

## Sr. Manager Advanced Analytics

Apply

📍 Remote USA

🕒 Full time

🕒 Posted 13 Days Ago

📄 JR345

Welcome! You made it to the job description page!

At Zappos, we look for people who will show up as their whole self because we value diversity and inclusion, as well as people who enjoy fun and maybe even a little weirdness. So be sure to check on whether you're aligned with our company values and culture. If you think you can see yourself delivering WOW as a member of the Zappos family, then check out the job description below!

### Company Culture is at Our Core

Our [10 Core Values](#) are more than just words, they're a way of life. We know that companies with a strong culture & a higher purpose perform better in the long run.

Do our values speak to you?

1. Deliver WOW Through Service
2. Embrace and Drive Change
3. Create Fun and A Little Weirdness
4. Be Adventurous, Creative, and Open-Minded
5. Pursue Growth and Learning
6. Build Open and Honest Relationships With Communication
7. Build a Positive Team and Family Spirit
8. Do More With Less
9. Be Passionate and Determined
10. Be Humble

### We Focus on Four C's

Company Culture  
Customer Service  
Commerce (the "E" kind in our case)  
Community

Zappos continues to transform and grow. Ensuring the [four C's](#) remain top of mind in everyone's day-to-day means delivering happiness and WOW in the long-term to customers, as well as employees, vendors, shareholders and the community, in a sustainable way.

It's also part of our core culture to offer shoppers more styles and variety, while reimagining ways to exceed expectations, protect and grow our company culture, and serve our communities near and far.

### About Us



Zappos is a customer service company that just happens to sell \_\_\_\_\_.

Our purpose, first and foremost, is to live and deliver WOW.

[Born in San Francisco, raised in Las Vegas.](#)

Zappos was founded in 1999 as a shoe retailer. And we sure have come a long way. We still sell shoes — as well as clothing, handbags, accessories, and *\*more*.

\*More is where we provide the very best customer service, customer experience, and company culture. We aim to inspire the world by showing it's possible to simultaneously deliver happiness to customers, employees, vendors, shareholders, partners, and the community in a long-term, sustainable way.

We're so good at delivering happiness and WOW, we often get letters from customers asking us to [create an airline or run the IRS](#). It all stems from an avid commitment to our [Core Values and the Four C's](#).

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