Joshua K. Gilbert

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OBJECTIVE: I am seeking a career where I can lead and enable the creation of technical solutions that adapt based on a continuous and better understanding of the customer.

SUMMARY:
- Strengths in relationship building, problem solving, adaptability, and communication
- Professional background in leading test efforts for large-scale applications
- Experience using Trello, CA Agile Central, APIs, Selenium, Jenkins, Maven, and Java
- Training and professional experience in usability testing and customer discovery
- Working knowledge of user story creation, story mapping, and acceptance criteria
- Skilled in multiple agile frameworks including Scrum and SAFe

EDUCATION:
University of Iowa, Des Moines, IA
Tippie School of Management, Master of Business Administration
Graduated with Distinction, December 2015

Marietta College, Marietta, OH
Bachelor of Science in Computer Science, December 2008
Minor in Management
Graduated Summa Cum Laude with a GPA of 3.925/4.0

EXPERIENCE:
Agile Coach, January 2017-Present
Ford Motor Company, Dearborn, MI
- Acted as a team-level coach promoting agile practices helping teams break down their work to deliver working, tested software in smaller increments
- Led an effort to revitalize agile training across Ford IT to be more interactive and engaging with practical takeaways
- Worked with a team to develop updated guidance for agile teams related to a variety of methodologies including the creation of a new website to disseminate this information

Sr. Software Test Engineer, July 2014-January 2017
John Deere Intelligent Solutions Group, Urbandale, IA
- Responsible for end-to-end testing of telematics and web-based solution for tracking agronomic and machine data
- Led end-user validation of piloted features and funnel appropriate feedback into product teams
- Worked closely with product owners to create user stories and develop acceptance criteria based on feedback
- Responsible for system and customer knowledge to support integration with third-party software applications using our APIs

IT Analyst, June 2011-July 2014
John Deere Financial, Johnston, IA
- Created solution for running automated user interface tests (WebDriver and jUnit) using continuous integration server and worked collaboratively across roles to increase test automation
- Championed customer centric process improvement and training within IT department
- Worked on cross-functional team to implement Oracle leasing solution for international business units including mobile application integration

ACTIVITIES:
Mentor, The Orchard Place, May 2009-December 2009
- Mentored troubled students living away from home
- Volunteered time bi-weekly playing sports and interacting with elementary age children