

## Joshua Gilbert

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- ABOUT ME** I am passionate about creating products that enable us to be better, do more, and go further. I enjoy discovering what customers need and translating that into software that delivers value to their lives.
- SUMMARY**
- Strengths include relationship building, problem solving, and adaptability
  - Generated and prioritized backlogs with user stories and acceptance criteria
  - Facilitated common team ceremonies including planning, demos, and retrospectives
  - Led agile training for large audiences with varying backgrounds and experience
  - Skilled in multiple agile frameworks including Scrum and SAFe
  - Experience using Trello, Rally, Jenkins, REST APIs, Java, Maven, and Selenium
- EDUCATION**
- University of Iowa, Des Moines, IA**  
Master of Business Administration (MBA), December 2015  
Graduated with Distinction
- Marietta College, Marietta, OH**  
Bachelor of Science in Computer Science, December 2008  
Minor in Management  
Graduated Summa Cum Laude
- EXPERIENCE**
- Product Manager | July 2018-Present**  
**Ford Motor Company, Dearborn, MI**
- Use lean principles to discover customer needs quickly without elaborate solutions
  - Distill ideas and features into a backlog of small, valuable work items
  - Guide the team to deliver software frequently while embracing eXtreme Programming (XP) values
- Agile Coach | January 2017-July 2018**  
**Ford Motor Company, Dearborn, MI**
- Collaboratively defined Ford's framework to achieve better results with agile principles
  - Developed and led training for various roles and skill levels to increase their agility
  - Built an internal website to share agile best practices and knowledge throughout Ford
- Sr. Software Test Engineer | July 2014-January 2017**  
**John Deere Intelligent Solutions Group, Urbandale, IA**
- Responsible for end-to-end testing of telematics and web-based solution for tracking agronomic and machine data
  - Led customer validation for new features with identified early adopters
  - Worked closely with product owners to create user stories and develop acceptance criteria based on feedback

**EXPERIENCE** **IT Analyst | June 2011-July 2014***Continued***John Deere Financial, Johnston, IA**

- Created solution for running automated user interface tests (Selenium WebDriver and jUnit) with continuous integration tools (Jenkins)
- Championed customer centric process improvement and training within IT department

**IT Associate Technology Analyst | January 2010-June 2011****John Deere Information Systems, East Moline, IL**

- Provided on-site and remote application support for John Deere dealers transitioning to a new business system
- Worked directly with dealerships to develop custom Excel reports based on their unique requirements

**VOLUNTEER** **Director | October 2018-Present****Foreshadow Foundation**

- Helped launch the Foreshadow Foundation, a registered 501(c)(3) non-profit dedicated to increasing childhood literacy
- Developed brand and marketing material including social media, website design and content