

# Knowledge based systems (KBS)

[gechb21@gmail.com](mailto:gechb21@gmail.com)

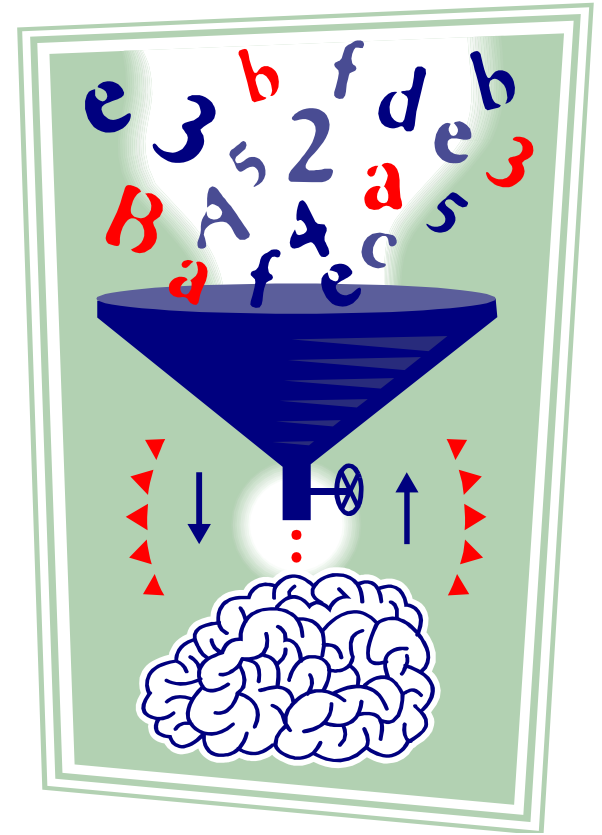


# Contents will be covered

- Differentiate data, information and knowledge
- What is knowledge base?
- Define KBS
  - Architecture of KBS
- KBS in AI

# Data, Information, and Knowledge

- What is Data and Information? Are they different from Knowledge?
  - ✓ data!=information!=knowledge
- **D** : Unorganized and unprocessed facts; static; a set of discrete facts about events
- **i** : Aggregation of data that makes decision making easier
- **K** : is derived from information in the same way information is derived from data; it is a person's range of information.



# What is Knowledge

- Knowledge includes **facts, concepts, procedures, models, examples** *about the real world entities* and the relationship between them

- It is an understanding gained through experience
- It is **the sort of information** that people use to solve problems.
- familiarity with the way to perform a task
- an **accumulation of facts, procedural rules, or heuristics**

- **Characteristics of Knowledge:**

- It *is voluminous* in nature and requires proper structuring.
- It **may** be incomplete and imprecise.
- It **may** keep on changing (dynamic).

