



Requirements Analysis  
and Specification Document

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# Introduction

## Purpose

In this document will be presented a description of the SafeStreets application – from now on referred to as the system – along with the analysis of its goals, its requirements and the assumptions taken.

### Problem overview

The system is addressed to two different types of entities: the subscribed user and the municipality.

The system will allow the users to send reports (including a picture, time, date, position and type) about traffic violations. The gathered data will be elaborated (plate recognition if the plate number is not provided, street name) and used to show to users and the municipality the streets or areas with the highest frequency of violations; in addition the municipality will have access to a list of the plate numbers of the vehicles that committed the most violations and to suggestions for possible interventions.

The system will be able to collect data from the municipality about violations on the territory, crossing it with the data from user reports and using it as above. This will be referred to as the data integration service[[1]](#footnote-1).

The municipality will have access to a list of suggested infrastructural interventions, based on the received reports. This will be referred to as the suggestion service.

The system will also provide a way for the municipality to access the data from user reports, to allow the generation of traffic tickets; the data from the generated traffic tickets will be used for building statistics (on the person with most tickets and the trends in the issuing of tickets) accessible by the municipality together with the other insights. Care must be taken to ensure that the chain of custody is never broken. This will be referred to as the access reports service*[[2]](#footnote-2)*.

### Goals

These are the goals of the SafeStreets system:

* G1: The System accepts valid reports by the users about the parking violations.
* G2: The System suggests possible interventions to the Municipality.
* G3: The System allows the Municipality to retrieve submitted parking violations of its competence area.
* G4: The System gives some statistics to the User about the violations.
* G5: The System can give all the statistics to the Municipality about the violations.
* G6: The System can retrieve the violations verifiedby the Municipality.

## Scope

Here it is presented the initial distinction between events that belong to the world and those that belong to the machine (the system). The violations and the event user finds a violation are considered part of the world. Indeed, the machine is not aware of these events unless the user sends a report notifying the violation and its location, which are shared events. Likewise, are part of the shared phenomena the events in which the users or the municipality access the statistics and the municipality accesses the violations and the suggestions, the systems accesses data on violations from the municipality and vice versa. The machine side of the model contains the data memorized, the process of data analysis and the process of plate recognition.

Traffic violation

Municipality makes traffic tickets

User finds violation

Violation memorization

User memorization

Plate recognition

Data analysis

User notifies a violation

Municipality accesses violations

Suggest intervention

**WORLD**

**MACHINE**

Detecting violation’s position

User or municipality requests statistics

Access to traffic tickets of municipality

The next table identifies the most important shared phenomena.

|  |  |  |
| --- | --- | --- |
| **Phenomenon** | **Shared** Y=Yes N=No | **Who controls it** W=World M=Machine |
| A car makes a traffic violation | N | W |
| The User sees the traffic violation | N | W |
| The User wants to report the violation | N | W |
| The User reports the violation | Y | W |
| The User takes a picture and adds it to the report | Y | W |
| The User insert in the report the position of the violation | Y | W |
| The User insert in the report the license plate of the car | Y | W |
| The machine calculates the position of the violation | N | M |
| The machine identifies the license plate of the car | N | M |
| The User indicates the type of the violation | Y | W |
| The User wants to contribute to the safe of the streets | N | W |
| The User registers himself/herself in the machine | Y | W |
| The User inserts the copy of his/her identity card | Y | W |
| The User inserts his/her information (e.g. firstname, lastname, address) | Y | W |
| The machine checks the identity card of the User | N | M |
| The machine accepts or rejects the registration of the User | Y | M |
| The User makes the login in the machine | Y | W |
| The User inserts his/her username and password | Y | W |
| The machine checks the username and the password | N | M |
| The machine accepts or rejects the username and the password | Y | M |
| The User wants to see some statistics on the machine | N | W |
| The User selects some statistics | Y | W |
| The machine calculates the statistics asked by the User | N | M |
| The machine shows the calculated statistics to the User | Y | M |
| The Municipality wants to make safer its streets | N | W |
| The Municipality asks for the registration to the employees of the  SafeStreets company | N | W |
| The employees of the SafeStreets company register the Municipality | Y | W |
| The Municipality makes the login in the machine | Y | W |
| The Municipality inserts its username and password | Y | W |
| The employees of SafeStreets ask the Municipality to allow the machine  to access to its violations | N | W |
| The Municipality offers to the machine a method to access to its  violations | Y | W |
| The machine accesses the violations of the Municipality | Y | M |
| The Municipality wants to see some statistics on the machine | N | W |
| The Municipality selects some statistics | Y | W |
| The machine calculates the statistics asked by the Municipality | N | M |
| The machine shows the calculated statistics to the Municipality | Y | M |
| The Municipality wants to verify the last violations | N | W |
| The Municipality takes from the machine the last violations | Y | W |
| The Municipality verifies the violations taken from the machine and it  generates traffic tickets from them | N | W |
| The machine calculates possible interventions | N | M |
| The machine suggests the Municipality some interventions | Y | M |

The world in which the system will work is modelled as follows: all the authorities that oversee the viability or can generate traffic tickets are considered as one for simplicity and are referred to as municipality. The municipality is not a mandatory actor, the system can work fine even without any.  
The user is a person that is subscribed to the system; his identity is verified, for this reason he is considered trustworthy: he does not send false or wrong reports. The users interact with the system mainly through a mobile device.

The system is considered to be supported by an organization of some kind, which handles the infrastructure necessary for the operativity and any contracts with the municipalities.

The data provided by the municipality is given for accurate and timely. All the services provided by third parties are supposed to be trustworthy: if they provide a result without error, then the result is correct.

## Definitions, acronyms, abbreviations

### Definitions

* (SafeStreets) System, Machine: the software to be and all its components
* User: the end user, a registered and logged in individual who can send reports and access statistics
* Municipality: the authority that oversees the viability in the area and generates tickets, to use the functions must be registered and logged in
* (Traffic) Violations: all types of traffic violations punishable by law, e.g.: parking on bike lanes or reserved lots, double parking
* Report: an alert from a user about a traffic violation
* Effectiveness of the system: the trend of the number of received reports in a given area

### Acronyms

* API: Application Programming Interface
* GPS: Global Positioning System, and any equivalent system such as GALILEO
* UI: User Interface
* S2B: Software to Be
* OS: operative system

### Abbreviations

* G*n*: *n*th goal
* D*n*: *n*th domain assumption
* R*n*: *n*th requirement

## Revision history

* Version 1.0 First version of the document.

## Document structure

This document is comprised of six chapters.

The first chapter introduces to the problem, which is then summarized into the goals of the system; what follows is the distinction of the various events in terms of the world and the machine[[3]](#footnote-3), with some details specially on the assumption that are taken on the world. The chapter ends with a list of the definitions, acronyms and abbreviations used in this document.

The second chapter provides some details on the modelling of the system, its requirements, details on the actors and the domain assumptions

The third chapter focuses on the requirements, here is presented a prototype of the user interface and a description of the necessary hardware, software and communication interfaces. Then follow the use cases and some scenarios, the sequence diagrams and the mapping of the requirements and assumptions on the goals. Performance requirements, design constraints and software system attributes close the chapter, giving an overview of the constraints imposed on the system.

Chapter four contains the model – described using the formal language Alloy – of the most critical parts of the system and of the environment. This chapter contains also some worlds obtained from the model and the checks of some assertions.

An account on the number of hours spent by each member of the group to work on each part of the document is presented in chapter five.

Chapter six contains a list of the reference documents used in the writing of this.

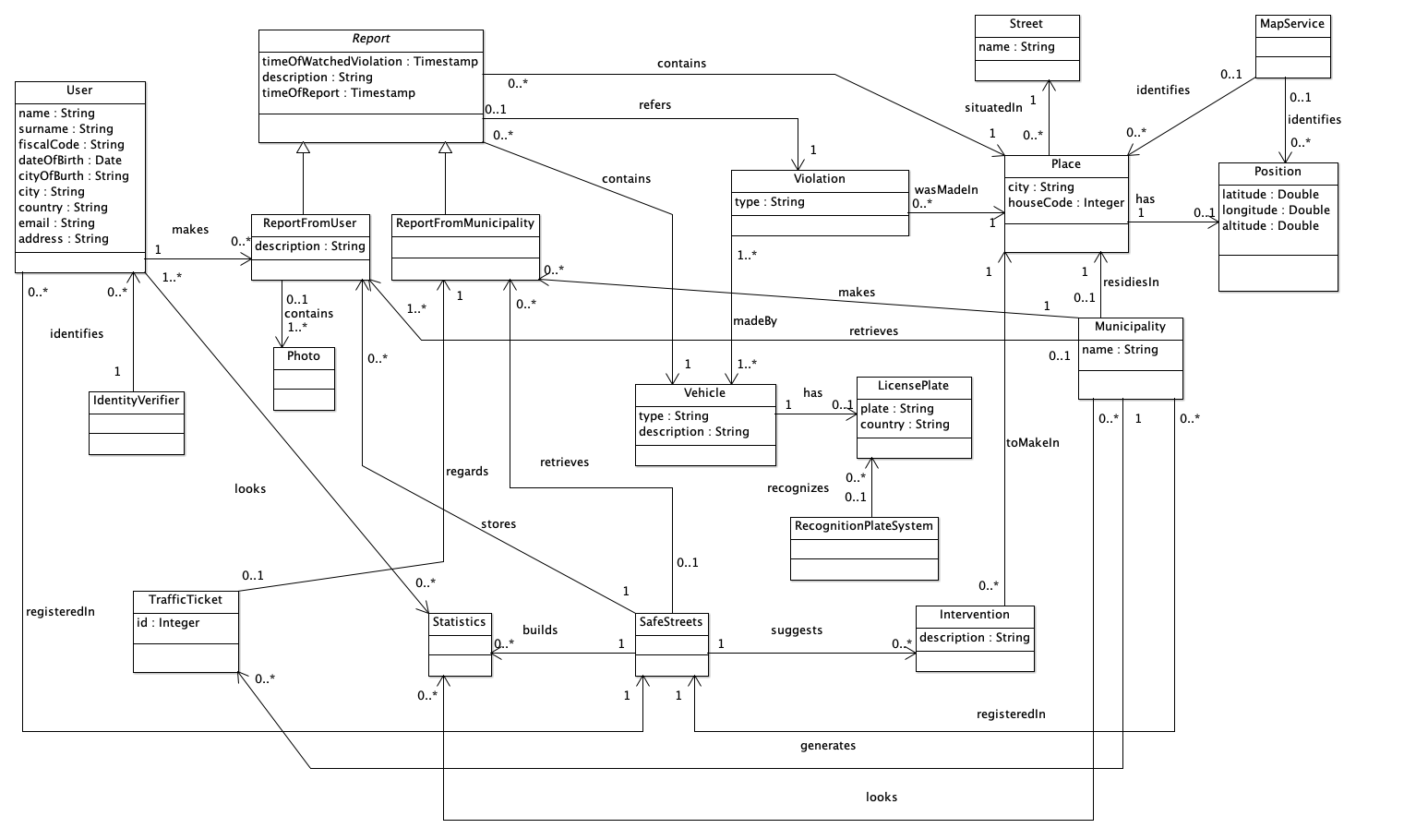
# Overall description

## Product perspective

The system is divided into three products: a software for the user (mainly used on mobile devices), a software for the municipality and one for the system’s backend.

