FOCUS™ Mobile App

User Guide
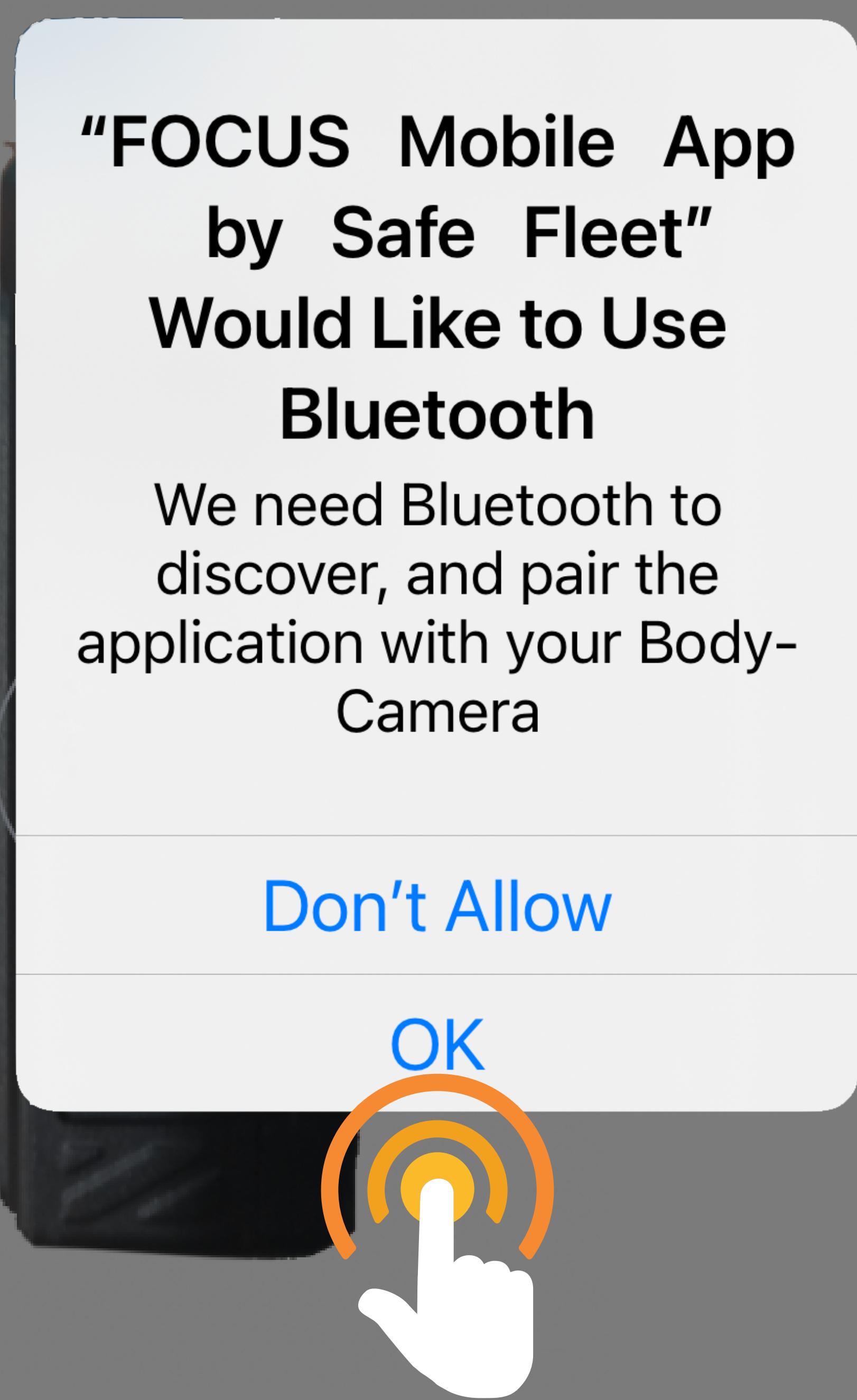
TABLE OF CONTENTS

Please, **turn on** the Body-Camera hotspot.

"FOCUS Mobile App by Safe Fleet" Would Like to Use Bluetooth

We need Bluetooth to discover, and pair the application with your Body-Camera

Don't Allow

OK

ⓘ **Allow Bluetooth access**
When you start the app for the first time, it will likely prompt whether you approve the app to access Bluetooth and/or WiFi. Tap **OK** to allow Bluetooth access.

Please, **turn on** the Body-Camera hotspot.

ⓘ Onboarding Cards
The first time you start the app, it displays these Onboarding Cards. They will not be displayed in subsequent launches, but there is a link to them on the Officer ID login page, which is the first page in subsequent launches. You can also view these instructions via **Help** in the Menu.

Skip

ⓘ Skip will take you to the Officer ID login page

Please enter your officerID and tap in the **Continue** button.

FOCUS
MOBILE APP

Enter your officer ID

Continue

SAFE FLEET
Version 3.6

Skip

If you are in this screen, please enter your email and tap in the **Next** button.

