

Người liên hệ

www.linkedin.com/in/huyen-theproductdesigner (LinkedIn)

Kỹ năng hàng đầu

Presentation Skills

Storytelling

Community Development

Certifications

Start the UX Design Process:
Empathize, Define, and Ideate

500 Mentorship Minutes

User Experience: The Beginner's
Guide

Build Wireframes and Low-Fidelity
Prototypes

UX Design Foundations

Huyen Nguyen

Một Product Designer thích kể chuyện
Ho Chi Minh City, Vietnam

Tóm tắt

User Experience Designer | Product Designer | Storyteller in Design

I design, I solve, I simplify.

I craft digital experiences that make sense, feel good, and just work. Obsessed with usability, I care about the user journey from day 0 and create thoughtful interactions. Always learning, refining, and pushing for better.

Kinh nghiệm

Kyons

Product Designer

March 2024 - Present (1 năm 1 tháng)

Ho Chi Minh City, Vietnam

Led design for two AI-powered products:

PicklePulse – A pickleball tournament platform for skill validation, rankings, and real-time leaderboards (Phase 1).

KyoAI – An AI-driven productivity tool for studying and focus (Phase 1).

Improved student experience in Kyons' AI math learning app through better navigation and usability.

Streamlined product-team collaboration by refining processes and communication.

Freelance

UX/UI Designer

June 2022 - Present (2 years 10 months)

Built bridge and internal process for my team to deliver 100% project goals and well hand-off to clients, leading to a long-term partnership.

Improved project delivery by 10% by guiding the timeline & collaborating with the developer team.

Successfully developed an internal learning hub website (name: People UP) for Glints Vietnam - People Team, which became the 1st choice for People Team newbies and current members and became the guide for other departments, getting well-compliments from Glints CTO and across the Leadership Team.

Mirr Design

Community Organizer

February 2023 - April 2024 (1 năm 3 months)

Ho Chi Minh City, Vietnam

Hproptech

11 months

Product Designer & Product Owner

July 2023 - February 2024 (8 months)

- Top Employee of the Month (May 2023) for impactful feature designs aligned with business goals.
- Led end-to-end product design, from concept to UI execution, improving usability.
- Acted as a bridge between teams, ensuring clear communication and alignment.
- Managed agile development, prioritizing features based on user feedback.

Product Designer

April 2023 - February 2024 (11 months)

Ho Chi Minh City, Vietnam

Glints

2 years 9 months

People Operations Generalist

January 2021 - May 2022 (1 năm 5 months)

Ho Chi Minh City, Vietnam

- Optimized onboarding process, increased employee satisfaction by 35%; reduced employee onboarding administrative tasks by 40%;
- Process optimization and simplification for stakeholders, resulting in 1/2 reduction in steps while increasing stakeholder satisfaction by 100%;
- Conducted surveys to 700+ employees and interviewed 100+ employees, analyzed employee benefits issues, and proposed solutions to the Leadership team, which thrivingly launched 3 main benefits for Glints Vietnam, helped improve employee satisfaction for benefits by 31% measured by eNPS.

- Led company events with an 80% attendance successful rate (attendance ~560/700 employees)

Talent Acquisition & People Operations

September 2019 - December 2020 (1 năm 4 months)

Ho Chi Minh

Glints bridge the gap between education and employment by being a professional platform for young people focused on career discovery and development.

We help young people discover their passions and develop relevant career skills while empowering employers to attract the right talent more effectively.

PYCOGroup

Communications Intern

March 2019 - August 2019 (6 months)

1. EMPLOYEE RELATIONS

- Propose concepts and coordinate internal events to engage employees
- Execute and manage the logistics and administrative aspects of events
- Propose contents for the internal newsletter and other related articles

2. COMMUNICATIONS ASSISTANCE

- Prepare marketing collateral (posters, banners, pamphlets, brochures, etc.)
- Assist the communications manager on all related communications activities
- Coordinate with designers and other departments to deliver communications campaigns successfully
- Handle a variety of administrative tasks to ensure the smooth operation of the communications agenda.

Hoozing

Employer Branding HR Intern

July 2018 - January 2019 (7 months)

Hoozing is an online marketplace for searching and renting long term accommodations aiming at making house renting accessible, hassle-free and trustful for everyone.

- Build up talents pool for a specific position by developing new and/or optimizing current channels with online platforms, as well as offline events/ activities with strategic recruitment partners (universities, groups,...);
- Maintain good relationship with recruitment website partners;

- Produce and maintain content/photo/video execution for careers website, facebook fan page, recruitment website, and other branding channels;
- Evaluate and launch new and emerge recruitment channels, tools, and marketing outreach strategies;
- Plan and organize internal engagement activities (company meeting, birthday, internal activities,...).

Trình độ học vấn

University Of Economics Ho Chi Minh City
Human Resources , Economics · (2015 - 2019)

Nguyen Khuyen (Public) Highschool
· (2012 - 2015)

The Interaction Design Foundation
UX Designer · (June 2022)