

KOUADJO AMOS YANN EMMANUEL AGRE

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SUMMARY

Passionate individual of technology with more than a dozen years of experience in IT support and infrastructure management. Involved in consulting for SMEs and Start-ups and tutoring of upcoming software development talents.

SKILLS

Versatile and Adaptive
Software Development
Digital Marketing
MIFOS X

Research Ability
Web Development
Design Thinking

Customer Support
Mentoring
Public Speaking

EDUCATIONAL BACKGROUND

Strathmore University – Nairobi, Kenya
Bachelor in Business Information Technology

September, 2022 – Present

Relevant Coursework: Project Management, Web Development, Programming, Database Management

Academic standing: *B*

Strathmore University – Nairobi, Kenya
Diploma in Business Information Technology

January, 2019 – October, 2021

Relevant Coursework: Software Engineering, Programming, Computer Network, Project Management

Academic standing: *Merit (B)*

PROFESSIONAL WORK EXPERIENCE

Jr. Administrative and IT Manager
Siloam Ophthalmic Centre – Abidjan, Côte d'Ivoire

October, 2020 – December, 2020

- Managed daily administrative operations e.g., record of expenses, patients' details and medical inventory
- Maintained the IT equipment
- Mentored staff on usage of IT equipment
- Developed a quotation format for patients' invoices

Jr. Consulting Web Developer
Digital Oasis Ltd – Nairobi, Kenya

February, 2020 - April, 2020

- Collaborated closely with the development team on a variety of projects
- Provided support to clients
- Mentored staff from the development team
- Trained in installing Mifos X platform

Technical Support Consultant
Siloam Ophthalmic Centre – Abidjan, Côte d'Ivoire

September, 2018 - November, 2018

- Successfully achieved the creation of a database to store patients' details
- Contributed to the management of the database and mentoring of the staff

Jr. Lab Manager
Methodist Secondary School of Cocody – Abidjan, Côte d'Ivoire

September, 2013 - June, 2015

- Established guidelines and monitored the use of the lab devices by other pupils and staff of the school
- Managed the lab's equipment

- Trained in basic graphic design

Jr. Lab Manager

September, 2009 - June, 2013

Methodist Secondary School of Plateau – Abidjan, Côte d'Ivoire

- Established guidelines and monitored the use of the lab's equipment by other pupils and staff of the school
- Managed the lab's equipment
- Trained in maintenance, installation and management of the lab's equipment

CERTIFICATES & ACHIEVEMENTS

University of Toronto – Coursera

[Mind Control: Managing your Mental Health during COVID-19](#)

University of Michigan – Coursera

[Introduction to Programming using Python](#)

[Python Data Structures](#)

LANGUAGES

French - Native

English - Fluent

German - Beginner

HOBBIES

Football/Soccer (Among the team leaders, playing different roles and positions on & off the field)

Art Production (Movies, Music, Reading books)

Traveling

REFEREES

Richard Arina Okonda

Lecturer, French Department, Strathmore University

Email: richmondarina@yahoo.com / Tel.: +254(0)733402912

Nairobi, Kenya

Isaac Kigen Kipkosgei

Lecturer, School of Computing and Engineering Science, Strathmore University

Email: ikigen@strathmore.edu / Tel.: +254(0)722408508

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Moses Gitonga Ntiritu

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