

Scenario 2: Charge Room Service After Check Out

- After a guest has checked out it is still possible to charge a service to their account.

Version Control

Version #	Date	Author	Description
0.1	30/10/2018	Andrew Smith	Initial Version

Test Scripts

The following scripts will cover this scenario:

- 1.1 Reproduce Check Out Service Bug

Use Case

- Check Out
- Record Service

Test Components/Requirements

- Make sure that a guest can still be charged a service after they check out

User Groups

- Guest
- Hotel Staff

Script #1: Reproduce Check Out Service Bug

Script Description

- This test reproduces the buggy behavior of service charges being added to a room after a guest has checked out

Setup

- A Booking for Room 101 exists
- The Booking is checked in
- The Booking is checked out
- User has selected "Record Service" from main menu

Teardown

- List all steps that should be taken after the test case is executed

Script Steps

Step #	Test Action	Expected Results	Pass/Fail
1		Prompt to enter room number Selection : R Recording service Enter Room Id:	PASS
2	Enter room number Recording service Enter Room Id: 101	Prompt to select service type Enter Room Id: 101 B: Bar Fridge R: Restaurant S: Room Service Enter service type	PASS
3	Enter service type Enter service type R	Prompt to enter cost Enter service type R Enter cost:	PASS
4	Enter cost of service Enter cost: 20.00	Confirmation of service charge Enter cost: 20.00 Room 101 charged \$20.00 for Restaurant Hit <enter> to continue Pay for service completed	PASS

ITC205_ASG4

Test Data

Field	Data
Room Number	101
Service Type	R
Service Cost	20.00

Test Execution

Date/Time	Tester	Status
30/10/2018	Andrew Smith	Passed