

Contact

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(LinkedIn)

Top Skills

Agile & Waterfall Methodologies
Business Analysis Planning & Monitoring
Stakeholder Management

Certifications

Excel: VLOOKUP and XLOOKUP for Beginners
Safeguarding Customer Credit Card Data: PCI Compliance (2019)
Business Analysis: Essential Tools and Techniques
Agile Foundations
TOEIC ETS

Thang Nguyen

Business Analyst
Ho Chi Minh City, Vietnam

Summary

Business Analyst with over three years in end-to-end software development cycle with two years specialized as Business Analyst in core systems helping the project release multiples products, enhancing numerous of features and making the team top performers in organization by bringing ton of profits.

My expertise spanning across the SDLC processes:

- On-site collaborate with stakeholders, elicit and gathering requirements, expectations, present and negotiate.
- Analysis and conducting artifacts like GAP list, detail artifacts and documentation FSD, BRD, SRS, User story, Diagrams...
- Manage and monitoring project development processes, issues, defects and concerns arise.
- Manage testing plan, test processes, reports, tackle issues and concerns arise,
- Performing functional test, integration test, smoke test, and UAT test.
- Support delivery to the stakeholders, scheduling presentations, guidance, and maintenance after delivering

Having experienced and knowledge about Agile methodologies, Scrum, Waterfall processes, Project management, stakeholders collaboration, interpersonal communication and details oriented. Ensuring seamless project execution

My skillset and tools:

- MS Office Suites (Words, Excel, Power point, Teams..)
- Project manage and development monitor with Jira, Confluence
- Project diagram and design with UML, Draw IO, BPMN 2.0,
- SQL for data query, manage and testing
- Postman for API testing
- UI/UX design with HTML, MS Paint, Figma,

My personal competencies as below:

- Detail-oriented,

- Direct communication and relationship building,
- Rational thinking and data-driven,
- Thriving adaptability and flexibility in fast-changing,
- Open-minded and listening

My passion for continuous learning drives me to deliver high-quality service and innovative solutions in the fast-paced software development industry.

Connect with me to discuss how I can contribute to your team's success.

Experience

FPT Software

Business Analyst

January 2025 - Present (3 months)

DXC Technology Vietnam

Business Analyst

August 2022 - January 2025 (2 years 6 months)

Ho Chi Minh City Metropolitan Area

Business Analyst with over two years of experience at a global leader in the software industry, I specialize in delivering innovative solutions within instant life core systems. My expertise lies in successfully guiding teams through product development, from initial requirements analysis to final product presentations. I am dedicated to meeting deadlines, exceeding client expectations, and driving meaningful stakeholder collaboration

FINTECH DRACO CORPORATION

Business Analyst

March 2022 - August 2022 (6 months)

Ho Chi Minh City, Vietnam

TrueCommerce DiCentral

QC Engineer

July 2021 - October 2021 (4 months)

Ho Chi Minh City, Vietnam

Education

SaiGon University

Bachelor's degree, Information Technology · (2017 - January 2023)

Saigon University

Bachelor of Engineering - BE, Information Technology · (September 2017 - September 2022)