The report will contain the date and the time of the report, one or more pictures with the main one containing the license plate number, which will be recognized by the system if not inserted by the user, the position (inserted by the user if not retrieved by the location system of the device), the type of the violation and the author. The user will be able to send a report immediately when he finds a violation, but also after some time; in this case he will select the photo from the device, and will manually insert the position (which will override the one from the device) and a time of the violation, which will be different from the time of the report’s submission.

The next picture contains the class diagram representing the conceptual model of the application domain.



Here follows a state chart for the municipality app. After the login, the municipality is showed a map of its competence area with an overlay representing the streets with the most violations. From this state it can access other statistics, the suggestion provided by the system, and a list of the violations.

Immagine che contiene screenshot, erba, persona

Descrizione generata automaticamente

The next image represents the states of the back-end software. This software should be always running and in a multithreaded fashion; it awaits input from the municipality or the user, periodically it crosses data with the municipality.

Immagine che contiene screenshot, persona

Descrizione generata automaticamente

The following picture shows the states of the user app. After the login, to the user is presented a map of his surroundings with an overlay representing the streets with the most violations, from there he can access other statistics or send a new report. The new report process is represented in detail.

Immagine che contiene screenshot

Descrizione generata automaticamente

## Product functions

The requirements of the SafeStreets system are:

* R1: The reports about the violations are correctly stored.
* R2: The user can view the statistics calculated by the System except for the vehicles that have committed the highest number of violations.
* R3: The Municipality can access only the data of the violations of its competence area.
* R4: Violations registered by the Municipality can be retrieved by the system.
* R5: The system must avoid the manipulation of the violations.
* R6: The system must be able to retrieve the position from the user or from the GPS
* R7: Only the Municipality can access the submitted parking violation of its competence area
* R8: The system must allow to take a picture or select one from the device.
* R9: The system accepts reports from the User.
* R10: The System must calculate some statistics
  + R10.A: The system must calculate the streets with the highest and the lowest number of violations.
  + R10.B: The system must calculate the effectiveness of the service.
  + R10.C: The system must calculate the vehicles that have committed the highest number of violations.
  + R10.D: The system must calculate the most common violations of a given area
* R11: The municipality can view all the statistics calculated by the system.
* R12: The system must suggest interventions to the Municipality.
  + R12.A: Inspect an area
  + R12.B: New cycle lane
  + R12.C: New sidewalk
  + R12.D: New pedestrian crossing
  + R12.E: New parking
  + R12.F: New speed detector
* R13: The system accepts only reports with a valid plate number and position.
* R14: The system must allow the user to perform the registration and the login.
* R15: The system must allow the municipality to perform the registration and the login.
* R16: The system must ask the User the non-mandatory attributes of the report.
* R17: The system must communicate with the Document verifier.
* R18: The system must communicate with the Plate Recognizer Service.
* R19: The System must communicate with the Maps Service

The User can report only Parking violations. The User can select from this type of Parking violations:

* Parking on bike lanes
* Parking on reserved stall
* Double parking
* Parking on pedestrian crossing
* Parking on sidewalk
* Parking on traffic island
* Parking not payed
* Parking on red zone

SafeStreets can take from the Municipality also these types of violations. The Accidents are:

* Traffic light violations
* Incident between vehicles
* Speed violations
* Against traffic violations
* Other violations

## User characteristics

### The user

The user is an individual who can send reports about traffic violations and access statistics, he must be registered and logged in to access the functionalities of the system. He will access the system mainly through a mobile device.

On registration, his identity is verified by a third party; he is accountable for the sent reports, and it is assumed that he will not send false reports.

### The municipality

The municipality is the authority that oversees the viability in the area and generates tickets. To use the system, it must be registered and logged in. The registration process for municipalities is not handled directly by the system.

## Assumptions, dependencies and constraints

The domain assumptions of the SafeStreet system are:

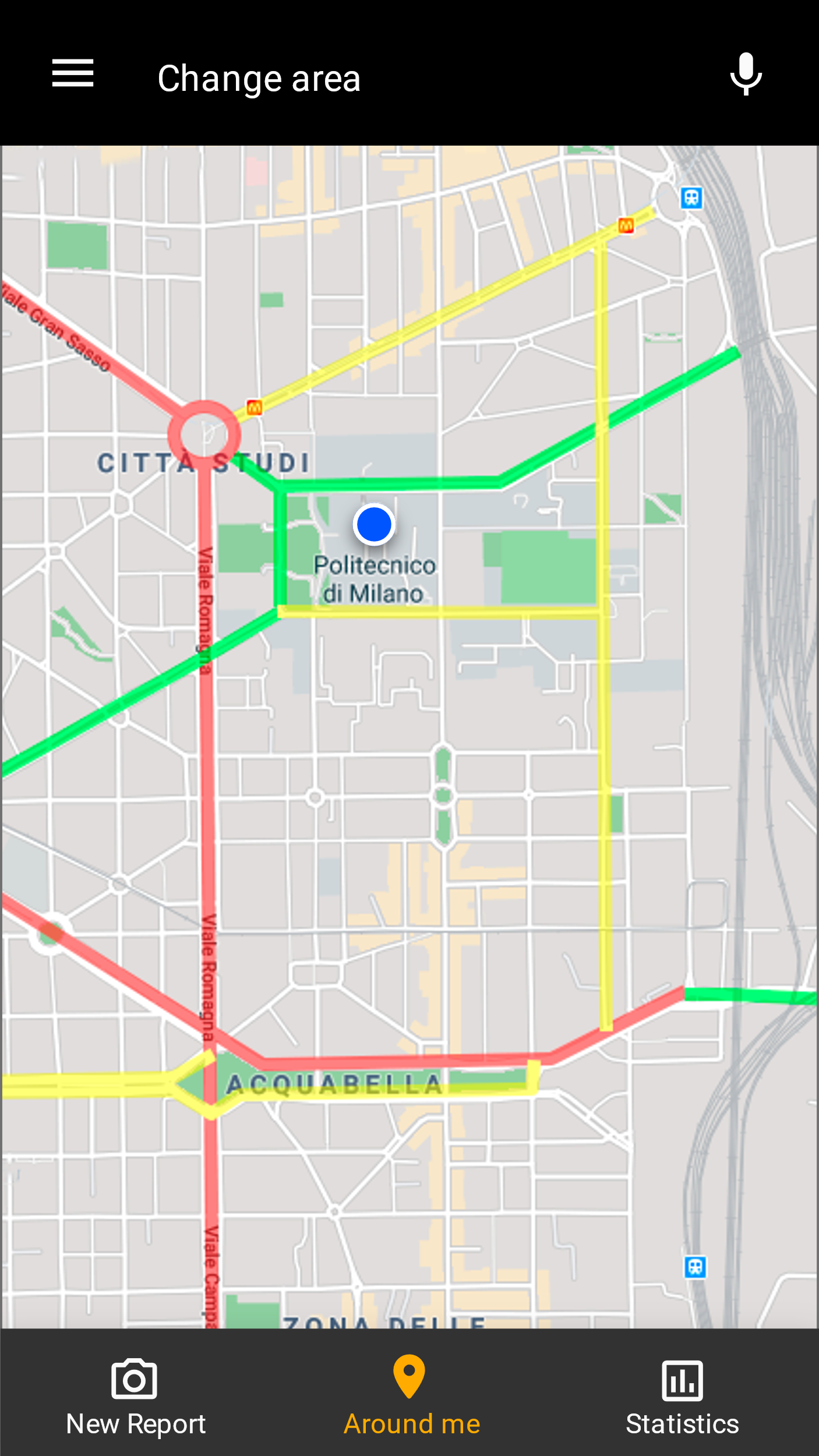
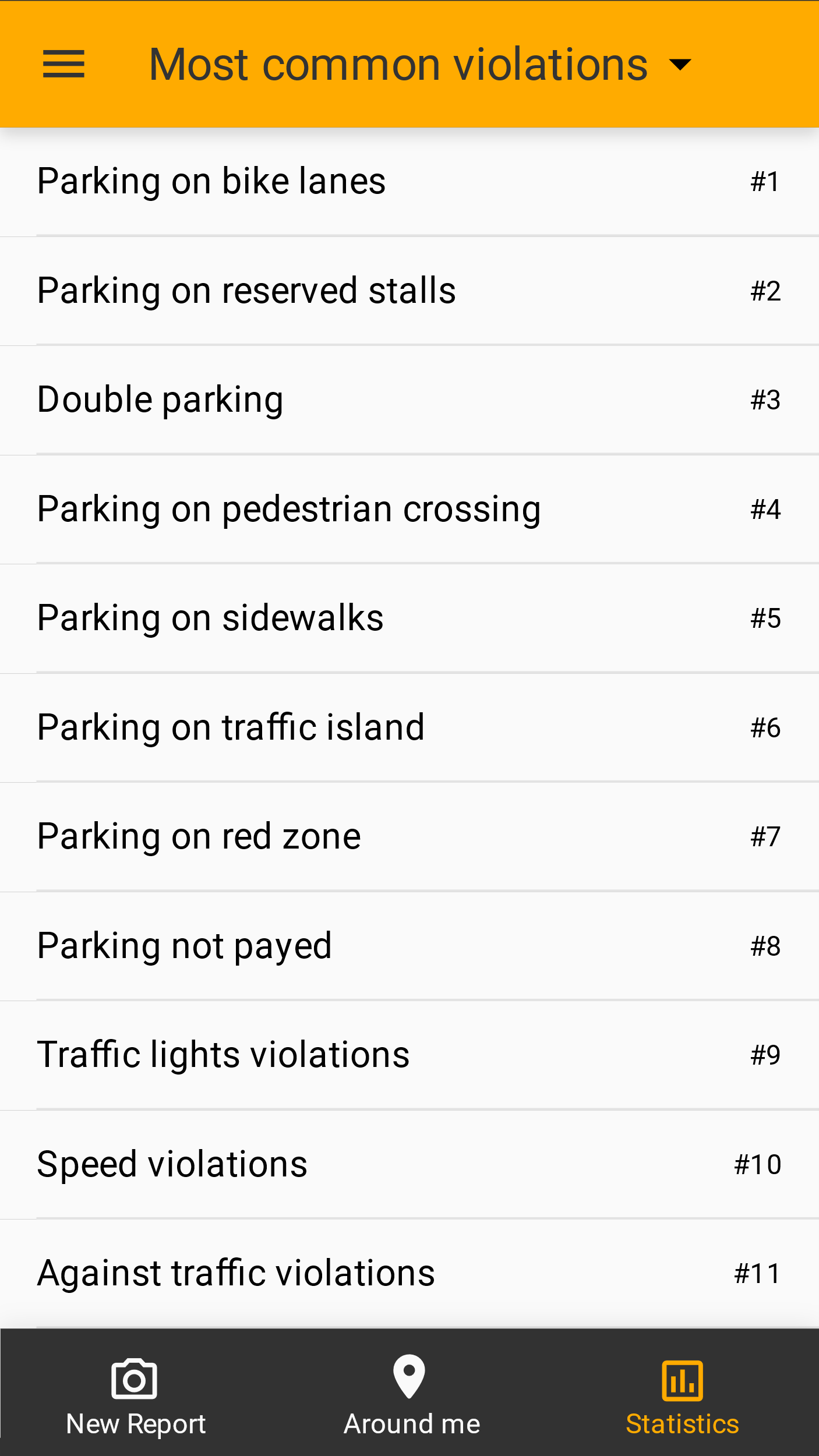
* D1: If the License Plate Recognizer recognise the license plate, then the result is correct.
* D2: If the map service recognises the street name from the coordinates, then the result is correct.
* D3: The Identity card is correctly verified.
* D4: The Municipality possesses only real violations.
* D5: The Data retrieved by the Smartphone’s GPS are correct.
* D6: The time reported by the User’s smartphone is correct.

