


Online Office Hours

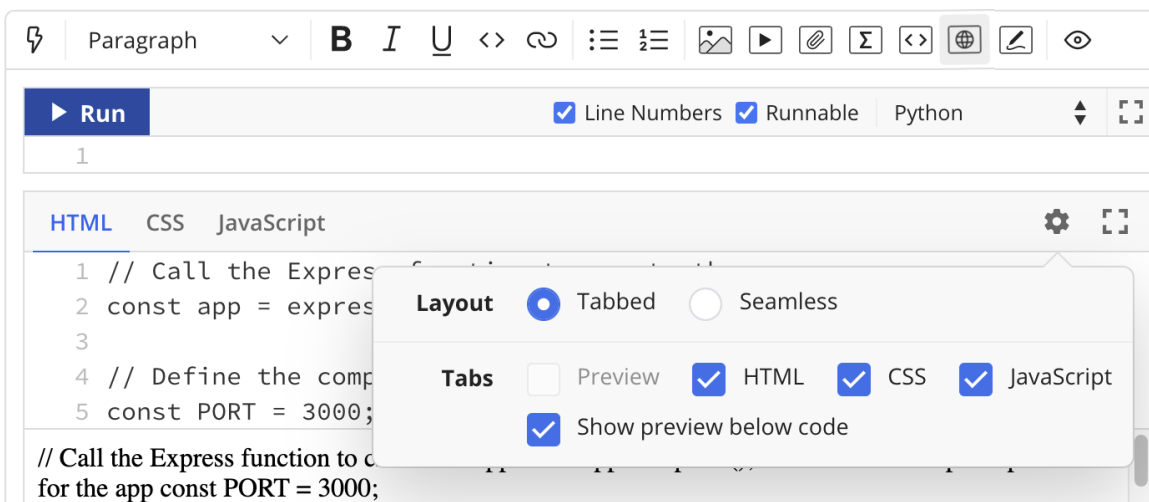
CS 290 Summer 2021

Struggling?

If you've been struggling with an issue, please choose one of these options for getting help:

1. ED DISCUSSION is for Asynchronous Communications

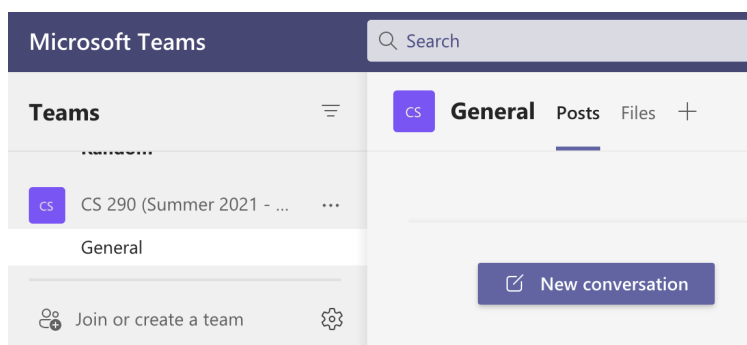
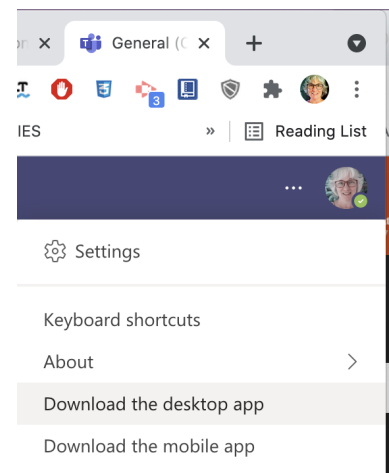
- [Login to Ed Discussion](#) using your OSU ONID email address.
- From the Canvas CS 290 course, click on the Ed Discussion tab on the left. The application will launch in a new browser tab.
- Post your question anytime day or night. As soon as an instructor or TA is available, they will answer your questions.
- Post a question under the relevant **category**:
 - **Modules** M1 through M9.
 - **Assignments** A1 through A4.
 - **General**: If your post does not fit in any of the above categories.
- Feel free to answer other students' questions and post supporting materials to encourage conversations.
- To add **code snippets**, click the  **Web Snippet** menu. Click the **Settings** icon to update which **languages** display and if you want the preview to show inline or below the code. Paste the code into the code window. Click **Post** when done.




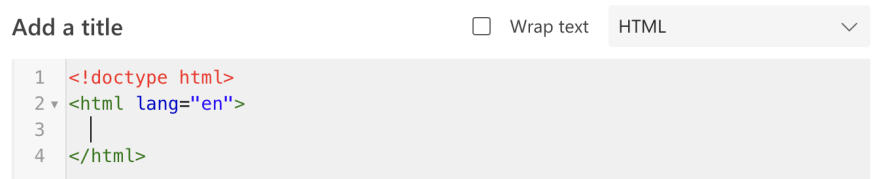
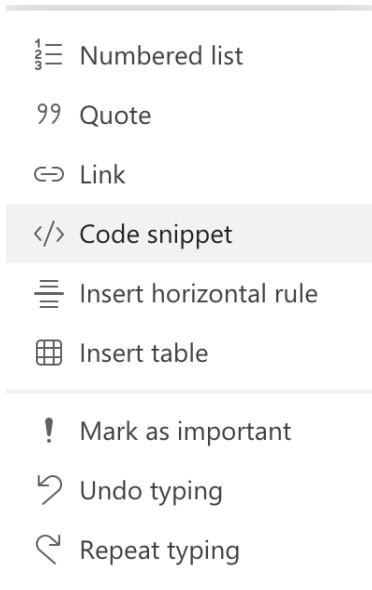
- When asking questions about **Assignments**, click the **Category > Assignment** button as well as the **Assignment number**. You'll be prompted for some details that improve our response time.

