

Người liên hệ

www.linkedin.com/in/khangdinhnguyen3 (LinkedIn)

Kỹ năng hàng đầu

Agile & Waterfall Methodologies
IT Business Analysis
Business Process Design

Languages

Chinese (Elementary)
Vietnamese (Native or Bilingual)
English (Professional Working)

Khang Nguyễn

This is my profile
Ho Chi Minh City, Vietnam

Tóm tắt

8 years' experience working in variety positions of information technology industry. Gain knowledge from diverse industrial business model, also gradually develop me by accumulating soft skills from each position. Aim to be Product Owner/ Product Manager for a diversified company with a vision of delivering internal products, later contribute to optimize company system landscape.

Kinh nghiệm

KMS Technology, Inc.
Senior Business Analyst
June 2023 - Present (1 năm 10 months)
Ho Chi Minh City, Vietnam

Project: SynergenX (US Client)

Project Description: Implement new Patient Application to help end user booking appointment, manage testosterone treatment, view treatment result and integrated with PM & EHR system, CRM system to manage and data synchronization.

Industry: Healthcare.

Project team size: 20.

Role: Product Owner, Business Analyst, On Site Representative.

Skill set utilized: Agile, Figma, Draw.io, Azure DevOps.

Responsibilities:

- Prepared prototype for system demonstration.
- Gathered and document customer's requirement.
- Analyzed gap between requirements and standard system.
- Prepared User Story based on identified customization.
- Communicated and collaborated with technical team to clarify requirements for development.
- Conduct grooming session and knowledge transfer session.
- Conduct final QC after finishing development.
- Conduct UAT session for customer approval and training session for key users/end users.

- Migrated master data/historical transactions from legacy systems to production system.
- Supported customer after system go-live.
- Created and maintained project plan.
- Created and maintained product backlogs.
- Managed project scope, requirement, and control project changes requests, mitigate risks.
- Managed and coordinated with stakeholder during project deliver.
- Report project deliverable status to Project Manager.
- Assisted team member in brainstorming project solution.
- Assisted QC team member to prepare test plan.
- Set up and lead sharing knowledge meetings, internal training sessions.

Havi Technology

Senior Business Analyst

April 2022 - May 2023 (1 năm 2 months)

Australia

Project: HYKA, Oblica, 212F, Endua, Australia Turntables (Australia Client)

Project Description: Implement new ERP system to manage company process and activities to increase production.

Industry: CRM, Sales, Purchase, Inventory, Manufacturing, Accounting.

Project team size: 18.

Role: Product Owner, Business Analyst.

Skill set utilized: Agile, Figma, Draw.io, Odoo, Jira, PostgreSQL, HTML, CSS, AWS.

Responsibilities:

- Prepared prototype for system demonstration.
- Gathered and document customer's requirement.
- Analyzed gap between requirements and standard system.
- Prepared User Story based on identified customization.
- Communicated and collaborated with technical team to clarify requirements for development.
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- Assisted QC team member to prepare test plan.
- Set up and lead sharing knowledge meetings, internal training sessions.

Port Cities

Senior Business Analyst

March 2020 - April 2022 (2 years 2 months)

Ho Chi Minh City, Vietnam

Project: Allnex, TOC, Novas, FFM, CPV (SEA, Oceania Client)

Project Description: Implement new ERP system to manage company process and activities to increase production.

Industry: CRM, Sales, Purchase, Inventory, Manufacturing, Accounting, Real estate.

Project team size: 18.

Role: Product Owner, Business Analyst.

Skill set utilized: Agile, Figma, Draw.io, Odoo, Jira, PostgreSQL, HTML, CSS, AWS.

Responsibilities:

- Prepared prototype for system demonstration.
- Gathered and document customer's requirement.
- Analyzed gap between requirements and standard system.
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SPARKLING INVESTMENT AND SERVICES TRADING JSC

Project Manager

April 2019 - March 2020 (1 năm)

Vietnam

Global CyberSoft JSC

Assistant Project Manager

August 2015 - April 2019 (3 years 9 months)

Vietnam

Trình độ học vấn

Ho Chi Minh City University of Foreign Languages and Information
Technology (HUFLIT)

Bachelor's degree, Information Technology · (2011 - 2015)