

**Exploring Customer Interaction via Textual entailMENT**

**Work Package 3**

**Deliverable 3.2a: Specifications and architecture for the open platform, III. cycle**

**Authors:** Tae-Gil Noh, Sebastian Pado, Ofer Bronstein, Asher Stern, Rui Wang, Roberto Zanoli

**Dissemination Level:** Public

**Date:** March 31th, 2014

|  |  |  |
| --- | --- | --- |
| Grant agreement no. | | 287923 |
| Project acronym | | EXCITEMENT |
| Project full title | | Exploring Customer Interaction via Textual entailMENT |
| Funding scheme | | STREP |
| Coordinator | | Nir Raz (NICE) |
| Start date, duration | | 1 January 2012, 36 months |
| Distribution | | Public |
| Contractual date of delivery | | 31/03/2014 |
| Actual date of delivery | | 31/03/2014 |
| Deliverable number | | D3.2a |
| Deliverable title | | Specifications and architecture for the open platform, III. cycle |
| Type | | Report |
| Status and version | | Final, version 2.0 |
| Number of pages | | 118 |
| Contributing partners | | BIU, DFKI, FBK, HEI |
| WP leader | | HEI |
| Task leader | | HEI |
| Authors | | Tae-Gil Noh, Sebastian Pado, Ofer Bronstein, Asher Stern, Rui Wang, Roberto Zanoli |
| EC project officer | | Carola Carstens |
| The partners in EXCITEMENT are: | NICE systems, Israel | |
| Fondazione Bruno Kessler(FBK), Italy | |
| Bar-Ilan University, Israel | |
| Heidelberg University, Germany | |
| Deutsches Forschungszentrum für Künstliche Intelligenz (DFKI), Germany | |
| OMQ, Germany | |
| ALMAWAVE, Italy | |

For copies of reports, updates on project activities and other EXCITEMENT-related information, contact:

NICE Systems

EXCITEMENT

Nir Raz nir.raz@nice.com

22 Zarhin St. Phone: +972 (9) 775-3013

Ra’anana, Israel Fax: +972 (9) 775-3013

Copies of reports and other material can also be accessed via http://www.excitement-project.eu

© 2014, The Individual Authors

No part of this document may be reproduced or transmitted in any form, or by any means, electronic or mechanical, including photocopy, recording, or any information storage and retrieval system, without permission from the copyright owner.