



# CALL CENTER PERFORMANCE JANUARY - MARCH 2021

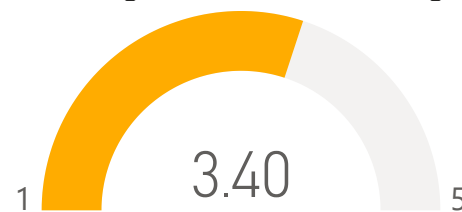
67.52

Average Speed of Answer (s)

224.92

Average Call Duration in Seconds

Average Satisfaction Rating



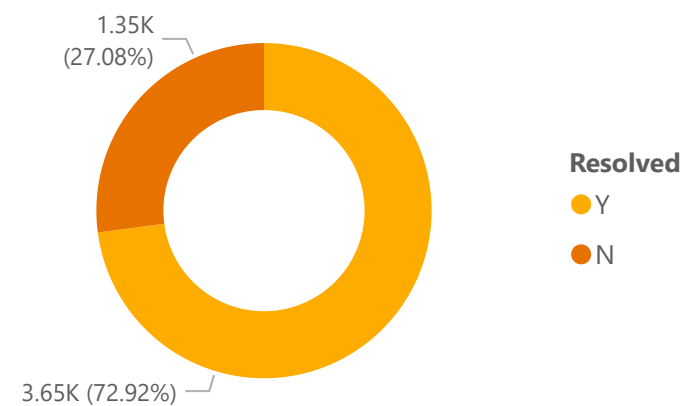
5000

Calls Received

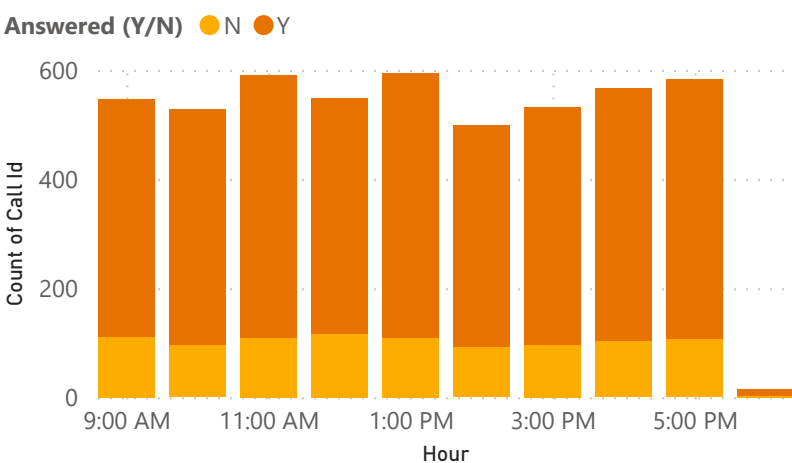
4054

Calls Answered

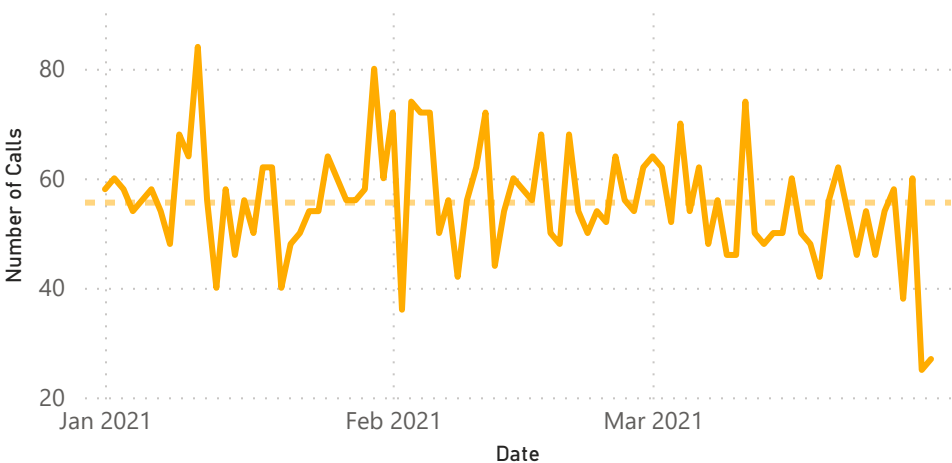
Count of Resolved by Resolved and Resolved



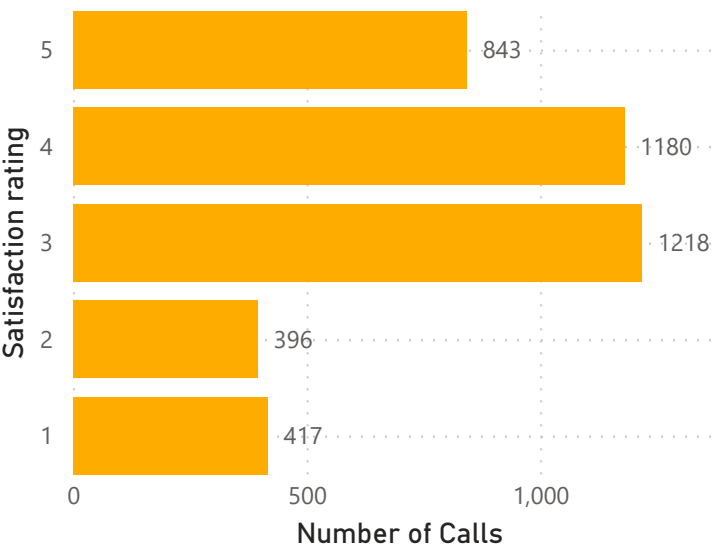
Calls Received by Time



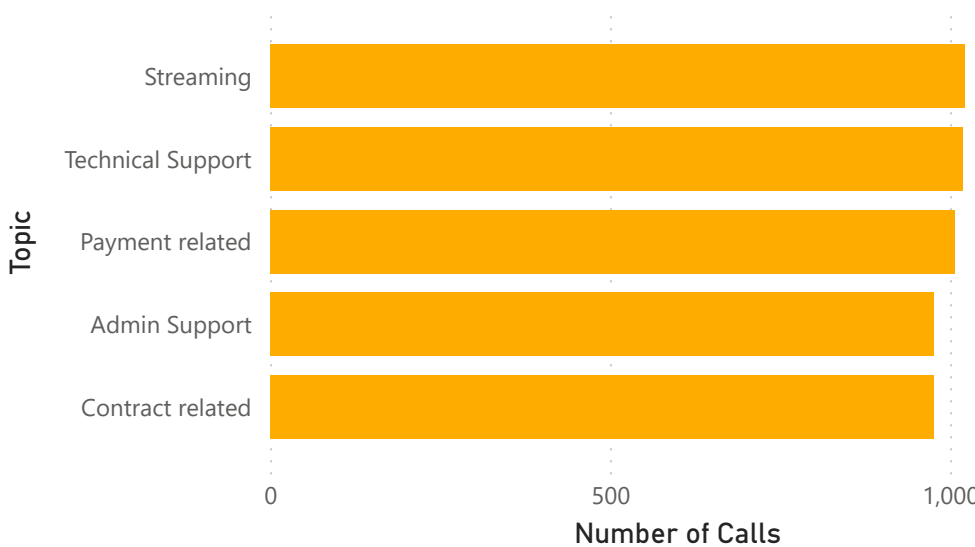
Calls Received by Date



Satisfaction Rating



Topic



Date

1/1/2021 3/31/2021



Agent

All

Topic

All