

Semi-Technical

First scenario

Hello Jesse,

Good day and thank you for contacting Okra.

Kindly confirm that the transaction id used in the request body is for a newly carried out transaction as the typical response data is associated with the transaction id provided in the request body.

Alternatively, you can make use of the “**Get transaction by date**” request and enter the date range for the transactions you require. Kindly click [HERE](#) to access the documentation for this request.

Also, you can provide sample of transaction ids affected for further investigation.

Let me know if you require further assistance.

Warm regards,

Gideon

Second scenario

Hello Mike,

Good day and trust this meets you well.

Kindly note that you can do this making use of events with available callbacks for different scenarios.

For more information kindly click [HERE](#) to access the events documentation.

Do not hesitate to reach out to me if you require further assistance.

Warm regards,

Gideon

Third scenario

Hello Blessing,

Good day and thank you for reaching out.

Kindly note that you can test all Okra functionality of both Okra API and widgets making use of the Okra Sandbox.

Please note that the Okra Sandbox is a **FREE** environment for application development and testing.

Kindly click [HERE](#) To get more information on how to test Okra's functionality making use of the Okra Sandbox.

Do let me know if you need further assistance.

Warm regards,

Gideon