

Heaven Nesbitt

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Professional Experience:

- Ulta, NY

Beauty Advisor | Aug 2023

Performance:

- Provide flexible, engaging, and unique 1:1 experience that is exclusive to every client.
- Assist clients with returns, exchanges, pick-up orders, shipment request & daily transactions
- Collaborate with licensed beauty servicers & rotating brand representatives
- Refreshing knowledge of changing promotions, merchandise, and displays

- Sephora, NY

Beauty Advisor | Aug 2022 - Mar 2023

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- Brooklyn Botanic Gardens, NY

Seasonal Visitor Services Assistant | Apr 2021 - Jul 2021

Performance: This position was during the annual Spring cherry blossom season.

- Operate box office booths around the gardens perimeter
- Assisting visitors with ticket, mask, membership purchases and donations
- Engage directly with visitors to provide directions and assist with photos.

- Juicy King Crab, NY

Cashier - Crew Member | Sept 2020 - Jun 2021

Performance:

- Doubled as both primary hostess and crew member
- Manage interviews for prospective crew members
- Provide recommendations upon request, effectively explain the menu
- Swiftly respond to phone-takeout & online orders
- Replenish empty refrigerators, condiments, utensils & napkins
- Package orders and provide them to both couriers and casual recipients

Education:

CUNY Brooklyn College, NY

Computer Science, BS | Expected graduation year : 2025

Club: Pace Press Contributor | 2022 -23

Projects:

Digital Resume / Portfolio