

ABOUT ME

Hi, My name is Amrit Gill. With a solid foundation in Business Administration and a deep passion for mathematics and logical analysis, transitioning into a data analyst role felt like a natural progression in my career.

My background in Computer Engineering and experience in marketing and skills in problem-solving, decision-making and data-driven results. I thrive on breaking down complex challenges into clear, actionable insights. I'm eager to bring my analytical expertise to drive success in your organization. The following slides are showcase of my few projects from my recent training in Data Analytics.



PROJECTS



GAME CO.

GLOBAL VIDEO **GAME SALES ANALYSIS**

TOOLS USED:







INFLUENZA

MEDICAL STAFF ALLOCATION TO PREPARE FOR **INFLUENZA SEASON**

TOOLS USED:





ROCKBUSTER

ANALYSIS OF CUSTOMER RENTAL HABITS TO SUPPORT AN **ONLINE STREAMING** SERVICES.



TOOLS USED:

* instacart

INSTACART

DEMOGRAPHICS

ANALYSIS OF

PURCHASING

PATTERNS.

CUSTOMER

AND



PIG E. BANK

CUSTOMER RETENTION ANALYSIS FOR GLOBAL BANK.



INVENTORY FORECAST

ANALYZING AND **FORECASTING** RETAIL STORE **INVENTORY** DEMAND.

TOOLS USED:





TOOLS USED:







GAME CO.



OVERVIEW:

GAME CO. IS A VIDEO GAME COMPANY WHICH WANTS TO USE DATA ANALYSIS TO UNDERSTAND THE MARKET DEVELOPMENT TO GUIDE STRATIGIES AND GENERATE GROWTH IN THE MOST SUSTAINABLE MARKETS.

OBJECTIVES:

- ANALYSE GLOBAL SALES TRENDS OVER PAST YEARS ACROSS DIFFERENT GAME GENRES, TIME PERIODS AND GEOGRAPHICS REGIONS.
- PROVIDE ACTIONABLE INSIGTHS TO GUIDE GAMECO'S GAME DEVELOPMENT AND MARKET STRATEGY.

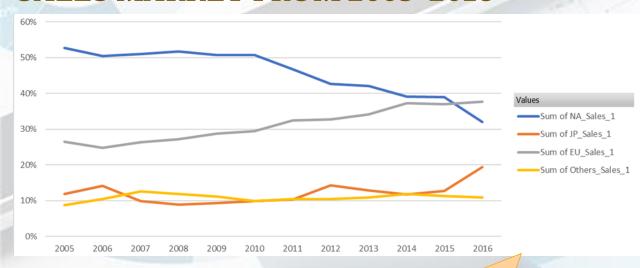
DATA USED:

DATA SET COVERS HISTORICAL SALES OF VIDEO GAMES (FOR GAMES THAT SOLD MORE THAN 10,000 COPIES) SPANNING DIFFERENT PLATFORMS, GENRES AND PUBLISHING STUDIOS, DRAWN FROM WEBSITE VGCHARTZ.

METHODS:

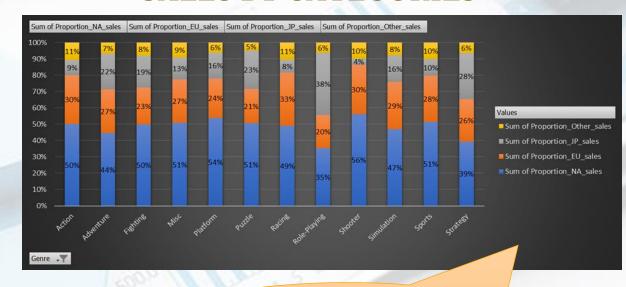
- GROUPING, SORTING AND FILTERING DATA IN EXCEL.
- DATA CLEANING.
- DESCRIPTIVE ANALYSIS.
- DATA VISUALIZATION.

SALES MARKET FROM 2005-2016



THIS GRAPH SHOWS NORTH
AMERICA WAS ON TOP IN 2005 &
NEGATIVE CORRELATION APPEARS
IN NORTH AMERICA AND JAPAN
SALES

SALES BY CATEGORIES



THIS BAR CHART SHOWS THAT
SHOOTER, ACTION AND SPORTS
TRENDING IN NORTH AMERICA AND
EUROPE. WHILE JAPAN FAVORED IN
ACTION AND
ROLE- PLAYING GAMES.

