### Contact

www.linkedin.com/in/nguyen-thanh-3b933a80 (LinkedIn)

## Top Skills

Microsoft Office Customer Service Microsoft Excel

### Languages

English

#### Certifications

Certificate achievement from Sports and Recreation RMIT Vietnam for CLUB PRESIDENT Certificate achievement about "BEST PERFORMANCE" from AIESEC VIETNAM Certificate achievement from RMIT VIETNAM for Outstanding Student & Lead Training Programs

Project Management: Solving Common Project Problems

Organization Design

Strategic Human Resources

Fair and Effective Interviewing for Diversity and Inclusion

## Nguyen Thanh

HR Business Partner Manager Commercial at Perfetti Van Melle Vietnam

## Experience

Perfetti Van Melle HR Business Partner Manager Commercial May 2019 - Present (5 years 11 months)

Take a role as HR Partner for the Commercial Functions in

- Strategic Partner and Manpower Planning
- o Add value to create a high performing organization by understanding the skills are needed in future & actively supports to source & develop
- o Understand business knowledge, situation & challenges to links HR activities to function
- o Work with business leader to propose, develop the yearly manpower planning and budgeting
- Recruitment and Selection:
- o Organize, facilitate recruitment & selection process for all levels in functions o Coordinate with partners within & outside the company to ensure effective & professional recruitment & selection process
- Training & Talent Development:
- o Manage training: conduct TNA, prepare proper training plan & budget
- o Collaborate with L&D team to source training providers, design & develop training programs with managers & trainers to implement & integrated way that links to performance
- o Ensure competency frameworks for target group of Sales teams are built, assessed, followed up
- Compensation Management:
- o Analyze & propose compensation & benefits strategies/policies to establish competitive programs
- o Collaborate with C&B to propose employees of benefits programs
- o Prepared detailed job descriptions & classification systems and define job levels & families
- o Manage overall labor cost of assigned function

- Industrial Relation:
- o Deliver the consultancy service in Labor law and regulation applications to managers and staffs to establish and maintain a good discipline and working environment at all sites
- o Update and coach line managers with best practice in people management via HR interventions
- o Handle the complaints, disciplinary breaches, to sustain the compliance of law
- · Daily operation:
- o Prepare the frequent reports for top management inputs & Implement other tasks in HR Operation for assigned function
- o Special projects and providing the Functional people related solutions:

Marico Limited

3 years 6 months

HR Sales Manager April 2018 - August 2018 (5 months)

HCMC, Vietnam

- Sales Recruitment:
- o Recruit vacancies to ensure yearly headcount plan and stabilize a smooth organizational structure of business (Including Sales Man/Sales Sup/ASM/RSM GT & MT Channel / Trade marketing)
- o Manage hiring process to make sure the quality of selected members to meet the company's standards
- o Collaborate and track Sale Force Recruitment by Third Party for SR GT & PG MT
- o Analyze the Attrition Rate and initiate actions to minimize negative impacts cross Sales Function
- Sales Performance Management:
- o Track & analyze monthly sales incentive scheme / Sales KPIs to drive member's performance
- o Measure the Sales working dates by HR indicators to ensure that Sales force is on field / on routes
- o Create and manage the sales motivation programs / sales awards to acquire and maintain the stability of sales force achieving high performance
- o Communicate effectively with employees to delivery deep understanding about operational restructures and changes as well as company benefit, manage the employee relationship to maintain a motivated workforce and positive organization.

- o Enhance employee engagement by facilitating team-building programs, mediating employee relations as well as responding to Sales Team
- Sales Training:
- o Collaborate with Sales Capability team to develop yearly training calendar in accordance with TNA to ensure training courses to be carried out on time and well-prepared

## Senior HR Supervisor cum Sales Capability Project April 2017 - March 2018 (1 year)

Ho Chi Minh, Viet Nam

- Work in collaboration with Sales team to identify and develop more effective sales processes, as well as to implement regional training programs for relevant people with proper localization and customization.
- Manage, develop, and implement the annual capability development plan for all levels across Sales Department.
- Own the Sales On-boarding process and implementation, to assure all newcomers receive the relevant on-boarding before and while handling the new role.
- Enhance discipline and effectiveness by standardizing working process of salesman/supervisor/area manager/regional manager, conducting the training, and monitoring the compliance.
- Work with Sales Capability team to develop and implement Selling story & Training video to train and motivate every Salesman to win at every store
- Participate in Key Projects of Sales Department: Sales Representatives in & out Simplification process, Retain & Development, DMS project.
- Monitor & Control Training plan/Training budget of online & on class training to implement to Sales Team
- Develop Sales Reward & Recognition Program to motive high performers, to enhance sales force satisfaction

# HR Supervisor Sales & Marketing Partner October 2016 - March 2017 (6 months)

(Acting as a contact point to provide Human Resources service to sales team in all below manners to ensure the efficiency and effectiveness of Business)

- Liaise with Sales Managers to identify the human capital activities such as HR policy, workforce planning, recruitment, employee relations
- Deploy HR initiatives that support the business strategy, and effectively translate the broader company strategies.
- Consult the Sales Managers and employees on human capital aspects in timely and consistently
- Coordinate for training and learning activities within the functions

- Organize team building activities to promote corporate culture and motivational working environment.
- Involve in other HR projects or tasks as required.

Human Resources Supervisor
March 2015 - September 2016 (1 year 7 months)
HCMC, Vietnam

- Recruitment:
- o Collaborate with Resourcing Manager to develop & deploy recruitment process to select right talent
- o Ensure performance framework processes are communicated & deployed effectively & smoothly
- o Interview & select candidate of Non-Management & Middle Management levels cross functions
- o Organize campus & recruitment activities to build employer branding for Marico SEA
- Learning & Development:
- o Work with L&D Manager to carry out employee Training Need Analysis
- o Design, propose & deploy courses based on Training Plan in accordance with company & members
- Performance Management:
- o Lead the implementation of Performance management cross levels & functions
- o Ensure performance framework processes are communicated & deployed effectively & smoothly
- External Relation:
- o Organize Company's event as Organizer / MC: New Year Conference, Team building,etc
- o Leading Management Trainee Program for Marico SEA
- o Leading internal and external Employee Effectiveness Survey

Johnson & Johnson Graduate Management Trainee April 2014 - February 2015 (11 months) HCMC, Vietnam

Management Trainee - Johnson & Johnson Vietnam