

Contact

www.linkedin.com/in/duc-n-ba1360142 (LinkedIn)

Top Skills

Elicitation

Business Process Model

Business Data Model

Duc N.

Senior IT Business Analyst

Ho Chi Minh City, Vietnam

Summary

IT Business Analyst with 7+ of experience of discovering business growth opportunities with IT solutions with variety industries (Financial Services, Real Estate, e-Commerce). Well-versed in analyzing issue and developing actionable insights that support decision-making. Gain buy-in to workflow improvements by putting complex ideas in clear terms for both technical and non- technical colleagues. Adapting readily to new work challenges and industry conditions.

Experience

Freelance

Information Technology Business Analyst

July 2023 - Present (1 year 9 months)

Ho Chi Minh City, Vietnam

FE CREDIT

Senior Information Technology Business Analyst

December 2023 - Present (1 year 4 months)

Ho Chi Minh City, Vietnam

Mirae Asset Finance Company (Vietnam)

Senior Product Lead Executive

July 2022 - June 2023 (1 year)

Ho Chi Minh City, Vietnam

Hung Thinh Corporation

Information Technology Business Analyst

May 2020 - July 2022 (2 years 3 months)

Freelance

Product Owner

October 2019 - April 2020 (7 months)

Easy Credit Vietnam
Information Technology Business Analyst
October 2018 - September 2019 (1 year)

Sendo.vn
Information Technology Business Analyst
January 2017 - May 2018 (1 year 5 months)

Education

Ho Chi Minh University Food and Industry
Bachelor's Software Engineer, Computer Software Technology/
Technician · (2012 - 2016)

National Institute of Information Technology
Bachelor's degree, Computer Software Engineering · (2010 - 2013)