# Specific requirements

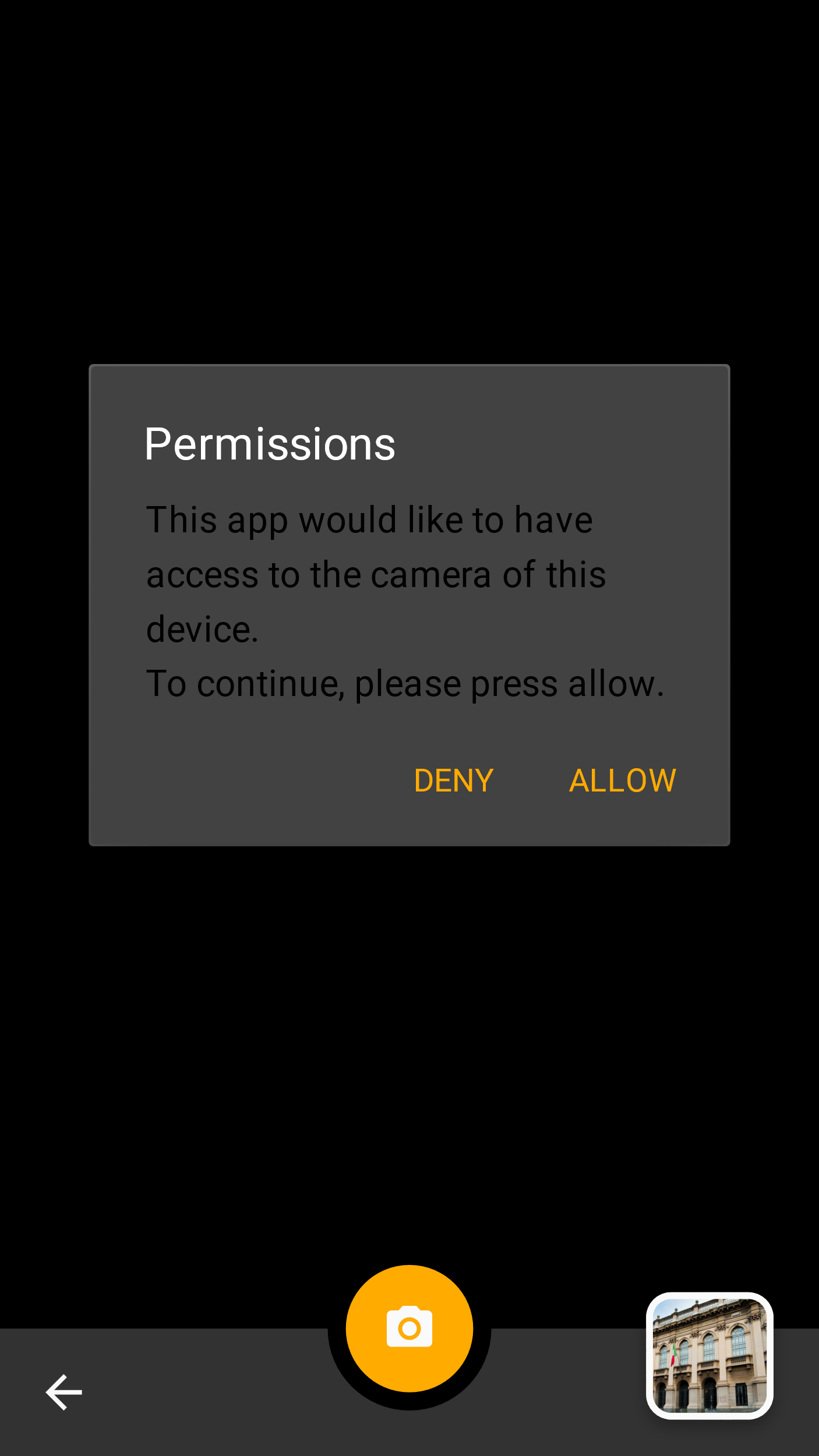
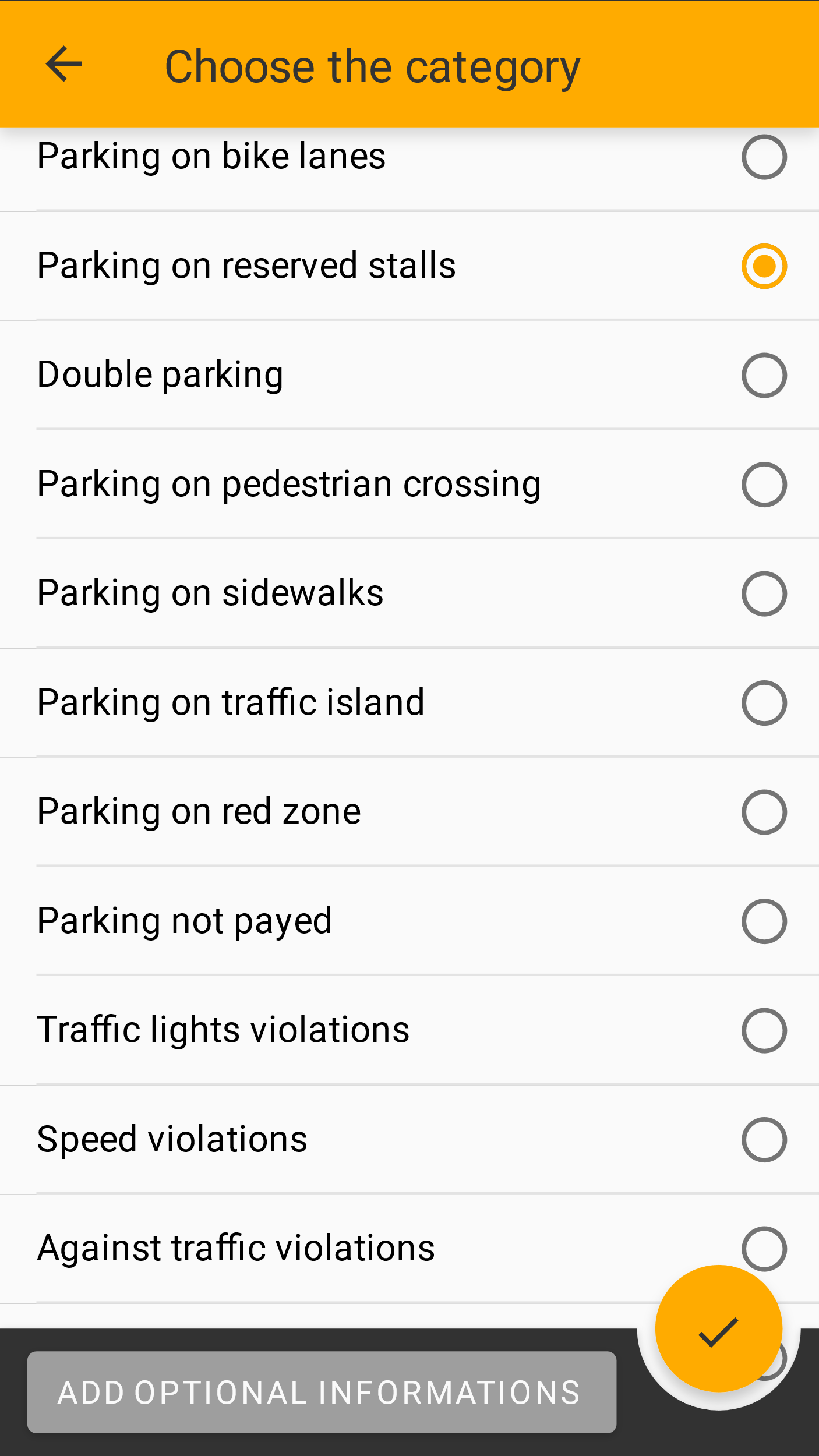
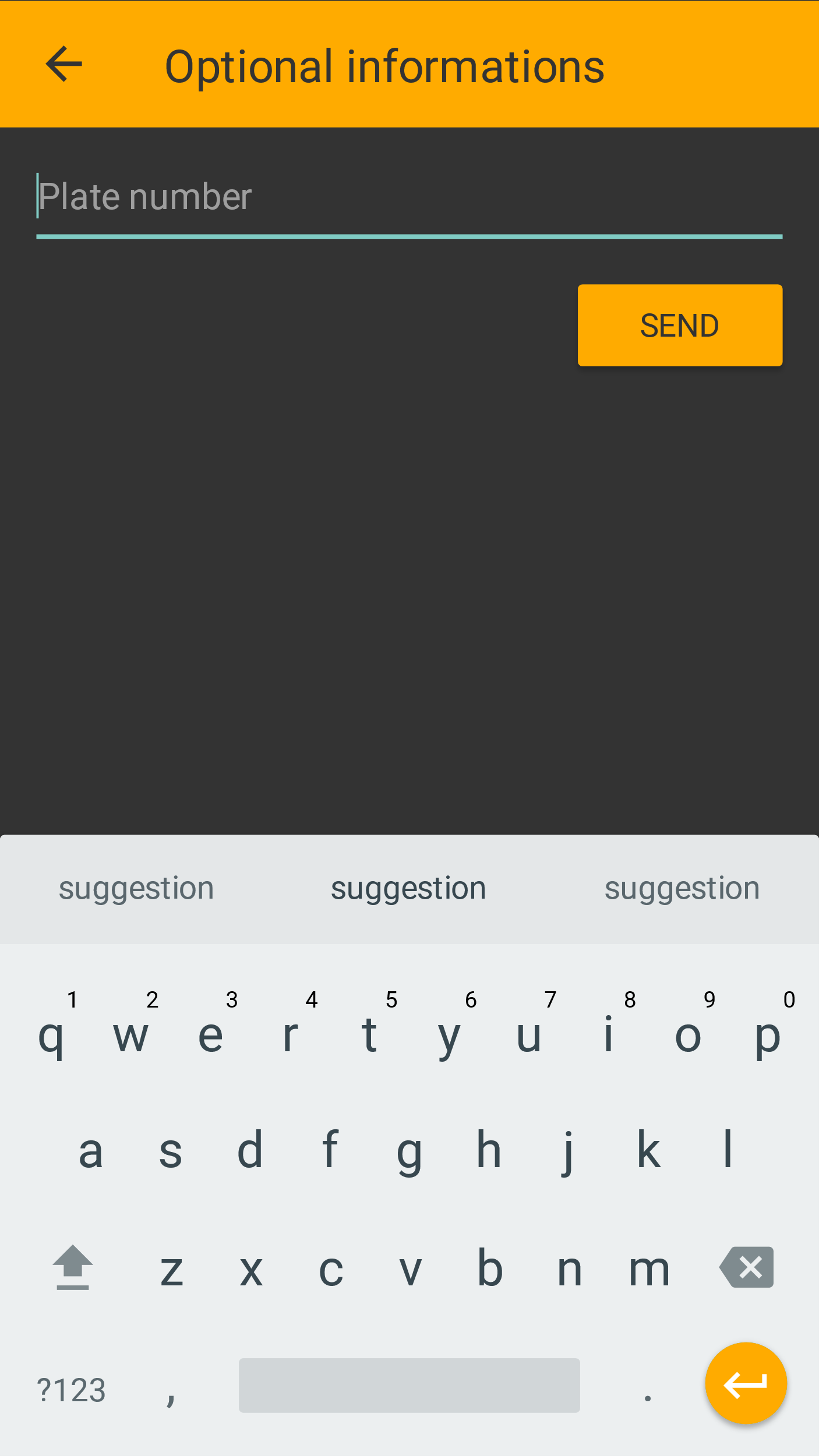
## External interface requirements