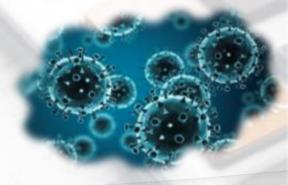
INSIGHTS AND RECOMMENDATION

- THE SIGNIFICANT DROP CAN BE SEEN IN GLOBAL SALES AFTER 2008. NORTH AMERICA HAS REMAINED LEADER IN SALES SINCE 2015. IN 2016 SALES HAD BEEN STEADILY DECLINED.
- A POSITIVE CORRELATION CAN BE SEEN IN ALL REGIONS EXCEPT JAPAN. EUROPE SALES ARE INCREASING SINCE 2005 TILL 2016.
- PRIORITIZE THE GAMES BY GENRE IN ALL REGIONS TO INCREASE THE SALES. MAINTAIN THE UPWARD MARKET IN EUROPE TO EXCEED SALE NUMBERS.
- FOCUS ON JAPAN'S MARKET BUDGET ON ROLE-PLAYING GENRE TO GAIN POPULARITY IN 2016.
- MAINTAIN THE ALLOCATED BUDGET TO NORTH AMERICA SALES AND FOCUS ON
- OBSTACLES TO ACHIEVE THE GOALS.





INFLUENZA SEASON



OVERVIEW:

THE UNITED STATES HAS AN INFLUENZA SEASON WHERE MORE PEOPLE THAN USUAL SUFFER FROM THE FLU. HOSPITALS AND CLINICS NEED ADDITIONAL STAFF TO ADEQUATELY TREAT THE PATIENTS BY PROVIDING TEMPORARY STAFF.

OBJECTIVES:

- PROVIDE A PLAN FOR INFLUENZA SEASON FORCASTING ADDITIONAL STAFF DEMAND.
- EXAMINE TRENDS IN INFLUENZA AND USE IT TO PLAN STAFFING NEEDS ACROSS THE COUNTRY.

DATA:

- INFLUENZA DEATHS BY GEOGRAPHY DATASET FROM THE CDC.
- POPULATION DATA BY GEOGRAPHY, TIME, AGE, AND GENDER DATASET FROM US CENSUS BUREAU.

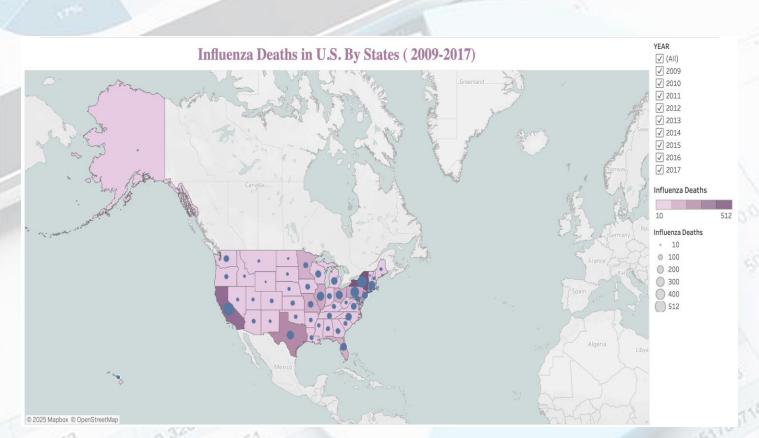
METHODS:

- DATA TRANSFORMATION.
- DATA INTREGATION.
- DATA PROFILING.
- STATISTICAL ANALYSIS & TESTING.
- FORCASTING & SPATIAL ANALYSIS.
- DATA VISUALISATION & STORYTELLING.