SAFE SF FLEET

Email

☐ Remember my account

Next

● ● ● ● ●
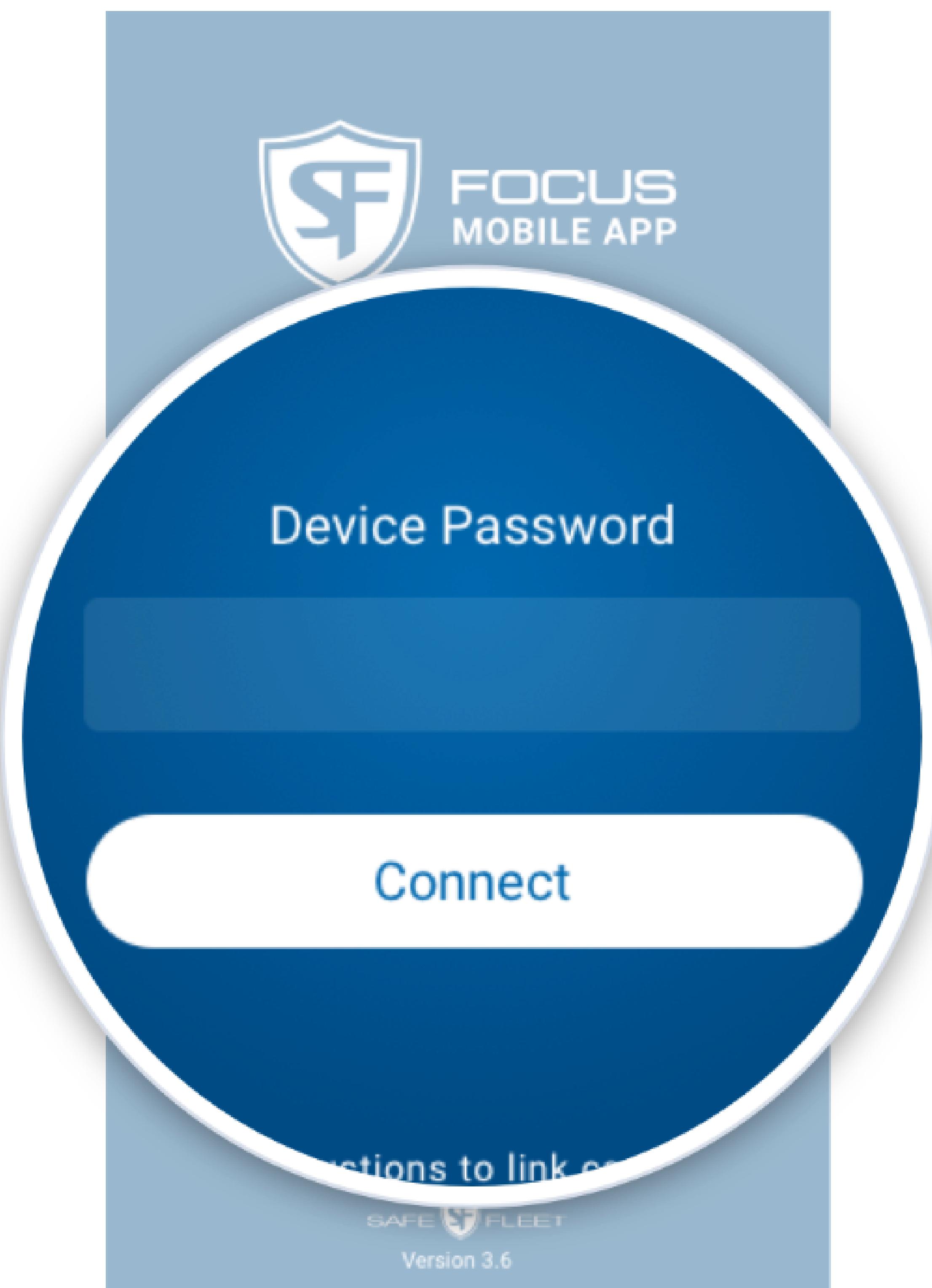
Skip

If you are in this screen, please enter your password and tap in the **Login** button.

SAFE SF FLEET

← example@safefeet.com

Password 👁

Forgot your password

Login

If you are in this screen, please enter your device password and tap in the **Connect** button.

FOCUS
MOBILE APP

Device Password

Connect

ctions to link

Version 3.6

Start Now

ℹ **Enter your Officer ID**
You will be prompted for Officer ID, which is typically the officer's badge number, depending on how it is set up in the back office.

Enter your officer ID

604-528

Continue

ℹ When you tap **Continue**, it redirects you to the email and password authentication screen, or device password authentication screen (no Internet access page).

Version 3.8

SAFE SF FLEET

Email

☐ Remember my account

Next

ℹ️ Enter your email and tap **Next**.

SAFE SF FLEET

← xxxxxxx@safefleet.net

Password 👁

[Forgot your password?](#)

Log in

ⓘ Enter your password and tap **Log in**.

ℹ️ Connecting to WiFi

After successful login, FMA will try to connect to the device WiFi. You must select **Join** or **Connect** in order to allow the mobile device to connect to the FOCUS X2. Once you tap **Join**, you will be redirected to the Home page.

"FOCUS Mobile App by Safe Fleet" Wants to Join Wi-Fi Network "X604-528"?

| Cancel | Join |

FOCUS
MOBILE APP

Enter your officer ID

604-528 ✏️

Device Password

Password

Connect

ℹ️ If you are requested a **Device Password**, also known as Device PIN, please type it and tap **Connect**.

Instructions to link Body Cam...
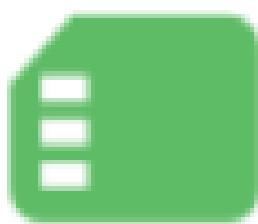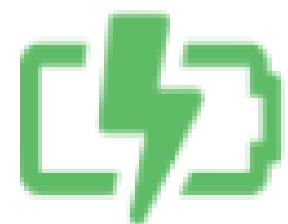
SAFE FLEET

Version 3.8

Body Camera Settings

83 %

70 % - Available

49.2350 -122.8955

2023/07/13   16:39:25

Live vi...   ON

Live View ON

If **Live view** is enabled, you'll see your Body Camera's feed here. You can view it in full screen mode by tapping the ⤢ icon in the bottom-right corner of the video display area.

View Snapshots   View Videos

FOCUS
Mobile App

3
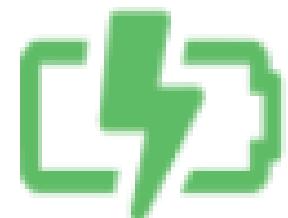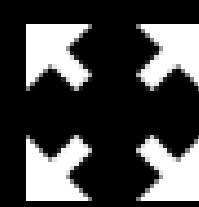
Body Camera Settings
83 %   70 % - Available

Live vi...   OFF
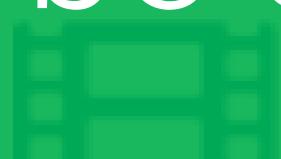
Live View OFF

Live View is enabled by default. If you disable it, the video display area will be grayed out, but snapshots and videos will be recorded as usual. If you take a snapshot or start a video recording when Live View is off, the Live View will be enabled automatically.