### User interfaces

The software will provide a different UI for the user and the municipality, providing different functionalities. Here follow some prototype mock-ups of what the user UI might look like: from the top it is included a login screen, show map, show statistics and three screens of the new report process.

When the user opens the app the login menu is displayed, here the user can complete the login operation or the registration, and when the user is correctly logged in the system then the system display the homepage, where the user can see the area around him, its position if the GPS is available, and also some statistics about the most important road around him. The footer menu allows the User to send a new report or to ask for some statistics. In the statistics menu the user can choose the area of interest and from a menu he can choose which type of statistic he requires. While in the new report menu the user will compile the report of the violation.

### Hardware interfaces

The system does not directly access any piece of hardware; however, it will require for the user a mobile device with a camera and possibly GPS capabilities.

### Software interfaces

A maps service will be used to handle the maps in the user interface and to translate between coordinates and street names.  
An external service will be used to recognize the plate number in the submitted photos.  
The user identity verification is left to an external service.

The system will also need interfaces to handle the communication with the municipalities for the data integration, suggestions, and access reports services.

### Communication interfaces

The communication is done over the Internet, thus the devices used will need to be connected to the Internet. The handling of the connection is left to the underlying OS.

## Functional requirements

### Use Case

**A close up of a map

Description automatically generated**

In all the following Use Case it’s implicit that in the Exception can also happens that the Connection can be lost during the flow of events. In this case what happens is that the System will discard the operation and if the User wants to do it again it has to return online, and the User must restart the whole operation.

The smartphone is considered as an actor because it allows to retrieve GPS coordinates and to take a picture for the camera. The smartphone is also used to retrieve the timestamp of the notification, if the user doesn’t provide the timestamp inside the required field during the compilation of the report.

Here there are some **Scenarios**:

**ReportViolation**Bob is moving in the city and he discovers a traffic violation, so he wants to report this violation to SafeStreets. He downloads the SafeStreets’ App on his smartphone and he registers himself by providing the copy of his Identity Card and his generality. After the System has authenticated the User and it has verified Bob’s identity, Bob starts to fill the report of the violations (he has to take a photo with his smartphone, acquire the position, …) and when he has finished the report, he sends it to the SafeStreets’ System. When the SafeStreets System receives the report, it elaborates it: it sends the picture to the License Plate Recognizer, and it elaborates the position through the Maps Service, then if everything is all right it stores the notification. Otherwise if some errors occur, the System notifies Bob about the error and asks him to redo the operation.

**MunicipalityRegistration**The Municipality of Monza wants to increase his effectiveness in discovering new violation. The Monza’s Municipality also discover that the number of people that are using the SafeStreets’ App in the province is growing very fast. So, Monza’s Municipality decides to use the services of SafeStreets, so he contacts the SafeStreets’ Organization to elaborate a contract that gives to the Municipality a Contract Code. That Code must be prompted during the registration of the Municipality at the registration portal. The Monza’s Municipality sends the code to the System that verifies it and then ask to the Municipality the username and the password that will be used for the future login operations. The Municipality specifies his preference and it can access the violations reported to the SafeStreets’ System that are under its authority area.

**UserDataAnalysis**Alice is interested to find out how the local Municipality of Monza is working on the traffic regulation in her living road. Some Alice’s friends told her about the new possibility to use the SafeStreets’ App to analysis the violations of the province. She accesses with her account in the app and then she queries the System to find out the most frequent violations that had happened in his living road. The System, after receiving the request, evaluates if Alice can retrieve the requested data, and after it mines the information present in his Storage and, if the Monza’s Municipality is available, tries to retrieve the violations registered by the Municipality. The presentation of the result is sent to Alice, who can see on a map the result of his request.

**MunicipalityTicket**The Monza’s Municipality, after the registration, wants to access the violations, about his authority area, that has been reported to the SafeStreets System. In order to do so, the Municipality signs in the System and after he requests for a pull of the requested violations, the System then will check the request of the Municipality and he will send only the violations that are under the authority of the Municipality. The Municipality then retrieves the requested violations and he can check them and eventually it will emit a ticket. The Municipality also sends to SafeStreets the credential that can be used to access the information about the violations stored by them, if the Municipality offers this service.

**RetriveMunicipalityViolations**The Monza’s Municipality offers also the possibility of to retrieve the information about the violations that occurs on its territory and that has been registered by them. The SafeStreets uses the credentials provided by the Municipality to authenticate for the service. Then SafeStreets System can access this information when needed to provide the result of some data analysis, that come from the User or from the same Municipality.

**ElaborateReport**The System receives a report from Alice. The System then starts to elaborate the report. It first sends a message containing the report’s picture with the license plate of the vehicle committing the infraction that need to be recognized to the Plate Recognizer Service. After the response from the Plate Recognizer Service with the retrieved license Plate the System contacts also the Maps Service to retrieve the exact position of the violations. When the Masp Service responds with the request position coordination the System store the violations, and it informs Alice of the success of the operation.

**U1: User Registration**

**Actors**: User, Identity Verifier.  
**Entry conditions**: The User wants to registrate himself in the system.  
**Flow of events**:

1. The Users sends the request of Registration
2. The Users starts to fill the registration forms
   1. A picture of the User is registered
   2. The User inserts his generality
   3. The User provides also his email, username and password he will use
   4. The User inserts the copy of his/her identity card
3. The user sends the form compiled and the system will take care of it
4. The system validates the user identity and verifies if another user already exists with the same generality
5. The system contacts the Identity Verifier in order to find out if the document provided by the User is valid.
6. When the Identity Verifies has correctly replied with the validated identity of the User, the System sends a notification to the User that the registration has been carried out correctly.

**Exit conditions:** The User has been correctly registered.  
**Exceptions:** Errors occurs if the Identity Document provided by the user cannot be validated by the Identity Verifier, or if there exists another User with the same generality, so the User receives an error message and he has to retry.

**U2: User Login**

**Actors**: User  
**Entry conditions**: The User wants to access his account   
**Flow of events**:

1. The User fills the form with his generality and tries to sign in
2. The System receives this request and search the requested account
3. The System verify if the password is correct for the requested account
4. The System responds to the Client and give it the possibility of managing his account or to send some violations notifications

**Exit conditions:** The User has correctly sign in in his account  
**Exceptions:** If the User provide an email that doesn’t appears inside the User List, if the provided password is wrong, also if the User is already logged in, in all of this cases the User will receives an error messages and he has to retry the login with a different email or password.

**U3: Report Compilation**

**Actors**: User, Smartphone  
**Entry conditions**: The User wants to notify a Violation   
**Flow of events**:

1. The User sign in the System
2. The User starts to fill a form for the Violations notification
3. The System asks the User for a picture of the violation with the license plate of the vehicle
   1. The User can now select to select a picture from the memory of his smartphone, or the User can take directly a photo from his camera
4. The User can select a picture from the gallery of make a shoot from his camera
5. The System receives the picture inserted by the User and ask the User to fill some required options
   1. The System asks the User to input the Position of the Violations
   2. The User can use the position retrieved through his smartphone or he can insert the position manually
   3. The System then ask the User to select the violation type
   4. The User insert the violation type
   5. Then the System ask the user to fill some options that are not mandatory
   6. The User responds with the non-mandatory options
6. The System than receives the Report and the Report will be elaborated

**Exit conditions:** The Report has been correctly received by the System  
**Exceptions:** The User cannot sign in the system, so the will receives an error message and he has to retry the login.