INTERIM REPORT

INFLUENZA DEATHS STORY BY TABLEAU

INFLUENZA DEATHS & POPULATION IN U.S. BY STATES (2009-2017)



Influenza Deaths in U.S. Over 65 Years

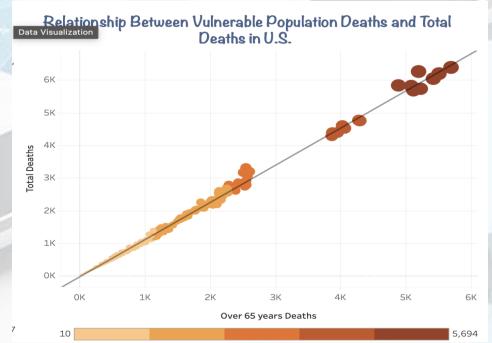
California, 2013	California, 2015	California, 2009	California, 2016	New York, 2015
5,694	5,423	5,197	5,085	4,298
California, 2017	California, 2010	California, 2012	California, 2014	New York, 2013
5,510	5,229	5,119	4,888	4,282

Over 65 years Deaths

4,282 5,694

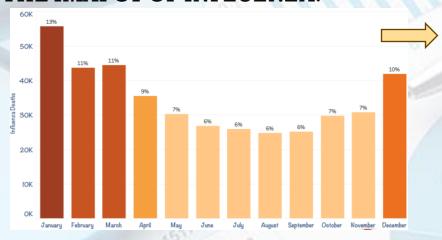
- CALIFORNIA IS THE STATE WITH HIGHEST DEATH RATE BY INFLUENZA IN U.S.
- ALASKA IS THE STATE WITH THE LEAST DEATHS.

INSIGHTS AND RECOMMENDATIONS



THERE IS A POSITIVE CORRELATION BETWEEN THE NUMBER OF THE OLDER POPULATION AND INFLUENZA DEATHS, WHICH MEANS THAT IN STATES WITH A HIGHER POPULATION OF 65+ YEARS OLD, THERE WILL BE MORE DEATHS BY INFLUENZA.

- STATES SUCH AS CALIFORNIA AND NEW YORK SHOWS HIGHEST VULNERABLE DEATHS DUE TO INFLUENZA. ADVICE AN ANNUAL FLU VACCINATIONS TO HIGH-RISK GROUPS TO REDUCE THE INCIDENCE OF SEVERE ILLNESS AND DEATHS.
- PUBLIC HEALTH STRATEGIES FOCUS ON INCREASING VACCINATION RATES AMONG THESE POPULATION AND IMPROVING ACCESS TO HEALTHCARE SERVICES TO MITIGATE THE IMAPCT OF INFLUENZA.



WHEN IS INFLUENZA SEASON: JANUARY, FEBURARY, MARCH AND DECEMBER.





ROCKBUSTER STEALTH



OVERVIEW:

ROCKBUSTER STEALTH LLC IS A GLOBAL LEADER IN MOVIE RENTAL, PLANS TO LAUNCH AN ONLINE VIDEO RENTAL SERVICE TO REMAIN COMPETITIVE AGAINST COMPANIES LIKE NETFLIX AND AMAZON PRIME. THE MANAGEMENT TEAM PLANS TO USE ITS EXISTING MOVIE LICENSES TO LAUNCH AN ONLINE VIDEO RENTAL SERVICE TO STAY COMPETITIVE.

OBJECTIVES:

- IDENTIFY TOP-PERFORMING MOVIES AND LOYAL CUSTOMERS TO MAXIMUM REVENUE.
- ANALYZE RENTAL DURATION AND GEOGRAPHICS SALES TRENDS TO OPTIMIZE MARKET STRATEGIES.

DATA:

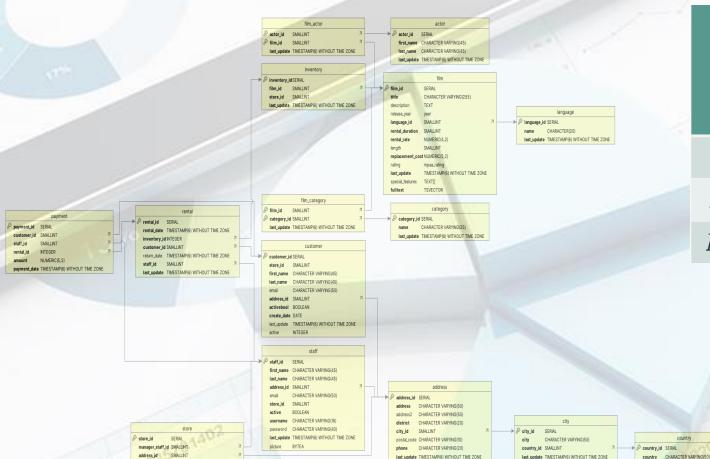
DATASET IS RETRIEVED FROM RDBMS USING SQL, CONTAINS INFORMATION ABOUT ROCKBUSTER'S FILM INVENTORY, CUSTOMERS AND PAYMENTS.

