

Gill Hawkes

Full-Stack Application Developer
Charlotte, NC

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EDUCATION

- **Appalachian State University** Boone, NC
Bachelor of Science, Psychology GPA 3.4 Aug. 2009 - Dec. 2013
- **Tech Talent South** Charlotte, NC
Code Immersion & JavaScript Courses Mar. 2019 - Sep. 2019

KEY SKILLS

- **Tech Stack:** JavaScript (ES2015+), Typescript, Vue.js, Next.js, React, PHP, PDO, Python, MySQL, Tailwind, SCSS, Jira, Bitbucket, Git, Apache, CI/CD, Agile, Tomcat, Maven, Bootstrap, HTML.
- **Application Building:** Experience in design, creation, implementation, maintenance, expansion, & documentation. Utilizing above languages/libraries for full-stack development over multiple applications.
- **Communication & Management:** Ability to handle simultaneous tasks in a slow or fast-paced working environment while engaging and collaborating with coworkers.

EXPERIENCE

- **Bank of America** Charlotte, NC
Software Engineer II Feb. 2022 - Present
 - **UI Development:** Developed and maintained multiple stateful associate-facing ADA-compliant E-Commerce pinpad purchase and configuration store for Business Banking & Small Business companies using Vue.js, React, JavaScript, Handlebars, SCSS, and HTML.
 - **Training:** Onboarded and trained new developers as the team Front-End lead developer ensuring streamlined processes and employee production increases.
 - **Release Support:** Ensured all edge cases are handled pre-release through comprehensive QA testing, reducing production defects to zero for all releases since August 2022.
 - **Documentation:** Maintained and updated release documentation for all new features, ensuring clear communication and accurate system behavior for developers and stakeholders.
- **Environmental Comfort Solutions, Inc.** Kannapolis, NC
Full Stack Developer Jan. 2020 - Feb. 2022
 - **Ticketing System:** From-scratch help-desk system using PHP, MySQL, JavaScript, HTML, and CSS, improving support response times with real-time AJAX notifications.
 - **Bonus Pool Structure:** Created a PHP-driven bonus application, streamlining annual bonus calculations and improving accuracy by 15%.
 - **Employee Goals:** Quarterly goal progress is tracked and integrated into employee reviews to increase performance rates across all employee levels.
 - **Employee Reviews:** Designed a Vue.js frontend for custom reusable review templates, enhancing employee performance tracking and review processes.
 - **Time Clock:** Implemented a JavaScript AJAX-based time clock system, enabling remote work functionality during covid and accurate time tracking.
 - **Inventory:** Mobile barcode scanner fetches product inventory from database to manage quantities when shipping or receiving products.
- **Flatiron Kitchen & Taphouse** Davidson, NC
Sous Chef Sep. 2015 - Jan. 2020
 - **Team Leadership:** Managed and led a team of 9 employees, ensuring smooth daily operations and resolving conflicts effectively in a fast-paced environment.
 - **Inventory Management:** Conducted weekly and monthly inventory counts, optimizing food cost and reducing waste through efficient ordering processes.
 - **Cost Control:** Developed and implemented strategies to maintain food and labor costs under 45%, contributing to annual revenue growth exceeding \$2 million.
 - **Daily Specials Creation:** Created daily unique appetizer and entree specials, demonstrating creativity and adaptability in a fast-paced environment.