

Jingsi Zhao

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EDUCATION

University of Illinois at Urbana-Champaign

Champaign, IL

Bachelor of Art

August 2019 - May 2023

- **Major** in Economics; **Minor** in Business; Major **GPA**: 3.9/4.0
- **Relevant coursework**: Economic Statistics I & II, Microeconomics, Macroeconomics, Business Management, Financial Accounting, Corporate Finance

University of Illinois at Urbana-Champaign

Champaign, IL

Master in Business Analytics

August 2023 – December 2024

- **Relevant coursework**: Social Media Strategy, Big Data Analytics in Finance, Data Storytelling, Enterprise Database Management

EXPERIENCE

UIUC

Champaign, IL

Economics Research Assistant

May 2023-July 2023

- Read over 200 papers about Medicaid and the Affordable Care Act
- Gathered data from papers and integrate statistical data from papers into excel Use excel data to do meta-analysis of all the papers
- Used R to analyze data and make graphs that analyzed the impact of the Affordable Care Act
- Carefully followed instructions and finished tasks on time with team members

FanTuan Delivery

Champaign, IL

Marketing/Sales Intern

June 2022 - September 2022

- Operated a WeChat group of 500 customers; maintained great customer relationships with prompt reactions to complaints and problems
- Set up a RED account and attracted over 100 followers by publicity with 15 orders in the area per day
- Updated web pages and social media profiles to reflect proactive strategies, engage customers, and drive company interest
- Used Excel to integrate customer information and made appropriate strategy to attract more customers

Murder Mystery

Champaign, IL

Marketing/Customer Service

February 2023 – May 2023

- Operated a WeChat group of 400 customers and maintained customer relationships
- Responded to doubts of guests and timely solved their problems
- Ran the RED account and attracted an average of 1000 views per post with more than 200 new followers
- Collaborated with coworkers to achieve goals and maintained good customer relationships

Ikenberry Dining Services

Champaign, IL

Dining Student Worker

December 2021-June 2022

- Regularly communicated with 150 customers with different orders, complaints, and questions
- Assisted in maintaining cleanliness and organization of the kitchen
- Provided high-quality customer service by answering questions and resolving any issues promptly
- Cleaned and sanitized workstation and equipment after use
- Trained ten new employees to familiarize themselves with necessary procedures

LEADERSHIP/ACTIVITIES

International Student Association

San Francisco, CA

Vice President

February 2020 - May 2021

- Organized cultural activities with over 20 members to bring students from different countries together
- Chaired nearly 20 meetings on activity planning and agenda formulation
- Welcomed 50 new international students, engaged them in campus activities, and got familiar with the school environment

Marine Food Bank

San Francisco, CA

Student Volunteer

June 2019 - December 2020

- Kept facilities organized, clean, and well-maintained to best meet program needs; completed assigned duties and consistently produced a high volume of work to support daily needs
- Volunteered over 100 hours, helping 50 disadvantaged families to get living essentials

- Communicated disadvantaged families' needs and issues to appropriate staff for following actions

Sishu Mandarin

San Francisco, CA

Volunteer Teacher

February 2020 - June 2020

- Delivered lessons of Chinese and English to nearly twenty children twice per week
- Provided feedback on students' progress and made tailored study plans

ADDITIONAL INFORMATION

Languages: Mandarin (Native), Cantonese (Fluent), English (Fluent)

Technical Skill: Python (Intermediate), R studio (Intermediate), Chatgpt (Intermediate)

Microsoft Office: PowerPoint (Advanced), Excel (Intermediate), Office (Advanced)

Membership: Alpha Gamma Sigma; Kappa Beta Delta; Skyline Honors Transfer Program