

GIANEEN MAGNO

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EDUCATION

The University of Texas at Austin

May 2020

B.S.A. Biology • B.A. Health and Society • Certificate in Business of Healthcare

EXPERIENCE

Osier Laboratory, Dell Medical School

May 2018-Present

Research Assistant

- Research barriers that prevent children from being admitted into emergency departments in order to devise ways that deconstruct parents' hesitations towards hospitals
- Encourage pediatric patients and their parents to participate in a head injury study that investigates how to improve quality of life for people diagnosed with traumatic brain injuries
- Prepare meeting agendas and execute meetings for over 100+ undergraduate research assistants
- Collaborate with fellow research assistants to publish research papers for scientific journals

Accountability Officer

January 2019-July 2019

- Established an officer position that oversees 100+ research assistants' involvement in the lab
- Streamlined a monitoring system that records research assistants' hours weekly
- Communicated with research assistants that did not meet their weekly requirements
- Improved consistency of research assistants' involvements in the lab

People's Community Clinic, Austin, Texas

January 2019-July 2019

Community-Centered Health Homes Committee Member

- Provided patients the opportunity to address their health issues by coordinating in-house meetings in low-income neighborhoods in efforts to decrease barriers in the community that may impact health
- Developed informational packets that provided families information on how to receive financial, home, and family assistance around the Austin area
- Wrote monthly blog posts about the social determinants of health and its presence in Austin

CVS Health, Austin, Texas

May 2018-April 2019

Certified Pharmacy Technician (CPhT)

- Demonstrated effective multi-tasking skills by maintaining the organization of filling prescriptions while managing data in a computer system in a fast-paced, high pressure environment
- Mitigated questions and concerns of customers by providing assistance towards resolutions
- Executed friendly and compassionate interactions in efforts to retain customers and increase customer satisfaction

COMMUNITY INVOLVEMENT

Down Syndrome Association of Central Texas, Austin, Texas

July 2018-Present

Recreational Activities Coordinator

- Create and conduct engaging dance, fitness, and outdoor events for families and their children who have Down syndrome
- Promote a healthy lifestyle for children who have Down Syndrome through education and mentorship

Dell Children's Medical Center, Austin, Texas

January 2017-January 2018

College Program Volunteer

- Improved families' hospital stay through organizing creative and playful activities for patients and siblings
- Advocated patients' needs to their healthcare providers while assisting them in the absence of a guardian

AFFILIATIONS

Longhorn Awakening, UT Austin – Staffer/Music Staff Head

August 2017-Present

Texas Business of Healthcare Association, UT Austin- Member

August 2017-August 2018

SKILLS

Computer: Microsoft Office, advanced research experience

Languages: Conversational Spanish