# THERESA EATHERLY

### administrative assistant, RDA

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### **EDUCATION**

DENTAL STAFF SCHOOL OF TN 2015

AQUINAS COLLEGE 2003

### **ABILITIES**

COMMUNICATION LEADERSHIP TIME MANAGEMENT PLANNING & ORGANIZING **REASONING &** PROBLEM SOLVING

## **SKILLS**

**MICROSOFT OFFICE** SUITE: **EXCEL** WORD OUTLOOK POWERPOINT

### **WORK EXPERIENCE**

### ANDERSON AND DITCHARO ORTHODONTICS REGISTERED DENTAL ASSISTANT

Manages the schedule of patients to control patient flow for doctors and fellow assistants

Greets patients and schedules for proper appointments, gathers basic patient demographics, and imports into paperless data system

Utilizes OrthoTrac as CRM tool for patient information

Verifies insurance coverage and benefits for treatment, and drafts financial contracts to present to patients according to treatment type and length

Acts as liaison between orthodontists and general dentists, oral surgeons, and other dental specialists, regarding future and current treatment of patients

### **PHARMA-SEARCH PARTNERS**

GLOBAL EXECUTIVE SEARCH CONSULTANT

Reviewed resumes of individuals in the field of Biomedical Pharmaceutical Sciences to find qualified persons for third party pharmaceutical companies

Maintained database of confidential candidate information via Excel

Conducted pre-screen interviews of potential prospects before submitting credentials

#### **MICHAEL BETTS AND ASSOCIATES**

MARKETING RESEARCH ANALYST

Provided dependable information for senior management to make effective decisions on the design, endorsement, and pricing of products & services for clients

Designed and built marketing packages

Gauged client satisfaction by assessing visual appearance and brand alongside

Created excel formulas through Excel and converted data into alternate application per senior management