

A FACULTY GUIDE TO  
**student affairs**  
PROGRAMS AND SERVICES

**2012-13**



**studentaffairs**  
*office of the vice president*

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Dear colleagues,

On behalf of the NEIU Division of Student Affairs, I would like to welcome you to a new academic year!

Student Affairs staff are your partners in supporting student learning and success. We provide quality programs and services for students outside of the classroom to enrich their experience at Northeastern. We help students connect with the University through educationally-purposeful activities that enhance student engagement.

We wanted to equip our faculty colleagues with the necessary tools so that you can refer students to our programs and services. This guide is your “roadmap” to Student Affairs. It details our four areas of focus, and provides you with information on each of our offices, to help you use our resources to support your students and their success.

The Student Affairs team looks forward to working with you this year, and we THANK YOU for everything that you do for our Northeastern students.

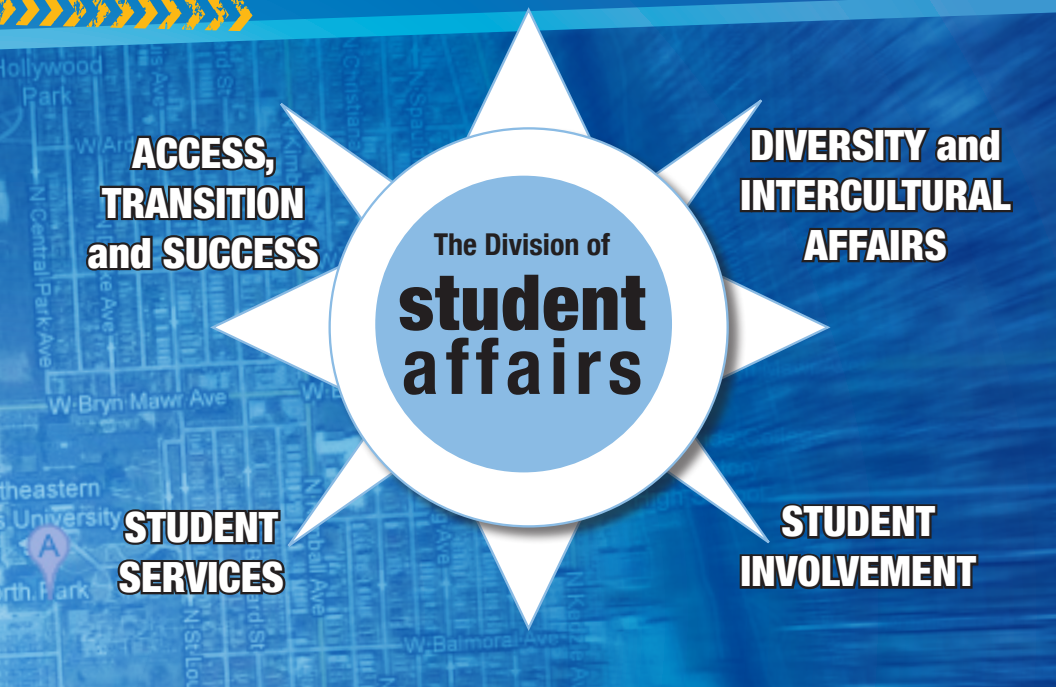
Best wishes for a successful year!



*Frank E. Ross*

Frank E. Ross, Ph.D.  
*Vice President for Student Affairs*

# areas of focus



## The Division of **student affairs**

**ACCESS,  
TRANSITION  
and SUCCESS**

**DIVERSITY and  
INTERCULTURAL  
AFFAIRS**

**STUDENT  
SERVICES**

**STUDENT  
INVOLVEMENT**

**ACCESS,  
TRANSITION  
AND SUCCESS**

Programs and services that support and advocate student success, creating a welcoming university campus life and strengthening academic skills

**DIVERSITY AND  
INTERCULTURAL  
AFFAIRS**

Programs and services that support NEIU's diverse student body and promote a purposely inclusive and socially just university community

**STUDENT  
INVOLVEMENT**

Programs and services that support student retention and foster meaningful opportunities for co-curricular engagement

**STUDENT  
SERVICES**

Programs and services that support and promote student achievement via emotional, intellectual, and physical well-being

# programs & services

## Academic and Career Advising

Academic, LWH 0027 • 5470  
Career, B-119 • 4680

- Academic major exploration and program planning
- Career counseling, resume development, job fairs and interview preparation
- Assistance with internships

## Angelina Pedrosa Center for Diversity and Intercultural Affairs

B-159 • 5449

- Home of the African/African American, Asian/Global, Latino, LGBTQA and Women's Resource Centers
- Fosters awareness, inclusion, and respect of all cultures
- Programming on diversity, multiculturalism and social justice

## Campus Recreation

PE Complex, PE 1111 • 4135

- Recreation Center with athletic courts, fitness center and pool
- Group exercise, personal training and fitness assessments
- Intramural and Club Sports

## Learning Support Center

LIB-454 • 4568

- Peer-focused academic tutoring
- Academic support for general education and discipline-specific courses
- Academic coaching to help students develop an improved learning system for college

## New Student and Family Programs

C-520 • 5373

- Orientation and Summer Transition Program
- University placement and testing services
- Family and parent programming

## Project Success

LWH 4029 • 4980

- Provides support for entering African American and first generation college students who exhibit academic potential and fall outside general admission criteria
- Supports and monitors a student's first two years through advisement, instruction, and programming
- Assists students in defining and accomplishing personal and academic goals