METHODS:

- POSTGRESQL
- DATA CLEANING & FILTERING
- JOINING TABLES
- SUBQUERIES & CTE
- DATA VISUALIZATION



ERD & STATISTICS



	RENTAL DURATION (IN DAYS)	RENTAL RATE (\$)
AVERAGE	5 DAYS	\$2.98
MINIMUM	3 DAYS	\$0.99
MAXIMUM	7 DAYS	\$4.99



RENTAL DATA INDICATES AN AVERAGE DURATION OF 5 DAYS, WITH PRICES RANGING FROM \$0.99 TO \$4.99.

TOP 10 FILMS WITH MOST REVENUE BY GENRE

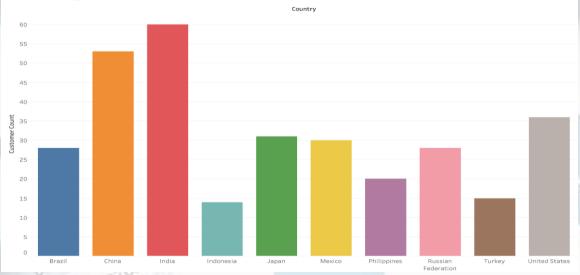


- THE TOP GENRES ARE SPORTS, SCI-FI, ANIMATION, DRAMA & COMEDY.
- THE HIGHEST NUMBER OF CUSTOMERS IN INDIA AND CHINA.

TOP 10 LOYAL CUSTOMERS

	customer_id	first_name 💌	last_name 🔻	city	▼ country	🔻 total_amount_paid 💌
	148	Eleanor	Hunt	Saint-Denis	Runion	211.55
	526	Karl	Seal	Cape Coral	United States	208.58
ry	178	Marion	Snyder	Santa Brbara dOeste	Brazil	194.61
•	137	Rhonda	Kennedy	Apeldoorn	Netherlands	191.62
	144	Clara	Shaw	Molodetno	Belarus	189.6
	459	Tommy	Collazo	Qomsheh	Iran	183.63
	181	Ana	Bradley	Memphis	United States	167.67
	410	Curtis	Irby	Richmond Hill	Canada	167.62
	236	Marcia	Dean	Tanza	Philippines	166.61
	403	Mike	Way	Valparai	India	162.67

Which top 10 countries are Rockbuster customers based in?



INSIGHTS AND RECOMMENDATIONS

TOP SALES ACROSS WORLWIDE





- ROCKBUSTER SHOULD FOCUS IN MARKETING ON TOP REVENUE-GENERATING MARKETS LIKE ASIA.
- THE TOP 10 REVENUE GENERATING COUNTRIES ARE CONTRIBUTED TO OVER HALF OF THE TOTAL REVENUE. MOVIES WITH 'PG-13' OR 'NC-17' RATINGS GENERATED HIGHER REVENUE. LOWEST EARNING GENRES: MUSIC, TRAVEL, THRILLER.
- PROMOTIONS FOR HIGH-VALUE CUSTOMERS TO ENCOURAGE SUSTAINED ENGAGEMENT.
- CONDUCT MARKET RESEARCH TO UNDERSTAND LOW PERFORMANCE COUNTRIES AS COMPARED TO OTHERS, IDENTIFY WHETHER THIS IS DUE TO POPULATION SIZE OR ANY OTHER MARKET DYNAMICS.



