Nel Gonzales

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PROFESSIONAL SUMMARY

Resourceful Computer Technology graduate with hands-on experience in C programming, IoT development, and LAN network setup, including wiring, assembly, and configuration. Developed a Shipping Lines Booking System and a Smart Parcel Box using IoT technology. Skilled in manual testing of web-based inventory systems and basic web development.

Currently seeking a full-time role in Software QA, IT Support, or Networking to apply and expand my technical expertise.

WORK EXPERIENCE

IT Intern July 2024-June 2025

LGU Ginatilan Cebu

- Network troubleshooting.
- Network cabling.
- Network physical setup and topology.
- School Domain Server management.
- Basic computer hardware and software troubleshooting and fixes.

- PC formatting, windows and ms365 installation.
- Performed manual software testing.
- Monitoring and maintaining computer systems and networks.
- Ticketing system

Web Design and Development Intern (Virtual)

MyOwnEva

- Website Development (Wordpress)
- Figma UI Design

May 2025-July 2025

2021-2025

TECHNICAL SKILLS

- Manual Software Testing
- Hardware & software Troubleshooting

- Networking
- Windows Domain Server Management

EDUCATION

Bachelor of Industrial Technology- Computer Technology

Cebu Technological University

Relevant Coursework in Software Testing, and IT Support

Certifications & Professional Development

- Foundation of Software Testing and Validation | Coursera (University of Leeds) | Completed: March 2024
- Software Testing for Developers | Coursera (Codio) | Completed: April 2024
- Introduction to Microsoft Excel | Coursera | Completed: May 2024
- Introduction to Cybersecurity | Cisco Networking Academy | Completed: September 2024
- SQL for Beginners | Alison (Learner Record) | Completed: May 2025

Seminar & Webinar Attended

• Speaker (Introduction) & Event Assistant – "Managing Stress and Overthinking" Seminar, CTU | January 2024 Assisted in seminar preparation and delivered the introductory segment.

REFERENCES