

Contact

www.linkedin.com/in/tu-linh-nguyen-2086b513b (LinkedIn)

Top Skills

English
Information Systems
Presentation Skills

Certifications

Business Analyst Certification
ACCA
IELTS

Tu Linh Nguyen

Business Analyst
Ho Chi Minh City Metropolitan Area

Experience

TopRate Vietnam
Business Analyst
December 2023 - Present (1 year 4 months)

UPOS VIET NAM COMPANY LIMITED
Business Analyst
February 2023 - November 2023 (10 months)
Ho Chi Minh City, Vietnam

DATXANH GROUP
Business Analyst
November 2021 - January 2023 (1 year 3 months)
Ho Chi Minh City, Vietnam

- Facilities client requirements gathering sessions with internal and external stakeholders; documenting those requirements into use cases, activity diagrams, and functional specifications;
- Work with the Project Manager and clients on new/existing implementations to ensure timely and effective delivery of requirements documentation;
- Evaluate business processes, anticipate requirements, uncover areas for improvement, and develop and implement solutions.
- Work with the development team to go over the specification, Q&A, consult the solutions, or figure out problems.
- Support in the app demo, testing, and verifying issues before handover to the Client.

Tổng công ty Viễn thông MobiFone
Business Executive (Value Added Services)
April 2020 - April 2021 (1 year 1 month)
Hanoi, Hanoi, Vietnam

- Set up procedures for MobiFone's fintech products: E-wallet, Mobile Money, Payment Gateway
- MobiFone Pay (e-wallet) project: Market Research; Product Development; Product Operation; set up procedure for eKYC and Customer Service

- Develop a roadmap to develop Mobifone's products and services, update new trends based on market analysis and business analysis
- Updating, editing service content according to market demands
- Deploy media campaigns, sales, user development

Ministry of Natural Resources and Environment Vietnam

Student Internship

December 2018 - April 2019 (5 months)

Hanoi, Hanoi, Vietnam

Education

National Economics University (Vietnam)

Bachelor of Laws - LLB, Economics Law · (September 2021 - 2024)

National Economics University (Vietnam)

Bachelor's degree, Public management and policy · (2015 - 2019)

Asia University (TW)

Associate's degree, Human Resources Management and Services · (August 2017 - August 2017)