

Girish Girijan

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Professional Summary

- Over 4+ years of extensive work experience as a Full Stack Engineer and have proficient experience in designing and developing frontend and backend technologies and GraphQL and RESTful API web services in various industries like Utility, Insurance, Sports, Finance, and Recruitment.
- Expertise in developing web pages using HTML5, CSS3, Object Oriented JavaScript, ES6, JSON, XML. Good understanding of Document Object Model (DOM) and DOM Functions.
- Strong knowledge in building Web Applications, using React, NextJs, Angular for client side, Node.js/Express for server side and SQL Server, MySQL, and Mongo Db for database.
- Expertise in using React.js/Redux to build User Interfaces, strong knowledge of state store, middleware to ensure security, action creator, reducer, and container.
- Expertise in building data visualization with D3.js, High chart and Chart.js.
- Extensive experience in developing Restful web services with C#, Express and NodeJS.
- Hands-on experience in working with GIT and Source Tree.
- Experience with Agile Scrum Methodology, highly involved in daily scrum meeting, sprint review meeting and scrum Release Planning.
- Used Node Package Manager (NPM) to manage the modules and used it to install useful packages.
- Solid working experience in various IDE's: Notepad++, Visual Studio Code.
- Expertise in both AWS and Microsoft Azure cloud technologies like Azure Portal, Azure DevOps, Azure Cognitive Search, Azure Blobs, Azure Web Apps, Azure Functions, AWS EC2, S3, SES, Lambda.

Work Experience

Splunk — Technical Support

Nov 2022 - Present.

Nova Scotia | Canada

- Provided technical solutions for more than fifteen customer projects, guaranteeing smooth functionality and integration.
- Proactively resolved 100+ technical issues reported by clients, maintaining a stellar resolution rate of 95%, this not only upheld service quality but also enhanced the company's reputation for efficient technical support.
- Led the implementation of system upgrades for key clients, resulting in a 30% improvement in system performance and a notable 25% reduction in downtime, these upgrades accelerated overall operational efficiency.
- Conducted personalized training sessions for clients, empowering them to navigate and maximize the utility of the systems, this initiative led to a 40% decrease in support requests related to basic system functionalities.
- Successfully executed data migration for 5 major clients, ensuring a smooth transition and minimizing data discrepancies, this process led to a 15% reduction in post-migration issues and enhanced data accuracy.
- Collaborate with the sales team on 10+ pre-sales technical presentations, contributing to a 25% increase in successful client acquisitions.
- Analyzed client feedback and survey responses, identified areas for improvement, and implemented changes that resulted in a 20% increase in positive feedback and overall client satisfaction.
- Initiated monthly knowledge-sharing sessions within the technical team, enhancing team members' skills and capabilities, this contributed to a 15% improvement in overall team performance and collaboration.

Leo Pharma Inc. Canada — Full Stack Developer

March 2020 – Nov 2022

Ontario | Canada

- Collected business requirements, verified API endpoints, payloads, and responses; and then systematically planned, effective execution of new concepts and constructed UI and functionality leveraging a component library.
- Developed responsive web interface using ReactJS and Material-UI that makes sure user-friendly web pages.
- Consistently generated high-quality results in a fast-paced environment and independently explored and

implemented ideas while collaborating with a cross-functional team in an agile setting.

- Built interactive consumer data from multiple systems and REST-fully abstracted to the UI through a Node.js back-end.
- Communicating with backend APIs to retrieve and update data using technologies such as RESTful APIs
- Increased scope of SEO by making components using Next.js results in interactive and visually appealing UI components.
- Handling data transformations and managing state using React's lifecycle methods or hooks.
- Implementing form validation and error handling to provide a smooth user experience.
- Collaborate with team members using version control systems like Git and enhance our product platform.
- Led workshops for 2 major clients, teaching website maintenance and content updates, this initiative resulted in a 30% drop in routine maintenance requests, empowering clients to independently manage their websites.

Nuvento Inc — Full Stack Developer

Nov 2015 – Apr 2018

Kerala | India

- Completed 10+ web development projects, showcasing proficiency in HTML, CSS, and JavaScript, this included 3 projects for Fortune 500 clients, contributing to a 30% increase in project acquisition.
- Identified and resolved 50+ bugs in existing websites, ensuring a seamless user experience, this approach led to a 25% decrease in post-launch issues and increased client satisfaction.
- Adopted agile development methodologies for 5 major projects, resulting in a 20% reduction in project timelines, this agile approach enhanced adaptability to changing client requirements.
- Ensured cross-browser compatibility for all projects, addressing issues related to Chrome, Firefox, Safari, and Edge, this meticulous testing reduced user-reported browser-related issues by 40%.
- Spearheaded the implementation of responsive design principles in 8 projects, improving user accessibility across various devices, this initiative contributed to a 15% increase in mobile traffic for client websites.
- Collaborate with the UX/UI team to enhance the user interface of 3 critical projects, resulting in a 20% improvement in user engagement metrics, this contributed to the overall effectiveness of the delivered solutions.
- Implemented performance optimization techniques for 5 websites, resulting in a 25% decrease in page load times, this positively impacted user satisfaction and SEO rankings.
- Participating in code reviews to ensure code quality, maintainability, and adherence to best practices.

Technical Skills

Programming Languages: Python, PHP, SQL, MySQL, Typescript

Frameworks: Next.js, Django

CSS Frameworks: Bootstrap, Materialize, Tailwind CSS, UIKit

JavaScript Libraries: React, NextJS, Node.js, Redux, Redux Toolkit, Angular

Version Control: SVN, GIT, GitHub.

Deployment Tools: Heroku, Jenkins

Bug Tracking Tools: JIRA, Bugzilla, Crucible

IDE & Tools: VS Code, VS Studio, PyCharm, (STS), Sublime Text

Automation Tools: Grunt, Gulp, Webpack

Platform: AWS, Azure Cloud, Azure DevOps

Database: MySQL, MongoDB, MS SQL Server

Design Patterns: Singleton, MVC

Methodologies: Agile (Scrum), Waterfall

Testing Tools: Jest, Mocha

Education

Lambton college, Canada

May 2018 – Jan 2020

Software and Database development

Vidya academy of science and technology, India

Nov 2012 - Nov 2015

Master of Computer Science