

■ Project Proposal: Smart Complaint Tracker for College Campus

■■■ Project Name:

Smart Complaint Tracker

■ Project Description:

■■■■ ■■■■■■■■ ■■■ simple ■■ web application. College campus-■■ ■■■■ students ■■■■■■■■ staff complaint/issue-■■■ (e.g. water problem, broken fan, internet down) easy-■ raise ■■■■■■■■. Admin ■■■ track ■■■■■■ resolve ■■■■ ■■■■■■■■.

■ Objective:

- Complaint-■ digital-a record ■■■■■■■■
- Quick tracking system provide ■■■■■■■■
- Transparent & accountable complaint resolution process ■■■■■■■■■■

■■ Main Features:

- Login System: Student, Staff, Admin login
- Complaint Form: Category, Description, Location, Photo upload
- Status Update: Pending, In Progress, Resolved
- Admin Dashboard: Complaints manage & assign panna options
- Notifications: Email/in-app status change alerts

■ Tech Stack:

- Frontend: HTML, CSS, JavaScript / React
- Backend: Node.js / PHP / Python Flask
- Database: MySQL / MongoDB
- Extras: Bootstrap / Tailwind, Chart.js for stats

■ Expected Outcome:

- Complaint management system ready-a irukkum
- Campus-level-la real use-case applicable
- Resume & internship applications-ku project highlight aagum