**U4: Analysis Request**

**Actors**: User, Maps Service, Municipality  
**Entry conditions**: The User or the Municipality ask for an Analysis of the Data  
**Flow of events**:

1. The User or the Municipality sign in
2. The User or the Municipality ask for an analysis of the Data
3. The System receives the request and verifies if the User or the Municipality can access the requested Data
4. The System than retrieves the information from his knowledge and asks also the Municipality for their knowledge about the violations, if the Municipality of interests offers the service of retrieve the violations
5. The System from the retrieved data mines the information
6. The System elaborates a graphical representation of the data using the map provided by Maps Service
7. The System sends the result to the User or the Municipality
8. The result is displayed to the terminal of the User or of the Municipality

**Exit conditions:** The data correctly visualized by the User or the Municipality  
**Exceptions:** The System cannot understand the analysis request, the System cannot retrieve enough data for the Data Analysis, the System cannot access his knowledge of the violations or the knowledge of the Municipality, the system cannot interpreted the data that it has retrieved (for example Maps Service cannot understand the position), the User or the Municipality has the wrong right access for the requested data analysis, in all of this case the operation is aborted by the System and the User or the Municipality need to redo the request.

**U5: Violations Request**

**Actors**: Municipality, Maps Service.  
**Entry conditions**: The Municipality wants to retrieve the violations notified to the System.  
**Flow of events**:

1. The Municipality sign in
2. The Municipality asks for an update of the latest notified violations to the System or it asks to retrieve some violations
3. The System elaborate the request and retrieve all the latest violations concerning the Municipality, and he verifies the right access to the violations
4. The System sends the latest violations to the Municipality
5. The Municipality access the update sends by the System

**Exit conditions:** The Municipality get the latest violations concerning its authority  
**Exceptions:** The Municipality cannot sign in; the municipality requests some violations that don’t concern the Municipality’s authority, in all of this case the System abort the operation and the Municipality will receives an error message, and the operation needs to be redo.

**U6: Municipality Registration**

**Actors**: Municipality  
**Entry conditions**: The Municipality wants to perform a registration  
**Flow of events**:

1. The Municipality request a registration operation
2. The System asks the Municipality to insert his Contract Code
3. The System verify the contract code of the Municipality
4. The System asks the Municipality to select the credential for the next login operation
5. The Municipality sends the required credentials
6. The System memorize the credentials choose by the Municipality
7. The System ask the Municipality if they offer a service for retrieve the violations store by them
   1. If so, the Municipality sends the credential that the System can use to access this service
   2. Then the System verify the credentials provided by the Municipality
8. The Municipality is informed of the operation’s success

**Exit conditions:** The Municipality has been correctly registered and can access the services of the System  
**Exceptions:** The Municipality provides a wrong Contract Code, the Municipality provides wrong credentials to access their service (if the provides the service of access their stored violations), in all of this case the Municipality receives an error messages, and the operation needs to be redo.

**U7: Report Elaboration**

**Actors**: System, Maps Service, License Plate Recognizer   
**Entry conditions**: The Municipality wants to perform a registration  
**Flow of events**:

1. The System starts the elaboration of a Report
2. The System sends the report’s picture with the plate of the vehicle committing the infraction to the License Plate Recognizer.
3. The License Plate Recognizer sends back the required plate to the System
4. The System ask to the Maps Service to provide the exact coordinate of the violation
5. The Maps Service sends back the coordinate to the System
6. The System then stores the violations

**Exit conditions:** The violation has been correctly stored.  
**Exceptions:** The License Plate Recognizer or the Maps Service are unavailable, this means that the System will try to contact them in future to validate the Report.

### Sequence Diagram

**Login**

**A screenshot of a cell phone

Description automatically generated**This Sequence Diagram represents the Login operation: in this case the operation is carried out by the User but in the same way also the Municipality can access the SafeStreets’ System. After this operation, the User and the Municipality will be authenticated, and they can use the services exposed by SafeStreets.

**Report**

**A screenshot of a social media post

Description automatically generated**This Sequence Diagram represents the sequence of operations carried out by the User to fill the form of a report. The Smartphone is represented as an actor because is used to collect the data about the User’s position and to take a picture about the violations. This operation can be performed after the [Login](#login) operation that is presented above.  
Also the last respond message indicates that the SafeStreets’ System will take care of the elaboration of the report that is presented in the sequence diagram [Elaboration](#Elaboration) below.

**Elaboration**  
**A close up of a map

Description automatically generated**This Sequence Diagram represents the sequence of operations that will be carried out by the SafeStreets’ System to elaborate the report delivered by the user. This sequence of operations happens after the User has correctly submitted the report, like In the [Report](#report) sequence diagram presented above. The SafeStreets’ System use the services exposed by the Plate Recognizer Service in order to retrieve the Licese Plate of the vehicle, and the Maps Service to get the precise position of the violations.

**Request Data Analysis**

**A close up of a map

Description automatically generated**This sequence diagram represents the sequence operations done to perform a data analysis request made by the User. As before this operation can be carried out if the user has been correctly [logged](#login) in the system. This sequence of operations performed by the User, can be carried out also from the Municipality.

**Municipality Registration**

­A screenshot of a cell phone

Description automatically generated

This sequence diagram represents the sequence of operations done to serve the Municipality Registration. After this the Municipality can correctly use the SafeStreets’ services. The Municipality needs to insert the contract code that has been previously obtained by SafeStreets, after a contract has been signed.

**User Registration**

A screenshot of a map

Description automatically generated

In this sequence diagram are represented the operations done to perform the registration of a User. After this operation the User can log in the SafeStreets’ System, and the user can use all the services exposed by the SafeStreets’ System.

**Municipality requests violations**

**A screenshot of a social media post

Description automatically generated**

This sequence diagram happens after the Municipality has been correctly [logged](#login) in the system as shown in the previous sequence diagram. The municipality can access all the violations of his competence area, so the SafeStreets’ System need to find out what request can be displayed to the Municipality, using the services exposed by the Maps Service, in order to find out what violations belong inside the Municipality’s competence area.

**Traceability matrix**

|  |  |  |
| --- | --- | --- |
| Goals | Requirements | Use Case |
| [G1](#G1) | R1 |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

### Mapping

In this section we indicate for each goal the requirements and the domain assumption to ensure the correlated goal:

* **G1: The System accepts valid reports by the users about the parking violations.**
  + R1: The reports about the violations are correctly stored.
  + R5: The system must avoid the manipulation of the violations.
  + R6: The system must be able to retrieve the position from the user or from the GPS
  + R8: The system must allow to take a picture or select one from the device.
  + R9: The system accepts valid reports from the User.
  + R13: The System accepts only reports with a valid plate number and position.
  + R14: The System must allow the user to perform the registration and the login.
  + R16: The System must ask the User the non-mandatory attributes of the report.
  + R17: The system must communicate with the Document verifier.
  + R18: The system must communicate with the Plate Recognizer Service.
  + R19: The System must communicate with the Maps Service.
  + D1: If the License Plate Recognizer recognise the license plate, then the result is correct.
  + D2: If the map service recognises the street name from the coordinates, then the result is correct.
  + D3: The Identity card is correctly verified.
  + D5: The Data retrieved by the Smartphone’s GPS are correct.
  + D6: The time reported by the User’s smartphone is correct.
* **G2: The System suggests possible interventions to the Municipality.**
  + R1: The reports about the violations are correctly stored.
  + R6: The system must avoid the manipulation of the violations.
  + R11: The municipality can view all the statistics calculated by the system.
  + R12: The System must suggest interventions to the Municipality.
  + R15: The System must allow the municipality to perform the registration and the login.
  + R19: The System must communicate with the Maps Service.
* **G3: The System allows the Municipality to retrieve submitted parking violations of its competence area.**
  + R1: The reports about the violations are correctly stored.
  + R3: The Municipality can access only the data of the violations of its competence area.
  + R5: The system must avoid the manipulation of the violations.
  + R7: Only the Municipality can access the violations.
  + R15: The System must allow the municipality to perform the registration and the login.
  + R19: The System must communicate with the Maps Service.
* **G4: The System gives some statistics to the User about the violations.**
  + R1: The reports about the violations are correctly stored.
  + R2: The user can view the statistics calculated by the System except for the vehicles that have committed the highest number of violations.
  + R5: The system must avoid the manipulation of the violations.
  + R14: The System must allow the user to perform the registration and the login.
  + R10: The System must calculate some statistics.
  + R19: The System must communicate with the Maps Service.
* **G5: The System can give all the statistics to the Municipality about the violations.**
  + R1: The reports about the violations are correctly stored.
  + R5: The system must avoid the manipulation of the violations.
  + R10: The System must calculate some statistics.
  + R11: The municipality can view all the statistics calculated by the system.
  + R15: The System must allow the municipality to perform the registration and the login.
  + R19: The System must communicate with the Maps Service.
* **G6: The System can retrieve the violations verified by the Municipality.** 
  + R4: Violations registered by the Municipality can be retrieved by the system.
  + R5: The system must avoid the manipulation of the violations.
  + R15: The System must allow the municipality to perform the registration and the login.
  + D4: The Municipality possesses only real violations.

## Performance requirements

The software should be used without waiting times; an exception can be made when the application is uploading the report or when is downloading the statistics from the server, because these functions rely on the speed of the internet connection.

## Design constraints

### Standard compliance

In accordance with GDPR, all personal and sensitive data will be secured both in the transmission and in the storing; users will be asked consent to acquire and use their data.

The system will adhere to the material usability standards provided by Google and will follow the material guidelines for the other aspects of the system front end.

The messages will be sent using the RDF standard.

Reverse Geocoding output will be handled as follows: complete street name, house number, postal code, city, province, country.

### Hardware limitations

The system for the user and the municipality will not need powerful devices to run, but will rely on an Internet connection, device camera, possibly GPS functionalities.

The system for the backend will need to cope with the volume of requests.

### Any other constraint

The system will ensure different visibility levels for the user and the municipality, according to what already stated in this document.

## Software system attributes

### Reliability

The system will be designed to be run continuously in absence of external faults. The data provided by the system will be reliable at all times; to achieve this the data will be handled securely, and the system will rely on the underlying layers for the other implementation aspects.

