

Contact

www.linkedin.com/in/jordynnguyendang0112 (LinkedIn)

Top Skills

MySQL
Agile & Waterfall Methodologies
User Experience (UX)

Languages

English (Professional Working)

Certifications

TOEIC
Become a Business Analyst
SQL Essential Training
Learning REST APIs
Learn API Documentation with JSON and XML

Phung Nguyen (Jordyn)

Business Analyst
Ho Chi Minh City, Vietnam

Summary

Value diversity and celebrate the contributions of people of all backgrounds

Contact:

- LinkedIn: [linkedin.com/in/jordynnguyendang0112/](https://www.linkedin.com/in/jordynnguyendang0112/)
- Email: jordynnguyendang0112@gmail.com

Experience

Trustify Technology
Business Analyst - Product Owner
January 2024 - Present (1 year 3 months)
Ho Chi Minh City, Vietnam

Bestarion
Business Analyst
September 2023 - January 2024 (5 months)
Ho Chi Minh City, Vietnam

TMA Solutions
Business Analyst
January 2022 - September 2023 (1 year 9 months)
Ho Chi Minh City, Vietnam

Working experience as an Business Analyst:

- Work with clients and internal business team frequently to analyze business requirements to meet their business goals
- Collaborate with effectively development team to support project delivery expectations
- Develop business requirements that outline the changes needed to achieve the desired outcomes
- Receive feedback from customers, analyze their problems and propose optimal solutions

- Continuously do research for new features, as well as enhancement of existing ones

Projects:

- Healthcare System
- Recruitment System

Tools & Techniques:

- JIRA
- Confluence
- Figma
- SQL
- FRS, BRD
- Agile methodology
- Draw.io/BPMN 2.0
- MS Office
- User Stories
- Requirement Gathering
- Root cause analysis
- SWOT Analysis

Education

Ho Chi Minh City University of Foreign Languages and Information Technology (HUFLIT)

Bachelor of Business Administration - BBA, Human Resources Management/ Personnel Administration, General · (2016 - 2020)