

Contact

www.linkedin.com/in/hanguyenhaidang (LinkedIn)

Top Skills

Stakeholder Management
Fit/Gap Analysis
Business Process Optimization

Certifications

Business Analysis Fundamentals - 2022
Hadoop Platform and Application Framework

Dang Ha Nguyen Hai

Business Analyst | SHB Finance
Ho Chi Minh City, Vietnam

Summary

With over three years of experience in Business Analysis, I have contributed to key projects in the information technology and finance sectors, including recruitment systems, Fraud Prevention & Investigation Management systems, eOffice system, and mobile lending applications. My expertise lies in process optimization, performance improvement, and driving successful digital transformation for businesses.

Throughout my career, I have:

- ✓ Analyzed and proposed solutions to optimize business processes, reducing processing time by up to 30%
- ✓ Developed BRD, URD, and BPMN models to enhance requirement clarity for development teams
- ✓ Managed backlogs and ensured Agile project execution using Jira and Redmine

I am dedicated to continuously enhancing my BA skills while developing a strategic mindset to transition into a Product Owner role in the future. I believe a great BA not only understands requirements but also possesses a long-term vision to drive sustainable product growth.

Experience

SHBFinance
Business Analyst
November 2024 - Present (5 months)
Ho Chi Minh City, Vietnam

FPT Information System
3 years 8 months
Business Analyst
October 2022 - November 2024 (2 years 2 months)
Ho Chi Minh City, Vietnam

Business Analyst

June 2021 - October 2022 (1 year 5 months)

Ho Chi Minh City, Vietnam

Business Analyst

April 2021 - June 2021 (3 months)

Ho Chi Minh City, Vietnam

Education

Ton Duc Thang University

Bachelor's degree, Software Engineering · (2018 - 2022)