FOCUS
Mobile App

3

Body Camera Settings
83 %
70 % - Available

49.2350 -122.8955
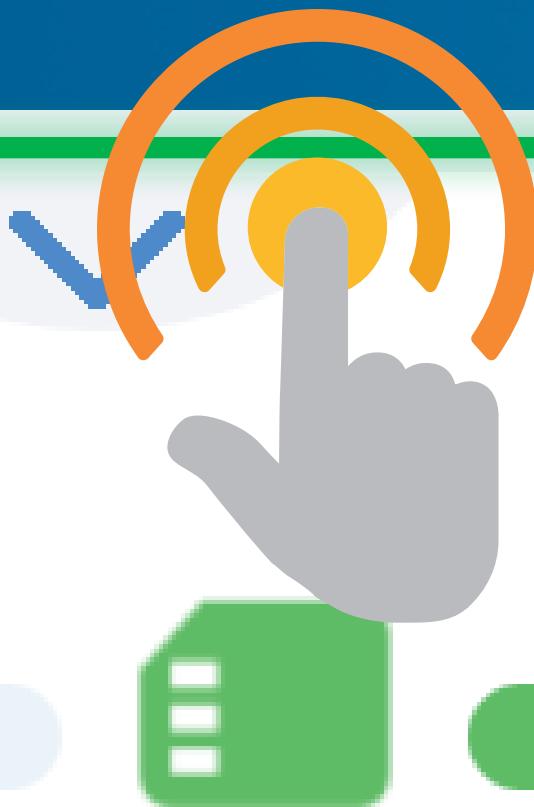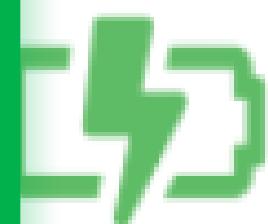
Body Camera Details

The **Body Camera Status** area displays the battery status of your Body Camera, as well as the memory usage details.
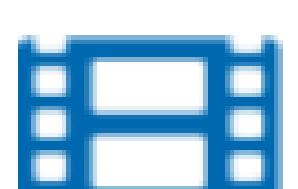
Tapping the drop-down arrow at the top of the **Body Camera Status** area will display the **Body Camera Settings**, which will be explained in the next page.

The ☰ icon in the top-right corner opens a number of menu options. The 🔔 icon opens a list of event notifications.

View Snapshots   View Videos

Body Camera Settings

Body Camera Settings

83 %

70 % - Available

49.2350 -122.8955
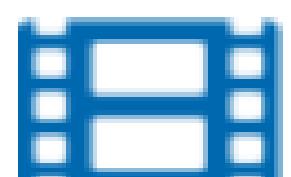
Body Camera Settings

Tapping the arrow at the top of the **Body Camera Status** area will show/hide the **Body Camera Settings**. The drop-down arrow is at the top of some other pages as well.

The 3 icons in the **Body Camera Settings** area are Covert Mode, Bluetooth, and GPS (from left to right), which will be displayed in grey when inactive. You cannot click on the icons to effect changes. To change these, go to the menu ☰ and choose **Body Camera Settings**.

View Snapshots

View Videos

Snapshots

You can take snapshots of what you see in the Body Camera feed at any time, even when a recording is in progress. Snapshots function as photo evidence in addition to the recorded videos.

Snapshots are captured when you tap the highlighted button. Once captured, snapshots are saved to the Body Camera's memory, and displayed in the **View Snapshots** list.

Body Camera Settings

Live vi...   ON

Take Snapshot

Record Video

View Snapshots   View Videos

Body Camera Settings

Live vi... ON
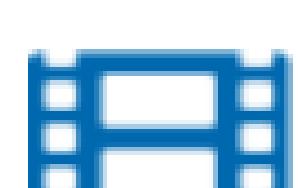
Videos

You can start recording from your Body Camera using the FMA whenever you feel the need for video evidence. The video display area displays the Body Camera's feed. Tap the highlighted button to start recording, and tap this button again to stop recording. Once recorded, videos are saved to your Body Camera's memory, and displayed in the **View Videos** list.

Take Snapshot

Record Video

View Snapshots

View Videos

Body Camera Settings

83 %

70 % - Available

View Snapshots List

Snapshots are saved as JPG files to your Body Camera's memory, and displayed in the **View Snapshots** list. You can access this list from here. Snapshots can also be accessed by tapping the ☰ icon in the top-right corner.

When the snapshots from your Body Camera are uploaded to the back office, your Body Camera's memory is cleared, and the list becomes empty.

Take Snapshot

Record Video

View Snapshots

View Videos

3

Body Camera Settings

83 %

70 % - Available

View Videos List

Videos you record are saved to your Body Camera's memory as MP4 files, and displayed in the **View Videos** list. You can access the **View Videos** list by tapping here. Videos can also be accessed by tapping the ☰ icon.
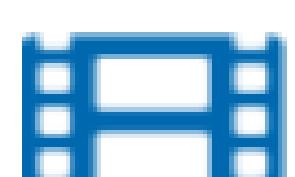
When the videos are uploaded from the Body Camera to the back office, your Body Camera's memory is cleared. The **View Videos** list also appears empty.

ON

Take Snapshot

Record Video

View Snapshots

View Videos

Body Camera Settings

83 %

70 % - Available

Take Snapshot

Observe the Body Camera feed in the video display area. To take a snapshot, tap this button. You should hear a click sound, indicating that the snapshot has been taken. Tap **View Snapshots** to access the snapshots list. The snapshots you captured will appear at the top.

