

FOCUS™ Mobile App

User Guide

v3.6.2



FOCUS
MOBILE APP

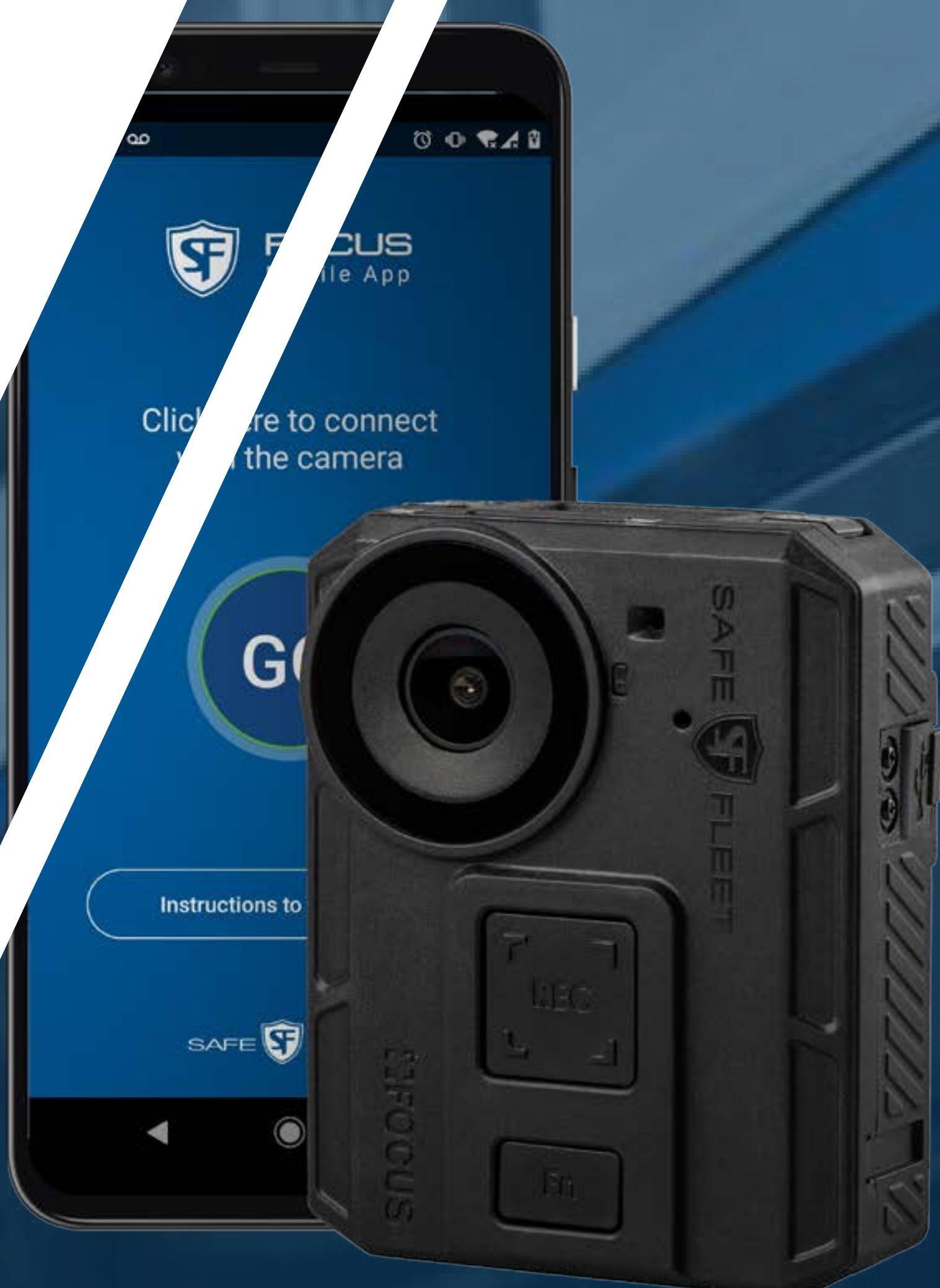


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- Pairing Instructions
- Logging on to FMA
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- Viewing Notifications
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Mobile App

**Click here to connect
with the camera**

GO

Instructions to link camera

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Version 3.6.2 (12)



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Mobile App

Connect to the BWC

Tap **Instructions to link camera** to see how to connect the BWC and the FMA. To connect them, tap **Go**.



Instructions to link camera

Pair your BWC with your phone



1. Ensure that your Body-worn Camera (BWC) is charged. If you are using the ClipCam, connect it to your BWC.
2. Power on your BWC.
3. Long-press the pairing button until you see the Wi-Fi icon in the display area.
4. On your phone, enable Wi-Fi under Settings.
5. Tap on your BWC's SSID in the list of available networks. The SSID is an alphanumeric string that starts with an X.
6. When prompted, provide the SSID password to connect to the BWC.

Got it!

Pair your BWC with your phone



1. Ensure that your Body-worn Camera (BWC) is charged. If you are using the ClipCam, connect it to your BWC.
2. Power on your BWC.
3. Long-press the pairing button until you see the Wi-Fi icon in the display area.

4. On your phone, enable Wi-Fi under Settings.

Read the Pairing Instructions

Read the instructions for pairing the BWC with the FMA, and once done, Tap **Got it!**

6. When prompted, provide the SSID password to connect to the BWC.

Got it!



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Mobile App



Connecting to camera

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Connection Status

This graph is a visual representation of the progress of connection between the BWC and the FMA.



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Please enter your password

Password

Login

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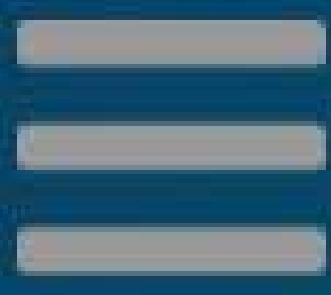
Please enter your password

Password

Login

Log on to FMA

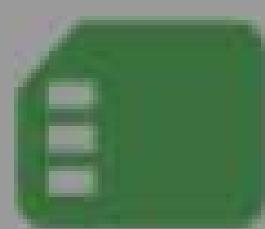
Here, enter your officer password. If you do not know your password, get in touch with your administrator. Use your keypad to provide your password. Once done, tap enter or **Login**.



Camera Status



97 %



99 % - Available



2021/08/11 09:58:36



Live view

ON



Take Snapshot



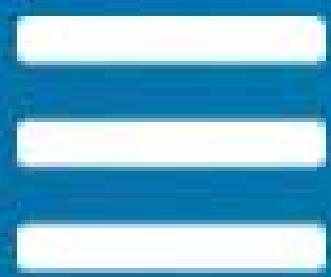
Record Video



View Snapshots



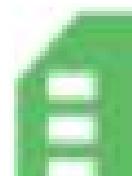
View Videos



Camera Status



97 %



99 % - Available



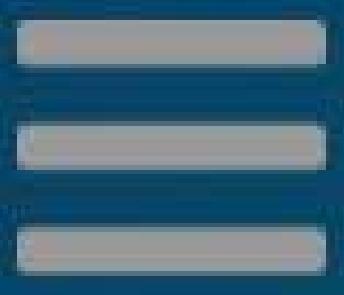
Live view

ON



Live View ON

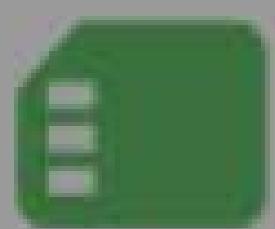
If **Live View** is enabled, you'll see your BWC's feed here. You can view it in full screen mode by tapping the icon in the bottom-right corner of the video display area.



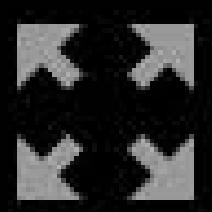
Camera Status



92 %



99 % - Available



Live view

OFF



Take Snapshot



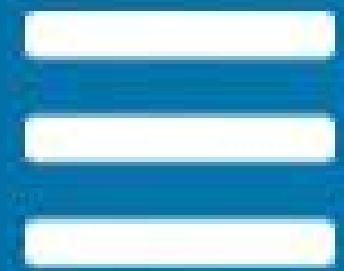
Record Video



View Snapshots



View Videos



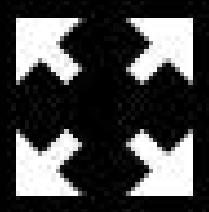
Camera Status



92 %



99 % - Available



Live view

OFF



Live View OFF

Live View is enabled by default. If you disable it, the video display area will be grayed out, but snapshots and videos will be recorded as usual.

