



## *International Debt Collection – the right decision*

### ***Expertise you can rely on***

#### About Us

We are a group of companies who operating in the judiciary area. As an established company and subsidiary of the International Group, we are a solid partner – with a stable foundation that you can rely upon even in uncertain time. This means that we profit from an international network as well as from the strong financial background of our parent company.

Whether your customers are private or commercial, we are here to find the solutions best suited to your requirements!

Right from the beginning, dynamism, transparency, reactivity and performance have been the principles to guide our work and lead to the fast and healthy growth of the company

At International Debt Collection, effective receivables management means thinking about the whole scenario: we look at the entire cash flow of a business and optimize it wherever possible and necessary. This integrated approach applies to information management just as it does to debt collection and factoring. Our employees know how to deal with the individual details while being able to see the bigger picture.

#### ***Results to inspire:***

- Over 75% of all payments are received within the first 90 days, more than 40% within the first 30 days
- 95% of all paid files are resolved without legal action
- Daily payout of collections is possible
- Success-orientated commission model: no success – no fee!
- All services covered: pre-legal, legal and post-legal debt collection



## *International Debt Collection: your partner in financial*

### ***Let International Debt Collection take care of your unpaid bills!***

Whenever your customers do not pay on time, your liquidity is at risk and debt collection becomes necessary. The reason: shortfalls in payment are one of the most frequent causes of insolvencies and can jeopardize a company's cash flow, regardless of how large or small the company in question is.

That is why professional debt collection is important. International Debt Collection has gained many years of experience and sector-specific expertise in the area of debt collection in United Arab Emirates. With our help, your incoming payments will be safeguarded so you can concentrate on your core business. Our experts are here to help you recover your receivables from private as well as commercial customers.

### ***Trust our experts in debt collection***

We contact your defaulting customers by means of written reminders, debt collection by phone and direct person-to-person conversations. In addition to those traditional methods, we also use modern receivables management tools such as reminders by e-mail and text message.

Our main aim is to secure the payment of your outstanding receivables. But we are also aware of the importance of preserving existing business relationships. Our objective is therefore to recover the receivable without compromising the relationship between you and your customer. We treat your customers firmly, but at the same time friendly and individually, always keeping in mind their personal situation. We carefully try to re-establish contact with the client so we can talk to them and find mutual solutions that benefit your cash flow while taking into account what your customer is able to pay.

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*International Debt Collection with head and heart in finance.*

### ***Debt collection from International Debt Collection in UAE– our services:***

- Pre-litigation debt collection
- Legal debt collection
- Post legal debt collection
- Field debt collection
- Monitoring of receivables

### ***Debt collection from International Debt Collection in UAE – your benefits:***

- You secure competitive advantages: with our receivables management you improve your cash flow and reach your goals faster.
- You gain flexibility: you can look after your core business, putting your trust in the experience of qualified employees.
- You benefit from our professionalism: Inter debt collection experts use highly effective, specialized software solutions.
- Increased chances that the debtors who are not able to pay now will pay in the future, once they have recovered financially, thanks to long-term monitoring.

We are experts in what we do and know how to approach different cases, thereby increasing the chance that a debt will be paid



#### ***SKIP TRACING***

Is the process of locating a person's where about for any number of purposes.



#### **LEGAL NOTICE BY COURT**

Legal notice sent directly from court to notify the debtor of the overdue amount.



#### ***CRIMINAL RECORD CHECKS***

Report will indicate number of active and closed criminal records against the client.



#### **FIELD VISIT REPORT**

It's a field visit where an agent will meet with the debtor at his premises and gather many information on the business including location, size, number of employees, assets, liabilities and more contact details.



## Financial services with head and heart

*International Debt Collection: your partner for financial solutions*

With head and heart in finance – this claim summarizes how we understand our work. We are experts in what we do and aim to meet high quality standards, we devote ourselves to clearly defined values you can rely on. They are the common denominator for how we operate and set the framework for everything we do.

The guiding principles for the International Debt Collection are focus and understanding. Focus, because we see our assignments through to success with reliability and determination. Understanding, because we respond to each situation with versatility and an open mind in order to find the optimum solution for all our partners. We engage with our clients as a service provider and partner, while debtors are regarded as the customers of our clients. Our focus is on finding cooperative solutions for all parties involved.

Our clients' success is our success. We aim to establish long-term business relationships with our clients. Mutual understanding of values forms the basis of a trusting collaborative partnership. Clients can expect a lot from us: We work towards our clients' objectives in the best possible way. We ensure that we only make realistic offers and promises that we know we can keep. International Debt Collection works with absolute integrity. We handle all information about our clients in the strictest confidence. We rely on our clients to provide us with honest and valid information. This is the only way that we can safeguard our clients' and our own reputation. We see ourselves as a partner to our clients and cultivate this relationship on an equal footing.

All services covered: pre-legal, legal and post-legal debt collection

**1 AMICABLE NEGOTIATION**  
We always try to resolve cases amicably and without the involvement of third parties or legal procedures.

**2 LEGAL NEGOTIATION**  
Where an amicable solution cannot be found, we'll follow through with legal negotiation, acting on your side every step of the way.

**3 LITIGATION**  
In cases where legal negotiation is unsuccessful, The **International Debt Collection** team will support you towards recovering your money through Litigation (legal proceedings)