

GIACOMO IMPOCO

Web Developer

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• Barcelona, Spain

Skills

HTML5 • CSS • Database Management • Next.js • Javascript • React • Version Control (Git) • TailwindCSS • ORM • MongoDB • Mongoose • Angular • GraphQL • Redux • PostgreSQL • Express/KOA

Experience

Level Up

Barcelona, Spain

Full-stack Developer

2023 - Present

- Led the implementation of **Next.js** and **MongoDB** elevating full-stack development capabilities.
- Delivered a **dynamic** web application that achieved a 30% increase in website traffic and a 15% improvement in overall user satisfaction.
- Optimized loading time by 50% and reduced server response time by 30% through efficient **data management** and **caching** strategies.
- Employed **TailwindCSS** and **PostCSS** to enhance front-end design proficiency, resulting in the creation of visually appealing interfaces that drove a 20% increase in user interactions.
- Mastered database management and schema design techniques using **Mongoose**, resulting in efficient backend data handling and improved system performance by 40%.

Lowri Beck Services Limited

London, UK

Data Operator

2023 - 2023

- Effected an approach to collecting and recording utility meter readings, resulting in a significant reduction of data discrepancies by 95% and enhanced overall data integrity.
- Coordinated schedules and facilitated knowledge sharing among team members, resulting in a 30% increase in **team efficiency** and **project coordination**, contributing to the achievement of key milestones.

Sitel Group / John Lewis Program

Remote, London, UK

Technical Support Agent

2022 - 2023

- Delivered exceptional **technical support** to customers for electronics and home appliances, resolving issues promptly and ensuring a satisfaction rate of 95%.
- Simplified communication of intricate technical concepts, translating complex information into easily digestible terms, resulting in enhanced customer satisfaction and reduced support inquiries by 25%.

RTN&A Group

London, UK

Business Development Executive

2021 - 2022

- Conducted comprehensive market analysis to identify emerging trends and opportunities in the recruitment industry, resulting in the implementation of targeted business development strategies that exceeded company revenue goals by 15%.
- Assessed client needs and provided tailored recruitment solutions.
- Matched high-caliber candidates with client requirements, enhancing client satisfaction and repeat business.

Courses & Certificates

Intro to Javascript — Codeworks

Django Web Framework — Coursera

Programming in Python — Coursera

Education

Codeworks

Barcelona, Spain

Full-Stack Development

2023 - 2023

West London College

London, UK

GCSE in English Language and Literature

2020 - 2021

Liceo Linguistico Giuseppe Mazzini

Vittoria, Italy

Diploma of Higher Education in Foreign Languages

2013 - 2017

Interests & Hobbies

Front-End Development

Music

Travel

Piano