[View Snapshots](#)

[View Videos](#)



Camera Status



97 %



99 % - Available



2021/08/11 09:58:36



Live view

ON



Take Snapshot



Record Video



View Snapshots



View Videos



Camera Status



97 %



99 % - Available

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BWC Details

The **Camera Status** area displays the battery status of your BWC, as well as the memory usage details. The **≡** icon in the top-right corner opens a number of menu options. The **🔔** icon opens a list of event notifications.

Clicking **?** opens the in-app help.



Take Snapshot



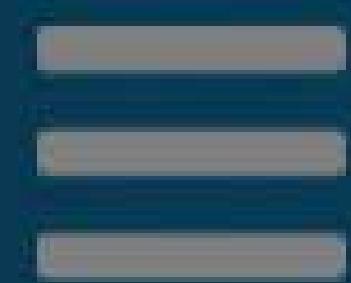
Record Video



View Snapshots



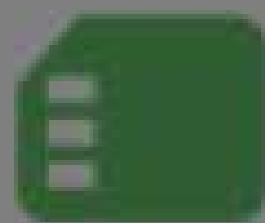
View Videos



Camera Status



97 %



99 % - Available

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2021/08/11 09:58:36



Live view

ON



Take Snapshot



Record Video



View Snapshots



View Videos



Camera Status



Snapshots

You can take snapshots of what you see in the camera feed at any time, even when a recording is in progress. Snapshots function as photo evidence in addition to the recorded videos.

Snapshots are captured when you tap the highlighted button. Once captured, snapshots are saved to the BWC's memory, and displayed in the

View Snapshots list.

2021/08/11 09:59:35

Live view

ON



Take Snapshot



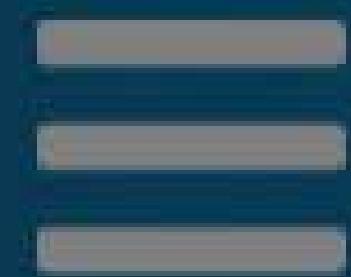
Record Video



View Snapshots



View Videos



Camera Status



97 %



99 % - Available

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2021/08/11 09:58:36



Live view

ON



Take Snapshot



Record Video



View Snapshots



View Videos



Camera Status



Videos 97 %

99 % - Available

You can start recording from your BWC using the FMA whenever you feel the need for video evidence. The video display area displays the BWC's feed.

Recording videos is simple; just tap the highlighted button. Once recorded, videos are saved to your BWC's memory, and displayed in the **View Videos** list.

2021/08/11 09:59:35

Live view



Take Snapshot



Record Video



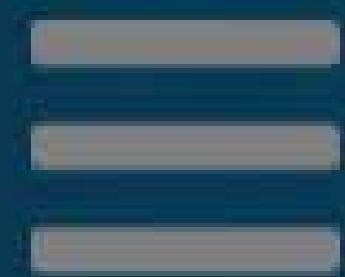
View Snapshots



View Videos



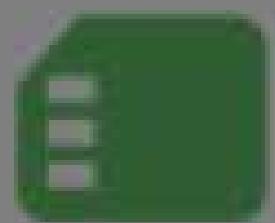
FOCUS
Mobile App



Camera Status



97 %



99 % - Available

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2021/08/11 09:58:36



Live view

ON



Take Snapshot



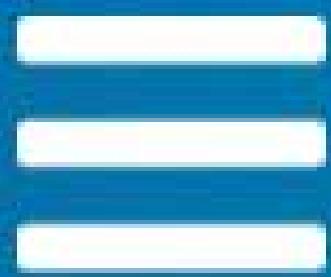
Record Video



[View Snapshots](#)



[View Videos](#)



Camera Status



97 %



99 % - Available

View Snapshots List

Snapshots are saved as JPG files to your BWC's memory, and displayed in the **View Snapshots** list. You can access this list from here. Snapshots can also be accessed by tapping the icon in the top-right corner.

When the snapshots from your BWC are uploaded to the Digital Evidence Series (DES), your BWC's memory is cleared, and the list becomes empty.



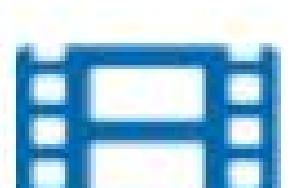
Take Snapshot



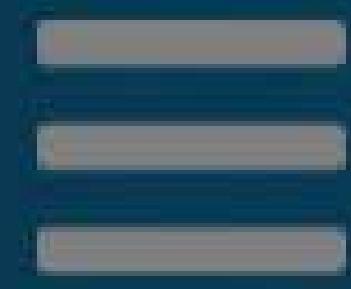
Record Video



[View Snapshots](#)



[View Videos](#)



Camera Status



97 %



99 % - Available

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2021/08/11 09:58:36



Live view

ON



Take Snapshot



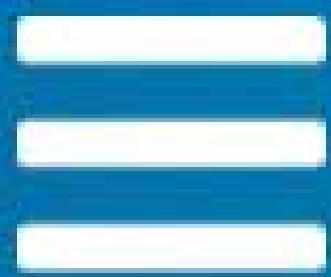
Record Video



View Snapshots



View Videos



Camera Status



97 %



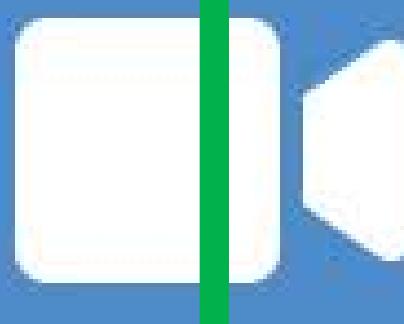
99 % - Available

View Videos List

Videos you record are saved to your BWC's memory as MP4 files, and displayed in the **View Videos** list. You can access the **View Videos** list by tapping here. Videos can also be accessed by tapping the icon. When the videos are uploaded from the BWC to the DES, your BWC's memory is cleared. The **View Videos** list also appears empty.



Take Snapshot



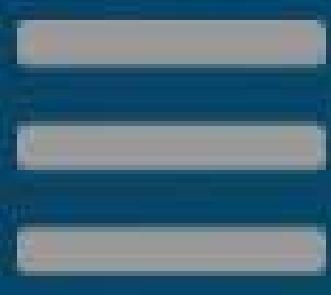
Record Video



View Snapshots



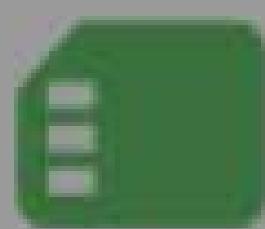
View Videos



Camera Status



97 %



99 % - Available



2021/08/11 09:58:36



Live view

ON



Take Snapshot



Record Video



View Snapshots



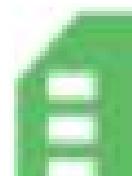
View Videos



Camera Status



97 %



99 % - Available



2021/08/11 09:58:36



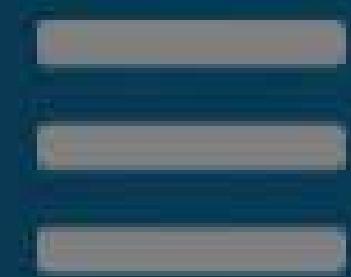
Live view

ON



Enable Live View

Live View is enabled by default. If it is not, enable it by dragging the slider. This way, you will be able to observe the camera feed in the video display area.



Camera Status



97 %



99 % - Available

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2021/08/11 09:58:36



Live view

ON



Take Snapshot



Record Video



View Snapshots



View Videos



Camera Status



97 %



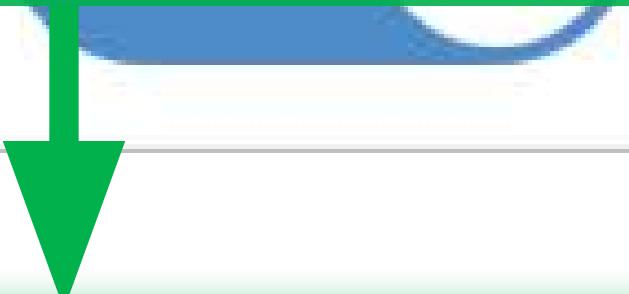
99 % - Available

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Take Snapshot

Observe the camera feed in the video display area. To take a snapshot, tap this button. You should hear a click sound, indicating that the snapshot has been taken.