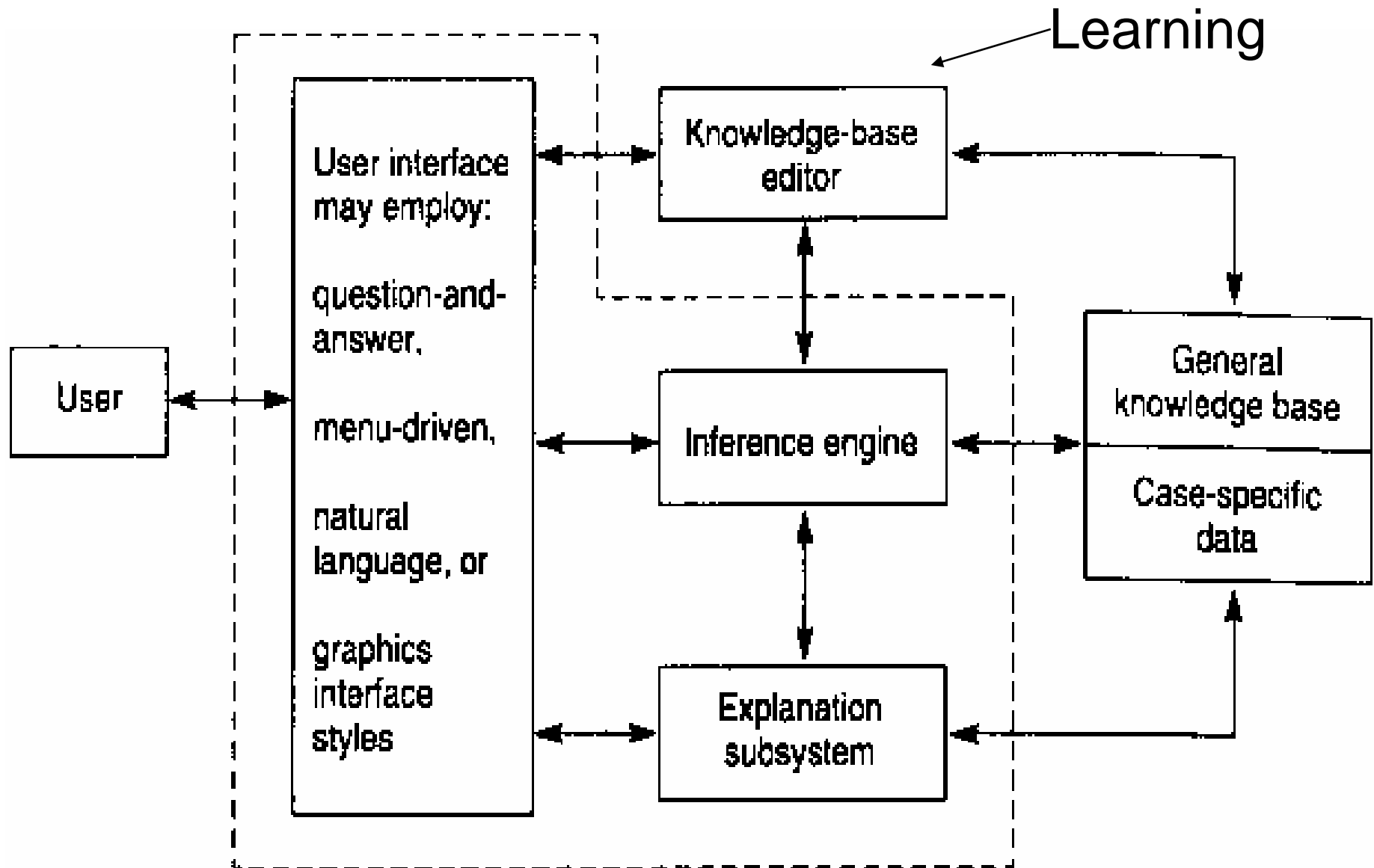
# Knowledge base

- **Knowledge base** is used to store facts and rules.
- In order to solve problems, the computer needs an *internal model* of the world.
  - This model contains, for example, *the description of relevant objects* and *the relations between these objects*.
  - All information must be stored in such a way that it is readily accessible.
- Various methods have been used for KR, such as
  - logic,
  - semantic networks,
  - frames,
  - scripts, etc...

# Knowledge base systems (KBSs)

- Is a computer system *w/c generates and utilizes k/ge from d/t sources*, data and information. These systems aid to solving problems, especially complex ones, by utilizing AI concept.
- Deal with treating **knowledge** and ideas on a computer.
  - Emphases to the importance of knowledge.
- Use **inference** to solve problems on a computer.
  - Knowledge-based systems describes programs that reason over extensive knowledge bases.
- Have the ability to **learn** ideas so that they can obtain information from outside to use it appropriately.
  - The value of the system lies in its ability to make the workings of the human mind understandable and executable on a computer.

# KBS Architecture



# Artificial Intelligence and KBS

- Knowledge based system is *part of Artificial Intelligence*
- AI also **requires extensive knowledge** of the subject at hand.
  - AI program should have **knowledge base**
  - Knowledge representation is one of the most important and most active areas in AI.
  - AI programs **should be learning in nature and update its knowledge** accordingly.

❖ *Is AI equals human intelligence?*  
*Can we create a KB called mind?*



# Reading Assignment

- KNOWLEDGE ACQUISITIONS
- KNOWLEDGE REPRESENTATION(KR)
- KNOWLEDGE ORGANIZATION
- KNOWLEDGE MANIPULATION

# Intelligence

# **Contents** will be covered

- **Describe the concept of intelligence**
- **What are the constitute of intelligence?**
- **Describe what an agent is?**
- **classify the inputs and the outputs of various agents**