INSTACART GROCERY BASKET



OVERVIEW:

INSTACART, AN ONLINE GROCERY STORE THAT OPERATES THROUGH AN APP, TO IDENTIFY KEY SALES PATTERNS AND CUSTOMER BEHAVIOR. THE ANALYSIS ADDRESSES CRITICAL QUESTIONS FROM THE SALES AND MARKETING TEAMS, INCLUDING IDENTIFYING THE BUSIEST DAYS AND HOURS FOR ORDERS, UNDERSTANDING SPENDING PATTERNS, AND EXPLORING PRODUCT POPULARITY BY DEPARTMENT.

OBJECTIVES:

• PERFORM INTIAL DATA AND EXPLORATORY
ANALYSIS OF THE CUSTOMER PURCHASE HISTORY
DATA TO UNCOVER PATTERN, PURCHASING
BEHAVIORS INCLUDING LOYALITY, DEMOGRAPHICS
AND REGIONAL DIFFERENCE, TO SUPPORT
TARGETED MARKETING EFFORTS, SALE GUIDE AND
PROMOTIONAL STRATEGIES.

DATA:

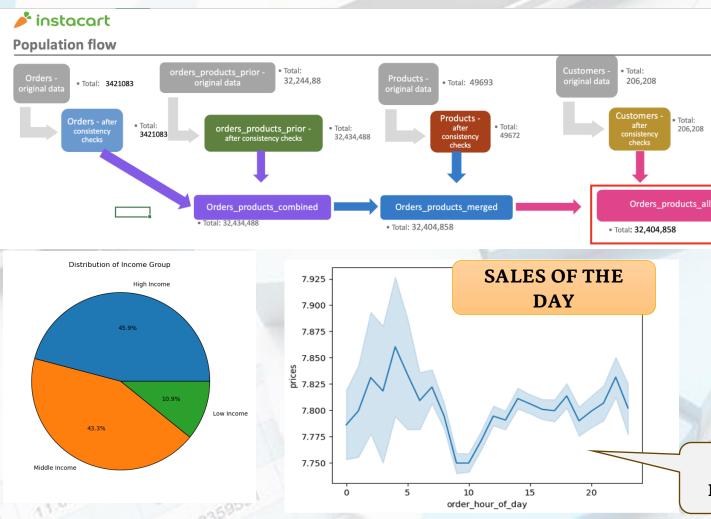
DATASET FROM INSTACART AND CUSTOMER DATASET FROM CAREERFOUNDRY: "THE INSTACART ONLINE GROCERY SHOPPING DATASET 2017" VIA <u>KAGGLE</u>.

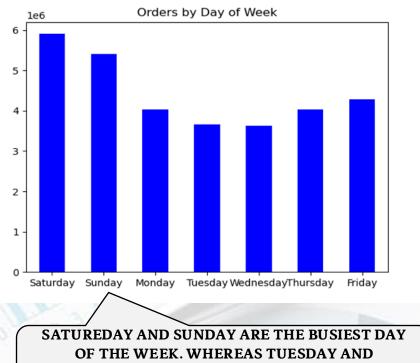
METHODS:

- DATA WRANGLING.
- DATA MERGING.
- GROUPING DATA.
- AGGREGATING DATA.
- EXCEL REPORTING & POPULATION FLOWS.
- DATA VISUALIZATION WITH PYTHON.



GITHUB INSTACART REPOSITORY





SATUREDAY AND SUNDAY ARE THE BUSIEST DAY OF THE WEEK. WHEREAS TUESDAY AND WEDNESDAY ARE THE LEAST BUSY DAY OF THE WEEK.

SALES ARE HIGHER IN THE EARLY MORNING, BUT LOWER ORDER VOLUMN AROUND 10 AM.

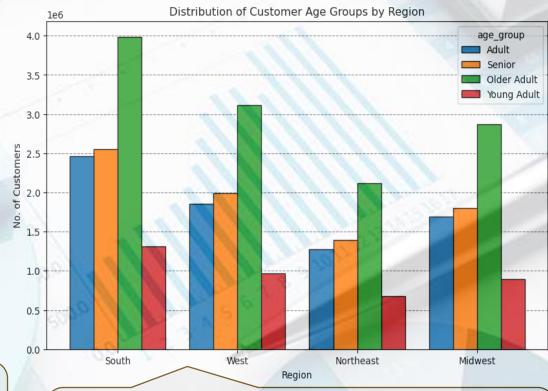
TOP 10 DEPARTMENT BY SALES.





dry goods pasta

MOST CUSTOMERS ARE CONSIDERED TO BE LOW SPENDERS.