Take Snapshot

Record Video
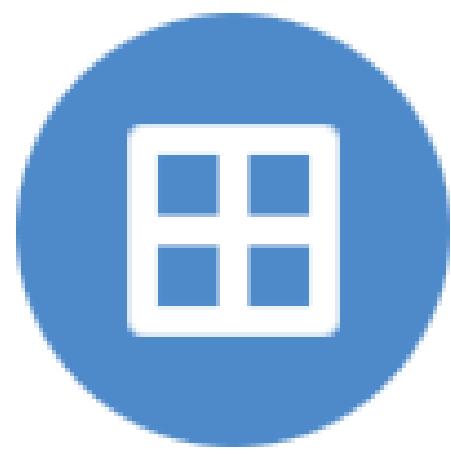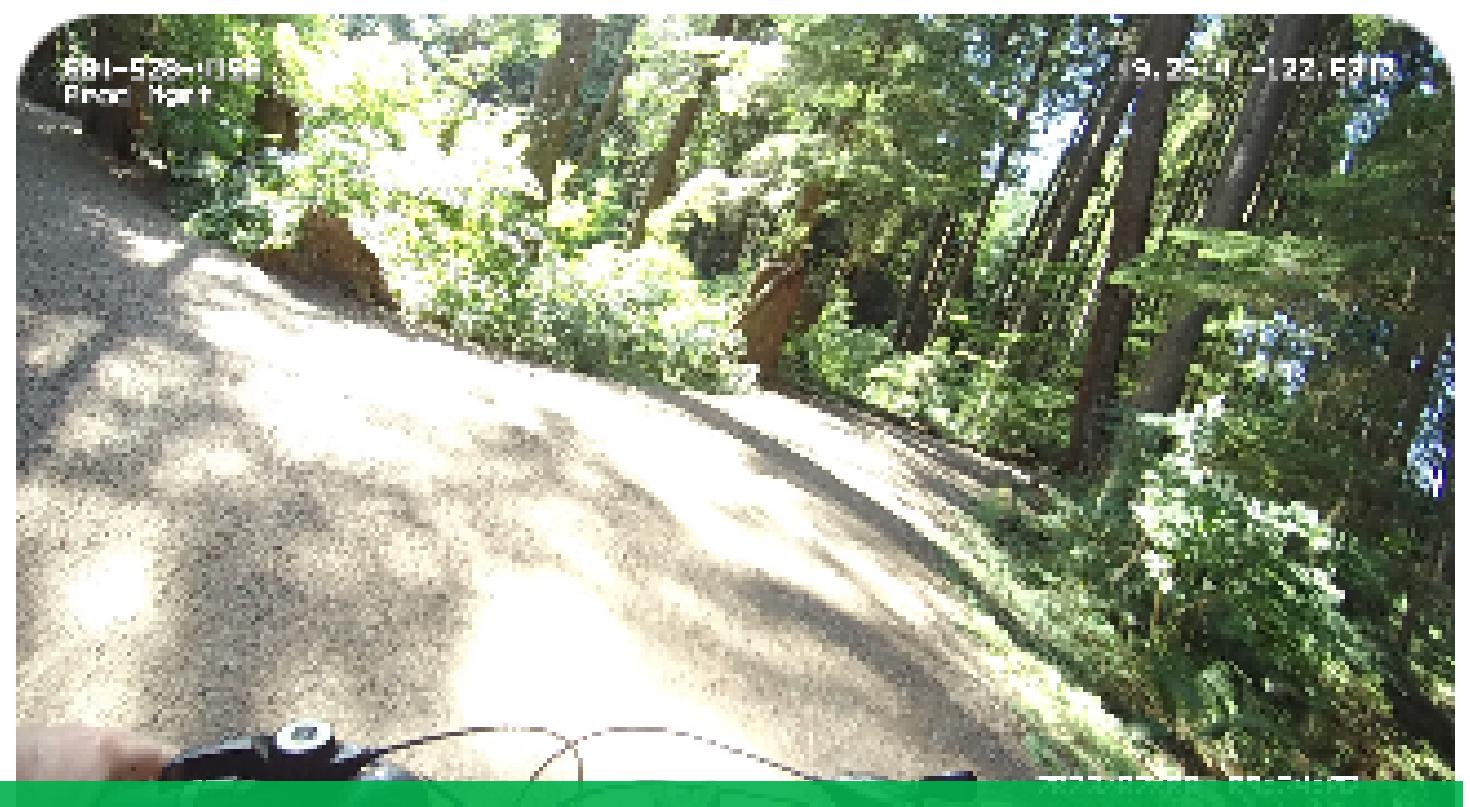
View Snapshots

View Videos
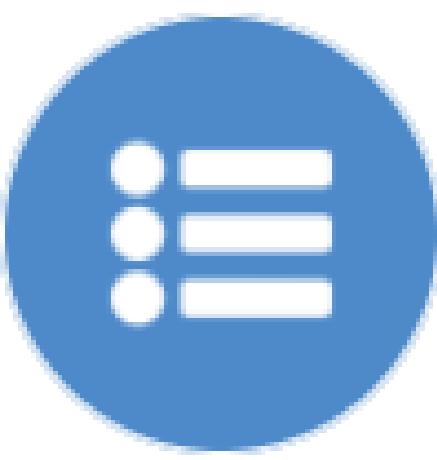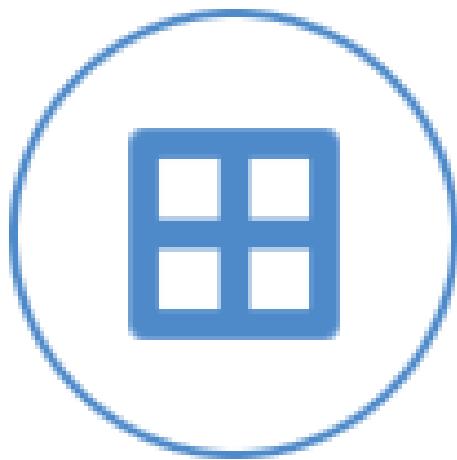
2023-07-08 / 10:08:19

2023-07-08 / 10:03:00

View Snapshots List

The snapshots captured by the Body Camera appear here. By default, FMA is displaying the grid format with a list of photo thumbnails.
The list format is available by tapping the List icon in the top-right corner.

Date and Time ↕

2023-07-13 / 16:41:...

Sort Column

You can tap the Sort icon next to the column name to sort the column.

2023-07-13 / 16:28:...

2023-07-13 / 16:11:...

2023-07-13 / 15:45:...

2023-07-13 / 15:45:...

2023-07-13 / 15:37:...

View Snapshot Properties

Tap a snapshot to see its properties.

2023-07-12 / 16:00:...

2023-07-08 / 10:08:...

Snapshot Details

You'll see the name of the snapshot, the date and time it was taken. For non-Nexus users, you will see the **Associate with an officer** button at the bottom. Tap the button to associate this snapshot with an officer (e.g. Partner).
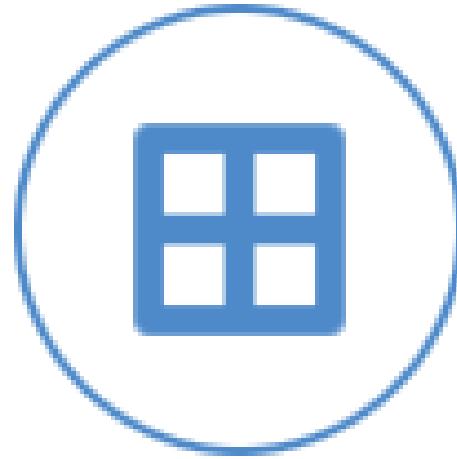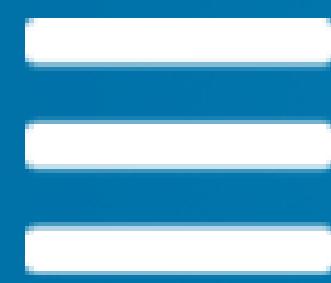
Name

10081900.JPG

Date & Time

2023-07-08 10:08:20

Filter the Snapshot List

You can filter the snapshots list by tapping ▼ in the top-right corner. This way, only a subset of the full list of snapshots is displayed.

