



MR R M JOLLANDS 26 Punawai Place Nukuhau **TAUPO 3330**

Questions about your bill Go to www.spark.co.nz/bill

> Your account name: MR R M JOLLANDS

Your account number: 292884710

Your phone numbers:

021 153 5431 07 376 9293

This is a tax invoice and debit/credit note

Your bill - 7 April 2019

COPY-ONLY

Previous charges Current charges The total you need to pay is: \$0.00 It's due on 23.04.19 \$127.79 \$127.79

Previous charges

Previous balance \$149.01 Payment received 22 Mar - thank you -\$149.01

Previous charges are \$0.00

Current charges

Monthly Charges \$127.39 Usage (eg. Calls, Data, Text) \$0.40

Current charges are \$127.79 \$127.79

The total you need to pay is

(This invoice includes GST of \$16.67)

Thank you for your payment. Paying on time means you avoid late fees.



TELAC59292884710012779

Spark New Zealand Trading Ltd Private Bag 4742 Christchurch GST number: 50-852-911

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EASY WAYS TO PAY YOUR BILL

SPARK MOBILE APP

Use our Spark Mobile App to pay your bill, download at spark.co.nz/sparkapp **DIRECT DEBIT**

Pay your bill automatically every month from your bank account. Set this up at spark.co.nz/directdebit

INTERNET OR MOBILE BANKING

Most banks already have Spark set-up as a Payee otherwise our account number is 01 1820 0000123 000.

Use your Spark Account number 292884710 as the reference.

CREDIT, DEBIT CARD OR POLI PAY

Pay by Credit/Debit card or POLi Pay at spark.co.nz/payabill. Credit/Debit card surcharges will apply. No surcharges with POLi Pay.

OTHER

If paying by cheque or at Post Shop, please remember to include or take your payment slip (overleaf).

There is a \$1.80 Over-Counter Fee for every invoice you pay. Send cheques to Spark New Zealand Trading Ltd, Private Bag 4742, Christchurch. Please allow 7 working days to make sure your cheque is processed by the due date.

If you forget to pay by the due date, we may charge a late payment fee - spark.co.nz/latepayment For more information on the different ways to pay go to spark.co.nz/waystopay

Terms and conditions apply to all Spark products and services. You can get copies at spark.co.nz/terms

We welcome feedback. If you have a complaint, please contact us at spark.co.nz/complaints. If we cannot resolve your complaint, you can contact Telecommunication Dispute Resolution for independent consideration of the matter at tdr.org.nz



Your account name: Your account number: 292884710

MR R M JOLLANDS 7 April 2019

Monthly Charges

Your monthly plan prices and other monthly charges, plus any one-off charges for new services or plan changes.

The Telecommunications Development Levy (TDL) supports an industry-wide fund, set by the Government, used to invest in better Broadband and Mobile networks and other services across New Zealand. The plan price for each of your eligible Broadband and Pay Monthly Mobile lines below includes a \$0.99 contribution towards this development fund (\$0.85 GST excl. for Business specific plans).

Description	Date(s)	Amount (incl. GST)
07 376 9293		
Unlimited Data with Landline - FibreBASIC	05.04.19 - 04.05.19	\$104.98
\$15 Loyalty credit - 12 months	05.04.19 - 16.04.19	-\$5.99
Everyday National calling	05.04.19 - 04.05.19	\$14.00
Home Calling Everyday National	05.04.19 - 16.04.19	-\$5.59
	Subtotal for 07 376 9293	\$107.40
021 153 5431		
Mobile \$19.99 One Bill Plan	05.04.19 - 04.05.19	\$19.99
	Subtotal for 021 153 5431	\$19.99
Total for Monthly Charges	\$127.39	

30 days' notice of cancellation of services is required. You can elect to stop the services earlier, but charges still apply during the 30 day notice period. Early termination fees may also apply if you terminate before the end of any fixed term. Any adjustments (money owed or owing) will show in your final bill. To understand billing go to spark.co.nz/bill

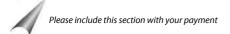
For more information on Spark Terms & Conditions you can get copies at spark.co.nz/terms

Usage (eg. Calls, Data, Text)

All charges related to usage that aren't part of your monthly plan(s).

Date	Time	Call length/Data	Number called	Destination of call	Type Rate code	Amount (incl. GST)
021 153 5	431				'	
			Roaming Data: N	il GST 375.7MB		\$0.00
			2 Text Service			\$0.40
					Subtotal for 021 153 5431	\$0.40
Total for I	Jsage (e	g. Calls, Data	a, Text)			\$0.40

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Your account name: MR R M JOLLANDS

Your account number: 292884710

The total you need to pay is \$127.79 Fill in how much you're paying

Turn over for ways you can pay



WANT A SHINY SMARTPHONE?

MySpark is a handy tool that lets you manage your account from wherever. And every time you use MySpark, either online or in the App, you'll go in the monthly draw to win a brand-new smartphone of your choice. Too easy.

Got MySpark? If you haven't already, jump online at spark.co.nz/myspark, or head to Google Play or the App Store and grab it there.







