



AVINASH DHUMAL

Engineering
Manager

CONTACT INFO



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Pune, MH, India

ONLINE PRESENCE



LinkedIn Profile



Online Profile



medium.com blog



Hacker Rank Profile

ABOUT ME

Experienced **Technical People Manager** with **13.3+ years** in software **management, architecture, design, development, and support**. Led and managed client, database, and enterprise applications using the **Microsoft Technology** stack in both **Azure and AWS** Cloud environments, as well as non-cloud environments.

PROFESSIONAL EXPERIENCE (Last 3)

Engineering Manager

R1 RCM, Inc. | FEB 2023 – PRESENT



- Orchestrated and managed **two dynamic Scrum teams**, each comprising over **16+ members**, to develop two critical healthcare products.
- Led an initiative to **reduce manual touch for operators** during patient appointment, resulting in a **cost reduction of \$550,000** and an improved patient experience.
- Streamlined **post-discharge workflows** by centralizing patient information, **saving \$100,000 in costs**.
- Successfully **migrated the Patient Communication Platform** to Genesys PureCloud using **Azure cloud and .NET Core technologies**, delivering **\$270,000 in added value**.
- Acted as a **bridge between technology and business**, aligning technical solutions with overarching business goals and strategies for success.
- Pioneering **performance reviews, mentoring programs**, and ongoing guidance to **nurture a high-performing team, promoting professional growth**, and fostering a culture of continuous improvement.
- Demonstrating effective **resource allocation and budget management**, optimizing resource utilization to consistently deliver projects on time and within budget constraints.

Associate Manager - IT

PITNEY BOWES, INC. | FEB 2020 – FEB 2023



- Achieved significant **cost savings of over \$1M+** by efficiently managing and **migrating applications and data** from on-premises environments to the **AWS Cloud platform** across more than **20 countries**.
- Spearheaded **Tier3 and DLA product operations and automation initiatives** on a global scale.
- Architected the **PBots Self Service portal**, a transformative solution for automating operational activities.
- Led the **development of the T3Online product** using agile methodologies, fostering a collaborative and adaptable environment for successful product delivery.
- Consistently **improved security (vulnerability)** with a remarkable reduction in the **Rapid 7 security score from 10+ to 1+**.
- Additionally, skilfully **managed and mentored a team of 11 engineers (direct)**, overseeing their **performance, growth, and development**.

SKILLS

TECHNOLOGIES

.NET	.NET Core	MVC	C#
VB.NET	Web API	SQL Server	Windows Services
WCF	Web Services	HTML5 / CSS3	Bootstrap Design
jQuery	Angular JS	Angular	TypeScript
Vue JS			

TOOLS

TFS	GitLab	Jira	Azure DevOps
Service Now	Remedy	Pager Duty	Jenkins
MS Projects	MS Visio	Wireframe Sketcher	Lucid Charts
Checkmarks	Confluence	X-Ray	Postman

CLOUD PLATFORMS

Azure	AWS	Cloud Migration
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LEADERSHIP & MANAGEMENT

Team Leader	Mentoring/Coaching	Conflict Mgmt.	Decision Making
Problem Solving	Product Mgmt.	Project Mgmt.	Risk Mgmt.
Resource Mgmt.	Technical Expertise		

PROFESSIONAL EXPERIENCE (Last 3)

Assistant Manager - IT

FLEX | JUN 2015 - FEB 2020



- Accomplished **3 major software releases** and over **50 successful sprints** in a **5-year tenure**, demonstrating consistent delivery excellence.
- Led and **optimized automated order processing (EDI) operations**, contributing to a substantial **revenue stream of approximately \$10 million**.
- Orchestrated a **pivotal major release in FY 2018-19** for procurement department, resulting in an impressive **ROI surpassing \$110 million**, showcasing strategic leadership and financial acumen.
- Excelled as a **Scrum Master**, overseeing a proficient **team of 6 direct reports**, driving **Agile projects using Azure DevOps**, and excelling in **KRA management, annual goal setting, and performance appraisals**.

EDUCATION

Bachelor of Engineering - I.T.

Pune University

JULY 2010

65.13 %

Diploma - I.T.

MSBTE, Mumbai

JUNE 2007

70.17 %

S. S. C.

Pune Vidyapeeth

JUNE 2004

72.80 %

AWARDS



Star Award
R1 RCM, Inc.



Ace Award
Pitney Bowes, Inc.



Star Award
Pitney Bowes, Inc.



Gateway – The leaders League
flex



Titanium Award
flex



Platinum Award
flex



Spot Award
L&T Infotect



Ace Award
Hexaware Technologies

To view my full accomplishments – more than decade + professional experience, [Click here](#) to view my online portfolio.