2023-07-13 / 16:41:...

2023-07-13 / 16:28:...
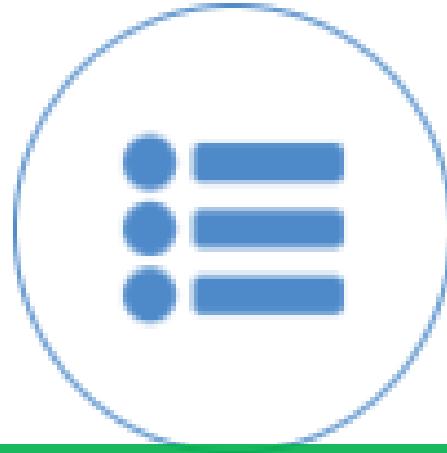
2023-07-13 / 16:11:...

2023-07-13 / 15:45:...

2023-07-13 / 15:45:...

2023-07-13 / 15:37:...

2023-07-12 / 16:00:...

2023-07-08 / 10:08:...

Filter the Snapshot List

Set a start date and an end date, and then tap **Apply**. You need not use both the fields to filter the list. For example, you can filter the list by using only **End date**.

Start date

End date
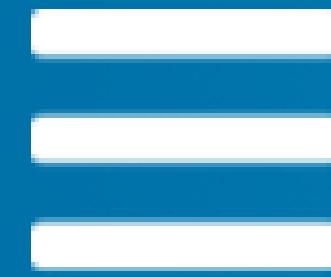
Cancel   Apply
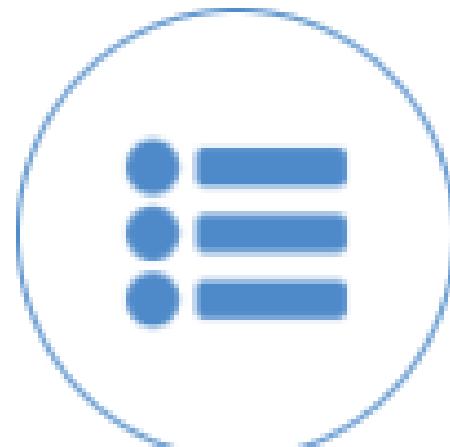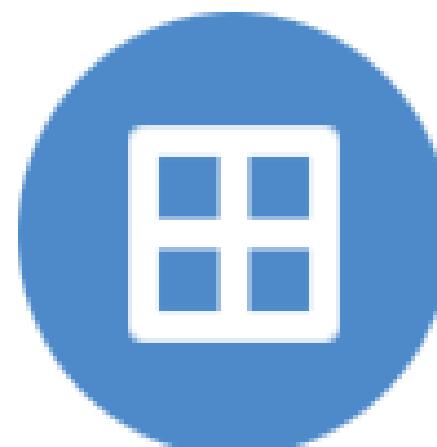
2023-07-08 / 09:20:55   2023-07-08 / 09:19:35

Body Camera Settings

Filter the Snapshot List
Select the date and time, and tap **Ok**. Once you have set the date, tap **Apply**.

X 2023-07-06 00:00:00

20   05

End date

Cancel   Ok

Tue Jul 11   20   56
Wed Jul 12   21   57
Thu Jul 13   22   58
Today   23   59
Sat Jul 15   00   00
Sun Jul 16   01   01
Mon Jul 17   02   02

Select

Enable Snapshot Selection

For non-Nexus users, you can use the **Select** button to enable snapshots selection for bulk association with a partner officer.

When you tap **Select** in the top-left corner, check boxes will appear next to snapshots.

Here, the snapshots are displayed in grid view.
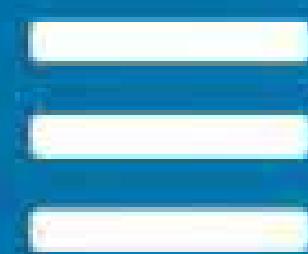
2021-04-27 09:41:40

2021-04-27 09:41:40

X 6 Selected

2021-05-05 16:50:48

2021-05-05 16:50:42

2021-05-05 16:49:36

2021-04-27 09:41:40

Associate Snapshots

Now, tap the check boxes next to the snapshots that you want to associate. Next, tap **Associate with an officer**

2021-04-27 09:41:40

Associate with an officer

6 Selected

2021-05-05 16:50:48

2021-05-05 16:50:42

Provide Officer ID

In the **Enter officer ID** box, enter the ID of the officer with whom you want to associate the snapshots. Tap **Associate with an officer**.

Enter officer ID

Officer ID

Associate with an officer

Body Camera Settings
83 %
70 % - Available

Record Video

Observe the Body Camera feed, and when appropriate, tap this button. The icon changes to: ■.
This indicates the Body Camera is recording.
At the same time, the Body Camera will vibrate, blink the front LED, or do both, depending on your settings.
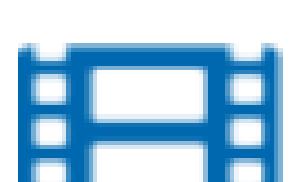
Take Snapshot
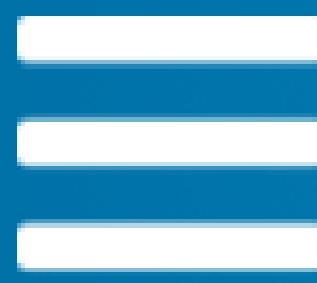
Record Video

View Snapshots   View Videos

Body Camera Settings
65 %   **70 % - Available**

Stop Recording
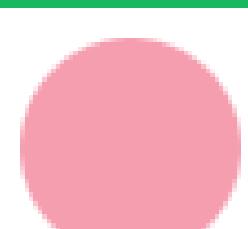
When a video is recording, the **video recording** icon appears next to the **Live view** slider.