### Availability

The system does not need extremely high availability, since its services are not critical. The system will strive for 99% availability. In the future a higher level could be achieved by splitting the database over multiple locations, or by duplicating the back-end logic, for example using executor pools and multiple physical servers.

### Security

Since the data from the reports can be used by the municipality to generate traffic tickets, it is important that the chain of custody of the information is never broken. This means that the confidentiality and integrity of the data must be ensured both in its transmission and in its storage.

The system will ensure security by encryption, authentication and different levels of authorizations.  
All the communications will be encrypted, preventing interception and modification of the data. Anonymous access is forbidden: the authentication will prevent fabrication of data and will allow to assign different authorizations to the two actors.  
The system will rely on the underlying abstraction levels for these functionalities and for the protection of the data stored.

### Maintainability

The system will be designed to be highly maintainable through extensible design solutions – especially for what concerns the definition of new statistics, suggestions and types of violations – and readable and testable code in the implementation phase.

### Portability

The system, provided the minimum hardware requirements, will be built entirely on an underlying abstraction layer (a virtual machine, like Java, or an engine). This should ensure a sufficient level of portability for the system, which will be for example accessible via app or web.

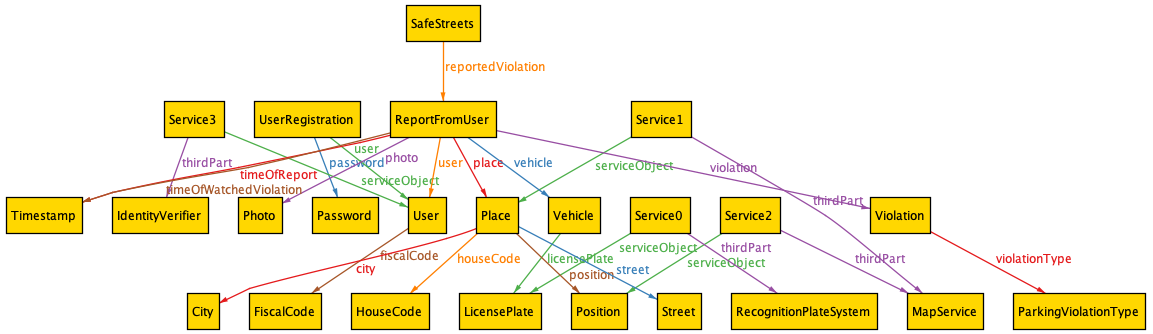
# Formal analysis using ALLOY

In this chapter, has been modelled through Alloy the most important concepts represented in the class diagram of the section 2.A. The scope of this chapter is to show the consistency of the model and to prove the correctness of some goals.

The entities have been represented through signatures. Some requirements have been represented with facts.

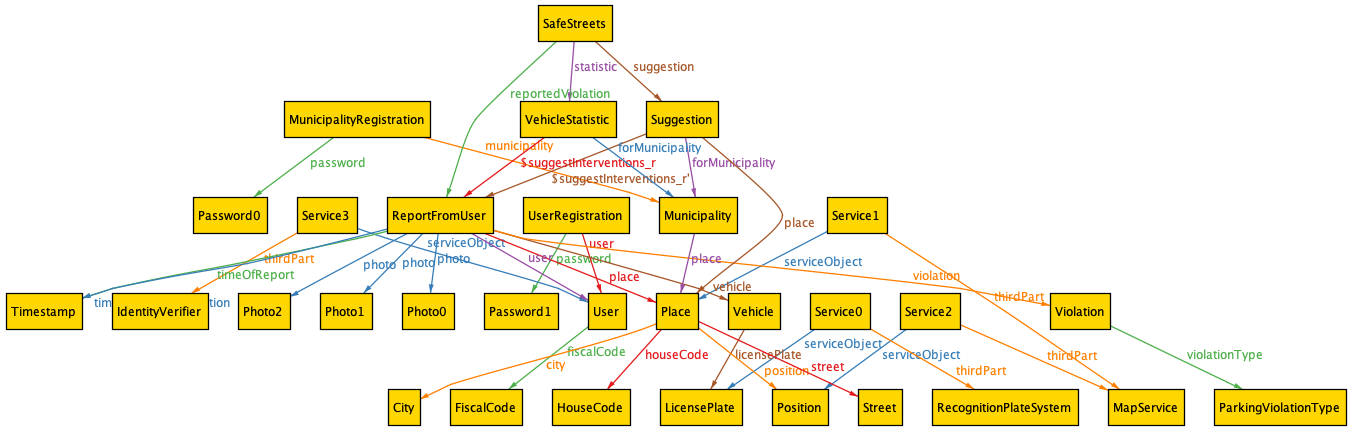
The goals 1, 2, 4 and 5 have been modelled with one predicate for each one. There is also one predicate for these goals together.

The goals 3 and 6 have been modelled with one assertion for each one.

G1: The System accepts valid reports by the users about the parking violations.

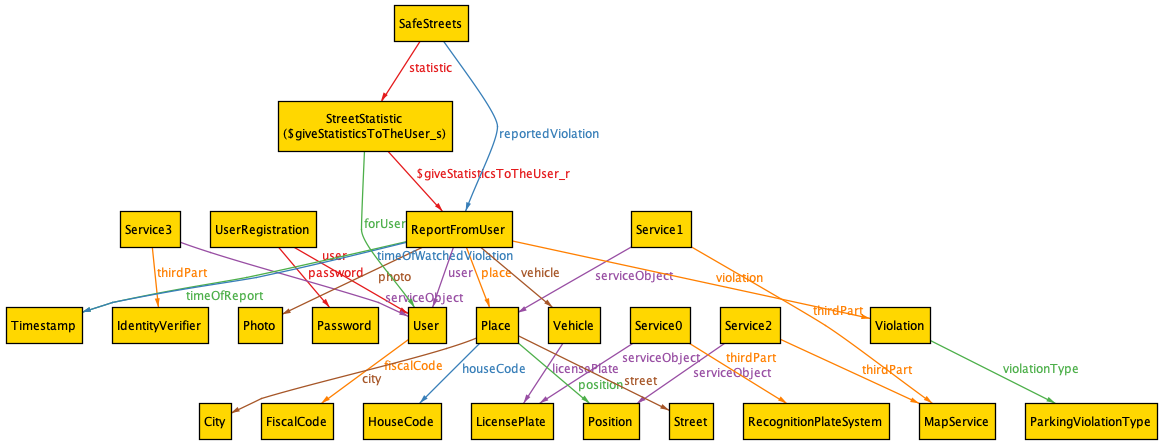
This world shows that there is at least one report (ReportFromUser) made by one user registered in SafeStreets.  
In particular the report contains various information: the timestamp of the report, the timestamp of when the violation was seen, some photos, the user that has done the report, the place of the violation and the vehicle that has done the violation.  
The user is identified by the Identity Verifier with the Service3. The place and the position are identified by the map service and then the license plate is identified by the recognition plate system.  
Finally, the place contains the specific position, the city, the street and the house code.

G2: The System suggests possible interventions to the Municipality.

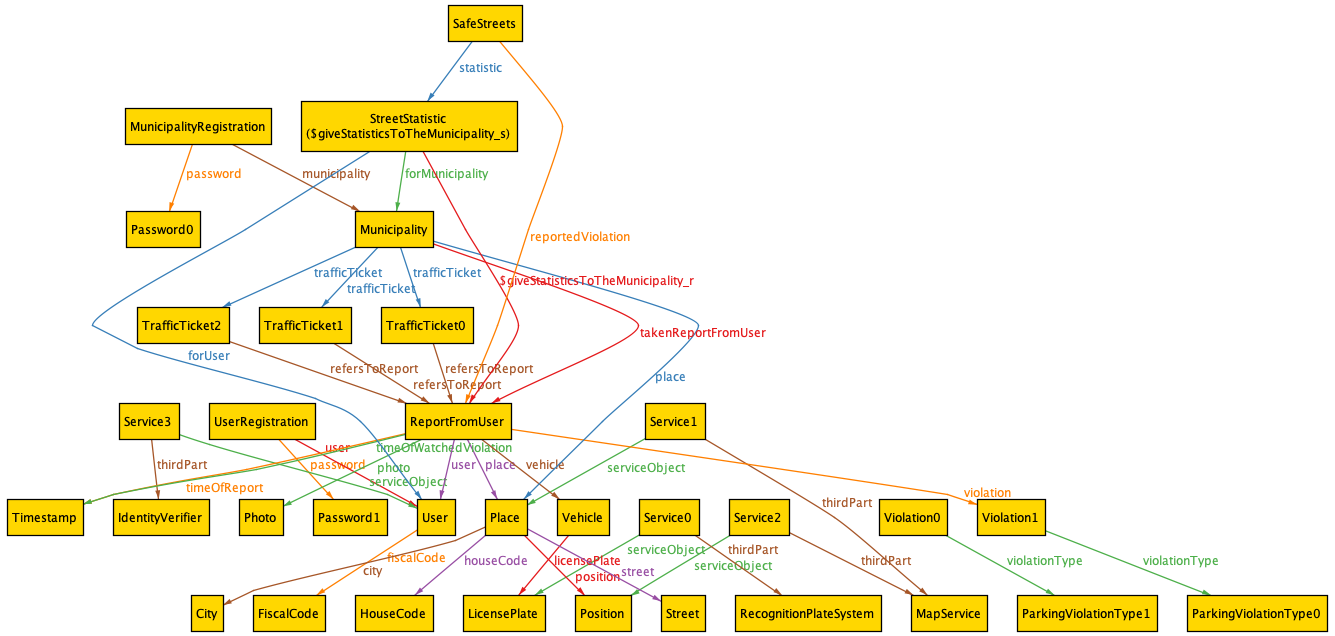


Here it is possible to see that SafeStreets has generated one suggestion for a Municipality in a specific place. The suggestion was made based on the reports stored in SafeStreets.

G4: The System gives some statistics to the User about the violations.

