#### Contact

www.linkedin.com/in/quynh-vy-nguyen-lam-711869213 (LinkedIn)

### Top Skills

SQL

System Testing
Requirements Analysis

### Languages

Japanese (Limited Working)
English (Professional Working)
Vietnamese (Native or Bilingual)

# Quynh Vy Nguyen Lam

Quality Control/Tester

Ho Chi Minh City, Vietnam

## Summary

Quality Assurance professional with expertise in manual testing, SQL, unit testing, and experienced making detailed design. Fluent in Japanese (JLPT N1) and English (TOEIC 870), I thrive in multilingual teams, focusing on process improvement and delivering high-quality results.

## Experience

Care Connect Vietnam

Software Tester

November 2021 - Present (3 years 5 months)

Ho Chi Minh City, Vietnam

Test Technique: Manual testing, Unit testing, Integration testing, Regression

testing, Exploratory testing

Domain: Healthcare

Programming language: Java, C#,

- Analyzing new requirements, features, change request. Design and review test cases.
- Planning, task prioritization and estimation.
- Manage the defect life cycle, from identification to resolution, tracking and reporting defects.
- Discuss requirements and work closely with developers to propose solutions to JP side.
- Experience with making documentation with Figma, Cacoo.

Jienie Lab Asia Software Tester/Communicator April 2020 - June 2021 (1 year 3 months)

Ho Chi Minh City, Vietnam

Test Technique: Manual testing, Unit testing, Integration testing

Domain: E-commerce

- Create basic designs based on requirements from Japan side.
- · Discuss requirements with Japan side.
- · Translate documents from Japanese to Vietnamese.

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- Translate meeting agendas from Japanese to English for Developers
- · Write test cases based on basic designs.
- · Execute testing and log bug ticket.

MOR Software JSC Software Tester May 2020 - October 2020 (6 months)

Ho Chi Minh City, Vietnam

- · Write test case based on requirements
- · Execute testing
- · Log bug ticket

Eplatform Solution Vietnam Software Tester March 2019 - April 2020 (1 year 2 months) Ho Chi Minh City, Vietnam

- · Writing UT & IT (Integration test & Unit test) test cases for the 2 important projects for the company.
- · Join in testing and retesting system.
- Translate documents and requirement files from Japanese clients.

Apollo English Vietnam
Teaching Assistant
November 2018 - March 2019 (5 months)
Ho Chi Minh City, Vietnam

- · Support foreign teachers during classes.
- · Directly tutor students in supplementary classes.
- · Coordinate entertainment and educational activities tailored to children.

## Education

Ho Chi Minh University of Foreign Language and Information Technology

Bachelor's degree, English Language and Literature, General