

# Appstream User FAQ



## Jira Links

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- [Frequently Asked Questions](#)

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## Frequently Asked Questions

- How do I access Appstream?  
Your professor will give you a link that will get you to the appstream session. Click on the link and you will be directed to the UTD SSO login page. Duo is required. Once your credentials are entered successfully you will be redirected to the Appstream page. Please select the desktop icon to proceed. You will be asked for your NetID password again.
- How long does it take for the session to come online?  
It can take 3-4 minutes for the session to come online?
- Are my settings retained between sessions?  
Yes, along with anything saved in your home folder. However, the data is deleted at the end of the project
- How do I save my data?  
If you need to retain data between sessions (or after completing a session), please use your Microsoft OneDrive. See the AWS documentation ([Use OneDrive for Business - Amazon AppStream 2.0](#)) for configuration and usage.
- Will my session timeout?  
Yes, your session is limited in the total amount of time you are allowed to be connected. Also, you will be disconnected after a certain amount of idle time. Your professor will give you those timeouts.

[Guidance for AppStream 2.0 Users - Amazon AppStream 2.0](#)