

Coordonnées

www.linkedin.com/in/nguyen-tam99
(LinkedIn)

Principales compétences

Presentation Skills
Competitive Analysis
UX Research

Certifications

Analyze Data to Answer Questions
Prepare Data for Exploration
Foundations: Data, Data,
Everywhere
EF SET Certificate
SQL (Basic)

Nguyen Tam

Business Analyst
Ho Chi Minh-Ville, Việt Nam

Résumé

Knowledge in Software Development Life Cycle (SDLC), Scrum & Agile Methodology.
Experienced in Product Research & Analyze, User Experience (UX), User Interface (UI), Quality Assurance.
Skilled in Jira, Confluence, Draw.io, Visibly, Lark, Figma, Basic SQL.

Expérience

Cubable
Business Analyst
avril 2024 - Present (1 an)
Ho Chi Minh City, Vietnam

- Liaise with cross-functional teams, maintain clear and consistent communication
- Research and analyze user experience, competitors
- Create wireframes using Figma, Visily
- Decompose features into epics/ stories, manage the product backlog by Visily, Jira
- Create detailed documentation
- Support testing system in the UAT phase

Buymed
Business Analyst
janvier 2023 - avril 2024 (1 an 4 mois)
Ho Chi Minh City, Vietnam

- Gather and analyze business requirements from stakeholders and customers
- Prepare BRD, SRS, Business/data workflow
- Track team's progress, performance, and workflow
- Investigate user experience, design user interface, and support training users
- Support QC to prepare test case, test data, prepare user guide, and train users

FoodMap
Business Analyst

mars 2022 - décembre 2022 (10 mois)

Ho Chi Minh City, Vietnam

- Analyze requirements from different departments
- Plan, provide new insights and solutions
- Build wireframe models and BRD document
- Organize tasks, manage project and team progress & support QC to test key features

Formation

University Of Economics Ho Chi Minh City

Bachelor's degree, Hotel Management · (2017 - 2021)