ACROSS ALL AGE GROUPS, THE FREQUENCY OF ORDERS REMAINS CONSISTENT ACROSS U.S. REGIONS, SOUTH GENERATE HIGHEST NUMBER OF ORDERS, FOLLOWED BY WEST, MIDWEST AND NORTHEAST.

INSIGHTS AND RECOMMENDATIONS

- INSTACART SHOULD IMPLEMENT SALES AND PROMOTIONS TEND TO BE SLIGHTLY HIGHER IN THE MORNING AND ON WEEKENDS. OFFER COUPONS AND SPECIALS ON POPULAR ITEMS LIKE PRODUCE AND DAIRY CAN ENCOURAGE CUSTOMERS TO PLACE ORDERS. MEANWHILE, PROVIDING DISCOUNTS ON LESS POPULAR ITEMS, SUCH AS INTERNATIONAL PRODUCTS, ALCOHOL, AND BULK GOODS, IS A GOOD STRATEGY TO INCREASE SALES IN THOSE CATEGORIES.
- INSTACART WOULD LIKELY BENEFIT MORE FROM HAVING HIGH SPENDERS RATHER THAN
 FREQUENT SHOPPERS. WHILE OFFERING DISCOUNTS ON THE ENTIRE GROCERY ORDER COULD
 INCREASE THE AMOUNT SPENT PER ORDER, IT MIGHT ALSO REDUCE HOW OFTEN CUSTOMERS SHOP,
 AS THEY MAY BE LESS MOTIVATED TO ORDER FREQUENTLY IF THEY ONLY SHOP WHEN DISCOUNTS
 ARE AVAILABLE.
- INCREASE ADVERTISING AND PROMOTIONS IN REGIONS WHEN THERE ARE FEWER CUSTOMERS. PRIORITIZE ADVERTISING IN THE SOUTH WHILE TARGETING GROWTH OPPORTUNITY IN WEST AND MIDWEST.





OVERVIEW:

PIG E. BANK, A PROMINENT GLOBAL FINANCIAL INSTITUTION, IS SEEKING ANALYTICAL SUPPORT FOR ITS ANTI-MONEY LAUNDERING COMPLIANCE DEPARTMENT.

OBJECTIVES:

- IDENTIFY THE RISK FACTOR CONTRIBUTING TO CLIENT LOSS USING DECISION TREE.
- PROVIDE RECOMMENDATION TO INCREASE CUSTOMER RETENTION.

DATA:

PROVIDED BY CAREERFOUNDRY (PIGEBANK-CLIENT-DATA)

METHODS:

- EXPLORATORY DATA ANALYSIS
- DATA MINING TECHNIQUES
- DATA CLEANING
- DATA ETHICS
- CONSISTENCY CHECKS
- DATA MODELLING
- LINEAR REGRESSION



COMPARISION BY ACTIVITY

COUNT OF ACTIVE MEMBERS	Exited Customers	Active Customers
0	70.10%	43.84%
1	29.90%	56.16%

COMPARISION BY COUNTRY

COUNTRY	Exited Customers	Active Customers
France	37.75%	51.21%
Germany	36.76%	23.13%
Spain	25.49%	25.67%

COMPARISION BY GENDER

GENDER	Exited Customers	Active Customers
0	59.31%	43.38%
1	40.69%	56.62%

COMPARISION BY AGE

AGE	Exited Customers	Active Customers
18-27	1.47%	11.82%
28-37	17.16%	46.89%
38-47	43.14%	29.48%
48-57	24.51%	6.99%
58-67	13.24%	3.18%
68-77	0.49%	1.27%
78-87		0.38%

COMPARISION BY PRODUCT

NO. OF PRODUCT	Exited Customers	Active Customers		
1	69.61%	29.49%		
2	15.69%	66.19%		
3	13.73%	1.20%		
4	0.98%	3.13%		

MOST OF THE CUSTOMER'S WHO LEFT THE BANK ARE BETWEEN THE AGE OF 38 AND 47 IN THE BANK. MOST OF THE CUSTOMERS WHO LEFT ARE FEMALE, ONLY HAD ONE PRODUCT AND LOCATED IN FRANCE.