The screen changes.



Take Snapshot



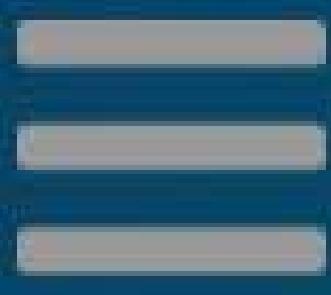
Record Video



[View Snapshots](#)



[View Videos](#)



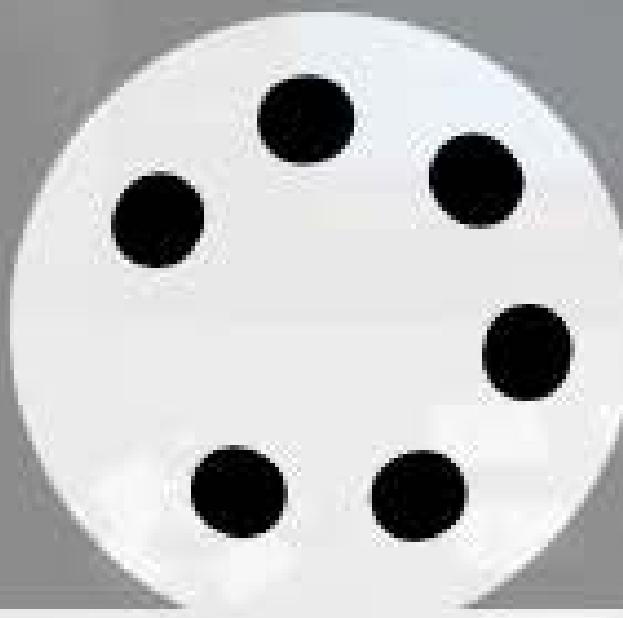
Camera Status



97 %



99 % - Available

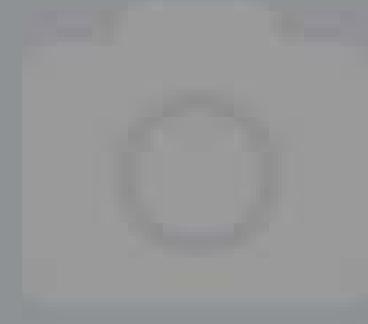


Taking Snapshot

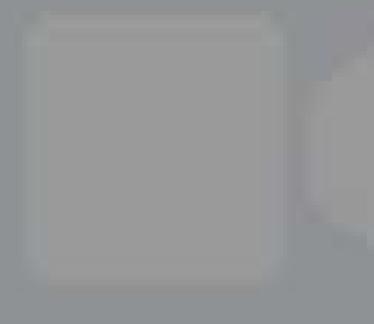
2021/03/11 09:55:33

Live view

ON



Take Snapshot



Record Video



[View Snapshots](#)



[View Videos](#)



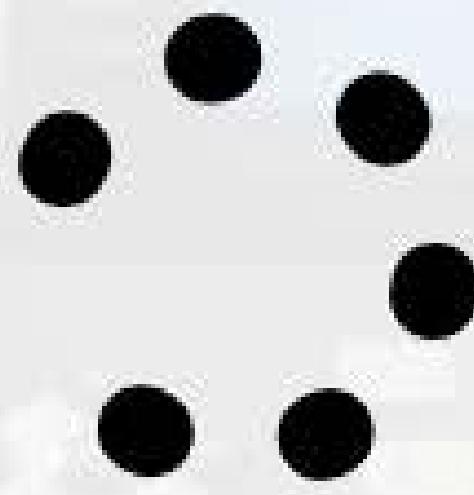
Camera Status



97 %



99 % - Available



Taking Snapshot



Snapshot Progress

You will see the progress of the snapshot capture here.

Tap **View Snapshots** to access the snapshots list. The snapshots you captured will appear at the top.

Take Snapshot

Record Video



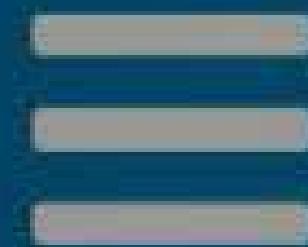
[View Snapshots](#)



[View Videos](#)



Snapshots



Select



Date and Time

2021-05-05 16:49:36

2021-04-27 09:41:40

2021-04-27 09:41:40

2021-04-27 09:41:40



Snapshots



Select



Date and Time

2021-05-05 16:49:36

2021-04-27 09:41:40

2021-04-27 09:41:40

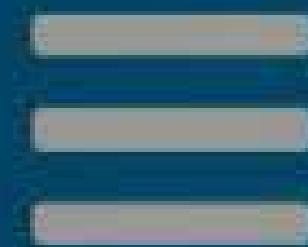
2021-04-27 09:41:40

View Snapshots List

The snapshots captured by the BWC appear here. This list is displayed in list format. You can also choose to view it in grid format, by tapping in the top-right corner.



Snapshots



Select



Date and Time

2021-05-05 16:49:36

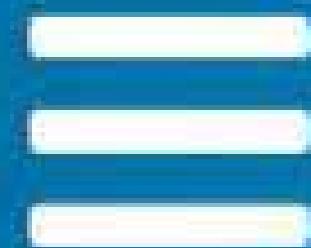
2021-04-27 09:41:40

2021-04-27 09:41:40

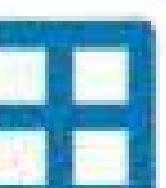
2021-04-27 09:41:40



Snapshots



Select



Date and Time

2021-05-05 16:49:36

2021-04-27 09:41:40

View Snapshot Properties

To view the properties of a snapshot, open the snapshots list. Tap a snapshot to see its properties.

Snapshots Details

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Tech Writings



Name

09594100.JPG

Date Time

2021-08-11 09:59:42

Associated officer

None

[Associate with an officer](#)

Snapshots Details

huynht
Tech Writing

List View

You'll see the name of the snapshot, the date it was taken, and the officer it is associated with.

Tap **Associate with an officer** at the bottom to associate this snapshot with an officer.

Name

09594100.JPG

Date Time

2021-08-11 09:59:42

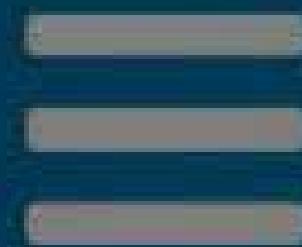
Associated officer

None

Associate with an officer



Snapshots



Select



Date and Time

2021-05-05 16:49:36

2021-04-27 09:41:40

2021-04-27 09:41:40

2021-04-27 09:41:40



Snapshots



Select



Date and Time

Filter the Snapshot List

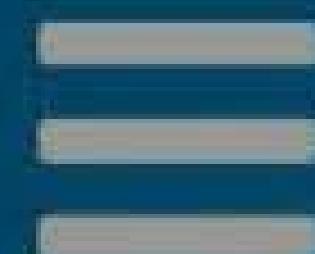
You can filter the snapshots list by tapping in the top-right corner. This way, only a subset of the full list of snapshots is displayed.

2021-04-27 09:41:40

2021-04-27 09:41:40



Snapshots



Select



Filter

Start date

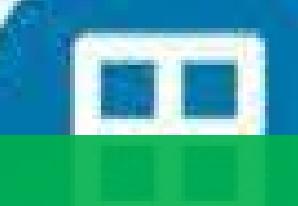
End date

Cancel

Apply



Select



Filter the Snapshot List

Set a start date and an end date, and then tap **Apply**. You need not use both the fields to filter the list.

For example, you can filter the list by using only **End date**.



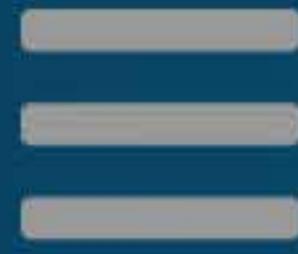
Start date

End date

Cancel

Apply

Snapshots



Select



2021-05-05 16:50:48



2021-05-05 16:50:42



2021-05-05 16:49:36



2021-04-27 09:41:40



2021-04-27 09:41:40



2021-04-27 09:41:40



Snapshots



Select



Enable Snapshot Selection

To select snapshots, first tap **Select** in the top-left corner. Check boxes will appear next to snapshots. Here, the snapshots are displayed in grid view.



