

General Information on MEDICAL CARE

First of all: for life-threatening situations call: 112

In all other situations:

A GP (General Practitioner/Family doctor) can be visited during consulting hours, usually after making an appointment by telephone. If treatment by a specialist is needed, the GP will refer you to one. It is not customary for a patient to make an appointment directly with a specialist. Should you suddenly need the help of a GP at night or during the weekend, you can call for one by telephone. GPs share duties after working hours, so there will always be someone to help you.

You can register with a GP in your postal code/zip code area, or.....

you can register at the 'academische huisartsenpraktijk (Academic GP Practice), Groningen' in the UMCG hospital.

Website: <https://huisartsgeneeskunde-umcg.nl/patientenzorg>). The site is mostly in Dutch but in the menu on the left there is an item 'Register as a new patient'.

Address: Oostersingel, Entrance 47, building 50, (go left after entering)

Please take notice of the following:

1. In the Netherlands you are not permitted to go directly to the hospital, you should first consult your GP;
2. Always bring your insurance card;
3. Please read about the exact procedure concerning your invoices on your insurance certificate. **More information on Health Services and Insurance can be found on the site of the RUG: <https://www.rug.nl/education/master/international-students/study-in-the-netherlands-groningen/living-in-the-netherlands/>**
4. In case of an emergency or during evening/night/weekend visits, always mention at which GP office you are registered;
5. The general practitioner (GP) will not always automatically prescribe medicine;

If your GP is not on duty

If your GP is not on duty, please call the Centrale Dokters Dienst, **tel.no. 0900 9229** (eur 0,10 p/m). Keep your insurance card at hand when you call! If you do not understand it, please ask the house manager, a neighbour or friend to assist you. Most probably you will be asked to come to the Centrale Dokters Dienst. This building is located at Damsterdiep 191 (not far from the Academic Hospital). In some cases, GPs will make house calls. These consultations are more expensive.

DENTIST

If you need a dentist, please contact the information desk at the Department of Dentistry, for an appointment: **tel.no. (050) 361 6505**. Location Medical Faculty, A. Deusinglaan no. 1. You are required to pay cash. Be careful to check whether dental care is included in your insurance! If so, ask for the bill to get a refund from your insurance later!