Recording can be stopped by tapping here. The icon will then change to 🎥, indicating that the recording has stopped.
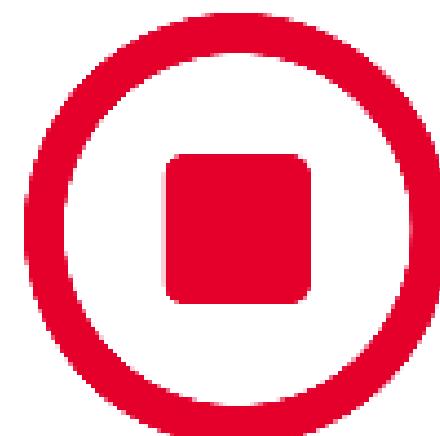
Live vi...   ON ⬤   ⬤ Video Recording
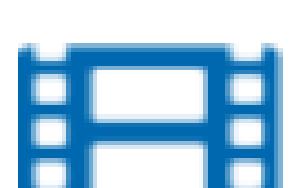
📷
Take Snapshot

⏹
Stop

🖼 View Snapshots   🎞 View Videos

Body Camera Settings
83 %
70 % - Available

49.2350 -122.8955
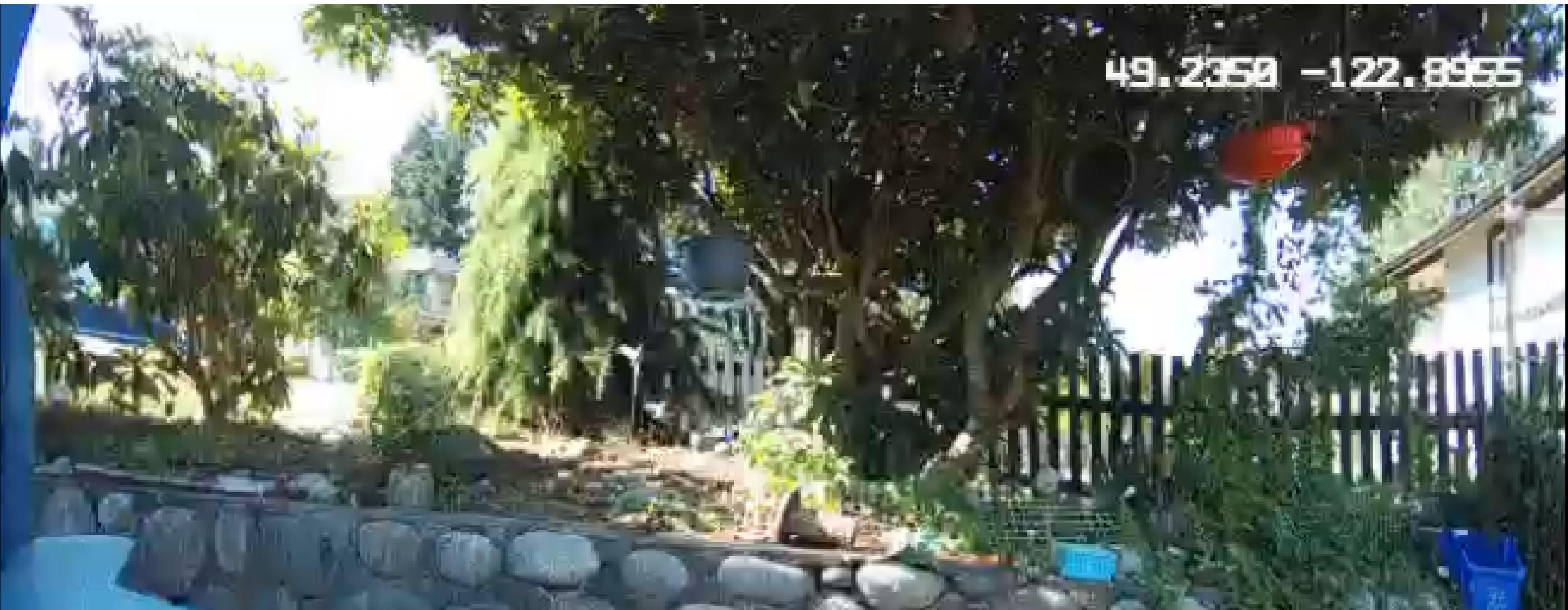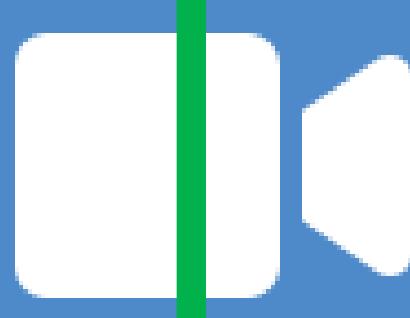
Access Videos List

The video you recorded appears at the top of the videos list.
Tap here to access this list. Videos list can also be accessed by tapping the ≡ icon.

Take Snapshot

Record Video

View Snapshots

View Videos

3
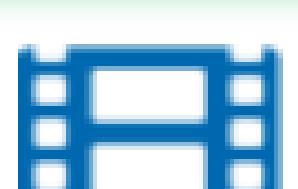
Date and Time ⬍	Category ⬍
2023-07-13 / 16:41:...	speeding
2023-07-08 / 10:15:...	speeding
2023-07-08 / 09:23:...	60 days retenti...
2023-07-08 / 08:31:...	speeding
2023-07-07 / 18:07:...	Default
2023-07-06 / 16:13:...	speeding
2023-07-06 / 15:42:...	speeding

Videos List

The videos stored in the Body Camera's memory appear here. You can tap the Sort icon next to the column name to sort the columns. (For non-Nexus users, the **Category** column is shown as **Event**.) You can also tap any video to edit its properties.

Video Properties

The video that you tapped starts playing. Now, you can edit its properties. Observe that **Name, Duration**, and **Start Time** cannot be edited.

Scroll up and down to see more properties. Notice that **Event/ Category** is available as drop-down list.