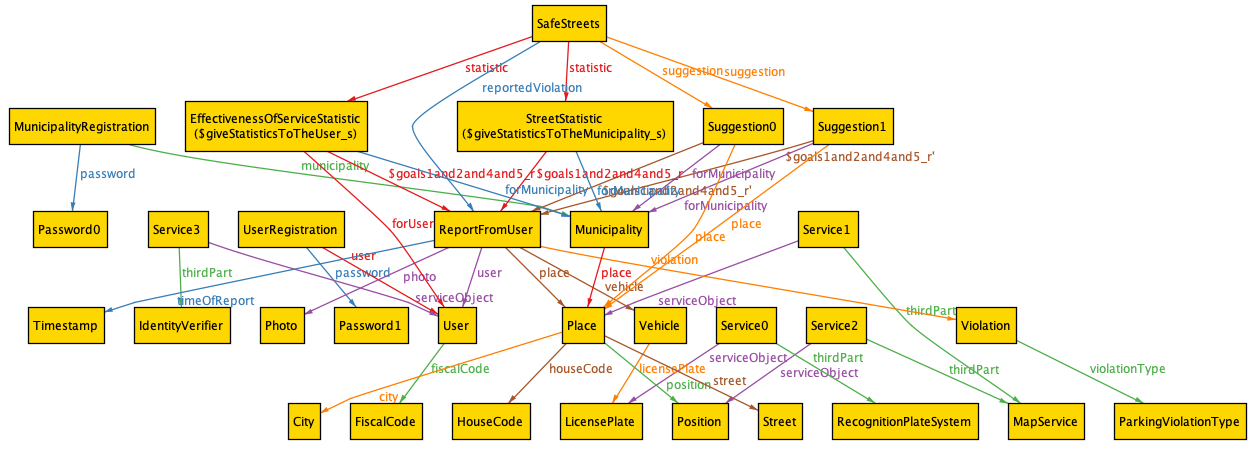


This world shows one statistic about the streets made by SafeStreets for a user.

G5: The System can give all the statistics to the Municipality about the violations. 

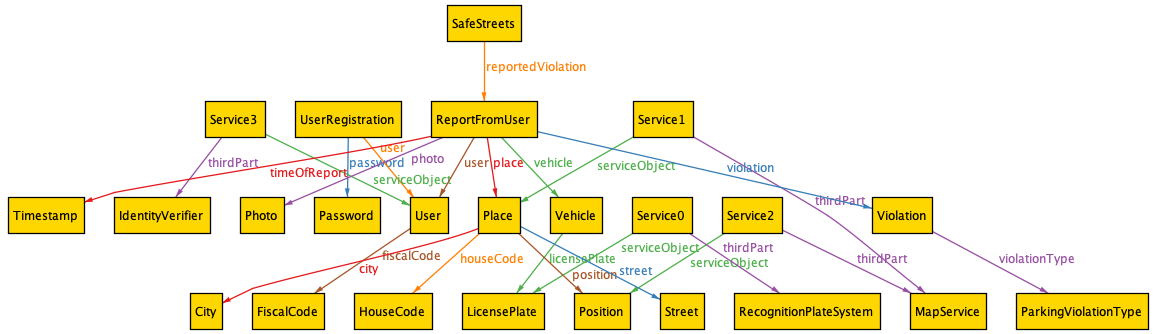
This world shows one statistic about the streets made by SafeStreets for a Municipality.

G1 and G2 and G4 and G5:



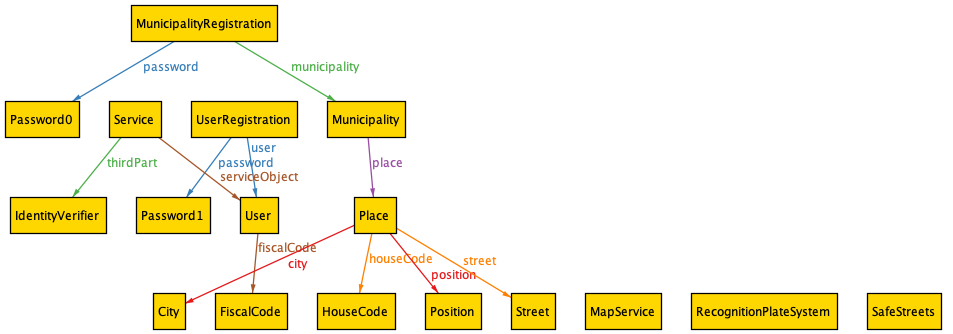
This world satisfies the goals 1, 2, 4 and 5.  
There is one report made by a user, one statistic for one user, one statistic for one Municipality and one suggestion for one Municipality.

World with no Municipalities:



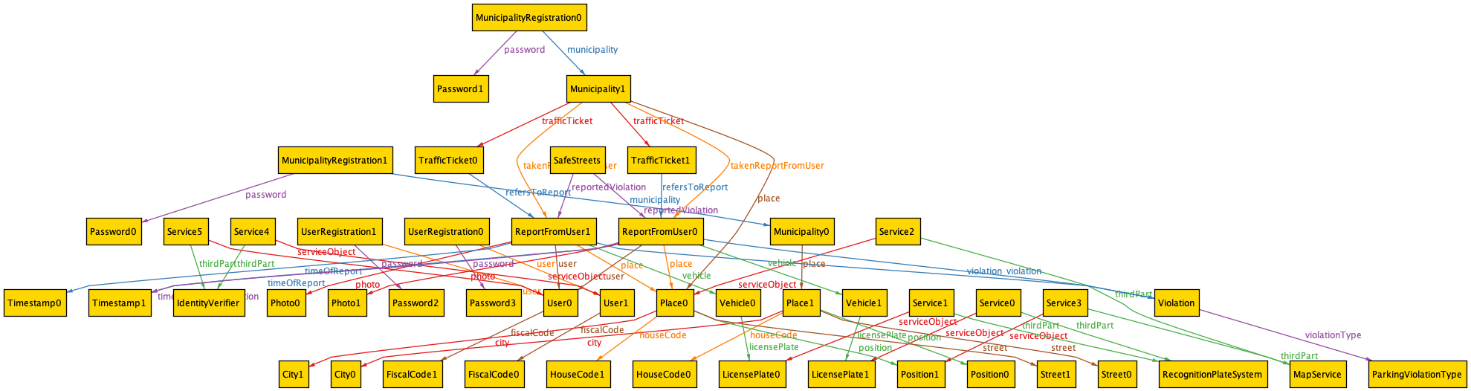
This world shows the consistency of the model even when there are no Municipalities registered in the SafeStreets’ system.

World with one Municipality:



In this world there is one Municipality registered in the system. In this case there aren’t report from the user yet.

World with more Municipalities:



This world is the most complete because it contains two registered Municipalities and two reports made by two users.

The next image shows the results of the predicates and of the assertions.

All the predicates are consistent, and Alloy has not found any counterexample on the assertions.



Here there is the code of the Alloy model.

//Italian fiscal code

sig FiscalCode {}

//Object of a service offered by a third part

abstract sig ServiceObject{}

//User of the SafeStreets' System

//He/she must be verified by a third part

sig User extends ServiceObject {

    fiscalCode: one FiscalCode

}

//Password of the registration in SafeStreets' System

sig Password {}

//Photo of a violation

sig Photo {}

//Time and date

sig Timestamp {}

//Specific position in the world, identified by some coordinates

sig Position extends ServiceObject {}

//House code

sig HouseCode{}

//Street

sig Street{}

//City

sig City{}

//Specific  place in the world, identified by a city, an house code and a street or by a position

sig Place extends ServiceObject {

    city: one City,

    houseCode: one HouseCode,

    street: one Street,

    position: one Position

}

//Type of violation

abstract sig ViolationType {}

//Type of violation referring to a parking violation

sig ParkingViolationType extends ViolationType {}

//Type of violation referring to an accident

sig AccidentViolationType extends ViolationType {}

//License plate of a vehicle

sig LicensePlate extends ServiceObject {}

//Vehicle

sig Vehicle {

    licensePlate: one LicensePlate

}

//Report referring to a violation

abstract sig Report {

    //Timestamp of when the violation was seen, if it is empty it means that it is equal to timeOfReport

    timeOfWatchedViolation: lone Timestamp,

    //Timestamp of when the report was made

    timeOfReport: one Timestamp,

    //Vehicle that has done the violation

    vehicle: one Vehicle,

    //Place where the violation was seen

    place: one Place,

    violation: one Violation

}

//Report made by an user

sig ReportFromUser extends Report {

    user: one User,

    //Photos made by the user

    photo: some Photo

}

//report made by a Municipality

sig ReportFromMunicipality extends Report {

}

//Real violation that happened in the world

sig Violation {

    violationType: one ViolationType

}

//Municipality

sig Municipality {

    //Place where the Municipality resides

    place: one Place,

    //TrafficTickets made by the Municipality

    trafficTicket: set TrafficTicket,

    //Reports taken by the Municipality from Safestreets

    takenReportFromUser: set ReportFromUser

}

//Registration to the SafeStreets' System

abstract sig Registration {

    password: one Password

}

//Registration of an user

sig UserRegistration extends Registration {

    user: one User

}

//Registration of a Municipality

sig MunicipalityRegistration extends Registration {

    municipality: one Municipality

}

//SafeStreets' System

one sig SafeStreets {

    suggestion: set Suggestion,

    statistic: set Statistic,

    reportedViolation: set ReportFromUser,

    //Reports taken from the municipality

    takenReportFromMunicipality: set ReportFromMunicipality

}

//Third part that makes a service for SafeStreets

abstract sig ThirdPart{}

//Verifier of the identity of an user

one sig IdentityVerifier extends ThirdPart {}

//Recognizer of the traffic plate of a car

one sig RecognitionPlateSystem extends ThirdPart {}

//Third part that identifies the position and/or the street of a violation

one sig MapService extends ThirdPart {}

//Service made by a third part on an object

sig Service {

    serviceObject: one ServiceObject,

    thirdPart: one ThirdPart

}

//Traffic ticket

sig TrafficTicket {

    refersToReport: one Report

}

//Statistic

abstract sig Statistic {

    forUser: lone User, //means that the stastic is for an user

    forMunicipality: lone Municipality //means that the stastic is for an Municipality

} {

    //a statistic is always done for an user or for a Municipality

    #forUser=1 or #forMunicipality=1

}

//Statistic about the streets

sig StreetStatistic extends Statistic{}

//Statistic about the effectiveness of the service of SafeStreets

sig EffectivenessOfServiceStatistic extends Statistic{}

//Statistic about the vehicles

sig VehicleStatistic extends Statistic{}

//Statistic about the common violations

sig CommonViolationStatistic extends Statistic{}

//Suggestion for the Municipality

sig Suggestion {

    //Place where the suggestion refers

    place: one Place,

    forMunicipality: one Municipality

}

--Facts:--

//Each user has an unique fiscal code

fact eachUserHasAnUniqueFiscalCode {

    all disj u1, u2 : User | u1.fiscalCode != u2.fiscalCode

}

//Each fiscal code is associated to an user

fact eachFiscalCodeToAnUser {

    all f: FiscalCode | one u: User | u.fiscalCode=f

}

//Each Municipality resides on a different city

fact eachMunicipalityIsInADifferentCity {

    all disj m1, m2: Municipality | m1.place.city != m2.place.city

}

//Each place has a different position

fact eachPlaceHasDifferentPosition {

    all disj p1, p2: Place | p1.position!=p2.position and (p1.city!=p2.city or p1.houseCode!=p2.houseCode or

        p1.street!=p2.street)