# Intelligence

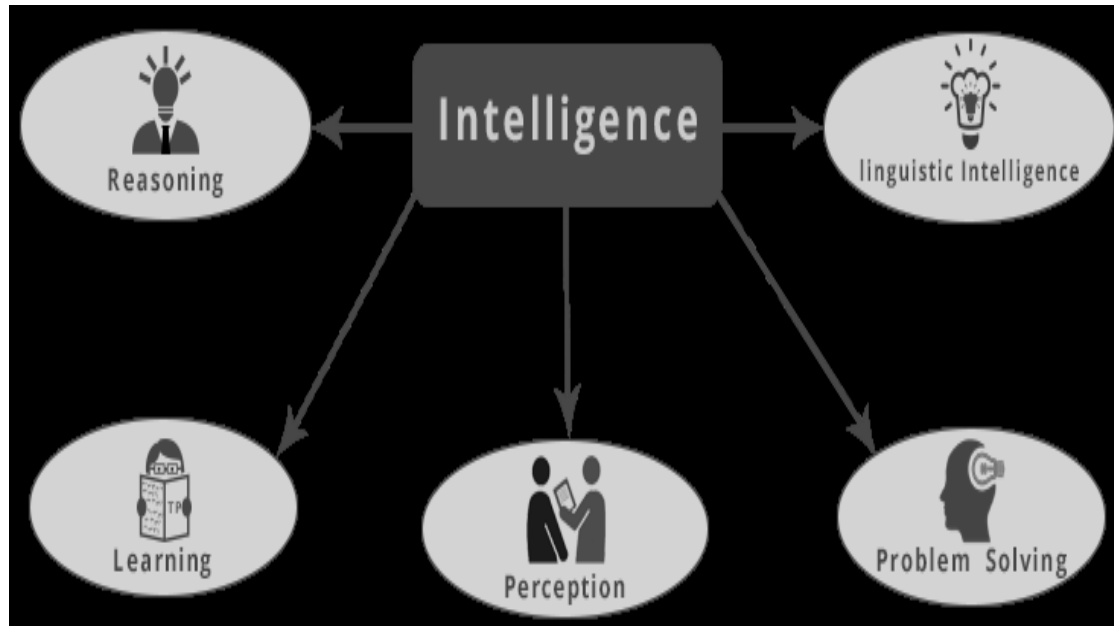
- The ability of a system to
  - calculate,
  - reason,
  - perceive relationships and analogies,
  - learn from experience,
  - store and retrieve information from memory,
  - solve problems,
  - understand complex ideas,
  - use natural language fluently,
  - classify,
  - generalize, and
  - adapt new situations.
- Intelligence is the capability of **observing, learning, remembering** and **reasoning**.
- AI attempts **to develop intelligent agents**.

Cont'd

# Characteristics of Intelligent system

- Use vast amount of knowledge
- Learn from experience and adopt to changing environment
- Interact with human using natural language and speech
- Tolerate error and ambiguity in communication
- Respond in real time

# What is Intelligence Composed of?



- **Reasoning:** is *the set of processes* that enables us to provide basis for **judgment, making decisions, and prediction**.
  - There are broadly two types:
    - ✓ Inductive Reasoning
    - ✓ Deductive Reasoning

## Cont'd

- **Learning:** is the activity of **gaining knowledge** or **skill by studying, practicing, being taught, or experiencing something.**
  - Learning **enhances the awareness of the subjects of the study.**
- **Problem solving:** is the process in which one perceives and tries to arrive at a desired solution from a present situation by taking some path, which is blocked by known or unknown hurdles.
  - includes **decision making**, which is **the process of selecting the best suitable alternative out of multiple alternatives to reach the desired goal are available.**

