ılıılıı Networking Academy
CISCO

May 23, 2019

Dear GIACOMO LORENZI

Congratulations on completing the **IT Essentials** course as part of the Cisco Networking Academy® program. This hands-on, lab-oriented course has prepared you for exciting career opportunities in the technology industry.

You have achieved student level credential for completing **IT Essentials**, and acquired competencies that include the following:

- Select the appropriate computer components to build, repair, or upgrade personal computers.
- Explain how to correctly use tools and safely work in a lab.
- Install components to build, repair, or upgrade personal computers.
- Explain how to perform preventive maintenance and troubleshooting on personal computers.
- Install Windows operation systems.
- Perform management and maintenance of Windows operating systems.
- Configure computers to communicate on a network.
- Configure devices to connect to the Internet and Cloud services.
- Explain how to use, configure, and manage laptops and mobile devices.
- Explain how to configure, secure and troubleshoot mobile, OS X, and Linux operating systems.
- Install and share a printer to meet requirements.
- Implement basic host, data, and network security.
- Explain the roles and responsibilities of the IT professional.
- Troubleshoot advanced hardware and software problems.

Technical literacy is more important today than ever before, and Cisco is proud to provide you with the knowledge and skills necessary to build and maintain digital networks.

Please accept my best wishes for your continued success.

Sincerely,

Chuck Robbins

Chuck Robbins
Chief Executive Officer Cisco Systems, Inc.

··|···|·· **CISCO**. Corporate
Social
Responsibility

Cisco Networking Academy

Certificate of Course Completion

IT Essentials

The student has successfully achieved student level credential for completing IT Essentials course administered by the undersigned instructor. The student was able to proficiently:

- Select the appropriate computer components to build, repair, or upgrade personal computers.
- Explain how to correctly use tools and safely work in a lab.
- Install components to build, repair, or upgrade personal computers.
- Explain how to perform preventive maintenance and troubleshooting on personal computers.
- Install Windows operation systems.
- Perform management and maintenance of Windows operating systems.

- Configure devices to connect to the Internet and Cloud services.
- Explain how to use, configure, and manage laptops and mobile devices.
- Explain how to configure, secure and troubleshoot mobile, OS X, and Linux operating systems.
- Install and share a printer to meet requirements.
- Implement basic host, data, and network security.
- Explain the roles and responsibilities of the IT professional.
- Troubleshoot advanced hardware and software problems.

GIACOMO LORENZI
Student

ITI Marconi
Academy Name

Italy
Location

Sergio Franzogna
Instructor

May 23, 2019
Date

Instructor Signature