}

//Each vehicle has a unique license plate

fact licencePlateIsUnique {

    all disj v1, v2: Vehicle | v1.licensePlate!=v2.licensePlate

}

//Each license plate is associated to a vehicle

fact eachLicencePlateToAVehicle {

    all l: LicensePlate | one v: Vehicle | v.licensePlate=l

}

//Each traffic ticket was made by one and only one Municipality

fact trafficTicketMadeByOneMunicipality {

    all disj m1, m2: Municipality | m1.trafficTicket & m2.trafficTicket = none

    all t: TrafficTicket | one m: Municipality | t in m.trafficTicket

}

//Each photo, timestamp and vehicle are associated to a report

fact eachPhotoTimeVehicleToAReport {

    all p: Photo | (one r: ReportFromUser | p in r.photo)

    all t: Timestamp | (one r: Report |  r.timeOfWatchedViolation=t or r.timeOfReport=t)

    all ve: Vehicle | (one r: Report |  r.vehicle=ve)

}

//Each violation type is associated to a violation

fact eachViolationTypeToAViolation {

    all vT: ViolationType | one v: Violation | v.violationType=vT

}

//Each city, house code, street and position are associated to a place

fact eachCityHouseCodeStreetCityPositionToAPlace {

    all c: City | one p : Place | p.city=c

    all hC: HouseCode | one p : Place | p.houseCode=hC

    all s: Street | one p : Place | p.street=s

    all pos: Position | one p : Place | p.position=pos

}

//Each place, position and license plate in a report from an user were identified by a third part

fact eachPlaceAndPositionAndTrafficPlateInAReportWereIdentified {

    all p: Place | all vR: ReportFromUser | p=vR.place implies

        one s: Service | one mS: MapService | s.thirdPart=mS and s.serviceObject=p

    all p: Position | all vR: ReportFromUser | p=vR.place.position implies

        one s: Service | one mS: MapService | s.thirdPart=mS and s.serviceObject=p

    all tP: LicensePlate | all vR: ReportFromUser | tP=vR.vehicle.licensePlate implies

        one s: Service | one rPS: RecognitionPlateSystem | s.thirdPart=rPS and s.serviceObject=tP

}

//Each place and position can verified by only the MapService

fact eachPlaceAndPositionIdentifiedByOnlyMapService {

    all p: Place | all t: ThirdPart | not( some s: Service | s.thirdPart=t and s.serviceObject=p and t not in MapService)

    all p: Position | all t: ThirdPart | not( some s: Service | s.thirdPart=t and s.serviceObject=p and t not in MapService)

}

//Each place and position can verified by only the MapService

fact eachLicensePlateIdentifiedByOnlyRecognitionPlateSystem {

    all lp: LicensePlate | all t: ThirdPart | not( some s: Service | s.thirdPart=t and s.serviceObject=lp and t not in RecognitionPlateSystem)

}

//Each Password is associated to a registration

fact eachPasswordToARegistration {

    all p: Password | one r: Registration | r.password=p

}

//Each statistic and suggestion were made by SafeStreets

fact eachStatisticAndSuggestionToSafeStreets {

    all stat: Statistic | one safeS: SafeStreets | stat in safeS.statistic

    all sugg: Suggestion | one safeS: SafeStreets | sugg in safeS.suggestion

}

//Each traffic ticket refers to a violation made in the city of the Municipality that has done the traffic ticket

fact trafficTicketsOnlyInTheCityOfTheMunicipality {

    all m: Municipality | all tt: TrafficTicket | tt in m.trafficTicket implies tt.refersToReport.place.city=m.place.city

}

//Each suggestion is for a Municipality that resides on the same city of the place of the suggestion

fact suggestionForMunicipalityWithSameCity {

    all s: Suggestion | s.place.city=s.forMunicipality.place.city

}

//All reports from an user refers to a parking violation

fact reportFromUserRefersToAParkingViolation {

    all r: ReportFromUser | one pv: ParkingViolationType | r.violation.violationType=pv

}

//The statistics about the vehicles are not for the users

fact vehicleStatisticNotForUsers {

    all vS: VehicleStatistic | vS.forUser=none

}

//Each traffic ticket refers to a report present in the Municipality that has done the traffic ticket

fact trafficTicketsReferToReportInTheMunicipality {

    all tt: TrafficTicket | tt.refersToReport in ReportFromMunicipality or (one m: Municipality | tt in m.trafficTicket

        and tt.refersToReport in m.takenReportFromUser)

}

//Each place is associated to a Municipality or a report

fact eachPlaceInMunicipalityOrReport {

    all p: Place | (one m: Municipality | m.place=p) or (one r: Report | r.place=p)

}

//For a statistic there must be at least one report from an user

//and for a suggestiont there must be at least one report from an user in the same place of the suggestion

fact forEachStatisticAndSuggestionThereMustBeAtLeastOneReportFromUser {

    all s: Statistic | some r: ReportFromUser | one safeS: SafeStreets | r in safeS.reportedViolation and s in

        safeS.statistic

    all s: Suggestion | some r: ReportFromUser | one safeS: SafeStreets | r in safeS.reportedViolation and

        s.place in r.place

}

//R7

//The Municipality can take the reports from SafeStreets only if its competence area (its city)

fact theMunicipalityCanTakeReportedViolationOnlyOfItsCompetenceArea {

    all m: Municipality | all r: ReportFromUser | r in m.takenReportFromUser implies r.place.city=m.place.city

}

//R9

//Accept valide reports

//In SafeStreets there are all the reports from the users

fact acceptValidReports {

    all r: ReportFromUser | one safeS: SafeStreets | r in safeS.reportedViolation

}

//R14

//Each user was identified by an Identity Verifier

fact eachUserWasIdentified {

    all u: User | one s: Service | one idV: IdentityVerifier | s.serviceObject=u and

        s.thirdPart=idV

}

//R14

//Every user is registered

fact everyUserIsRegistered {

    all u: User | one r: UserRegistration | r.user=u

}

//R15

//Every Municipality is registered

fact everyMunicipalityIsRegistered {

    all m: Municipality | one r: MunicipalityRegistration | r.municipality=m

}

--end of facts--

--Goals:--

//G1

//The System accepts valid reports by the users about the parking violations

//There is at least one report from an user

pred acceptCompleteReports {

    #ReportFromUser>0

}

run acceptCompleteReports for 4

//G2

//The System suggests possible interventions to the Municipality

//There is at least one suggestion from SafeStreets

pred suggestInterventions {

    #Suggestion>0

}

run suggestInterventions for 4

//G3

//The System allows the Municipality to retrieve submitted parking violations of its competence area

//After taken the violation, the Municipality has all and only the reported violations of its city

assert theMunicipalityCanRetrieveSubmittedViolations {

    all m: Municipality | theMunicipalityTakesTheReportedViolations[m, Violation] implies

        (all r: ReportFromUser | r in m.takenReportFromUser implies r.place.city=m.place.city else r.place.city!=m.place.city)

}

check theMunicipalityCanRetrieveSubmittedViolations

//G4

//The System gives some statistics to the User about the violations

//There is at least statistic from SafeStreets for an user

pred giveStatisticsToTheUser {

    #Statistic>0

    some s: Statistic | s.forUser!=none

}

run giveStatisticsToTheUser for 4

//G5

//The System can give all the statistics to the Municipality about the violations

//There is at least statistic from SafeStreets for a Municipality

pred giveStatisticsToTheMunicipality {

    #Statistic>0

    some s: Statistic | s.forMunicipality!=none

}

run giveStatisticsToTheMunicipality for 4

//G6

//The System can retrieve the violations verified by the Municipality

assert safeStreetsCanRetrieveViolationsFromTheMunicipality {

    all safeS: SafeStreets | all m: Municipality | safeStreetsRetrievesViolationsFromTheMunicipality[m, safeS] implies

        (all tt: TrafficTicket | tt in m.trafficTicket implies (tt.refersToReport in safeS.takenReportFromMunicipality or

            tt.refersToReport in safeS.reportedViolation))

}

check safeStreetsCanRetrieveViolationsFromTheMunicipality

//G1 and G2 and G4 and G5

//G1

//The System accepts valid reports by the users about the parking violations

//There is at least one report from an user

//G2

//The System suggests possible interventions to the Municipality

//There is at least one suggestion from SafeStreets

//G4

//The System gives some statistics to the User about the violations

//There is at least statistic from SafeStreets for an user

//G5

//The System can give all the statistics to the Municipality about the violations

//There is at least statistic from SafeStreets for a Municipality

pred goals1and2and4and5 {

    acceptCompleteReports

    suggestInterventions

    giveStatisticsToTheUser

    giveStatisticsToTheMunicipality

}

run goals1and2and4and5 for 4

--end of goals--

--Operations:--

//The Municipality takes the reports from the users

pred theMunicipalityTakesTheReportedViolations[m: Municipality, vs: set Violation] {

    m.takenReportFromUser=m.takenReportFromUser+vs

}

//SafeStreets retrives the reports from a Municipality

pred safeStreetsRetrievesViolationsFromTheMunicipality[m: Municipality, safeS: SafeStreets] {

    safeS.reportedViolation = safeS.reportedViolation+m.trafficTicket.refersToReport

}

--end of the operations--

//Worlds:

//Without Municipalities

pred noMunicipality {

    #Municipality=0

    #ReportFromUser=1

}

run noMunicipality for 4

//With only one Municipality

pred oneMunicipality {

    #Municipality=1

}

run oneMunicipality

//With two Municipalities

pred moreMunicipalities {

    #Municipality=2

    #User=2

    #ReportFromUser=2

    #TrafficTicket=2

}

run moreMunicipalities for 12

# Effort spent

Text

# References

* Specification document: “Mandatory Project Assignment AY 2019-2020”

1. This is the Advanced Function 1 of the Project Assignment. [↑](#footnote-ref-1)
2. This is the Advanced Function 2 of the Project Assignment. [↑](#footnote-ref-2)
3. This distinction is the one proposed by M. Jackson in his paper “The World and the Machine”. [↑](#footnote-ref-3)