2021-05-05 16:49:36



2021-04-27 09:41:40

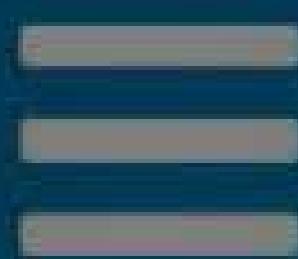


2021-04-27 09:41:40

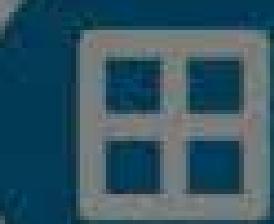


2021-04-27 09:41:40

Snapshots



6 Selected



2021-05-05 16:50:48



2021-05-05 16:50:42



2021-05-05 16:49:36



2021-04-27 09:41:40



2021-04-27 09:41:40



2021-04-27 09:41:40

Associate with an officer



Snapshots



6 Selected



2021-05-05 16:50:48



2021-05-05 16:50:42



2021-05-05 16:49:36



2021-04-27 09:41:40

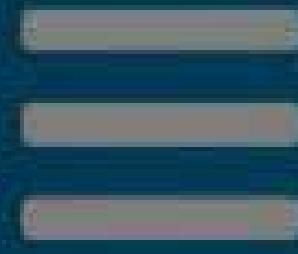
Associate Snapshots

Now, tap the check boxes next to the snapshots that you want to associate. Next, tap **Associate with an officer**.



Associate with an officer

Snapshots



X 6 Selected



2021-05-05 16:50:48



2021-05-05 16:50:42



2021-05-05 16:49:36



2021-04-27 09:41:40

Associate with an officer



Enter officer ID

Officer ID

Associate with an officer

Snapshots



X 6 Selected



2021-05-05 16:50:48



2021-05-05 16:50:42

Provide Officer ID

In the **Enter officer ID** box, enter the ID of the officer with whom you want to associate the snapshots. Tap **Associate with an officer**.

