

Contact

www.linkedin.com/in/ngminh4
(LinkedIn)
www.facebook.com/hoangminh.romeo/ (Personal)

Top Skills

Critical Thinking
Requirements Analysis
Documentation

Hoang Minh Nguyen

Business Analyst
Ho Chi Minh City, Vietnam

Summary

Ambitious, Adaptable, and Meticulous are three qualities that characterize me

Experience

SmartPay

2 years 8 months

Executive, Business Analyst

April 2023 - Present (2 years)

Ho Chi Minh City, Vietnam

Product Support

August 2022 - April 2023 (9 months)

- Conducted research, gathered requirements, and analyzed data to identify and recommend solutions for business problems and opportunities.
 - Developed use cases, business process models, and requirements documentation to support project deliverables.
 - Coordinated with cross-functional teams, including development, design, and project management, to ensure alignment and delivery of solutions that met customer needs.
 - Led user acceptance testing and provided guidance and training to end users.
 - Provided ongoing support for business applications and systems, including troubleshooting and issue resolution.
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