## Cont'd

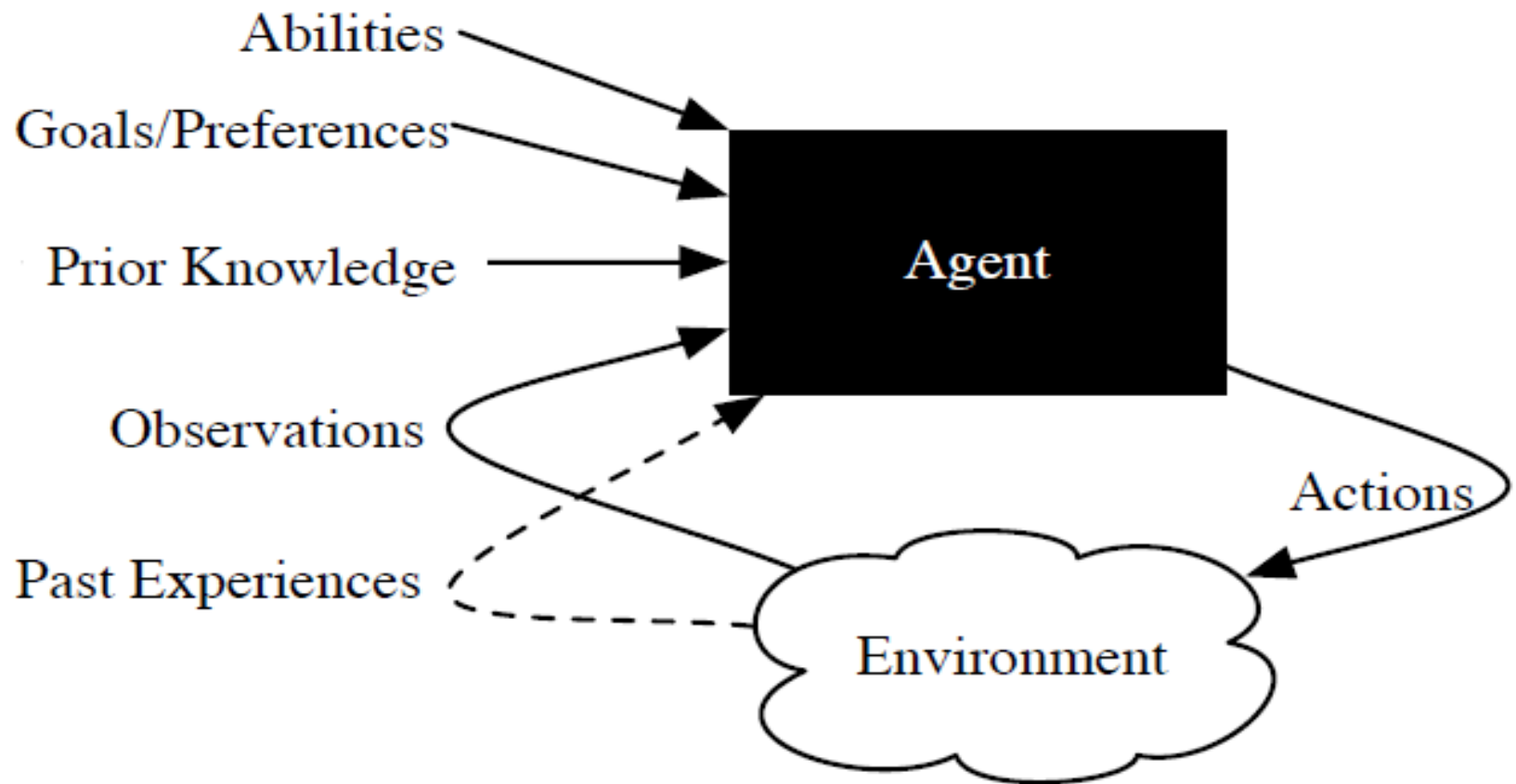
- **Perception:** is the process of **acquiring, interpreting, selecting,** and **organizing sensory information.**
  - presumes **sensing**. In humans, perception is aided **by sensory organs.**
  - In the domain of AI, perception mechanism puts the data acquired by the sensors together in a meaningful manner.
- **Linguistic Intelligence:** is one's ***ability to use, comprehend, speak,*** and ***write*** the **verbal** and **written language.**
  - ***is important in interpersonal communication.***



# Agent

- An agent is something that acts in an environment.
- **An agent acts intelligently if:**
  - its *actions are appropriate* for its goals and circumstances
  - **it is flexible** to changing environments and goals
  - *it learns from experience*
  - *it makes appropriate choices* given perceptual and computational limitations

# Agents acting in an environment



# Examples of Agent

- **Organisations** : Microsoft, Al Qaeda, Government of Canada, UBC, CS Dept,...
- **People**: teachers, physicians, engineers, researchers, travel agents, farmers, waiters, stock traders...
- **Computers/devices**: thermostats, user interfaces, airplane controllers, network controllers, games, advising systems, tutoring systems, diagnostic assistants, robots, Google
- car, Mars rover...
- **Animals**: dogs, mice, birds, insects, worms, bacteria...

# Inputs of an agent

- **Abilities:** *the set of things it can do.*
- **Goals/Preferences:** *what it wants, its desires, its values,...*
- **Prior Knowledge** : what it comes into being knowing, what it doesn't get from experience,...
- **History of observations** (precepts, stimuli) of the environment
  - **(current) observations** : what it observes *now*
  - **past experiences** : what it has observed in the past

# Examples of agent: **robot**

- **Abilities:** movement, grippers, speech, facial expressions, . .
- **Goals:** deliver food, rescue people, score goals, explore, . . .
- **Prior knowledge:** what is important feature, categories of objects, what a sensor tell us, . . .
- **Observations:** vision, sonar, sound, speech recognition, gesture recognition, . . .
- **Past experiences:** effect of steering, slipperiness, how people move, . . .

# Class work

- **Agent**
  - **Teacher**
  - **Student**
  - **Researcher**
  - **Medical Doctor**

# Assignment II (due: 5 days)

- Discuss one of the following concepts. Refer **at least five sources (books, articles)**. present in class and send via email.
- **Knowledge based system:[1,3]**
  - What is KBS? KBS vs. ES vs. AI; Knowledge acquisition, knowledge modeling and knowledge representation .
- **Reasoning: [2,4,6]**
  - What is reasoning, Case based reasoning; probabilistic reasoning; fuzzy reasoning; rule-based reasoning
- **Learning: [5,8]**
  - What is Machine learning? Support Vector Machine(SVM), Hidden Markov Model(HMM), Bayesian Belief Network

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