

# Hervé Mununu

## Professional Title

Motivated young developer with a track record of fast-paced learning

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📍 Saskatoon, Canada

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📞 3062808681

📄 [portfolio-website-na3r9ea22-ginsan11.vercel.app/](https://portfolio-website-na3r9ea22-ginsan11.vercel.app/)

🐙 [github.com/ginsan11](https://github.com/ginsan11)

## WORK EXPERIENCE

### Senior Software Technical Support Specialist Itracks

2016 - Present

Market Research/Software Company

Saskatoon, SK

#### Achievements/Tasks

- I delivered comprehensive live and asynchronous technical support for all Itracks software applications.
- Collaborated closely with clients to ensure seamless project setup and adaptation using in house software/solutions.
- Actively participated in all recent software testing and evaluation initiatives.
- Developed client satisfaction evaluation tool with regular reporting, enhancing user experience.
- Recognized as Operations Employee of the Year for outstanding dedication and performance.

### Intern (contract)

#### Association Jeunesse Fransaskois

2015 - 2016

Non-Profit

Saskatoon, SK

#### Achievements/Tasks

- Spearheaded the planning and implementation of core programs and experiences for youth and community members.
- Designed and delivered impactful workshops.
- Created compelling media content to promote and advertise organization event.
- Established efficient workflows that became the standard operating procedures within the organization.
- Recognized for outstanding work in the community, requested for TV interviews to showcase contributions.

### Computer Specialist

#### London Drugs

2013 - 2015

Saskatoon, SK

#### Achievements/Tasks

- Provided sales and assistance for computer products, peripheral devices, and audio/video equipment, ensuring customer satisfaction both over the phone and in-store.
- Offered technical services to customers, troubleshooting and resolving issues effectively. Service was also offered over the phone.
- Demonstrated a strong sales track record, leading to the opportunity to sell high-ticket audio/video equipment.

## EDUCATION

### Bachelor Of Science In Computer Science

#### University Of Saskatchewan

2018 - Present

## SKILLS

Node.js/Next.js

Python

Django

TypeScript

JS

React

Tailwind/Bulma CSS

HTML

## PERSONAL PROJECTS

### Sask Long Covid (Node/React)

- Online App aimed at providing users with access to a medical history of their Long Covid Symptoms

### YXE Food Bank (Django)

- Online food bank storefront allowing users to register and order food.

### Crossy Road Game (C#)

- The Three-dimensional Crossy Road game developed using C# and the Unity engine.

## LANGUAGES

English

Full Professional Proficiency

French

Full Professional Proficiency

## INTERESTS

Travel

3D Rendering

AI Stable Diffusion

Music Production

Camping/Hiking

Coding