

George Gyamfi Akrofi

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Education

Technical Support Engineer Certificate

Ensign College

Apr. 2024

Rexburg, Idaho, U.S.A.

- Identify and describe the function of key hardware in a desktop or laptop computer.
- Design and configure a basic corporate network, identifying the key hardware and infrastructure devices needed to connect systems together.
- Identify and configure key desktop settings, basic security settings to protect a workstation or server.
- Define and configure key security policies for a corporate network.
- Troubleshoot basic networking and system configuration problems.

PathwayConnect Certificate

BYU-Pathway Worldwide

Dec. 2023

U.S.A.

- English language speaking & writing
- Online teamwork & collaboration
- Leadership & time management
- Decision making & problem solving
- Mathematical reasoning
- Effective communication

Experience

Skate IT Assistant.

The church of Jesus Christ of Latter-Day Saints.

June 2022 – Date

Kumasi, Ghana.

- Set up projectors and television for workshops, conference and in-service training to aid vision from all angles.
- Assisted BYU pathwayConnect student in my stake to access learning applications and other software to improve online system of learning.
- Use interpersonal skills to coach and develop others.
- Monitored and updated systems & maintain information within our organization to increase system performance.
- Organized existing digital technologies ethically and efficiently.

Full-Time Volunteer Missionary.

The Church of Jesus Christ of Latter-day Saints

Oct. 2018 – Nov. 2022

Akpa, Enugu, Nigeria

- Served as a zone leader, serving fellow missionaries and coordinating the work in my area.
- Walked 6 miles each day to find people to listen to the restored Gospel.
- Trained a new volunteer in prospecting, networking, communication and leadership, who went on to become leaders in organization
- Became proficient in English language, speaking to over 40 visitors per day

Skills

- Attention to detail
- Compassionate and service oriented
- Fast-paced decision making
- Proficient in Excel and Microsoft Office
- Teamwork & collaboration
- Adapt quickly and effectively to new and emerging technologies.