

# Resources

- This presentation depends on two projects
- 1. <https://aka.ms/contoso-sales-agent-repo>
  - Docs: <https://aka.ms/contoso-sales-agent-docs>
- 2. <https://aka.ms/aitour/WRK552/repo>
- **Check out all resources on:** [aka.ms/aitour/brk443](https://aka.ms/aitour/brk443)
- **Check out the full workshop:**
- <https://microsoft.github.io/build-your-first-agent-with-azure-ai-agent-service-workshop/>



# Microsoft AI Tour





# Build AI Agents in Azure

## Azure AI Agent Service

BRK443

Dave Glover | Microsoft

Final



# Build AI Agents in Azure

## Azure AI Agent Service



**Dave Glover**

Principal AI Cloud Developer Advocate | Microsoft

LinkedIn: <https://www.linkedin.com/in/gloveboxes>

GitHub: <https://github.com/gloveboxes>

Chapter 1

# Setting the scene



# Use case

Working for an e-commerce  
selling camping equipment  
Want to analyze sales data



# Agent

Semi-autonomous software that can be given a goal and will work to achieve that goal without you knowing in advance exactly how it's going to do that or what steps it's going to take.

# An agent needs to accomplish 3 things:



Reason over a provided business process



Retrieve context to complete the process



Perform an action for the end-user

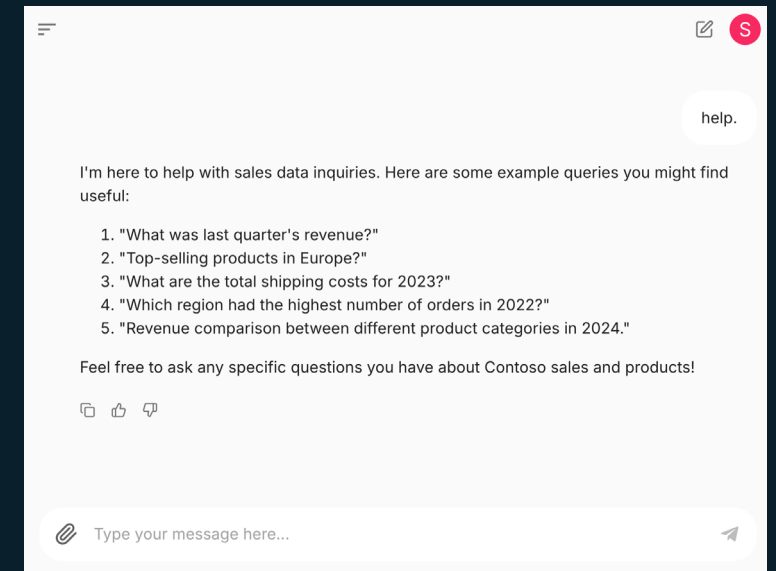


How can an agent help  
us?



# Demo – Contoso Sales Agent

An agent built with Chainlit and the Azure AI Agent Service (Demo 1)



## Chapter 2

# How does the Contoso Sales Assistant work?



@yt qd @HEnt mc qx

Coming Soon

@yt qd @Haf dms Rdquhbd

Rdbt qdkx a t hc +c do knx+' mc rb` kd @H f dmsr v hsg d` r d

Q` o h c dud knol dms  
`mc `t snl `slm

Dxsdmr hud c`s`  
bnmmdbslmnr

Ekdwha kd l ncdk  
rdkdbslm

Dmsdqo qhr d, f q` c d  
rdbt qlsx

`h` yt qd-bnl

# Solution Architecture

## Contoso Sales Agent App

Chainlit

Query Function

## Azure AI Agent Service

Instructions

Models

## Actions (Tools)

Function  
Calling

Code  
Interpreter

File Search

Grounding with  
Bing Search



# AI Agent Service in Action

Step 1:  
Create an Agent

Step 2:  
Create a Thread

Step 3:  
Run the Agent

Step 5:  
Check the Run status

Step 6:  
Display the Agent's  
Response

**Agent**  
Contoso Sales Agent

**Instructions:** You are an advanced sales analysis agent for Contoso, specializing in assisting users with sales data inquiries

**Model**



**Your data** (optional)

 Azure AI Search

 Files (local or Azure Blob)

**Tools** (optional)

File Search  
Code Interpreter  
Function Calling  
Bing Search  
Microsoft SharePoint  
Microsoft Fabric  
Azure AI Search  
Azure Logic Apps  
Azure Functions  
OpenAPI 3.0 specified tools

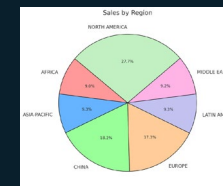
**Thread**  
Sales analysis

**User's message**  
Tell me the total sales by region

**Agent's message**  
Here is the sales:  
Europe: \$15478.00  
America: \$78792.00

**User's message**  
Show as a pie chart

**Agent's message**



**Run 1**

1 **Function Calling Tool**  
Query SQLite DB

2 Create message

**Run 2**

1 **Code Interpreter Tool**  
Create a pie chart

2 Create message

# Function calling

The capability of LLMs to take in user-defined functions as inputs & generate structured outputs.