Enter officer ID

Officer ID

Associate with an officer

Snapshots



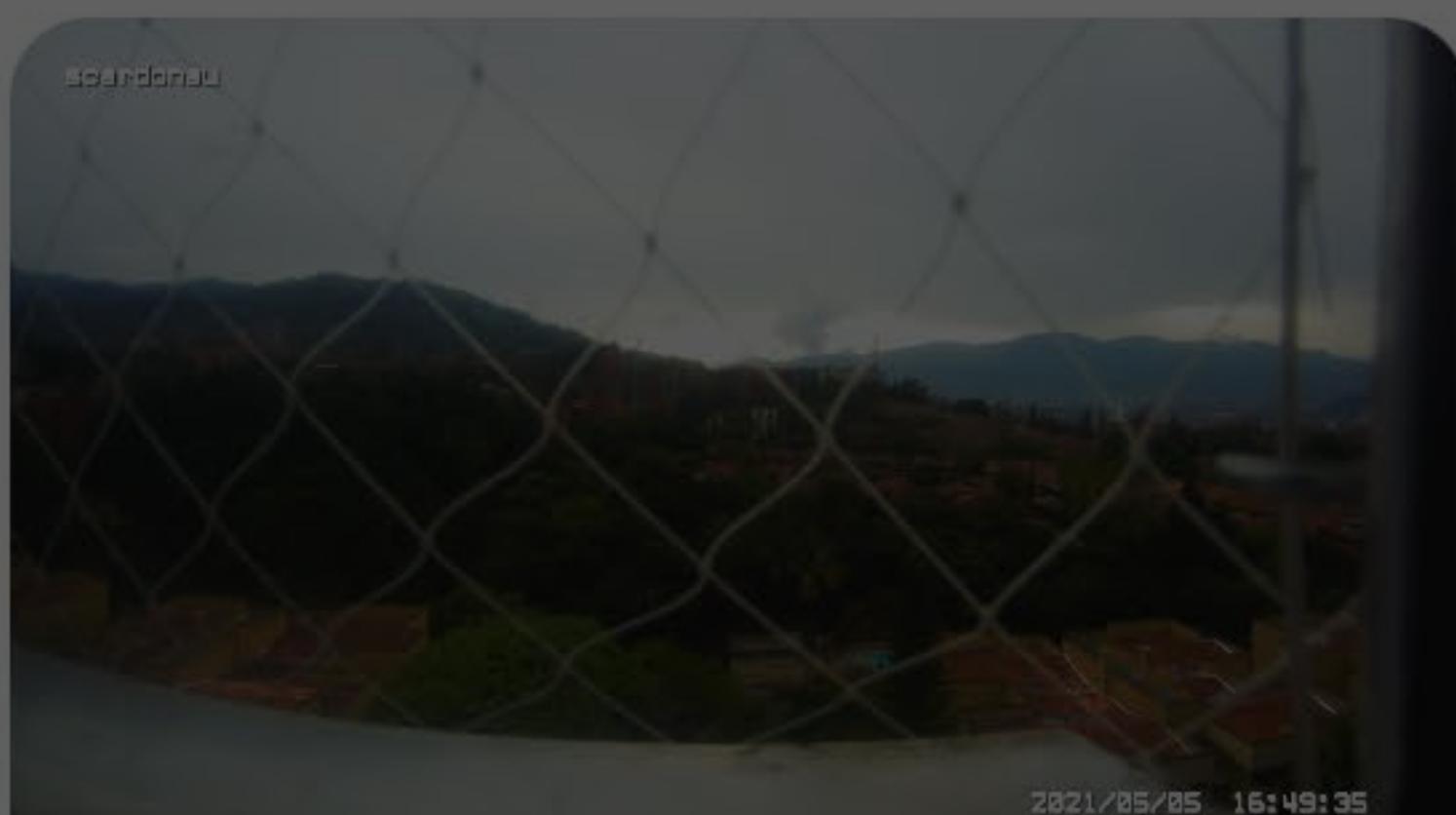
Select



2021-05-05 16:50:48



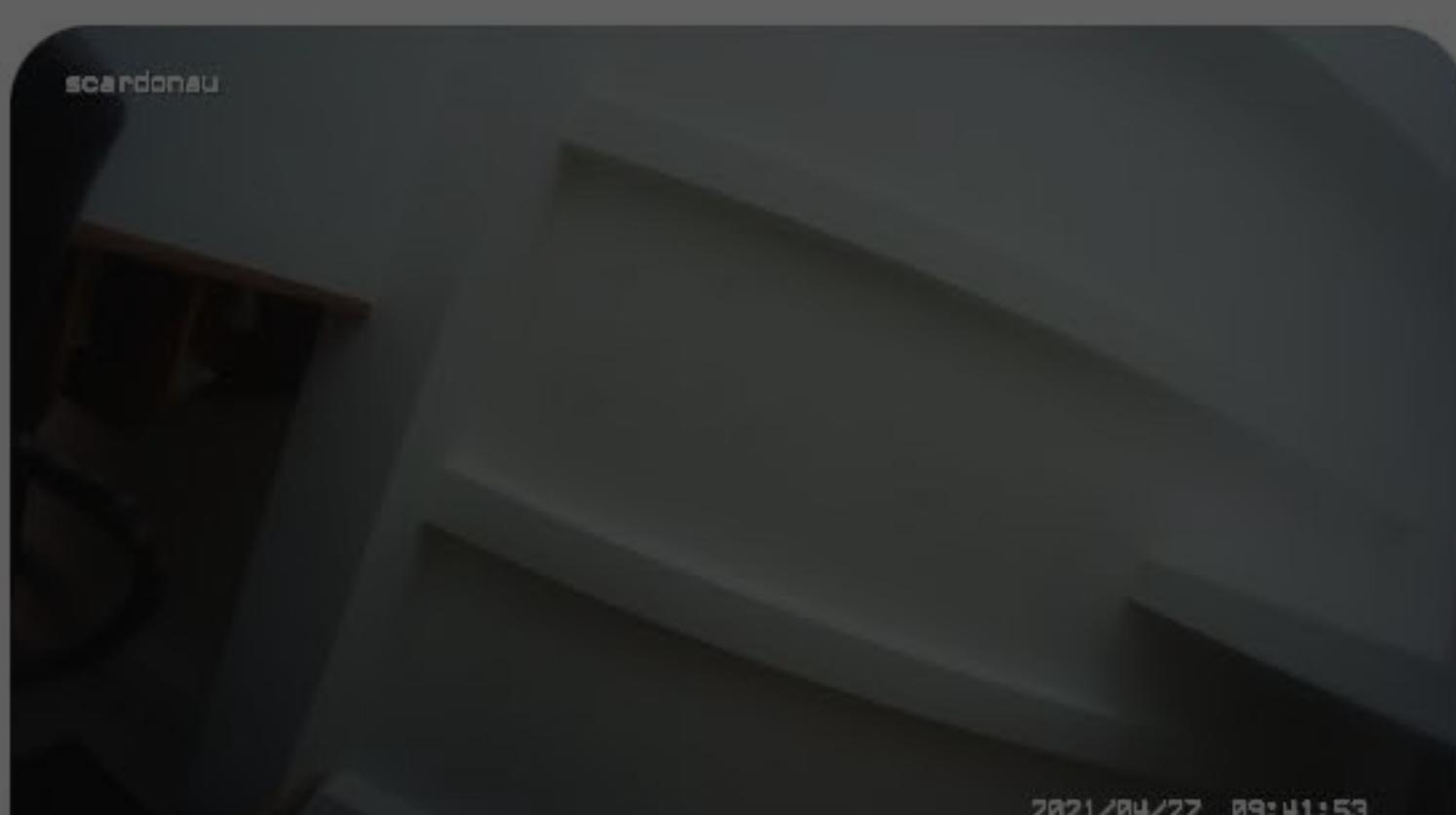
2021-05-05 16:50:42



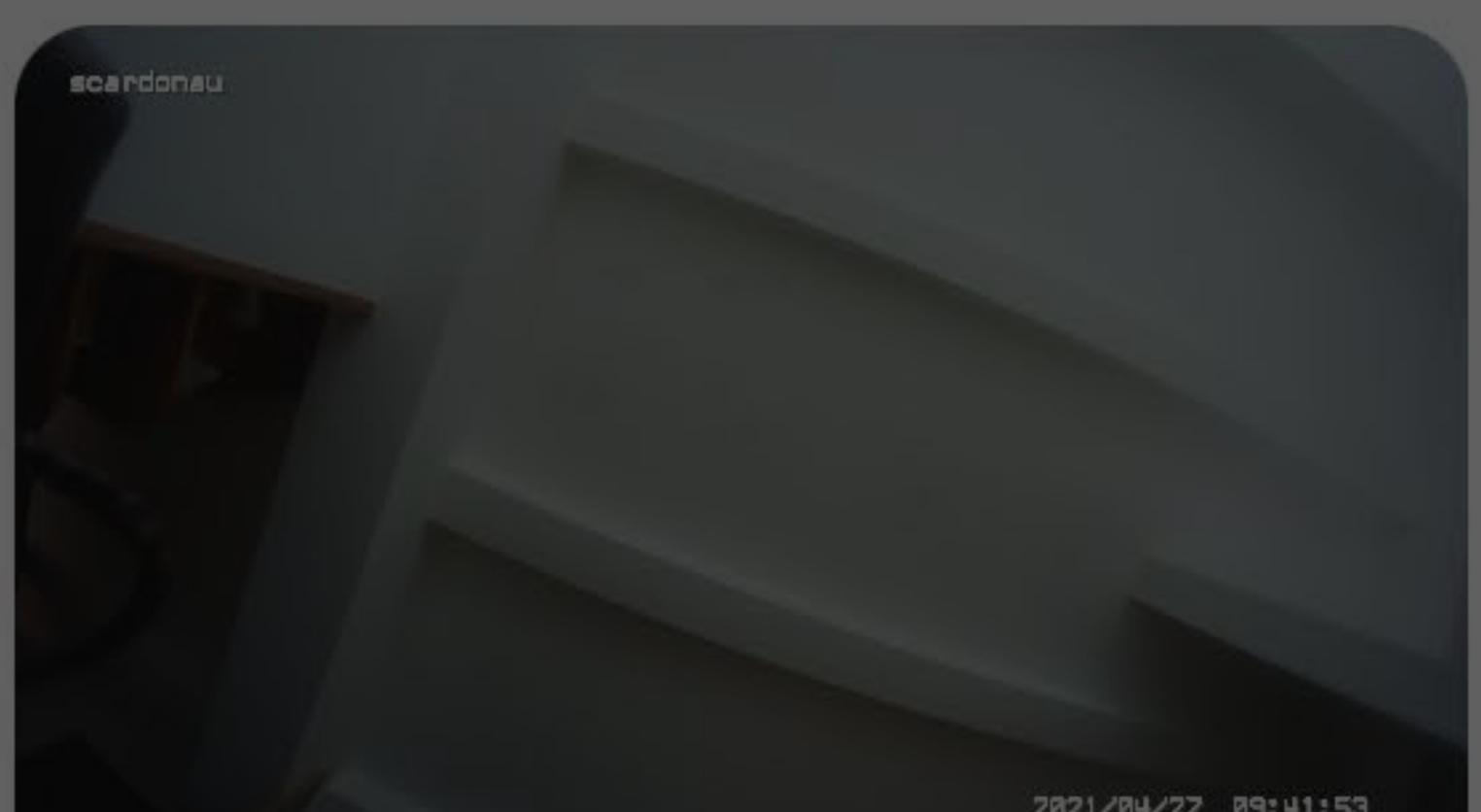
2021-05-05 16:49:36



2021-04-27 09:41:40



2021-04-27 09:41:40



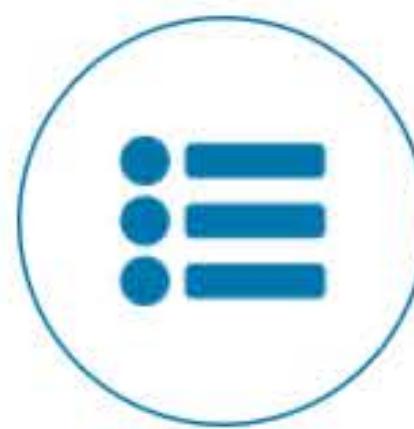
2021-04-27 09:41:40



The partner ID associated successfully

Snapshots

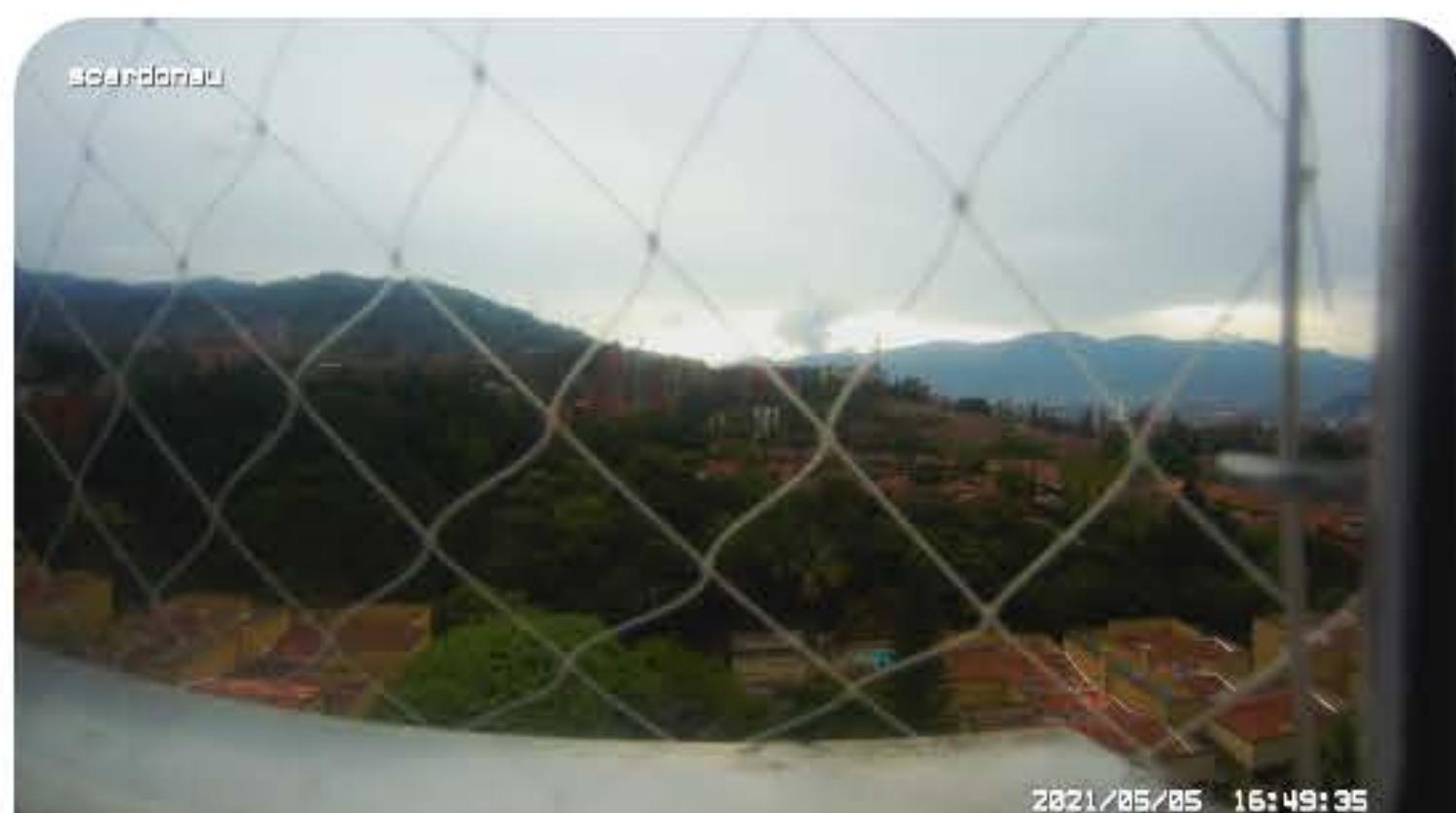
Select



2021-05-05 16:50:48



2021-05-05 16:50:42



2021-05-05 16:49:36



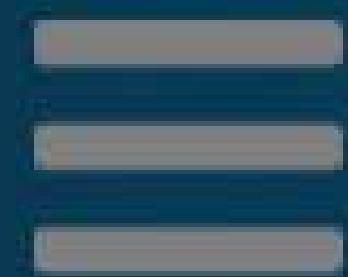
2021-04-27 09:41:40

Snapshots Association

This indicates that the snapshots are associated with the officer whose partner ID you provided.



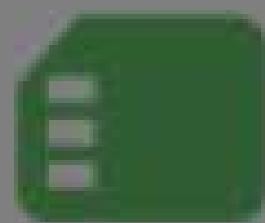
The partner ID associated successfully



Camera Status



97 %



99 % - Available

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2021/08/11 09:58:36



Live view

ON



Take Snapshot



Record Video



View Snapshots



View Videos



Camera Status



97 %



99 % - Available

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Tech Writing

Record a Video

Observe the camera feed, and when appropriate, tap this button. The icon changes to: . This indicates the BWC is recording.

At the same time, the BWC will vibrate, blink the front LED, or do both, depending on your settings.



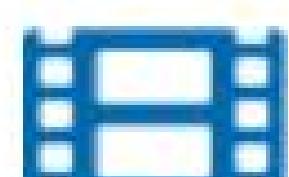
Take Snapshot



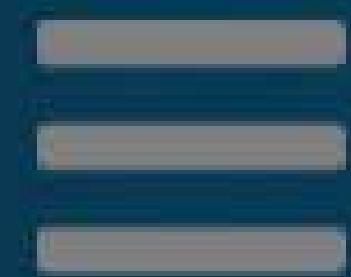
Record Video



[View Snapshots](#)



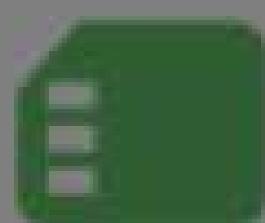
[View Videos](#)



Camera Status



96 %



99 % - Available

huynt
Tech Writing

2021/08/11 10:04:57



Live view

ON



Recording



Take Snapshot



Stop



View Snapshots



View Videos



Camera Status



96 %



99 % - Available

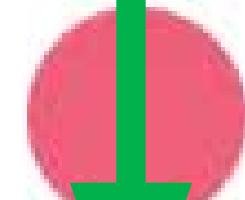
Stop Recording

When a video is recording, the recording icon appears next to the **Live view** slider.

Recording can be stopped by tapping here. The icon will then change to , indicating that the recording has stopped.

Live view

ON



Recording



Take Snapshot



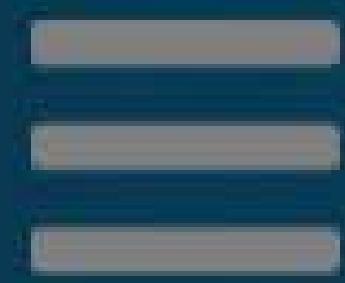
Stop



