GIACOMO IMPOCO

Full-Stack Developer

CONTACT

+34644115358

impoco126@gmail.com

Portfolio

LinkedIn

Github

EDUCATION

FULL-STACK DEVELOPMENT

Codeworks, Barcelona

2023-2023

GCSE IN ENGLISH LANGUAGE & LITERATURE

West London College, London

2020 - 2021

DIPLOMA OF HIGHER EDUCATION IN FOREIGN LANGUAGES (English, French, German)

Liceo Linguistico Giuseppe Mazzini, Italy

2013 - 2017

SKILLS

Problem-Solving

Communication

Adaptability

Time Management

Attention to Detail

Proactive Mindset

REFERENCES

Provided upon request.

WORK EXPERIENCE

FRONT-END DEVELOPER

Giosg

Oct 2024 - Present

- Developing and enhancing the automation platform and AI chatbot using React and TypeScript, with a strong focus on user experience and scalability.
- Collaborating closely with product managers and developers to deliver high-traffic, data-driven solutions while maintaining clean, maintainable code.
- Taking ownership of features, contributing to technical decisions, and supporting knowledge-sharing within the team to foster continuous learning.

FULL-STACK DEVELOPER

Athlos Travel

Feb 2024 - Oct 2024

- Developed innovative booking platform for top Spanish sports clubs, including FC Barcelona, streamlining trip bookings, event management, and ticketing processes.
- Designed a robust backend using NestJS and PostgreSQL, ensuring secure and efficient data management, deployed on AWS Elastic Beanstalk to achieve optimal scalability and reliability.
- Established a unified design system using Chakra UI, promoting consistency in the user interface and reducing development timelines.

FULL-STACK DEVELOPER

Treasure Ireland

Nov 2023 - Feb 2024

- Architected and developed a full-featured e-commerce platform using Next.js, TypeScript, Prisma, and NextAuth.
- Built an admin dashboard for efficient order and product management, with Stripe payment integration.
- Delivered a high-quality solution independently, ensuring performance, security, and scalability.

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SIDE PROJECTS

Mpk Buildings
Oct 2024 - Dec 2024

- Developed and deployed a responsive building construction website using Next.js, TypeScript, Chakra UI, and EmailJS for seamless navigation and user communication.
- Integrated Google Services API for CAPTCHA verification, enhancing security and protecting against spam submissions.

Level up
Sep 2023 - Nov 2023

- Developed a task gamification web application using Next.js, MongoDB, and Mongoose, improving performance through optimized data management and caching.
- Designed engaging, responsive interfaces with Tailwind CSS and PostCSS, enhancing user interaction and driving increased engagement.

WORK EXPERIENCE

TECHNICAL SUPPORT AGENT
Sitel Group / John Lewis Program

Aug 2022 - Aug 2023

- Provided technical support to customers for electronics and home appliances, resolving issues promptly and ensuring a 95% satisfaction rate.
- Simplified the communication of complex technical concepts, translating complicated information into easily understandable terms, which resulted in increased customer satisfaction and a 25% reduction in support inquiries.
- Utilized Oracle systems to manage customer data, track cases, and ensure accurate record-keeping and efficient issue resolution.

BUSINESS DEVELOPMENT EXECUTIVE
RTN&A Group

Dec 2022 - Apr 2023

- Conducted a thorough market analysis to identify emerging trends and opportunities in the recruitment industry, resulting in the implementation of targeted business development strategies that exceeded the company's revenue goals by 15%.
- Assessed client needs and provided tailored recruitment solutions.
- Matched high-caliber candidates with client requirements, enhancing client satisfaction and fostering repeat business.