Decision Tree

Yes- active customers had 2 products

15% of leavers had 3 or more products, compared to less than 1% of active customers

> No - only 1 product

Salary Above 15,000 USD

Salary Below 15,000 USD

Salary Above 15,000 USD

Salary Below 15,000 USD

A lower salary could be a financial stress factor, potentially leading to churn. These customers are at higher risk if their salary is below 15,000 USD.

> Customers with higher salaries may be less likely to leave, as they are more financially stable.

LIKE

Active

Customer?

INSIGHTS AND RECOMMENDATIONS



TO IMPROVE CUSTOMER'S RETENTION, PIG. E BANK SHOULD FOCUS ON BULIDING A BASE OF ACTIVE CUSTOMER WHO USE MULTIPLE PRODUCT BY PROMOTING ENGAGEMENT ANF ACCOUNT ACTIVITY.



CONDUCT A SURVEY TO UNDERSTAND THE REASON BEHIND CUSTOMER'S INACTIVITY IN THE BANK AND PROPOSE SOME CHANGES OR NEW PRODUCT BASED ON THEIR FINANCIAL NEEDS THAT COULD INCREASE THEIR ENGAGEMENT OR TRUST.



FURTHERMORE, IMPLEMENTING CROSS-SELLING INITIATIVES CAN STRENGTHEN CUSTOMER LOYALTY BY FOSTERING GREATER ENGAGEMENT WITH THE BANK'S SUITE OF PRODUCTS AND SERVICES. THIS APPROACH NOT ONLY DEEPENS CUSTOMER RELATIONSHIPS BUT ALSO PLAYS A CRITICAL ROLE IN REDUCING ATTRITION RATES.





RETAIL STORE INVENTORY FORECASTING



OVERVIEW:

A DATASET FOR PRACTICING INVENTORY
MANAGEMENT AND DEMAND FORECASTING. IT
CONTAINS DAILY DATA ACROSS MULTIPLE STORES AND
PRODUCTS, INCLUDING ATTRIBUTES LIKE SALES,
INVENTORY LEVELS, PRICING, WEATHER,
PROMOTIONS, AND HOLIDAYS.

OBJECTIVE:

- 1. PREDICT DAILY PRODUCT DEMAND ACROSS STORES USING HISTORICAL SALES AND INVENTORY DATA.
- 2. OPTIMIZE INVENTORY LEVELS BY ANALYZING SALES TRENDS AND MINIMIZING STOCKOUTS WHILE REDUCING OVERSTOCK SITUATIONS.
- 3. DEVELOP A PRICING STRATEGY BASED ON DEMAND, COMPETITOR PRICING, AND DISCOUNTS TO MAXIMIZE REVENUE.

