

Scenario # 1: \$0.00 Service Charges

Scenario Description

- When a guest checks out and has service charges on their account, the charges are reported but the costs are listed as \$0.00.

Version Control

Version #	Date	Author	Description
0.1	30/10/2018	Andrew Smith	Initial version

Test Scripts

The following scripts will cover this scenario:

- 1.1 Reproduce Service Charge Bug

Use Case

- Check-Out

Test Components/Requirements

- Make sure guests that check-out have service charges with costs listed as \$0.00

User Groups

- Guest
- Hotel Staff

Script # 1: Reproduce Service Charge Bug

Script Description

- This test recreates the buggy behavior of service charges being reported with \$0.00 costs

Setup

- Booking for room 101 must exist
- Booking must be checked in
- A service charge for \$15 room service must be recorded
- User has selected "Check Out" from main menu

Teardown

- List all steps that should be taken after the test case is executed

Script Steps

Step #	Test Action	Expected Results	Pass/Fail
1		Prompt to enter room number Selection : D Checking out Enter room number:	PASS
2	Enter room number Enter room number: 101	Display check out summary with \$0.00 charge Enter room number: 101 Charges for room: 101, booking: 212002101 Arrival date: 02-02-2002, Staylength: 1 Guest: David, Address: 123 Fake Street, Phone: 123456 Charges: Bar Fridge : \$0.00 Total: \$0.00 Accept charges(Y/N) :	PASS

Test Data

Field	Data
Room Number	101

ITC205_ASG4

Test Execution

Date/Time	Tester	Status
30/10/2018	Andrew Smith	Passed