Name

101504AA.MP4

Duration

00:14:55

Start Time

2023-07-08 / 10:15:04

Category

speeding ▼

Save

Select an Event/Category
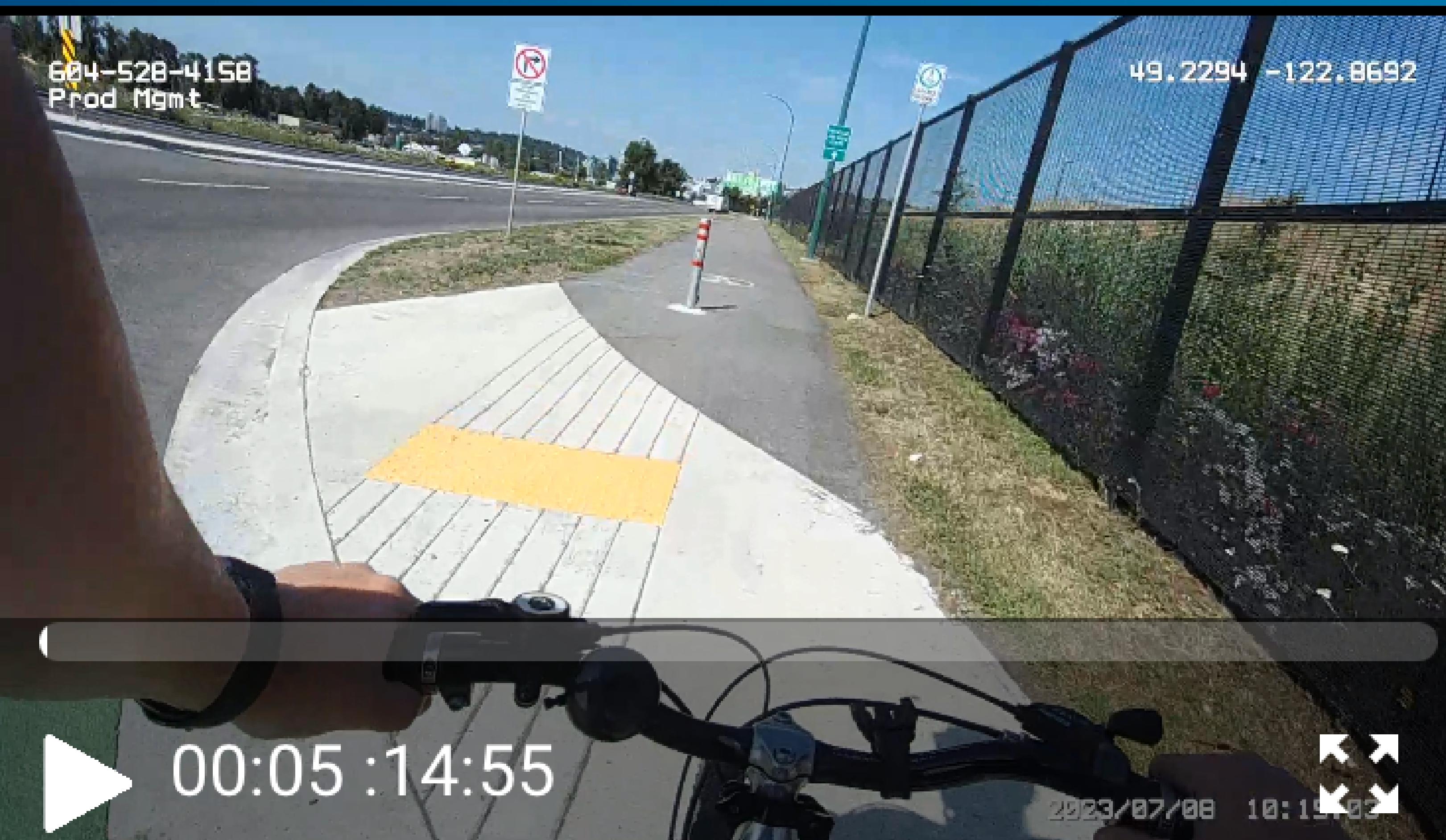
Take the example of **Event/ Category**. The values for this property are populated in the back office your organization uses. That is why when you tap inside the box, a list of values appears. Scroll to find the value you are looking for, and select it.

Category

speeding ▼

Save

00:05 :14:55

Name
101504AA.MP4

Duration
00:14:55

Edit Properties

For other properties, you must enter the values manually. For example, for the property **Partner ID,** tap in the box, and type the value using your keypad.

Once done, tap **Save**.

speeding

Save
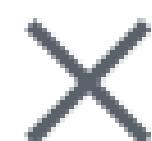
Filter the Video List

Use any of these filters to view a filtered list: **Event/Category**, **Start date**, and **End date**. Now tap **Apply**. You need not use all the filters at the same time. For example, you can use only **Event/Category** to filter the list. **Select Event/Category** shows the list of possible Event/Category types in the back office. Select from the list, and tap **Apply**.

Filter ✕

| Category	Select Category ›

Start date

Cancel   Apply

2023-07-08 / 08:31:... speeding

2023-07-07 / 18:07: Default
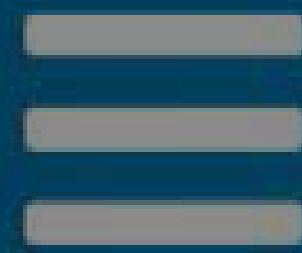
Select

Enable Video Selection

For non-Nexus users, you can use the **Select** button to enable videos selection for bulk association with a partner officer.

When you tap **Select**, you will see check boxes next to the videos. At this point, you can select multiple videos.

2021-05-10 10:26:05
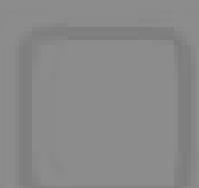
X 2 Selected

Date and time ⬍   Event ⬍

☑ 2021-05-10 10:27:48

☑ 2021-05-10 10:27:46

☐ 2021-05-10 10:27:42

☐ 2021-05-10 10:27:39

Select Videos
Tap the check boxes next to the videos you want to associate. Here, filters are first applied, after which two videos are selected.
Finally, tap **Associate with an officer**.

Associate with an officer

X 2 Selected

Date and time ⬍   Event ⬍

✓ 2021-05-05 16:59:18

2021-05-05 16:59:00

Provide Officer ID
Now, use your keypad to enter the ID of the officer with whom you want to associate the snapshots.
Tap **Associate with an officer**.

2021-05-05 16:58:04

Associate with an officer   X

Enter officer ID

Officer ID

Associate with an officer

Dashboard

View Snapshots

View Videos

Notifications 3

Body Camera Diagn...

Body Camera Settings

Help

Version 3.8

Logout →

Body Camera Settings

Covert Mode

OFF

Body Camera Settings
Tap the **Body Camera Settings** in the menu to open the **Body Camera Settings** page. You can enable/disable the Covert mode on FOCUS X2 by toggling this switch.
The **Body Camera Settings** drop-down on the main page should reflect the current Covert mode status (as well as Bluetooth and GPS). The latter two cannot be changed via FMA.

