



Leonardo Alvarez

Technical Solution Architect

Introduction

As a dedicated Technical Solution Architect, I am committed to delivering new and complex solutions to clients and business partners. My strengths include the articulation of technical concepts to diverse audiences and fostering a culture of continuous learning. I am grateful to have achieved success in fostering a culture of continuous learning by working seamlessly with cross-functional teams. I am looking forward to building my Technical Leadership skills in my next role.

Professional Background

As a Technical Solution Architect, I have created learning design recommendations by analyzing content, writing scripts, developing hands-on labs, and authoring courseware for business partners and clients.

The materials that I have developed has allowed clients and business partners to increase their competitive advantage and to create disruptions in their respective markets.

Beyond IBM, I have 16 years of experience in teaching and E-learning. I have taught Computational Thinking, Java, Python, Game Development, Robotics, AP Computer Science A, AP Computer Science Principles, and Networking.

Recent Projects

Teamwork - Coordinated with cross-functional teams and manager to co-host monthly Automation Round Table sessions focused on showcasing best practices, IBM Style Guide principles, and Software training on specific tools. I also curated over 15 presentations, summarized the discussion, and managed the agenda for the group. This ongoing project has saved over many hours of research and delays that often occur in the coursework development cycle.

Quality Assurance - Assisted the IBM Learning Experience and Platform team to prepare for a software migration of their Learning Management System. I evaluated several courses for functionality and provided a detailed report to replicate the error. I outlined the steps required to resolve the bug. I also tested a series of security modules to confirm user permissions

Mentorship - My passion for learning and assisting others has been the foundation to my personal and professional goals. This commitment is exemplified when I used my technical writing skills to provide suggestions to undergraduate students from Stillman College to improve their LinkedIn profiles. This collaboration with Goodera reaffirmed my belief in the importance of assisting young people achieve their dreams.

Service Interest

Change Agent - Innovation is constant in the modern business landscape. As a Technical Solution Architect, I am interested in influencing people, organizations, and management when challenges are complex and require considerable diplomacy.

Leadership - A solid organizational culture is the foundation of success. I am interested in leading multi-functional teams, conducting special projects, or managing departments to fulfill an organizations mission and vision.

Creative Solutions - Creative problem solving is less structured than other innovative processes and encourages exploring open-ended solutions. I am interested in analyzing new situations and implementing solutions or develop new system elements, procedures, or processes to provide a better product for all stakeholders.