View Snapshots



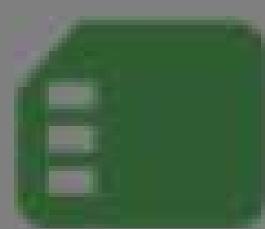
View Videos



Camera Status



97 %



99 % - Available

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Tech Writing

2021/08/11 09:58:36



Live view

ON



Take Snapshot



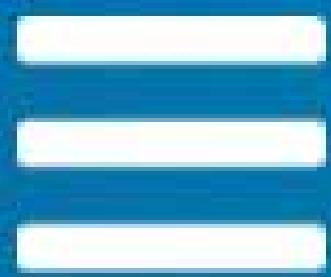
Record Video



View Snapshots



View Videos



Camera Status



97 %



99 % - Available

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Tech Writing

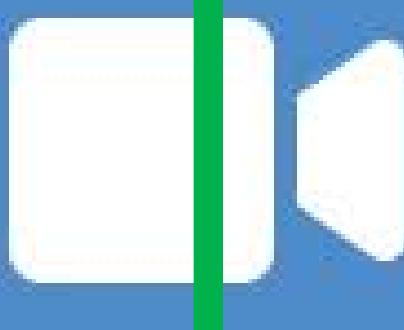
Access Videos List

The video you recorded appears at the top of the videos list.

Tap here to access this list. Videos list can also be accessed by tapping the  icon.



Take Snapshot



Record Video



View Snapshots



View Videos



Select



Date and Time

2021-05-10 10:27:48

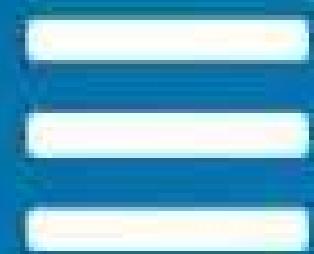
2021-05-10 10:27:46

2021-05-10 10:27:42

2021-05-10 10:27:39

2021-05-10 10:26:05

Event

 Select**Date and Time** 2021-05-10 10:27:482021-05-10 10:27:462021-05-10 10:27:422021-05-10 10:27:392021-05-10 10:26:05

Videos List

The videos stored in the BWC's memory appear here. Tap any video to edit its properties.

Video Detail

Scalable

00:11 :00:23

2021/05/05 16:58:59



Name	Duration
165900AB.MP4	00:00:23
Start Time	
2021-05-05 16:59:00	

Event

Select Event



Ticket #1

Ticket #2



Video Detail

Scalpel



00:11 :00:23

2021/05/05 16:58:58



Name	Duration
165900AB.MP4	00:00:23
Start Time	
2021-05-05 16:59:00	

Video Properties

The video that you tapped starts playing. Now, you can edit its properties. Observe that **Name**, **Duration**, and **Start Time** cannot be edited.

Scroll up and down to see more properties. Notice that **Event**, **Race**, and **Gender** are available as drop-down lists.

Video Detail

Scalability

00:11 :00:23

2021/05/05 16:58:59



Name

165900AB.MP4

Duration

00:00:23

Start Time

2021-05-05 16:59:00

Event

Select Event



Ticket #1

Ticket #2

Select an Event

Take the example of **Event**. The values for this property are populated in the DES your PD uses. That is why when you tap inside the box, a list of values appears. Scroll to find the value you are looking for, and select it.

