## **Edward Tran**

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**EDUCATION** 

Douglas College Expected Graduation: Dec 2025

Diploma in Computer Science | CS SFU Transfer @2026

SKILLS

**Languages** <u>Proficient</u> JavaScript(2yrs) · C++(3yrs) <u>Intermediate</u> Python(3yrs) · Java(1yr) <u>Beginner</u> SQL(0.5yr) · PHP(0.5yr) **Software** NextJS · Tailwind · TypeScript · Postgres · Prisma ORM · Bootstrap · Git · Unreal Engine 5 ·

**EXPERIENCE** 

**Software Engineer Resident** 

July 2025 - Present

Vancouver, BC, Canada

Headstarter

- Built 3+ AI engineering and fullstack projects in a fast-paced software team environment
- Developed 3+ apps in TypeScript and NextJS on Vercel with production and dev environment
- Implemented Ilm-chaining, hyperparameter tuning, fine tuning on 5+ LLM models controlling for latency & accuracy
- Coached by Google Machine Learning, Google Kubernetes, Two Sigma, Tesla, Figma and Citadel Engineers
- · Created 120+ commits on github with 7-day deadlines getting a Career Capital increase of 40% from start date

Software Engineer Intern Apr 2024 - Dec 2024

Douglas College

New Westminster, BC, Canada

- Built and maintained White Board ITS, a work day management web app used by 100+ IT staffs in Douglas College
- Deployed to production 10+ new features, reducing time spent in delegating organization tasks by **75%** for 100+ daily users
- Provided real-time information/announcement to 100+ staff in Douglas College's IT department, reducing time spent recommunicating and figuring out what to do for the day by 35%
- · Leveraged PHP and AJAX calls to MySQL to provide accurate and secure user's CRUD, implemented IP-based secured log in

**PROJECTS** 

Al Customer Support Platform | Open Source (~60 hours) - GitHub Link

August 2025

- · Built an Al using NextJS to provide **real-time** customer support for businesses via text, chat, and calls, with escalating option
- Monorepo, built 3 separated apps with shared packages, saved 30% of computing resources
- Created end-to-end error-tracking dashboard using Sentry + Convex for real-time alerts, replay session, and end-to-end trace logs, ensuring full information during development and production, reduced error tracking time by 36%
- Increased business confidence by 40% by allowing agents White Labelling using AWS Secrets Manager and BYOK

Al Website Generator | Published Web app & Open Source (~50 hours) - GitHub Link - Website Link

**July 2025** 

- Used Inngest, E2B, Prisma, Postgres Neon, NextJS to create a context-aware AI website generator, handling up to 1000 daily
  active users and 50,000 projects, averaging 10ms per network request, process up to 200 concurrent background jobs
- Integrated TRPC and TanStack React Query for end-to-end type safety and 3-layer security guard
- · Leveraged effective prompt engineering combined with Anthropic API to generate code with 32% more accuracy

Al Customer Support Agent | Open Source (~30 hours) - GitHub Link

July 2025

- Used Firecrawl, Pinecone, VAPI, Gemini to build a context-aware Al customer support for a fintech company
- Used Firecrawl API to dynamically scrape and preprocess data, increasing data effectiveness by 55%
- · Leveraged Gemini Embedding and Pinecone to vectorize scraped data, reduced resource use by 80% with semantic search
- Built a voice-enabled webcall experience using VAPI for real-time speech-to-text and text-to-speech interaction

Al LLM Router | Open Source (~30 hours) - GitHub Link

Aug 2025

- Built a web app similar to ChatGPT which routed user's prompt to the best AI model based on cost, latency, response quality
- Used gpt-oss-20b to categorize the the user prompt into 5+ categories, then routed to the best-fit LLM (GPT5, Claude 4.1, Gwen Coder 3, Gemini Flash 2.5) for the task, reducing cost by 68%, latency by 35%, and response quality by 25%

Activities