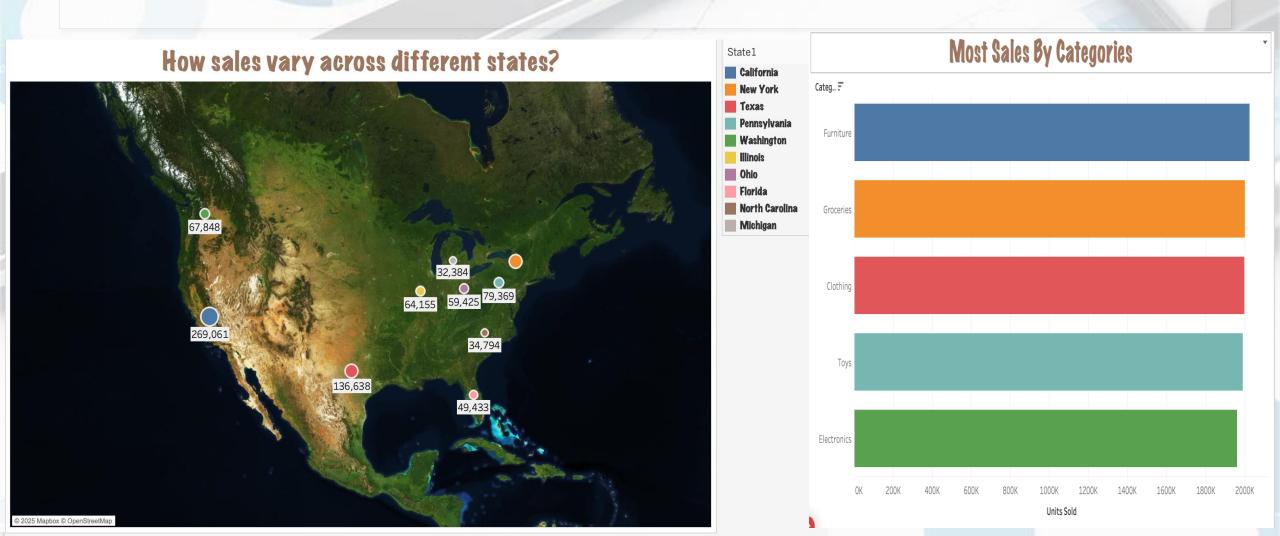
DATA:

RETAIL STORE INVENTORY
FORECASTING DATASET FROM KAGGLE

METHODS:

- EXPLORATORY ANALYSIS THROUGH VISUALIZATION(SCATTERPLOTS, CORRELATION HEATMAP, PAIR PLOT, CATEGORIAL PLOT).
- GEOSPATIAL ANALYSIS USING SHAPEFILE.
- REGRESSION ANALYSIS
- CLUSTER ANALYSIS
- TIME-SERIES ANALYSIS
- FINAL RESULTS.





Demand Forecasting Based On Historical Data

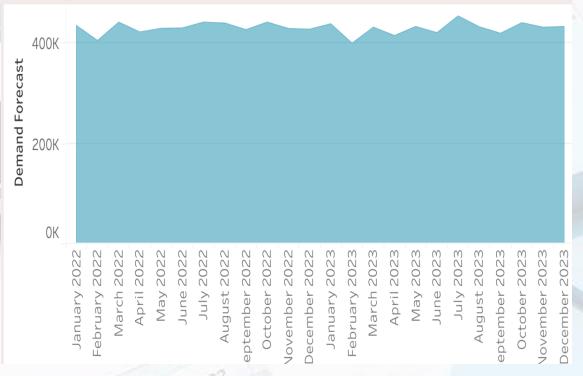




TABLEAU DASHBOARD LINK

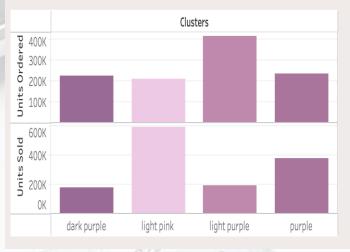
RAW DATA

INSIGHT AND RECOMMENDATIONS

dark purple

purple

Cluster Analysis Results Between Units sold & Units Ordered



Cluster Analysis Results Between Discount & Holiday/Promotion



KEY FINDINGS AND SUGGESTIONS:

- ANALYSIS HAVE SHOWN THAT CORRELATION BETWEEN VARIABLES LIKE DISCOUNTS AND HOLIDAY PROMOTIONS ARE NOT INCREASING SALES IN RETAIL STORE AS MUCH AS THEY LOOKS LIKE, WHICH LEADS US TO THINK WE NEED TO TAKE EXTERNAL FACTORS THAT MIGHT INFLUENCE THE SALES IN RETAIL STORES.
- DUE TO DATA LIMITATION(WE ONLY HAVE DATA FROM JANUARY 2022 TO JANUARY 2024, WE ARE NOT ABLE TO PREDICT FUTURE SALES DURING SEASIONALITY.
- WE SHOULD SUGGEST TO PROVIDE ADDITIONAL PROMOTIONS OR COUPONS TO THOSE AREAS WHERE SALES ARE LESSER THAN OTHER AREAS.

MY CONTACT



GILLAMRIT03@OUTLOOK.COM



HTTPS://GITHUB.COM/GILLAMRIT92

