





# GIOVANNI AMBRIZ

W E B   D E V E L O P E R

## ABOUT

Hello! I'm a full-stack web developer with a passion for learning, creativity, and solving real-world problems through code. After over 7 years of experience in the tourism industry, working in customer service and management roles, I decided to transition into tech to pursue my long-standing interest in software development. I recently completed an intensive web development bootcamp, where I gained hands-on experience with technologies like React, TypeScript, Express, and SQLite. My background has given me strong problem-solving skills and the ability to communicate effectively with diverse teams and clients, which I now apply in my development work. I'm excited to continue this journey, combining creativity with collaboration to build user-friendly, impactful solutions.

## CONTACT

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## TECHNICAL SKILLS

- JavaScript
- React.js
- TypeScript
- Node.js
- SQLite
- CSS
- Git
- Agile Methodologies

## HUMAN SKILLS

- Fast learner
- Problem Solving
- Written/verbal communication
- Teamwork and Leadership
- Giving/receiving feedback

## EXPERIENCE

### SOFTWARE DEVELOPMENT STUDENT

Dev Academy | Feb 2024 - Oct 2024

- I recently completed a 800-hour full-immersion software development bootcamp where I gained hands-on experience with modern technologies like JavaScript, HTML, CSS, TypeScript, Tailwind CSS, React, Node.js, Jest, Superagent, Express, and SQLite (with Knex). This course allowed me to work on multiple projects in a team setting, simulating a real-world work environment. Throughout the bootcamp, I collaborated in pairs and small teams, using Agile methodologies like daily stand-ups, retrospectives, and kanban boards to manage and track our progress.
- The bootcamp also focused on essential soft skills like active listening, nonviolent communication, empathy, and emotional intelligence, all of which helped me grow as both a developer and a team member.
- For my final project, I worked with a team to build a social media application, which allowed users to create profiles, like/comment posts, and follow function. My role in the team was Git Keeper, where I was responsible for managing version control, ensuring smooth collaboration, and handling code integration. We followed agile methodologies, using daily stand-ups to stay aligned, retrospectives for continuous improvement, and a kanban board to track our progress.

# EDUCATION

- **DEV ACADEMY**  
NZ Certificate in Applied Software Development  
2014
- **UNIVERSITY OF GUADALAJARA**  
Bachelor's degree in Tourism  
2012 - 2016
- **GROUPE ESC TROYES FRANCE**  
Tourism studies during international exchange  
2015

# CERTIFICATES

- Mental Health First Aid Course by Mental Health First Aid Aotearoa  
2023
- Outdoor First Aid by Peak Safety Training  
2023

# INTERESTS

- Personal development
- Mindfulness
- Snowboarding
- Running
- Hiking
- Swimming
- Painting
- Music
- Poetry
- Creativity
- Travel

# REFERENCES

Available upon request

## ACCOMMODATION MANAGER

Cardrona Alpine Resort | May 2023 - Present

- Managed staff accommodation in winter and guest operations in summer, ensuring smooth daily operations and effective team leadership.
- Led recruitment, training, and scheduling for staff, improving team performance and operational efficiency.
- Resolved conflicts, conducted disciplinary meetings, and ensured staff wellbeing—strengthening problem-solving and leadership skills.
- Coordinated with other departments and managed supply orders, ensuring seamless operations and timely issue resolution.
- Handled guest inquiries, complaints, and operational reports, focusing on delivering excellent service and optimizing processes.

## ACCOMMODATION MANAGER

Te Anau Lakefront Hostel | Oct 2018 - May 2023

- Utilized technology to streamline booking systems and manage large datasets for guest and staff accommodation.
- Led a team and coordinated daily operations, ensuring effective communication and task management across departments.
- Resolved technical and operational challenges, enhancing overall efficiency and guest/staff experience.
- Applied project management skills to handle high-volume tasks in fast-paced environments.

## HSBC BANK

Insurance Analyst | Oct 2012 - Aug 2015

- Analyzed large datasets to evaluate insurance policies and streamline claims processes, improving efficiency by 15%.
- Collaborated with cross-functional teams to develop solutions for managing complex client requirements.
- Enhanced client communication and account management through data-driven insights and detailed analysis.
- Implemented process improvements that aligned with compliance standards and optimized workflow.