2. TEAMS is for Synchronous Communications (office hours)

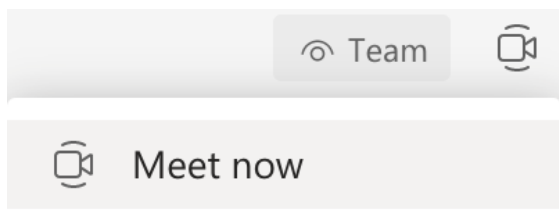
- [Login to Teams](#) or teams.microsoft.com using your OSU ONID email address. From the 3-dot more menu, [download](#) the desktop and/or mobile apps (recommended)
- TAs and instructors are scheduled at various times and can provide immediate support. See the schedule listed in **Where to go for Help** section of the Syllabus in Canvas. In Teams, view the Calendar for drop-in hours.
- Assignment questions may have already been answered in Ed Discussion...so check there first.
- The **#General** channel: Ask questions about the course.



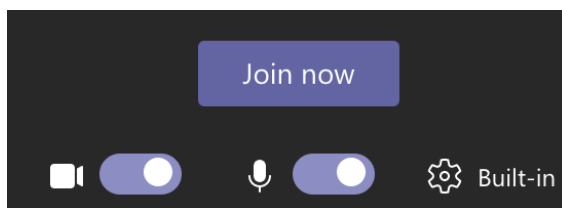
- To add code snippets, click the **3-dot more** menu and choose **<> Code Snippet**. In the resulting popup screen, choose the **Language** you'll be pasting in.
 - Paste the code then click **Insert**. In the Post screen,  click the paper airplane to submit your question.



- Feel free to **video chat** and **share** your screen:
 - Click the **Video** icon at the top right of the screen. Choose Meet Now.



- Click the **Join Now** button after updating your settings if necessary.

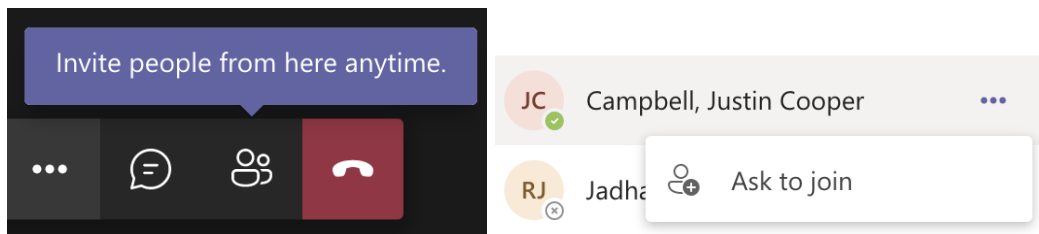


- Before the call can be answered, you must update your computer system settings to **allow** Teams **access** to the **camera and microphone**.

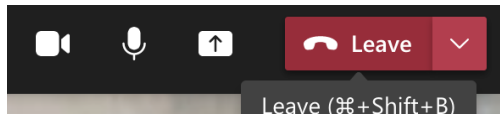


- Invite the TA** by clicking the People icon, locating the TA's name, and from the 3-dot More menu next to the name, choosing **Ask to Join**. Wait for the TA to answer; they may be busy with

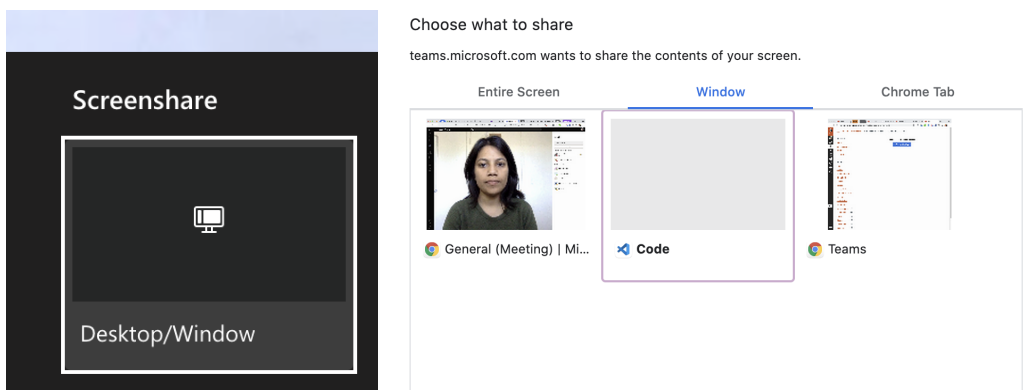
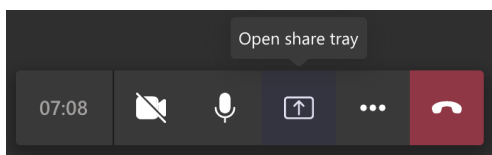
another call and may add you to the call.



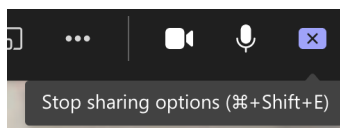
- e. To end the video call, click **Leave**.



- **Share your screen** as needed once you are in a video call. Click the **Sharing** button to open the **Tray**, which will allow you to choose which window to share.



- To stop sharing, click the **Sharing Tray's X** icon.



- To end the video call, click **Leave**.

