

## **TRECCO LTD PRIVACY POLICY**

This Privacy Policy sets out the basis which Trecco Ltd. Personal data of our customers may collect, use, disclose, or otherwise processed by the Personal Data Protection Act (PDPA). This Privacy Policy applies to personal data in our proprietorship or under our control, including personal data in the proprietorship of organizations that we have engaged in collecting, using, disclosing, or process personal data for our purposes.

### **PERSONAL DATA**

1. As used in this privacy policy

**Customer** means (a) anyone who has contacted us in any way to learn more about any of the products and/ or services we offer, or (b) has entered into an agreement with us to provide us with the goods and/ or service, (c) interact with us at various times (such as events) through the various online platforms we organized and maintain.

**Personal Data** means the data to identify the customer, whether real or not. From that data, data, and other information to which we have or are significant to have admittance.

**Good and Services** means any and all goods and services that we currently provide to our customers or business partners, including event ticketing, advertising, sponsorship sales, retail of sports-related items, and apps as well as we may decide to provide other goods and services in future from time to time.

2. Within your interaction, us on nature, some examples of personal data which we may collect from you include name, residential address, email address, telephone number, nationality, gender, date of birth, financial information, employment information, country of residence.

### **COLLECTION, USE, AND DISCLOSURE OF PERSONAL DATA**

3. We generally do not collect your data unless. It is provided to us voluntarily by you directly or via a third party who has been duly authorized by you to disclose your personal data to us. Personal data we collect when you visit the site, we automatically collect certain information about your device, including information about your web browser, IP address, Time zone, and some of the cookies that are installed on your device. Additionally, as your browse the site, we collect information about the individual web page or products that you view, what website or search terms referred you to the site, and information about how you contract with us. We refer to this automatically, collected information as device information.

4. The following any or all of the details represent the purpose of collection and use your personal data.
  - a. Fulfill any obligations relating to the delivery of our goods and/ or service to you.
  - b. It is verifying your identity.
  - c. You are managing your relationship with us.
  - d. We were responding to, handling, and processing queries, requests, applications, complaints, and feedback from you.
  - e. To do the process of payment or credit transaction.
  - f. It is conforming with any applicable laws, regulations, codes of ethics of practice, guidelines, or rules governed by any governmental and/ or regulatory authority.
  - g. We are transmitting to any third-party service providers or agents and affiliated third parties, including those in the current country or overseas, including the relevant government and/ or regulatory authorities for the above purposes.
  - h. Other incidental business objectives related to the foregoing.
  - i. Develop, test, and improve our products and/ or services, including conducting surveys and research and testing and troubleshooting new products and features.
  - j. We may send you marketing and promotional communications, communicate with you about our goods or/ and service, and inform you of our policies and terms. We use your information to respond to you when you contact us.
5. We may disclose your personal data,
  - a. When such disclosure is required to provide you with the warranty of providing our goods and/ or services to you.
  - b. To third-party service providers, vendors, contractors, agents and other organizations in which we have engaged in performing any of the above purposes or,
  - c. We may transfer store or process this information to our affiliates globally, and in such cases, outside the country where you live, for the purposes described in this privacy policy.
6. The purposes listed in the sections above may apply to your relationship with us (for example, where our commercial, business, and/ or employment relationship has ended).

## **WITHDRAWING YOUR CONSENT**

7. Your agreement to collect, use, and disclose your personal data is valid until you have withdrawn it in writing. You may request that you stop the collection, use and/ or disclosure of your personal data for any or all of the purposes listed above by submitting your request to the contact information below.
8. Upon receipt of your written request for withdrawal of your consent, we will take a reasonable time to process your request and inform you of the likely consequences (depending on the complexity of the request and how it affects our relationship with you). You agree to your rights and obligations, including any legal consequences that may affect us. In general, we will endeavor to process it within ten (10) days from receipt of your request.
9. While we respect your decision to withdraw your consent, please note that depending on the nature and scope of your request, we may not be able to provide you with our goods and/ or services. In such cases, we will inform. Before processing your request, if you decide to revoke your consent, please notify us in writing, as described in section 7 above.
10. Withdrawal of consent does not affect the right to collect, use, and disclose personal data and may only be collected, used, and disclosed without such permission and is required under applicable laws.

## **ACCESS AND CORRECTION OF PERSONAL DATA**

11. Information about the ways we use or disclose your personal data if you wish to request access to a copy of the personal data we hold about you or a correction or update request. If one of your personal data we hold about you, you can submit your request to us in writing or by email to the contact information below.
12. Please note that you can charge a reasonable fee for an entry request. If so, we will inform you of the fee before processing your request.
13. We will respond to your request as soon as possible. In general, our response will be within seven (7) days. If we are unable to respond to your request within fourteen (14) days from receipt of your request, we will notify you in writing within fourteen (14) days from the data we are able to respond to your request. If we are unable to provide you with any personal data or make the correction you have requested, we will generally tell you why we are unable to do so. (except where we are not required to do so under the PDPA).

## **PROTECTION OF PERSONAL DATA**

14. To protect your personal data from unauthorized access, collection, use, disclosure, copy, modification, disposal or similar risks, we use appropriate administrative, such as the use of updated antivirus protection, encryption, and privacy filters. Physical and technical measures have been introduced, and other measures introduced from time to

time disclose personal data to our authorized third-party service provider and agents solely and on an informed basis.

15. However, you should be aware that any internet mode or electronic storage system is not wholly secure. While security is not guaranteed, we continuously review and improve our information security measures to ensure the safety of your information.

## **ACCURACY OF PERSONAL DATA**

16. We generally rely on personal data provided by you. (or your authorized representative). To ensure that your personal data is current, complete, and accurate, please update us in writing or by email. You are notifying us of any changes to your personal data.

## **TRANSFERS OF PERSONAL DATA OUTSIDE ROMANIA**

17. We generally do not transfer your personal data to countries outside of Romania. However, if we do, we will consent to the transfer. We will take steps to ensure that your personal data continues to meet a minimum standard of protection comparable to that provided under the PDPA.

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