



February 10, 2022
Account Number: **8448 30 049 0435622**
Security Code: **5102**
Service At: 108 HOPE ST
CLAREMONT CA 91711-4662

Auto Pay Notice

NEWS AND INFORMATION

Have questions about your bill?

Visit us at Spectrum.net/billing
Or, call us at 1-855-70-SPECTRUM (1-855-707-7328)

Summary

Service from 02/10/22 through 03/09/22
details on following pages

Previous Balance	44.99
Payments Received -Thank You!	-44.99
Remaining Balance	\$0.00
Internet Services	44.99
Current Charges	\$44.99
YOUR AUTO PAY WILL BE PROCESSED 02/27/22	
Total Due by Auto Pay	\$44.99

Enrolled in Auto Pay: Your Auto Pay payment will be deducted on your due date.

Unreturned Equipment Information. Effective on or after 04/01/2022 updated fees for Unreturned Equipment will apply. You will only see these charges on future bills if you have any equipment that you haven't returned.

- Digital Receiver decreases from \$103.00 to \$97.00.
- D3 and newer Modem models (wired or wireless) increases from \$59.00 to \$60.00.
- Wireless Router increases from \$61.00 to \$76.00.
- Multipoint Access Point decreases from \$69.00 to \$64.00.
- D3 AWG2 Modem decreases from \$78.00 to \$60.00.
- EMTA Router (4 port or above) decreases from \$74.00 to \$81.00.
- Business Set Back Box decreases from \$163.00 to \$136.00.
- Access Point increases from \$130.00 to \$166.00.
- ATA increases from \$26.00 to \$37.00.
- EPON ONU decreases from \$260.00 to \$95.00.

Moving? We'll transfer your services and have you connected before you're even unpacked. Manage your account with the My Spectrum App and learn about self-install options to handle your move on your terms. **Call 1-855-811-8242 or visit Spectrum.net/easymove.**

SPECTRUM HAS THE BEST VIDEO SERVICES FOR YOUR HOME. Watch live sports, news, weather and more from \$44.99/mo for 12 mos. Plus, stream live TV and On Demand anywhere. **CALL 1-844-873-2484 or visit Spectrum.com.**

Thank you for choosing Spectrum.

To avoid a late fee, the BALANCE must be paid by the DUE DATE. We appreciate your prompt payment and value you as a customer.

Auto Pay Thank you for signing up for auto pay. Please note your payment may be drafted and posted to your Spectrum account the day after your transaction is scheduled to be processed by your bank.



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
8448 3000 NO RP 10 02112022 NNNNNNNN 01 982208

ZHEQING ZHU
108 HOPE ST
CLAREMONT CA 91711-4662

February 10, 2022

ZHEQING ZHU

Account Number: 8448 30 049 0435622
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Total Due by Auto Pay **\$44.99**

SPECTRUM
PO BOX 60074
CITY OF INDUSTRY CA 91716-0074

844830049043562200044990



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ZHEQING ZHU

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Charge Details

Previous Balance		44.99
Credit Card Payment	01/28	-44.99
Remaining Balance		\$0.00

Payments received after 02/10/22 will appear on your next bill.

Service from 02/10/22 through 03/09/22

Internet Services

Spectrum Internet Ultra	20.00
Ultra Free 36 Mos	-20.00

Your promotional price will expire on 10/09/24

Spectrum Internet	74.99
Promotional Discount	-30.00

Your promotional price will expire on 10/09/23

\$44.99

Internet Services Total \$44.99

Current Charges \$44.99

Total Due by Auto Pay \$44.99

Messages continued from page 1

Small Business Owners: Stop overpaying for Business Internet and Business Phone. Call Spectrum Business for exclusive offers that can help you save up to 50%! **Call 1-866-553-4356 today.**

Download the latest version of the My Spectrum App from your device's app store. The My Spectrum App makes it easier than ever to manage your Spectrum services. A hassle-free experience with one convenient place for handling all your account needs.

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Spectrum Terms and Conditions of Service - In accordance with the Spectrum Terms and Conditions of Service, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

Alternate Statement Formats - Alternative formats of Spanish, Spanish or English Braille and Spanish or English large print are available for future billing statements and customer communications, by request, and can be provided within 30 days of Spectrum's receipt of the request. To request an alternative format option, please contact Spectrum at 1-844-762-1301.

Authorization to Convert your Check to an Electronic Funds

Transfer Debit - If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Franchise Administrator - City of Claremont, City Hall 207 Harvard Aveune Claremont CA 91711

Complaint Procedures - You have 60 days from the billing date to register a complaint if you disagree with your charges.



Local Spectrum Store: 5108 Montclair Plaza Lane, Montclair, CA 91763 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit [Spectrum.com/stores](https://spectrum.com/stores) for store locations. For questions or concerns, visit [Spectrum.net/support](https://spectrum.net/support)



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Switch and Save
up to 50%[^] on Your
Business Internet
and Phone.



The service you trust
at home has the
best value for
your business.



Spectrum Business Internet

Get fast 200 Mbps starting speeds
—up to 1 Gbps[□] available—with
FREE online features
(\$50/mo value⁼).



Spectrum Business Voice

Keep your current number
and get unlimited local and
long distance calling with
35+ advanced features.

NO CONTRACTS. NO ADDED VOICE TAXES. NO HIDDEN FEES.

SEE HOW MUCH YOUR BUSINESS CAN SAVE



Call 1-866-898-7960



Or visit [Business.Spectrum.com](https://www.Business.Spectrum.com)

Limited-time offer; subject to change. Qualified new business customers only. Must not have subscribed to applicable services w/ in the last 30 days & have no outstanding obligation to Charter. [^]Based on average savings with Spectrum Business promo rates vs. competitors' non-promo rates for Internet & 2 phone lines. Actual savings may vary. [□]Spectrum Business Internet Gig requires Spectrum Gig capable modem. Speed based on download speed on wired connection. Wireless speed may vary. Available speeds may vary by address. ⁼Value based on retail price for comparable services. Services subject to all applicable service terms & conditions, which are subject to change. Services & promo. offers not avail. in all areas. Standard pricing applies after promo. period. Installation & other equipment, taxes & fees may apply. Restrictions apply. Call for details. © 2022 Charter Communications, Inc.

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