**GIANEEN MAGNO**



gianeenmagno@gmail.com

**EDUCATION**

**The University of Texas at Austin** May 2020

B.S.A. Biology • B.A. Health and Society • Certificate in Business of Healthcare

**EXPERIENCE**

**Osier Laboratory**, Dell Medical School May 2018-Present

*Research Assistant*

* Research barriers that prevent children from being admitted into emergency departments in order to devise ways that deconstruct parents’ hesitancies towards hospitals
* Encourage pediatric patients and their parents to participate in a head injury study that investigates how to improve quality of life for people diagnosed with traumatic brain injuries
* Prepare meeting agendas and execute meetings for over 100+ undergraduate research assistants
* Collaborate with fellow research assistants to publish research papers for scientific journals

*Accountability Officer* January 2019-July 2019

* Established an officer position that oversees 100+ research assistants’ involvement in the lab
* Streamlined a monitoring system that records research assistants’ hours weekly
* Communicated with research assistants that did not meet their weekly requirements
* Improved consistency of research assistants’ involvements in the lab

**People’s Community Clinic,** Austin, Texas January 2019-July 2019

*Community-Centered Health Homes Committee Member*

* Provided patients the opportunity to address their health issues by coordinating in-house meetings in low-income neighborhoods in efforts to decrease barriers in the community that may impact health
* Developed informational packets that provided families information on how to receive financial, home, and family assistance around the Austin area
* Wrote monthly blog posts about the social determinants of health and its presence in Austin

**CVS Health,** Austin, Texas May 2018-April 2019

*Certified Pharmacy Technician (CPhT)*

* Demonstrated effective multi-tasking skills by maintaining the organization of filling prescriptions while managing data in a computer system in a fast-paced, high pressure environment
* Mitigated questions and concerns of customers by providing assistance towards resolutions
* Executed friendly and compassionate interactions in efforts to retain customers and increase customer satisfaction

**COMMUNITY INVOLVEMENT**

**Down Syndrome Association of Central Texas,** Austin, Texas July 2018-Present

*Recreational Activities Coordinator*

* Create and conduct engaging dance, fitness, and outdoor events for families and their children who have Down syndrome
* Promote a healthy lifestyle for children who have Down Syndrome through education and mentorship

**Dell Children’s Medical Center,** Austin, Texas January 2017-January 2018

*College Program Volunteer*

* Improved families’ hospital stay through organizing creative and playful activities for patients and siblings
* Advocated patients’ needs to their healthcare providers while assisting them in the absence of a guardian

**AFFILIATIONS**

**Longhorn Awakening,** UT Austin –*Staffer/Music Staff Head* August 2017-Present

**Texas Business of Healthcare Association,** UT Austin–*Member* August 2017-August 2018

**SKILLS**

**Computer**: Microsoft Office, RStudio

**Languages:** Conversational Spanish