# Function Calling

## Instruction

You are a sales analysis agent for Contoso. You get all the sales data from this app using the functions provided. Use the database {**metadata**} when writing SQL queries.

## Function

```
async def async_fetch_sales_data_using_sqlite_query(self: "SalesData", sqlite_query: str) -> str:
    """
    ... This function is used to answer user questions about Contoso sales data by executing SQLite
    queries against the database.
    ... :param sqlite_query: The input should be a well-formed SQLite query to extract information
    based on the user's question. The query result will be returned as a JSON object.
    ... :return: Return data in JSON serializable format.
    ... :rtype: str
    """

    print(f"\n{tc.BLUE}Function Call Tools: async_fetch_sales_data_using_sqlite_query{tc.RESET}\n")
    print(f"{tc.BLUE}Executing query: {sqlite_query}{tc.RESET}\n")

    try:
        # Perform the query asynchronously
        async with self.conn.execute(sqlite_query) as cursor:
            rows = await cursor.fetchall()
            columns = [description[0] for description in cursor.description]
```

## User

What were the sales for April 2023?



## LLM

```
name =
    async_fetch_sales_data_
    using_sqlite_query'

args = {
    "query":
        "SELECT Revenue
        FROM sales
        WHERE month = 4
        and year = 2023"
}
```



# Lab 1 Demo

## Function Calling and Dynamic SQL Generation



# Lab 2 Demo

## Code Interpreter

```
Python

import matplotlib.pyplot as plt
import numpy as np

# Generate 20 random points
x = np.random.rand(20)
y = np.random.rand(20)

# Create a scatter plot
plt.scatter(x, y)

# Add title and labels
plt.title("Scatter Plot of 20 Random Points")
plt.xlabel("X-axis")
plt.ylabel("Y-axis")

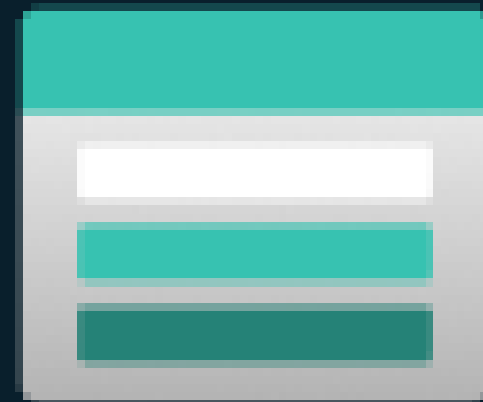
# Show the plot
plt.show()
```

AI-generated code. Review and use carefully. [More info on FAQ.](#)



# Lab 3 Demo

## Grounding with File Search



# Lab 4 Demo

## Grounding with Bing Search



Chapter 4

# Takeaways

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## Learnings and next steps

- Do more with LLMs using function calling
- Take it to the next level with AI Agent Service to get function calling, code generation, file search, and more
- Explore frameworks like Azure AI Agent service, Semantic Kernel and Autogen to implement advanced functionalities
- Use UI or code to build your agent

Thank you



<https://aka.ms/aitour/brk443>

<https://aka.ms/aitour/WRK552/repo>



# Feedback

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/BRK443-ZA](https://aitour.microsoft.com/sessions/BRK443-ZA)  
...or use the QR code.



For more information  
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# What other sessions should I join?

		Date	Location
BRK440	The foundation of generative AI in Azure	Date	Location
BRK441	From Concept to Creation with Azure AI Studio	Date	Location
BRK442	Infusing an eCommerce app with AI	Date	Location
BRK443	Build AI Agents in Azure	Date	Location
BRK450	Prompty, AI Studio and practical E2E development	Date	Location
BRK451	Code-first LLMOps from prototype to production	Date	Location
BRK452	Operationalize AI responsibly with Azure AI Studio	Date	Location
BRK453	Explore cutting-edge models: LLMs, SLMs and more	Date	Location
Workshop	Interacting with Large Language Models	Date	Location
Workshop	Build a retail copilot code-first on Azure AI	Date	Location
Workshop	Build a multi-tasking assistant with Azure OpenAI	Date	Location