- Provides support for entering Latino college students who exhibit academic potential and fall outside general admission criteria
- Supports and monitors a student's first two years through advisement, instruction and programming
- Assists students in defining and accomplishing personal and academic goals

## **Student Disability Services**

D-104 • 5495

- Supports students with physical/learning disabilities
- Provides interpreters, translators, reader/scribe assistance
- Ensures ADA compliance by providing reasonable accommodations

## **Student Health and Counseling Services**

*Health*, E-051 • 5800  
*Counseling*, D-024 • 4650

- Wellness and health promotion services
- Individual, group and couples counseling for students
- Referrals and consultation for external health providers

## **Student Leadership Development**

E-041B • 4660

- Student organizations, campus involvement, and student government
- Student leadership training and development
- Community service and social justice activities

## **Student Rights and Responsibilities**

B-119 • 4610

- Assistance for students with concerns or complaints
- Student judicial affairs and academic integrity
- Administration and interpretation of the Student Code of Conduct

## **Student Union, Event and Conference Services**

SU 207 • 4270, *Info Center*, Village Square • 4636

- Information Center: ID cards, U-Pass, stamps, discounted movie tickets, locker rentals, lost and found, and laptop checkout
- Campus space reservations and conference/lecture hosting
- Special event planning assistance

## **TRIO Student Support Services**

LIB-412 • 4971

- Serves first generation, low-income, students with disabilities and/or majoring in education
- Concentrated assistance with advising, tutoring, financial aid and career planning
- Individualized mentoring and leadership development



## STUDENT AFFAIRS 2012-13

(Alphabetical by Area)

### OFFICE OF THE VICE PRESIDENT

#### Frank E. Ross, Ph.D.

*Vice President for Student Affairs*

C-324 • 4600 • f-ross

#### Sharron Evans

*Director of Student Rights and Responsibilities*

B-119 • 4610 • sm-evans

#### Felicia Keelen

*Director of Special Projects*

C-328 • 4244 • f-keelen

#### Tasha Neumeister

*Director of Communications and Student Media*

C-628 • 4528 • t-neumeister

#### Kris Pierre

*Assistant to the Vice President for Student Affairs*

CBM-134 • 4607 • k-pierre

### ACCESS, TRANSITION AND SUCCESS PROGRAMS

#### Jermaine F. Williams, Ed.D., Assistant Vice President

C-519 • 4852 • j-williams26

#### Learning Support Center

**Katherine Gleiss**, *Director*

LIB-454 • 4599 • k-gleiss

#### New Student and Family Programs

**Meagan Mitchell**, *Director*

C-520 • 4611 • m-mitchell4

#### Project Success

**MaNesha Stiff, Ph.D.**, *Director*

LWH 4029 • 4598 • m-stiff

#### Proyecto Pa'Lante

**Angelica Rivera, Ph.D.**, *Director*

LWH 4029 • 5461 • a-rivera17

## QUESTIONS?

student-affairs@neiu.edu  
773.442.4600

KEY: LOCATION • EXTENSION • @NEIU EMAIL

## Angelina Pedrosa Center for DIVERSITY AND INTERCULTURAL AFFAIRS

<b>Juan R. Guardia, Ph.D.,</b> <i>Assistant Vice President</i>	B-159 • 5449 • j-guardia
<b>African/ African American Resource Center</b> <b>Kimberly Everett,</b> <i>Director</i>	B-159 • 5449 • k-everett1
<b>Asian/ Global Resource Center</b> <b>Yasmin Ranney,</b> <i>Director</i>	B-159 • 5449 • y-ranney
<b>Latino Resource Center</b> <b>Miguel Cambray,</b> <i>Director</i>	B-159 • 5449 • m-cambray
<b>LGBTQA Resource Center</b> <b>Anthony Papini,</b> <i>Director</i>	B-119 • 5449 • a-papini
<b>Women's Resource Center</b> <b>Joanna Snawder,</b> <i>Director</i>	B-119 • 5449 • j-snawder

## STUDENT INVOLVEMENT

<b>F. Matthew Specht,</b> <i>Acting Assistant Vice President</i>	C-509 • 4184 • m-specht
<b>Campus Recreation</b> <b>Dave Merrill,</b> <i>Acting Director</i>	PE Building • 4182 • d-merrill
<b>Student Leadership Development</b> <b>Veronica Rodriguez,</b> <i>Acting Director</i>	E-041B • 4667 • v-rodriguez9
<b>Student Union, Event and Conference Services</b> <b>Kyle Burke,</b> <i>Director</i>	SU 207 • 4632 • ke-burke

## STUDENT SERVICES

<b>Daniel López, Jr., Ph.D.,</b> <i>Associate Vice President</i>	C-322 • 4851 • d-lopez
<b>Academic and Career Advising</b> <b>TBA,</b> <i>Director</i> <b>Jamie Riess,</b> <i>Acting Assistant Director, Academic Advising</i>	B-119 • 4680 • TBA LWH 0027 • 5477 • j-riess
<b>Student Disability Services</b> <b>Effie Sturdivant,</b> <i>Acting Director</i>	D-104 • 5496 • e-sturdivant
<b>Student Health and Counseling Services</b> <b>TBA,</b> <i>Director</i> <b>Jessica Lettow,</b> <i>Assistant Director, Student Health</i> <b>Alina Viola,</b> <i>Psy.D., Assistant Director, Counseling Services</i>	E-051 • 5805 • j-lettow D-024 • 4653 • a-viola
<b>TRIO Student Support Services</b> <b>Terri Hlavin,</b> <i>Director</i>	LIB-412 • 4976 • t-hlavin





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