#### Contact

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### Top Skills

Project Plans
Operations Management
Human Resources (HR)

# Nguyen Hue

**Business Analyst** 

Ho Chi Minh City, Vietnam

## Summary

- \* Production management system:
- Design system that connects with IoT devices to return production machine operation data
- Analyze important data and display Dashboard to create factories for workers and factory managers to monitor production progress.
- Design application mockup/wireframe using prototyping tools and model the requirements by using charting tools

#### \* E-commerce:

Participating in the development of e-commerce projects:

- Collect requirements, expectations of customers. Assist client to define requirements, suggest ideas and provide solutions.
- Conduct analysis and work exchange of designers.
- Analyze order calculation formula, e-commerce operation process. Display featured, trending, ..reasonable products on e-commerce
- The process of importing goods into the warehouse and leaving the warehouse to deliver to the orderer.
- Analyze the function of order management, manage the shipping process from the time the customer places the order to the successful delivery.
- Analyze Game process and coin "Xu" development for e-commerce. Integration document and the influence of integration on the system.
- Registration and login process through many social media channels
- Perform functional verify and validate after development is complete.
- \* Human resource management:
- Business analysis for HR management software, time attendance, salary calculation, insurance calculation, KPI.
- Design reports for human resource management software.
- Participating in the project implementation process including:
- + Conduct meetings to get requirements from customers

- + Analyzing requirements, analyzing formulas for calculating wages and calculating salaries
- + Confirm requirements with customers in writing
- + Information transfer to the development team
- + Check the software before handing over to the customer

In addition, Implemented during project development: School Canteen Management Software, Automated Exam Scoring Software, Asset Management for Enterprises, Registration process incurring costs, website marketing for businesses,

## Experience

Grex Solutions
Business Analyst
September 2020 - Present (4 years 7 months)

Tinh Hoa Solutions
Business Analyst
June 2019 - August 2020 (1 year 3 months)
Ho Chi Minh City, Vietnam

## Education

University Of Economics Ho Chi Minh City
Bachelor's degree, Business Information Technology · (August 2016 - May 2021)