AVINASH DHUMAL

Engineering Manager

CONTACT INFO

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🗺 Pune, MH, India

ONLINE PRESENCE

in LinkedIn Profile

💼 Online Profile

◐◐ medium.com blog

✍ Hacker Rank Profile

ABOUT ME

Accomplished **Technical People Manager** with **12.9+ years'** expertise in **Azure and AWS Cloud**, leading & managing software architecture, design, and development. Proven track record **managing and guiding** teams to deliver exceptional enterprise solutions on **Microsoft Technology stack** across diverse environments.

EXPERIENCE *(Last 3)*

Engineering Manager
R1 RCM, Inc. | FEB 2023 – CURRENT

- Orchestrated and managed **two dynamic Scrum teams**, each comprising over **18+ members**, to concurrently develop two critical healthcare products.
- Led an initiative to **reduce manual touch for operators**, resulting in a **cost reduction of $550,000** and an improved patient experience.
- Streamlined **post-discharge workflows** by centralizing patient information, **saving $100,000 in costs**.
- Successfully **migrated the Patient Communication Platform** to Genesys PureCloud using **Azure cloud and .NET technologies**, delivering **$270,000 in added value**.
- Acted as a **bridge between technology and management**, aligning technical solutions with overarching business goals and strategies for success.
- Pioneering **performance reviews, mentoring programs**, and ongoing guidance to **nurture a high-performing team**, **promoting professional growth**, and fostering a culture of continuous improvement.
- Demonstrating effective **resource allocation** and **budget management**, optimizing resource utilization to consistently deliver projects on time and within budget constraints.

Associate Manager - IT
PITNEY BOWES, INC. | FEB 2020 – FEB 2023

- Achieved significant **cost savings of over $1M+** by efficiently managing and **migrating applications and data** from on-premises environments to the **AWS Cloud platform** across more than **20 countries**.
- Spearheaded **Tier3 and DLA product operations** and **automation initiatives** on a global scale.
- Architected the **PBots Self Service portal**, a transformative solution for automating operational activities.
- Led the **development of the T3Online product** using agile methodologies, fostering a collaborative and adaptable environment for successful product delivery.
- Consistently **improved security (vulnerability)** with a remarkable reduction in the **Rapid 7 security score from 10+ to 1+.**
- Additionally, skilfully **managed and mentored a team of 11 engineers**, overseeing their **performance, growth, and development**.

SKILLS

TECHNOLOGIES

.NET	.NET Core	MVC	C#
VB.NET	Web API	SQL Server	Windows Services
WCF	Web Services	HTML5 / CSS3	Bootstrap 2-3-4
jQuery	Angular JS	Angular 11-13	TypeScript

TOOLS

TFS	GitLab	Jira	Azure DevOps
Service Now	Remedy	Pager Duty	Jenkins
MS Projects	MS Visio	Wireframe Sketcher	Lucid Charts
Checkmarx	Confluence		

CLOUD PLATFORMS

Azure	AWS	Cloud Migration

EXPERIENCE *(Last 3)*

Assistant Manager - IT
FLEX | JUN 2015 - FEB 2020

flex.

- Accomplished **3 major software releases** and over **50 successful sprints** in a **4.5-year tenure**, demonstrating consistent delivery excellence.
- Led and **optimized automated order processing (EDI) operations**, contributing to a substantial **revenue stream of approximately $10 million**.
- Orchestrated a **pivotal major release in FY 2018-19**, resulting in an impressive **ROI surpassing $110 million**, showcasing strategic leadership and financial acumen.
- Excelled as a **Scrum Master**, overseeing a proficient **team of 6 direct reports**, driving **Agile projects using Azure DevOps**, and excelling in **KRA management**, **annual goal setting**, and **performance appraisals**.

EDUCATION

Bachelor of Engineering - I.T.
Pune University

JULY 2010

65.13 %

Diploma - I.T.
MSBTE, Mumbai

JUNE 2007

70.17 %

S. S. C.
Pune Vidyapeeth

JUNE 2004

72.80 %

AWARDS

Star Award
R1 RCM, Inc.

Ace Award
Pitney Bowes, Inc.

Star Award
Pitney Bowes, Inc.

Gateway – The leaders League
flex

Titanium Award
flex

Platinum Award
flex

Spot Award
L&T Infotect

Ace Award
Hexaware Technologies

To view my full accomplishments, more than decade + experience, view my online portfolio.

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