



# AVINASH DHUMAL

Engineering  
Manager

## CONTACT INFO



+91-779-840-6759



avinash.dhumal@hotmail.com



Pune, MH, India

## ONLINE PRESENCE



LinkedIn Profile



Online Profile



medium.com blog



Hacker Rank Profile

## ABOUT ME

Experienced **Technical People Manager** with **13+ years** in software **management, architecture, design, development, and support**. Led and managed client, database, and enterprise applications using the **Microsoft Technology** stack in both **Azure and AWS** Cloud environments, as well as non-cloud environments.

## PROFESSIONAL EXPERIENCE (Last 3)

### Engineering Manager

R1 RCM, Inc. | FEB 2023 – PRESENT



- Orchestrated and managed **two dynamic Scrum teams**, each comprising over **16+ members**, to develop two critical healthcare products.
- Led an initiative to **reduce manual touch for operators** during patient appointment, resulting in a **cost reduction of \$550,000** and an improved patient experience.
- Streamlined **post-discharge workflows** by centralizing patient information, **saving \$100,000 in costs**.
- Successfully **migrated the Patient Communication Platform** to Genesys PureCloud using **Azure cloud and .NET Core technologies**, delivering **\$270,000 in added value**.
- Acted as a **bridge between technology and business**, aligning technical solutions with overarching business goals and strategies for success.
- Pioneering **performance reviews, mentoring programs**, and ongoing guidance to **nurture a high-performing team, promoting professional growth**, and fostering a culture of continuous improvement.
- Demonstrating effective **resource allocation and budget management**,

### Technical Associate Manager

PITNEY BOWES, INC. | FEB 2020 – FEB 2023



- Achieved significant **cost savings of over \$1M+** by efficiently managing and **migrating applications and data** from on-premises environments to the **AWS Cloud platform** across more than **20 countries**.
- Spearheaded **Tier3 and DLA product operations and automation initiatives** on a global scale.
- Architected the **PBots Self Service portal**, a transformative solution for automating operational activities.
- Led the **development of the T3Online product** using agile methodologies, fostering a collaborative and adaptable environment for successful product delivery.
- Consistently **improved security (vulnerability)** with a remarkable reduction in the **Rapid 7 security score from 10+ to 1+**.

## SKILLS

### TECHNOLOGIES

.NET	.NET Core	MVC	C#
VB.NET	Web API	SQL Server	Windows Services
WCF	Web Services	HTML5 / CSS3	Bootstrap Design
jQuery	Angular JS	Angular	TypeScript
Vue JS			

### TOOLS

TFS	GitLab	Jira	Azure DevOps
Service Now	Remedy	Pager Duty	Jenkins
MS Projects	MS Visio	Wireframe Sketcher	Lucid Charts
Checkmarks	Confluence	X-Ray	Postman

### CLOUD PLATFORMS

Azure	AWS	Cloud Migration
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### LEADERSHIP & MANAGEMENT

Team Leader	Mentoring/Coaching	Conflict Mgmt.	Decision Making
Problem Solving	Product Mgmt.	Project Mgmt.	Risk Mgmt.
Resource Mgmt.	Technical Expertise		

## PROFESSIONAL EXPERIENCE (Last 3)

### Technical Assistant Manager

FLEX | JUN 2015 - FEB 2020



- Accomplished **3 major software releases** and over **50 successful sprints** in a **5-year tenure**, demonstrating consistent delivery excellence.
- Led and **optimized automated order processing (EDI) operations**, contributing to a substantial **revenue stream of approximately \$10 million**.
- Orchestrated a **pivotal major release in FY 2018-19** for procurement department, resulting in an impressive **ROI surpassing \$110 million**, showcasing strategic leadership and financial acumen.
- Excelled as a **Scrum Master**, overseeing a proficient **team of 6 direct reports**, driving **Agile projects using Azure DevOps**, and excelling in **KRA management, annual goal setting, and performance appraisals**.

## EDUCATION

### Bachelor of Engineering - I.T.

Pune University

JULY 2010

**65.13 %**

### Diploma - I.T.

MSBTE, Mumbai

JUNE 2007

**70.17 %**

### S. S. C.

Pune Vidyapeeth

JUNE 2004

**72.80 %**

## AWARDS



**Excellence Award**  
R1 RCM, Inc.



**Star Award**  
R1 RCM, Inc.



**Ace Award**  
Pitney Bowes, Inc.



**Star Award**  
Pitney Bowes, Inc.



**Gateway – The leaders League**  
flex



**Titanium Award**  
flex



**Platinum Award**  
flex



**Spot Award**  
L&T Infotect



**Ace Award**  
Hexaware Technologies

To view my full accomplishments – more than decade + professional experience, [Click here](#) to view my online portfolio.