You will notice similar lists for the properties **Race** and **Gender**. In each case, scroll through the lists to find the value you are looking for.

To find other properties, scroll up or down on this screen.

Event

Select Event

Ticket #1

Ticket #2



Video Detail

Select Gender

Race

Select Race

Drive license

License plate

Notes

Save



Video Detail

Select Gender

Race

Select Race

Drive license

Edit Properties

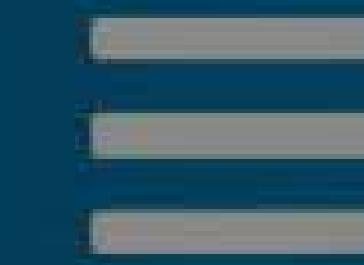
For all the other properties, you must enter the values manually.

For example, for the property **Driver license**, tap in the box, and type the value using your keypad.

Once done, tap **Save**.



Save



Select



Date and Time ◆

Event ◆

2021-05-10 10:27:48

Filter

Event

Select Event >

Start date

End date

Cancel

Apply



Filter the Video List

Use any of these filters to view a filtered list: **Event**, **Start date**, and **End date**. Now tap **Apply**. You need not use all the filters at the same time. For example, you can use only **Event** to filter the list.

Filter



Event

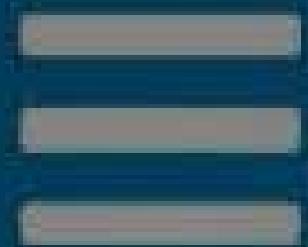
Select Event >

Start date

End date

Cancel

Apply



Select



Date and Time

Event

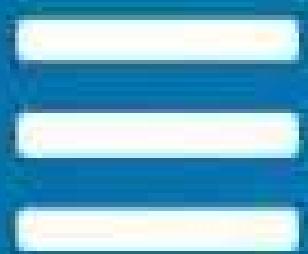
2021-05-10 10:27:48

2021-05-10 10:27:46

2021-05-10 10:27:42

2021-05-10 10:27:39

2021-05-10 10:26:05



Select

Date and Time

Event

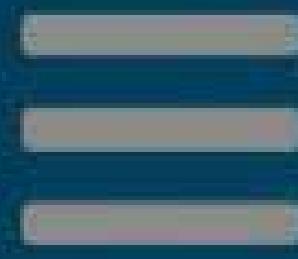


Enable Video Selection

If necessary, filter this list of videos in order to display a subset of the full list.

Tap **Select** in order to enable video selection. You will now see check boxes next to videos. At this point, you can select multiple videos.

2021-05-10 10:26:05



 2 Selected



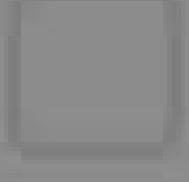
Date and Time 

Event 

 2021-05-10 10:27:48

 2021-05-10 10:27:46

 2021-05-10 10:27:42

 2021-05-10 10:27:39

 2021-05-10 10:26:05

Associate with an officer



 2 Selected



Date and Time 

Event 

2021-05-10 10:27:48

2021-05-10 10:27:46

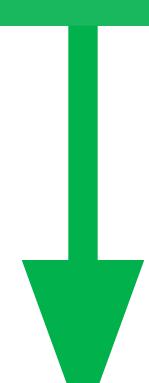
2021-05-10 10:27:42

2021-05-10 10:27:39

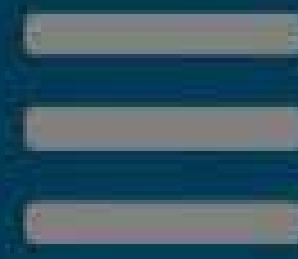
Select Videos

Tap the check boxes next to the videos you want to associate. Here, filters are first applied, after which two videos are selected.

Finally, tap **Associate with an officer**.

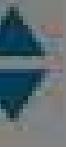


Associate with an officer



 2 Selected

Date and Time 

Event 

2021-05-05 16:59:18

2021-05-05 16:59:00

2021-05-05 16:58:42

2021-05-05 16:58:38

2021-05-05 16:58:04

Associate with an officer 

Enter officer ID

Officer ID

Associate with an officer



2 Selected

Date and Time

Event

2021-05-05 16:59:18

Provide Officer ID

Now, use your keypad to enter the ID of the officer with whom you want to associate the snapshots.

Tap **Associate with an officer**.

2021-05-05 16:58:04

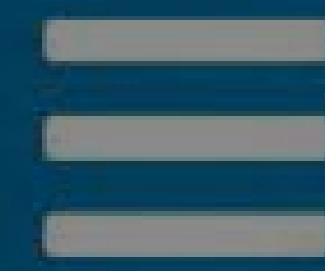
Associate with an officer

Enter officer ID

Officer ID

Associate with an officer

Videos



Select



Date and Time ▾

Event ▾

2021-05-10 10:27:48

2021-05-10 10:27:46

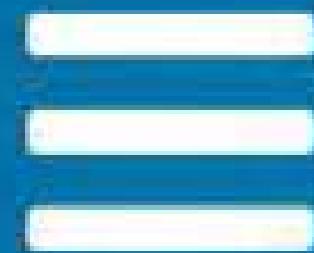
2021-05-10 10:27:42

2021-05-10 10:27:39

2021-05-10 10:26:05



The partner ID associated successfully

 Select**Date and Time** **Event** 2021-05-10 10:27:482021-05-10 10:27:462021-05-10 10:27:422021-05-10 10:27:39

2021-05-10 10:26:05

Videos Association

This indicates that the videos are associated with the officer whose partner ID you provided.



The partner ID associated successfully



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2021-0

2021-0

2021-0

2021-0

2021-0

2021-0

Dashboard

[View Snapshots](#)

[View Videos](#)

[Notifications](#)

[Body-worn Diagnosis](#)

[Help](#)

Access Diagnostics

When you tap  in the top-right corner, several menu options appear. From the list, tap **Body-worn Diagnosis**.

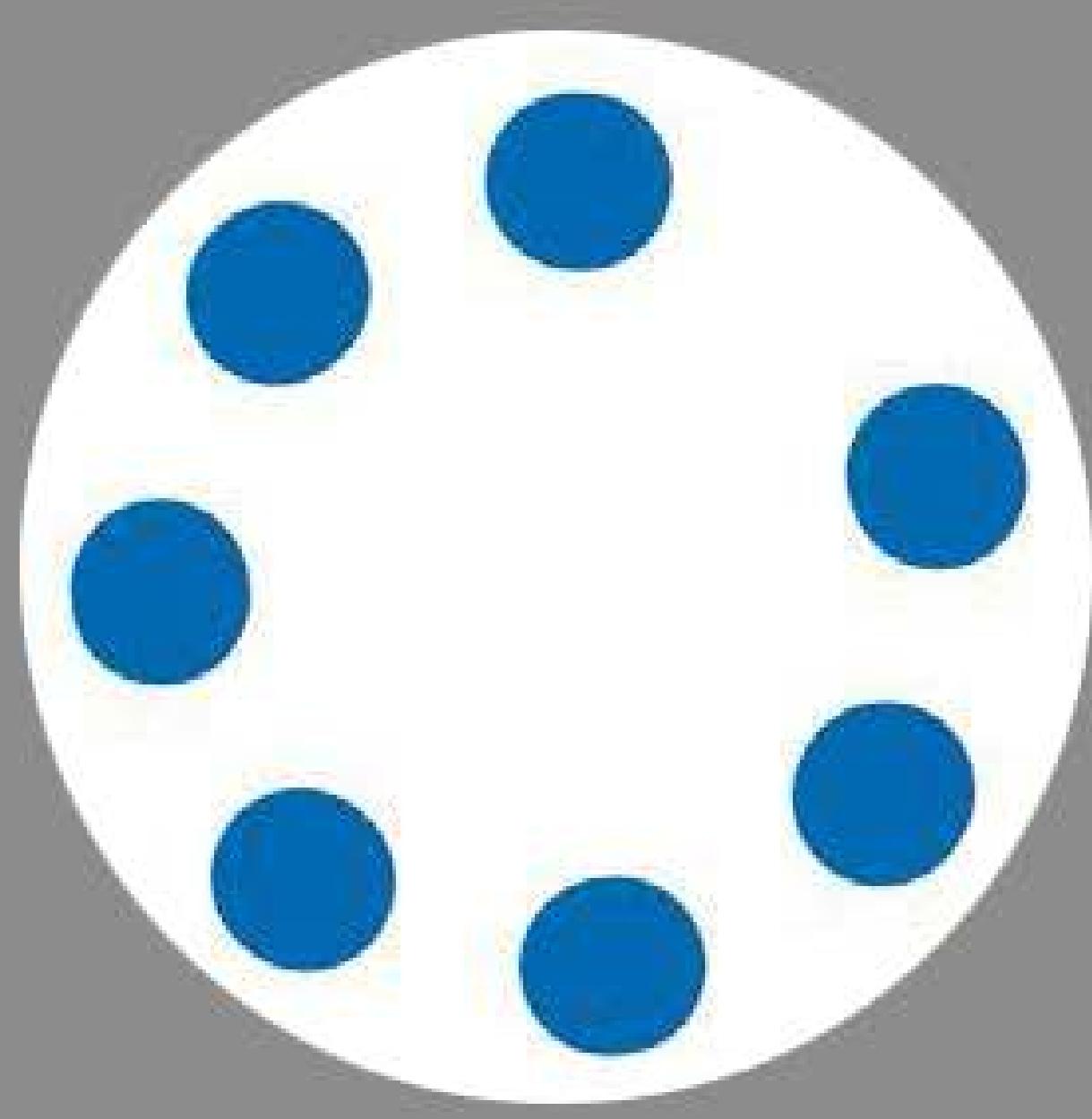
This initiates a diagnostic test in order to determine if the BWC is facing issues. For example, if there is an issue with upgrading the BWC's firmware, the diagnostic test will report that.

