

# JAHID SALIM QURAISHI

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## Skills

- Java / Java 8 | Spring Boot | Microservices | OOP | Angular | CSS | JavaScript | TypeScript | Junit | Mockito | Maven | SQL | Splunk | MySQL
- Jenkins | Redis | Jasmine | Karma | Playwright | Protractor | Cucumber | NGINX | CloudWatch | Dynamo DB | JIRA | CI/CD | GitHub | GitLab
- AWS | S3 | Hibernate | Unit Testing | Automation Testing | J2EE | JWT | JPA | J2EE | Frontend | Backend | Full-Stack | Agile

## Experience

### Software Engineer

**NICE Ltd**

Pune, India

02/2022 - Current

- Led the design and development of multiple customer-oriented features for the CX-One WFM product utilizing the latest technologies such as **AWS, Java, Spring boot, Microservices, Angular & MySQL**.
- Designed and implemented scalable **REST APIs** with pagination using Spring boot to meet performance requirement & quick response.
- Led the development of several features in the product E2E, from identifying system requirements and partner dependencies to workload balancing, software implementation, engineering, testing, and alarms, monitors, and dashboards.
- Enriched system metrics by integrating the platforms with telemetry; facilitated in-depth logging by correlating APIs.
- Continuous Integration/Deployment Pipeline Integration, pull requests, code reviews, unit/integration/e2e testing.
- Completely automated the most used product flow using **Playwright** in order get notified in case of any failure before customers.
- Led the development of non-functional requirements, such as dividing the current microservices to keep each service logically separate.

### Associate Consultant

**Atos | Syntel**

Pune, India

12/2019 - 02/2022

- Designed and implemented web-based in-house application based on requirements for FedEx International for logistic services, driving more than \$35.3 billion of revenue every year.
- Investigated issues and defects to determine problem root cause and formulate corrective action recommendations.
- Provided prompt support for production issues coming from support team, QA engineers.
- As a part of agile software engineering team, involved in sprint grooming, planning and retrospective ceremonies.

## Education

### Bachelor of Engineering

**GHRCE Nagpur**

Nagpur, India

2016 - 2019

- Major in Computer Science & Engineering  
CGPA: 9.54 / 10

### Diploma

**Govt. Polytechnic**

Gondia, India

2013 - 2016

- Major in Computer Engineering  
Percentage: 81.44%

## Projects

- **Quiz Webapp:** Developed a quiz webapp with role-based access for admin and students that allow them to create & attempt the quiz.  
<https://github.com/git-zaidism/quiz-portal-frontend-code>  
<https://github.com/git-zaidism/quiz-portal-backend-code>
- **Random Joke Chrome Extension:** Designed and developed a chrome extension that shows random jokes on every click.  
<https://github.com/git-zaidism/random-joke-chrome-extension>

## Others

- **Courses:** Data Structures & Algorithms, Operating System, System Design, DBMS, Object Oriented Programming, Design Patterns
- **Languages Know:** English, Hindi, Urdu & Marathi