Gill Hawkes

Full-Stack Application Developer
Charlotte, NC

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EDUCATION

Appalachian State University — Boone, NC
Bachelor of Science, Psychology - Natural Sciences — *Aug. 2009 – Dec. 2013*

Tech Talent South — Charlotte, NC
Code Immersion & JavaScript Courses — *Mar. 2019 - Sep. 2019*

EXPERIENCE

Bank of America - Contract — Charlotte, NC
UI Application Developer — *Mar. 2022 - Present*

- **UI Development**: JavaScript, Handlebars, Vue.js, React, CSS, HTML. Using the internal BoA framework in addition to existing open source frameworks, features are written for Business Banking & Small Businesses to order products in a stateful client-facing page-to-page application that will allow one to start or expand upon their business via a product catalog. Validation of guarantor or authorized contacts, citizenship status and business scope.
- **Release Support**: Quarterly releases entail support for any production issues that may arise. QA testing ensures 99% of edge cases are handled pre-release; any existing issues during release testing are handled promptly to ensure a positive and safe user experience as the data being submitted is private.
- **Documentation**: Each feature that is released requires existing and new documentation to be updated. Devs are responsible for keeping up with these pages to ensure clarity and correct behavior in the system.

Environmental Comfort Solutions, Inc. — Kannapolis, NC
Application & Web Developer — *Jan. 2020 - Feb. 2022*

- **Ticketing System**: PHP backend, JavaScript/HTML/CSS frontend company help-desk system to process customer, contractor, and employee requests. JavaScript AJAX notification alerts notify a ticket recipient within 30 seconds of ticket creation.
- **Bonus Pool Structure**: Nested for-loop PHP-driven bonus application. Calculates annual employee bonuses weighted by individual employee reviews, achievements, awards, and employment length.
- **Goals**: Recursive expandable/collapsible goal tree created with PHP, jQuery, & JavaScript. PHP logic based on parent-child relationship for both individual & company-wide goals. Allows for managerial monitoring of employee progress on tasks both large & small. SQL joins link personal goals directly to Employee Reviews.
- **Employee Reviews**: Vue.js frontend with custom review template creation stored in JSON format. Options for boolean, string, and integer question responses. JavaScript validation functions ensure data is correct upon submission. Employee goal status & progress tracking, directly linked to bi-annual reviews.
- **Time Clock**: JavaScript AJAX calls to MySQL database to allow clocking in/out without page refresh. Created & implemented following immediate shift to working from home in March 2020. Calculates company-wide regular & overtime hours & uses jQuery DataTables for file exporting.
- **Employee PTO & Holidays**: Using a from-scratch PHP email Class, employees can request both paid & unpaid time off with automated email notifications during request processing. Automated backend subtraction, manual addition/approvals of PTO hours and company holidays for admin permissions. JavaScript validation functions check for incorrect/incomplete data, and require requests be at least 14 days in advance.
- **Banner Notification System**: For company-wide announcements, an HTML form-submit banner notification system for the internal website. Utilizing JavaScript & Moment.js, an optional expiration date can be set.
- **Inventory**: Python scripts to convert CSV inventory files into MySQL database. Multi-select SQL query of current inventory stock based on pars, minimums, and current order statuses will notify you when an inventory item needs to be re-ordered before stock is depleted.

Flatiron Kitchen & Taphouse — Davidson, NC
Sous Chef — *Sep. 2015 - Jan. 2020*

- **Labor & Food Cost**: In charge of weekly & monthly inventory counts. Created weekly employee schedule to maintain under 45% cumulative food and labor cost; optimized & grew annual revenue to $2mil+.
- **Daily Specials**: Created daily unique appetizer & entree specials utilizing learned techniques of the Head Chef.

- ○ **Employee Management**: In charge of 5 line cooks, 2 dishwashers, and 2 kitchen prep employees daily. Responsible for resolution of employee conflicts and discipline when necessary.
  - ○ **Ordering & Invoicing**: Ordered product consisting of fresh, frozen, and dry goods 1-2 times per day. Check-writing & invoicing to and from company accounts.

- **Pig & Whistle Pub**   Queenstown, NZ
  Line Cook   *Mar. 2015 - Sep. 2015*
  - ○ **Labor**: Cooked proteins to order, daily entree special creation & food prep.
  - ○ **Management**: Ordered product, managed back of house employees on Head Chef's days off.

Key Skills

- **Tech Stack**: JavaScript, Vue.js, jQuery, Moment.js, DataTables, PHP, PDO, Python, Pandas, MySQL, Jira, Bitbucket, Git, Apache, Tomcat, Maven, Bootstrap, HTML, CSS.
- **Application Building**: Experience in design, creation, implementation, maintenance, expansion, & documentation. Utilizing above languages/libraries for full-stack development over multiple applications.
- **Communication & Management**: Ability to handle simultaneous tasks in a slow or fast-paced working environment while managing, delegating, communicating, and engaging with subordinates, coworkers, and/or superiors.