

Contact

www.linkedin.com/in/yen-nguyen-ba704316b (LinkedIn)

Top Skills

Bug Tracking
API Testing
Postman API

Languages

Vietnamese (Native or Bilingual)
English (Professional Working)

Certifications

Jira Fundamentals Badge

Yen Nguyen

Software tester/ QC Engineer
Ho Chi Minh City, Vietnam

Experience

Egitech
Software Tester
August 2024 - Present (8 months)

NashTech
2 years 7 months
Test Engineer fresher
April 2024 - July 2024 (4 months)
Ho Chi Minh City, Vietnam

Analyze and clarify requirements from PO/PM
Design test cases which cover all aspects of the functionality.
Conduct various types of testing such as functional, regression, smoke, and sanity testing.
Provide detailed and clear bug reports including steps to reproduce, screenshots, and severity levels.
Test data preparation using API to ensure integrity and validity.
Tools: Azure, Jira,
Basic knowledge: Git, SQL, Postman, Selenium IDE, RobotFW
Link project: <https://github.com/mid9tech>

Resources Management Officer
January 2022 - April 2024 (2 years 4 months)
Ho Chi Minh City, Vietnam

Receive resource requests, define clearly requirements with Project Managers and discuss with related Line Managers to propose resources to a specific need with corresponding skills
Interact between offshore and onshore (UK & India) for all resource planning issues and make sure resource assignments to projects meet the standard lead-time agreement (SLA).
Support and give appropriate solutions when projects have performance/ resource issues
Gathering weekly & monthly reports for supply-demand requests for next month's resource training strategy

Maintain data of resource assignments/allocations, and responsible for data accuracy in related systems (e.g.: Resource management system, Talent management system, timesheet system, etc.)

Smoke testing for company internal tools (e.g.: Resource Management tool, Employees Performance tool, etc.)

Happiness Saigon - Creative Consultancy Agency

Account Executive

April 2021 - August 2021 (5 months)

Ho Chi Minh City, Vietnam

Attend briefing/pitching meetings and work with Account Director to formalize and articulate briefs back to clients and onwards to relevant suppliers

Monitor progress of projects against agreed timelines and provide measurement and reporting information

Ensure client files and folders are maintained in good order

Manage client WIP documents ensuring that they are accurate and updated weekly

Maintain agreed project budgets via project management system

Liaise with suppliers to understand billing arrangements

Prepare Contracts, Liquidations and other paperwork for both Clients and Suppliers/Production house

UNIQLO

Store Associate

February 2020 - December 2020 (11 months)

Provide excellent and courteous customer service to maintain and reflect UNIQLO's values, mission and vision

Meet and exceed sales expectations

Continuously remain knowledgeable with the company's brand, products and any current store promotions and/or advertisements

Monitor and replenish floor stock while maintaining the store's cleanliness

Process various payment transactions using a Point of Sale (POS) System

Upkeep fitting rooms to store standards and assist customers where needed

Ven

1 year 1 month

Search Engine Optimization Executive

February 2019 - November 2019 (10 months)

Project Assistant Intern

November 2018 - January 2019 (3 months)

Vietnam

YouNet Group

Data analyst intern

June 2018 - August 2018 (3 months)

Vietnam

Education

University of the West of England

Bachelor's degree, Business, Management, Marketing, and Related Support
Services · (2019)

International University - VNU HCMC

Bachelor's degree, Business Administration and Management,
General · (2014 - 2017)