**Hotel FAQs**

1. What are the check-in and check-out times?
   1. Check-in time is 3:00 PM, and check-out time is 11:00 AM. Early check-in and late check-out may be available upon request.
2. Do you offer free Wi-Fi?
   1. Yes, we provide complimentary Wi-Fi access throughout the hotel.
3. Is breakfast included in the room rate?
   1. Breakfast options vary by rate plan. Please check your reservation details or contact the front desk for more information.
4. What is your cancellation policy?
   1. Our cancellation policy varies by rate type. Please refer to your reservation confirmation or contact us for specific details.
5. Do you have parking available?
   1. Yes, we offer on-site parking for guests. Please inquire about parking fees and availability at the front desk.
6. Are pets allowed in the hotel?
   1. Our hotel has a pet-friendly policy. Please check with us for specific pet policies and any associated fees.
7. Is there a fitness center available?
   1. Yes, we have a fitness center equipped with various exercise machines and free weights for guest use.
8. Do you have a swimming pool?
   1. Yes, we have an indoor/outdoor swimming pool available for guests. Please check the pool hours at the front desk.
9. Can I request a room with a specific view?
   1. While we cannot guarantee specific views, we will do our best to accommodate your request based on availability.
10. What amenities are included in the rooms?
    1. Our rooms typically include a flat-screen TV, mini-fridge, coffee maker, and complimentary toiletries. Please check the room description for specific amenities.
11. Do you offer airport shuttle service?
    1. Yes, we provide airport shuttle service. Please contact the front desk for schedules and fees.
12. Is there a restaurant on-site?
    1. Yes, we have an on-site restaurant that serves breakfast, lunch, and dinner. Room service is also available.
13. What should I do if I have a maintenance issue in my room?
    1. Please contact the front desk immediately, and our maintenance team will address the issue as soon as possible.
14. Can I host an event or meeting at the hotel?
    1. Yes, we have meeting and event spaces available for booking. Please contact our events coordinator for more information.
15. How can I contact the hotel for further inquiries?
    1. You can reach us by phone at [insert phone number] or by email at [insert email address]. Our front desk is available 24/7 to assist you.
16. Is air conditioning available in all rooms?
    1. Yes, all our rooms are equipped with air conditioning for your comfort.
17. Is there a backup generator in case of power outages?
    1. Yes, we have a backup generator to ensure continuous power supply during outages.
18. How long does it take for the generator to kick in during a power outage?
    1. The generator typically activates within a few seconds of a power outage.
19. Are there any restrictions on generator use?
    1. The generator operates automatically during power outages, and there are no restrictions for guests.
20. Will the air conditioning work during a power outage?
    1. Yes, the air conditioning will continue to function as long as the generator is operational.