

Feedback of High-Fidelity Prototype

Person 1

Duration of tasks:

1. 55s

2. 40s

3. 35s

4. 20s

5. 17s

6. 12s

7. 8s

8. 34s

Feedback:

- The confirm and cancel button on the second task are not centered
- The “certo” icon has the same color as the return button

Person 2

Duration of tasks:

1. 23s

2. 10s

3. 20s

4. 18s

5. 47s

6. 13s

7. 8s

8. 29s

Feedback:

- It was easy to read the text
- The arrows should be included in the hitbox

Person 3

Duration of tasks:

1. 19s
2. 14s
3. 20s
4. 17s
5. 13s
6. 10s
7. 10s
8. 31s

Errors:

The first try is totally blocked because of don't follow the order, cannot do other tasks before at all.

Feedback:

It is better to change the "Return" on the last steps of tasks 3 to "OK" or "Accept".

Why can't the start button on the first page be clicked?

It is better to add "help" on every page

The colour is great, I love it.

Person 4

Duration of tasks:

1. 27s
2. 18s
3. 18s
4. 34s
5. 10s

6. 14s

7. 10s

8. 32s

Feedback: About the third task, the description is AEIST, not Bilhetes Arraial

“It was positive. In the categories when it was to change I thought I had to go to the uni category and it didn't work. I think that was it, the rest was ok”

Person 5

Duration of tasks:

1. 33s

2. 9s

3. 14s

4. 14s

5. 9s

6. 6s

7. 4s

8. 38s

Errors:

On task 8, I went to the expenses category to try to schedule the payment because it's what was more intuitive.

Feedback:

The buttons sometimes don't work (The green right button hitbox in the registration is too small)

The schedule payment should be in the expenses

Satisfaction: 75

Likert scale: easy to use

Person 6

Duration of tasks:

1. 31s

2. 9s

3. 11s

4. 12s

5. 11s

6. 7s

7. 6s

8. 22s

Feedback:

The buttons are too small (The green right button hitbox in the registration is too small)

The categories in the home page make more sense to be in the menu

Satisfaction: 70

Likert scale: easy to use

Person 7

1. 35s

2. 25s

3. 23s

4. 12s

5. 23s

6. 28s

7. 8s

8. 50s

Feedback: The questions themselves are not very explicit regarding what was intended to be done in the application

Conclusions:

Increase the hitbox of the buttons with checkmarks

Change the “return” button in the changing category page to “Ok”