

## Scenario 2: Charge Room Service After Check Out

- After a guest has checked out it is still possible to charge a service to their account.

### Version Control

Version #	Date	Author	Description
0.1	30/10/2018	Andrew Smith	Initial Version

### Test Scripts

The following scripts will cover this scenario:

- 1.1 Reproduce Check Out Service bug
- 1.2 Demonstrate bug is fixed

### Use Case

- Check Out
- Record Service

### Test Components/Requirements

- Make sure that a guest can still be charged a service after they check out

### User Groups

- Guest
- Hotel Staff

## Script #1.1: Reproduce Check Out Service Bug

### Script Description

- This test reproduces the buggy behavior of service charges being added to a room after a guest has checked out

### Setup

- A Booking for Room 101 exists
- The Booking is checked in
- The Booking is checked out
- User has selected "Record Service" from main menu

### Teardown

- List all steps that should be taken after the test case is executed

### Script Steps

Step #	Test Action	Expected Results	Pass/Fail
1		Prompt to enter room number Selection : R  Recording service  Enter Room Id:	PASS
2	Enter room number Recording service  Enter Room Id: 101	Prompt to select service type Enter Room Id: 101 B: Bar Fridge R: Restaurant S: Room Service  Enter service type	PASS
3	Enter service type Enter service type R	Prompt to enter cost Enter service type R  Enter cost:	PASS
4	Enter cost of service Enter cost: 20.00	Confirmation of service charge Enter cost: 20.00  Room 101 charged \$20.00 for Restaurant  Hit <enter> to continue Pay for service completed	PASS

## ITC205\_ASG4

### Test Data

Field	Data
Phone Number	123456
Guest Name	David
Guest Address	123 Fake St
Room Type Selection	S
Number of Occupants	1
Arrival Date	02/02/2002
Stay Length	1
Credit Card Type	V
Credit Card Number	3
CCV	123
Confirmation Number	22002101
Room Id/Room Number	101
Service Type	BAR
Cost	20.00
Field	Data
Room Number	101
Service Type	R
Service Cost	20.00
Field	Data
Room Number	101
Service Type	R
Service Cost	20.00

### Test Execution

Date/Time	Tester	Status
30/10/2018	Andrew Smith	Passed

## Script #1.2: Demonstrate bug is fixed

### Script Description

- This test demonstrates that once a user has checked out, service charges cannot be added to that booking

### Setup

- A Booking for Room 101 exists
- The Booking is checked in
- The Booking is checked out
- User has selected "Record Service" from main menu

### Teardown

- List all steps that should be taken after the test case is executed

### Script Steps

Step #	Test Action	Expected Results	Pass/Fail
1		Prompt to enter room number Checking out completed  Hotel Management System  Please select:  B:    Book a Room C:    Check In R:    Record Service D:    Check Out  Q:    Quit  Selection : R  Recording service  Enter Room Id:	PASS
2	Enter room number Recording service  Enter Room Id: 101	Error message for no active booking Checking out completed  Hotel Management System  Please select:  B:    Book a Room	PASS

## ITC205\_ASG4

Step #	Test Action	Expected Results	Pass/Fail
		C: Check In R: Record Service D: Check Out  Q: Quit  Selection : R  Recording service  Enter Room Id: 101 No active booking for room id: 101  Enter Room Id:	

### **Test Data**

Field	Data
Phone Number	123456
Guest Name	David
Guest Address	123 Fake St
Room Type Selection	S
Number of Occupants	1
Arrival Date	03/03/2003
Stay Length	1
Credit Card Type	V
Credit Card Number	3
CCV	123
Confirmation Number	322003101
Room Id/Room Number	101
Service Type	BAR
Cost	20.00
Field	Data
Room Number	101
Service Type	R
Service Cost	20.00

## ITC205\_ASG4

### ***Test Execution***

Date/Time	Tester	Status
30/10/2018	Andrew Smith	Passed