Associate Consultant**

February 2022 - June 2022 (5 months)

Hanoi, Hanoi, Vietnam

External recruitment (70%):

- Manage 4 job openings with 3 deals closed, contributing 50% of total profit, with a 100% offer acceptance rate
- Source and review more than 500 senior-level, highly specialist candidates' profiles for leading global businesses, covering the Vietnamese market
- Work closely with clients in the gaming & blockchain industries
- Support 60+ candidates during the application, screening, and interviewing processes

Internal projects (20%):

 Develop and build an internal operational system featuring multiple databases using Google Sheets and AppScript

External projects (10%):

- Conduct the structured behaviors interviews for 100 management trainee candidates
- Develop a learning course about employer branding

# G-college

2 years

#### Creative Leader

May 2022 - June 2023 (1 year 2 months)

Hanoi, Hanoi, Vietnam

- Support others in designing and visual creating tasks
- Create branding guidelines for G-college in support for the new rebranding strategy (sample below)
- Conduct designing training and branding guidelines best practices
- · Assist the Marketing team with G-college Website projects
- Redesign the organization's website to enhance the candidates experience (result in higher application completion rate)
- · Create key visuals for organization's year-end event

#### Talent Development Executive

February 2022 - October 2022 (9 months)

Hanoi, Hanoi, Vietnam

- Develop a Leadership Training Program with 6 training sessions
- Create more than 10 functional training sessions for different departments
- Develop organizational career progression roadmap for 06 departments and
   50+ members
- Hunt, manage, and support external & internal trainers before, during, and after the training sessions
- Conduct needs assessment surveys before designing the training

# Talent Acquisition Executive

July 2021 - March 2022 (9 months)

Hanoi, Hanoi, Vietnam

- Responsible for hiring more than 10 headcounts per month
- Source more than 500 candidates globally with interest in education
- Recruit & headhunt over 40 positions (with 90% filled rate)
- Increase the application completion rate for each position by 268% (within 3 months)

One Arrow Consulting Vietnam
Business Support Intern
November 2021 - February 2022 (4 months)

Hanoi, Hanoi, Vietnam

# In-scope (80%):

- Assist the Country Manager in developing webinars, workshops, etc.
- Manage more than 50 freelancers in completing the company's external training program
- Assist 5 recruitment consultants in posting jobs and sourcing
- Support a team of 10 people in admin and legal tasks

## Out-of-scope (20%):

Redesign external training program's landing page to enhance the UI

# **GPO Company**

8 months

## Data Entry Clerk

April 2021 - November 2021 (8 months)

Hanoi, Hanoi, Vietnam

- Have 104 of the total 285 articles (36,4%) appear on the first Google Search page, with 24% (25 of 104) being the first result using SEO
- Achieve an average of over 600 views on each article, with one having more than 30,000 views
- Research and write 285 articles about career guidance and skills development
- Proofread, edit, and filter necessary information from 285 articles

#### Content Editor

July 2021 - September 2021 (3 months)

Hanoi, Hanoi, Vietnam

- Have 3 of the total 6 articles proofread (50%) appear on the first Google Search page, with 100% (3 of 3) being the first result using SEO
- Propose 2 new topics/ideas related to students and careers for media channels (news page and YouTube channel)
- Manage 6 articles written by content contributors
- Fix errors and edited content for 6 articles of collaborators as assigned

Sheraton Hanoi West Human Resources Intern July 2021 - September 2021 (3 months)

Hanoi, Hanoi, Vietnam

- Assist 2 Human Resources Officers in recruiting more than 10 positions ranging from FTE to interns
- Design more than 30 posters for motivational activities; for internships, full-time jobs, casual hotels; to train staff of the hotel; and welcome new employees into the company
- Propose a new design for job posting images to enhance the posters layout

# Education

Staffordshire University

Bachelor of Science - BS, International Business Management

**British University Vietnam** 

Bachelor of Arts - BA, International Business Management

Viet Duc Highschool

High School Diploma, General Studies

**EF International Language Centers** 

Junior English Course, English