**#PRIVACY POLICY**

**Overview**

1. Introduction
2. Collection of Information
3. Your Privacy Controls
4. Sharing your Information
5. Securing Your Information
6. Exporting and Deletion of Information
7. Privacy Practices

**1. Introduction**

Jambobiz.com recognizes the importance of privacy in maintaining the confidentiality of personal information. Our privacy policies apply to the products and services provided by us and all the content and information we collect or generate from our users. ***If you do not agree with this policy, do not access or use our services or interact with any other aspect of our businesses, but we will be sorry to see you do so.***

**2. Collection of Information**

We collect information from our users to provide better services to all our users, from figuring out basic stuff like which language you speak to more complex things like showing you recommended products or ads. We have taken steps to ensure that we collect information that is only relevant for us to provide you with better services.

**2.1 Information You Provide To Us**

Information including, username, phone number, gender and email address will be collected at the time of user registration with jambobiz.com.

If you are registered as a seller or supplier or service provider, in addition, we may collect identity information, tax registrations number and information related to the business like location of your business, license and type.

**2.2 Information We Collect As You Use Our Platforms**

We record details of user’s activities on the site. Information related to transactions (such as product details, pricing, any form of arguments or disputes, your comments may be collected when transactions are conducted on our site.

We collect and store users buying and browsing activities on our platform, which we use to do things like recommend a product or ad you may like or buy.

We also collect information about your location when you use our platforms or services, which help us offer location based search and filters.

**3. Your Privacy Controls**

When you are registered into our platforms, you can always review and update your information by signing in to your account.

**4. Sharing Your Information**

We may share your personal data to or trusted partners and service providers who assist us to provide or better our services to you. Example of these partners or service providers includes:

* Marketing Platforms, such as Youtube, Facebook, Twitter, Google, Instagram to tailor the content you see when visiting our site or their sites.
* Logistics partners for providing delivery services for buyers, and warehousing services for sellers.
* Payments Service Providers to assist with payment of transactions and withdrawing services for sellers.
* Customer Service Providers to provide after-sale service to better your experience with our platforms and services.

We may share your personal information for legal reasons. We believe it is necessary to comply with applicable laws or to exercise, establish or defend our legal rights or protect your vital interests.

We retain your personal info as long as we have an ongoing business need to do so, or as required or permitted by applicable laws, such as tax and accounting laws.

If jambobiz is involved in a merger, acquisition or sale of assets, we will continue to ensure the confidentiality of your personal information and give affected users notice before your personal information is transferred or become subject to a different privacy policy.

**5. Securing Your Information**

All our platforms are built with strong security features that protect your information from sabotage or espionage.

We employ strong security features from in all our services to protect your data. The insights we get from such measures help us detect and block any security threats from ever reaching you. We will notify our users, when we detect something risky or suspicious in order to take the necessary step and to stay better protected.

For registered users, some of your information can be viewed and edited through your account, which is protected by a password. We advise our users not to share their password to anyone. If you share a computer or phone with others, you should not choose to save to save your login information when you start a session on our platform. Also by signing out of your account once you have finished your session will help reduce the risks of someone mitigating your security or account.

**6. Exporting And Deletion of Information**

**7. Privacy Practices**

We work hard to protect you and jambobiz from any form of alteration, disclosure or sabotage of information we have, including:

* Using encryption when sending/receiving data.
* Restricting access to information to our employees, contractors and agents.
* Including physical security measures, to prevent unauthorized access to our systems.

We also encourage our users to take security measures while doing transactions or accessing their accounts online including:

* Using strong password for authentication.
* Don’t divulge your password to anyone.
* Be alert on the security notifications we send when we record any suspicious activities on your account.
* Follow the steps; you will guide to when doing any transaction.
* Don’t shy to contact our Help Center for more information on particular services or recommendations.