Access Diagnostics

From the menu, tap **Body Camera Diagnosis**.

This initiates a diagnostic test in order to determine if the Body Camera is facing issues. For example, if there is an issue with upgrading the Body Camera's firmware, the diagnostic test will report that.

Notifications 3

Body Camera Diagn...

Body Camera Settings

Help

Version 3.8

Logout

✕

Body Camera Diagnosis
Tap **START** to begin the Body Camera Diagnosis. FOCUS X2 now displays **test** on the LCD during this brief period as of v3.2.

START

✓ **Success**

Your Body Camera
hardware is operating
properly with no issues
found.

View Test Results

Once the test completes, the results are displayed here. In this example, no issues were reported. However, if the test reports issues, contact your administrator to see how to fix them. Once done, tap **OK**.

OK

Access Notifications

The 🔔 icon displays the notification count whenever new notifications are available. You can access notifications either by tapping this icon or by tapping **Notifications** from the menu options that appear after you tap ≡ in the top-right corner. This opens a list of notifications, if any.

Notifications 3

Body Camera Diagn...

Body Camera Settings

Help

Version 3.8

Logout

Type ⬍	Notification ⬍	Date and Time ⬍
⚠️	Amplitude	2023-07-08T16:11:37Z
⚠️	Amplitude	2023-07-08T16:17:38Z
⚠️	Amplitude	2023-07-08T17:05:33Z
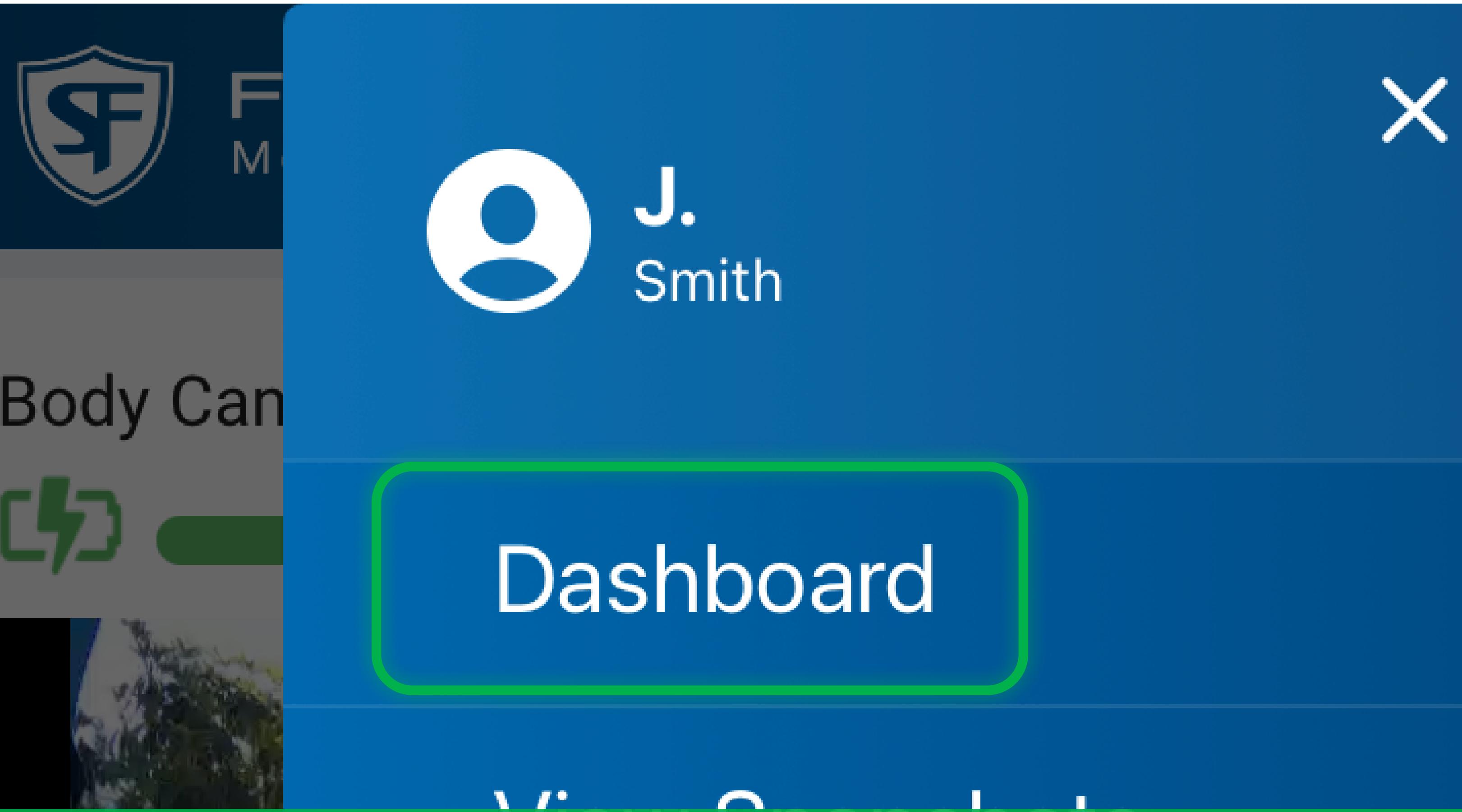
View Notifications

Notifications, if any, appear here. Examples of notification entries are "low battery" and "full memory".

You can tap the Sort icon next to the column name to sort the columns.

If you tap on the notifications, there may be more detail available in a popup. In the case of the above notifications, it shows the G-force of the impact.

J.
Smith

Dashboard

View Snapshots

Other Menu Options

If you tap **Dashboard**, the FMA home screen will appear. Tapping **Help** opens the in-app help, which you are reading right now.

If you tap **Logout**, you will be logged out from FMA. This will also result in closing FMA.

Body Camera Settings

Help

Version 3.8

Logout

Exit FMA

Tap **Accept** to close FMA. Please note that disconnecting from the FOCUS X2 will cause it to deactivate the X2 WiFi. If you log out, the FOCUS X2 will no longer display **FMA WiFi** and will briefly show **AP Off**.

If you want to reconnect from FMA, you may need to re-enable the WiFi AP on FOCUS X2 first.

Exit FMA

Are you sure you want to exit the FOCUS Mobile App?

Cancel   Accept