#### **MATTHEW MCKEE**

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## PROFESSIONAL EXPERIENCE

San Antonio, TX Apr 2012 to Present

Senior Staffing Supervisor Kelly Services

Responsible for commercial full cycle recruiting and business goals including service delivery (on time fills, and satisfactory performance scores); recruiting/ retention (filled orders, assignment completion, and cost per hire); business development/retention (filled orders, contribution to gross profit); and Administration (customer and assignment information).

**Senior Recruiter** The Liberty Group Responsible for supervising and leading in partnership with the recruiting staff to better support the overall staffing needs and to align daily performance to outcome a successful standard of recruiting practices. Senior operations to include full cycle recruiting activities, clientele development, new account and retention sales calls, maintaining a high placement ratio, penetrate client accounts, and computing weekly staffing effort reports to set future goals. Also responsible for executing clientele visits to ensure customer satisfaction and marketing objectives.

- Positioned the branch to produce recordbreaking hours through implementing effectively sound daily operations.
- Excellent ability to provide consistent and specific feedback around recruiter's performance to promote professional growth and accountability.
- Excellent ability to identify talent with key qualities and to put employees in

- excelling roles to secure employment longevity.
- Proven track record of success in developing and executing strategic initiatives to attract and hire candidates from online sourcing, reference checks, sales calls, and employee referrals.
- effectively identify possible strategic hiring methods for clientele to ensure quality hires for unique positions.

### Client Service Specialist

Tri-Starr Personnel

San Antonio, TX Feb 2011 to Apr 2012

Responsible for Light Industrial full cycle recruiting activities including sourcing, interviewing, matching, coordinating send-outs and filling orders. Daily operations to include client development, new account and retention sales calls, obtaining and creating job orders, maintaining a high fill ratio, penetrate client accounts and taking a positive proactive approach in corporate and field department partnering. Also responsible for

executing client visits to ensure customer satisfaction and marketing objectives

- Utilized non-profit sources to fill high volume projects on short notice with quality results.
- Implemented a daily operations strategy that instantly improved the ability to recruit and fill orders by partnering recruiters to interview and send resumes in a fast paced environment.
- Recruited for specialized positions by hosting job strategically placed fairs.
- Earned recruiter of the month award 7 times in duration of employment.
- Experienced in focused business development and recruiting plans.
- Experienced in processing new hires with E-Verify and collecting/auditing hire paperwork.

**Recruiter** BG Staffing

San Antonio, TX Apr 2006 to Feb 2011 Responsible for Multi-Family full cycle recruiting activities including sourcing, interviewing, pay negotiation, hiring, onboarding and applicant tracking. Also manage the daily scheduling of maintenance operations and improving relationships with both employees and clientele. Experienced in handling high volume head count while maintaining quality fills. Also responsible with working with the area manager to oversee branch manager duties. Duties to include taking care of clientele dissatisfaction, completing new clientele credit/profile setup, processing payroll on a weekly basis, approving orders to comply with workers compensation insurance to improve profitability.

- Designed and implemented a daily protocol that improved employee efficiency and improved profit margins.
- Performed on-site quality assurance visits to ensure employee safety and customer satisfaction
- Marketed to potential clientele to increase

- customer base by sales calls and onsite visits.
- Experienced with collecting past due monies on delinquent accounts.
- Assisted in searching for candidates for professional executive search.
- Earned two models of excellence awards for surpassing sales goals.

#### **EDUCATION**

### Sandra Day O'Connor High School

High School Diploma

San Antonio, TX Aug 1998 to May 2002

#### **MEMBERSHIPS**

Member of San Antonio Apartment Association.

# SOFTWARE/SYSTEM SKILLS

- Proficient with
  Skilmatch, Bullhorn
  and Akken for
  applicant processing,
  payroll, staffing, and
  client development.
- Experienced with Microsoft Office to include MS Word, PowerPoint, and Excel.
- Proficient with Mac