



AVINASH DHUMAL

Engineering
Manager

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ONLINE PRESENCE



LinkedIn Profile



Online Profile



medium.com blog



Hacker Rank Profile

ABOUT ME

Innovative **Engineering Leader** with **14+ years** of expertise in driving **scalable software** solutions, process **automation**, and **high-performance** teams. Adept at leading digital transformations, optimizing engineering workflows, and aligning technology with business objectives to deliver maximum impact using **Microsoft Technology** stack and cloud platforms (**AWS & Azure**)

PROFESSIONAL EXPERIENCE

Engineering Manager

Avalara | SEP 2024 - Present



- Spearheading engineering transformation for Avalara's VAT Return Platform in EMEA, focusing on **automation**, **scalability**, and **operational excellence**.
- Redefined engineering workflows, eliminating **inefficiencies** in **API integrations** and accelerating data processing **by 30%**.
- Championed engineering **process refinements**, introducing **best practices** that **improved** team **collaboration** and **reduced deployment cycle** times.
- **Designed** and **initiated** an **on-call support model** for VAT SaaS applications, improving response efficiency.
- Orchestrating and managing **Scrum teams**, **8+ members**.

Engineering Manager

R1 RCM | FEB 2023 – SEP 2024



- Orchestrated and managed **two dynamic Scrum teams**, forming over **16+ members**, to develop two critical healthcare products.
- Led an initiative to **reduce manual touch for operators** during patient appointment, resulting in a **cost reduction of \$550,000** and an improved patient experience.
- Streamlined **post-discharge workflows** by centralizing patient information, **saving \$100,000 in costs**.
- Successfully **migrated the Patient Communication Platform** to Genesys PureCloud using **Azure cloud** and **.NET Core technologies**, delivering **\$270,000 in added value**.
- Functioned as a **bridge between technology and business**, aligning technical solutions with overarching business goals and strategies for success.
- Pioneered **performance**, **code reviews**, **mentoring programs**, and ongoing guidance to **nurture a high-performing team**, promoting **professional growth**, and fostering a culture of continuous improvement.

SKILLS

TECHNOLOGIES

.NET	.NET Core	MVC	C#
VB.NET	Web API	SQL Server	Windows Services
WCF	Web Services	HTML5 / CSS3	Bootstrap Design
jQuery	Angular JS	Angular	TypeScript
Vue JS			

TOOLS

Miro	GitLab	Jira	Azure DevOps
Service Now	Remedy	Pager Duty	Jenkins
MS Projects	MS Visio	Wireframe Sketcher	Lucid Charts
Checkmarks	Confluence	Grafana	Postman

CLOUD PLATFORMS

Azure	AWS	Cloud Migration
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LEADERSHIP & MANAGEMENT

Team Leader	Mentoring/ Coaching	Conflict Mgmt.	Decision Making
Problem Solving	Product Mgmt.	Project Mgmt.	Risk Mgmt.
Resource Mgmt.	Technical Expertise		

PROFESSIONAL EXPERIENCE

Associate Manager

PITNEY BOWES | FEB 2020 – FEB 2023



- Achieved significant **cost savings of over \$1M+** by efficiently managing and **migrating applications and data** from on-premises environments to the **AWS Cloud platform** across more than **20 countries**.
- Spearheaded **Tier3 and DLA product operations** and **automation initiatives** on a global scale.
- Architected the **PBots Self Service portal**, a transformative solution for automating operational activities.
- Led the **development of the T3Online product** using agile methodologies, fostering a collaborative and adaptable environment for successful product delivery.
- Consistently **improved security (vulnerability)** with a remarkable reduction in the **Rapid 7 security score** from **10+ to 1+**.
- Skilfully **managed and mentored a team of 11 engineers (direct)**, overseeing their **performance, growth, and development**.

Assistant Manager

FLEX | JUN 2015 - FEB 2020



- Accomplished **3 major software releases** and over **50 successful sprints** in a **5-year tenure**, demonstrating consistent delivery excellence.
- Led and **optimized automated order processing (EDI) operations**, contributing to a substantial **revenue stream of approximately \$10 million**.
- Orchestrated a **pivotal major release in FY 2018-19** for procurement department, resulting in an impressive **ROI surpassing \$110 million**, highlighting strategic leadership and financial acumen.
- Excelled as a **Scrum Master**, overseeing a proficient **team of 6 direct reports**, driving **Agile projects using Azure DevOps**, and excelling in **KRA management, annual goal setting**, and **performance appraisals**.

EDUCATION

Bachelor of Engineering - I.T.

Pune University

JULY 2010

65.13 %

Diploma - I.T.

MSBTE, Mumbai

JUNE 2007

70.17 %

S. S. C.

Pune Vidyapeeth

JUNE 2004

72.80 %

AWARDS



Excellence Award

R1 RCM, Inc.



Star Award

R1 RCM, Inc.



Ace Award

Pitney Bowes, Inc.



Star Award

Pitney Bowes, Inc.



Gateway – The leaders

flex



Titanium Award

flex



Platinum Award

flex



Spot Award

L&T Infotech



Ace Award

Hexaware Technologies

To view my full accomplishments – more than decade + professional experience, [click here](#) to view my online portfolio.