Notifications

Body-worn Diagnosis

Help

Body-worn Diagnosis

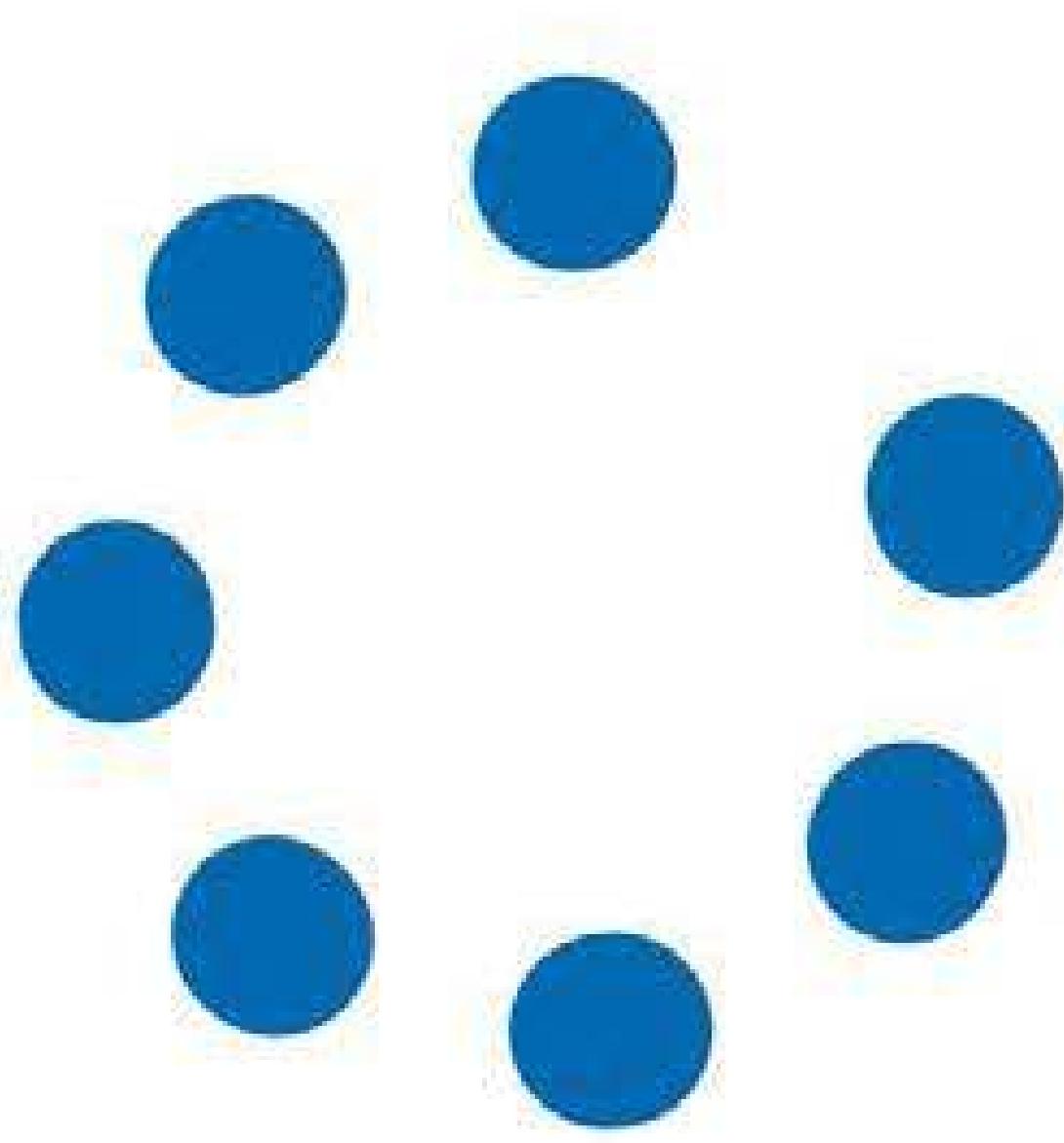


Diagnosing...



Diagnostics in Progress

As the diagnostics test runs, you will see your screen change to display a loading icon.



Diagnosing...

Body-worn Diagnosis



Success

Your Body-worn Camera
hardware is operating correctly,
no issues reported

OK

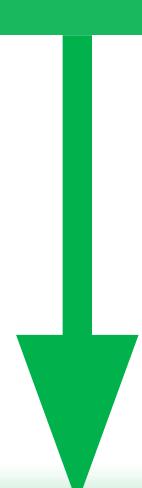


Success

Your Body-worn Camera
hardware is operating correctly,
no issues reported

View Test Results

Once the test completes, the results are displayed here. In this example, no issues were reported. However, if the test reports issues, contact your administrator to see how to fix them. Once done, tap **OK**.



OK



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Date a

2021-0

2021-0

2021-0

2021-0

2021-0

2021-0

2021-0

2021-0

2021-0

Dashboard

[View Snapshots](#)

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Access Notifications

The  icon displays the notification count whenever new notifications are available. You can access notifications either by tapping this icon or by tapping **Notifications** from the menu options that appear after you tap  in the top-right corner.

This opens a list of notifications, if any.

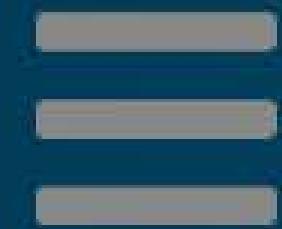
 **Notifications**

Body-worn Diagnosis

Help



Notifications



Type

Notification

Date and time

No notifications found



Notifications



Type **Notification**

Date and time

View Notifications

Notifications, if any, appear here.
Examples of notification entries are
“low battery” and “full memory”.
Here, there are no notifications to
display.

No notifications found



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Date a

2021-0

2021-0

2021-0

2021-0

2021-0

2021-0

2021-0

2021-0

2021-0

Dashboard

[View Snapshots](#)

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[Notifications](#)

[Body-worn Diagnosis](#)

[Help](#)

Video



Date a



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Dashboard

Other Menu Options

If you tap **Dashboard**, the FMA home screen will appear. Tapping **Help** opens the in-app help, which you are reading right now!

If you tap **Logout**, you will be logged out from FMA. This will also result in closing FMA.

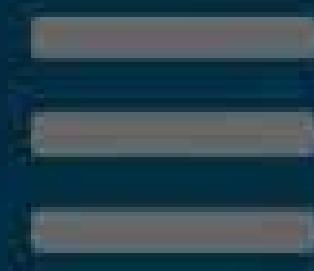
Body-worn Diagnosis

Help

Logout ➔

Version 3.6.2 (12)

2021-0



Type ◆ Notification ◆

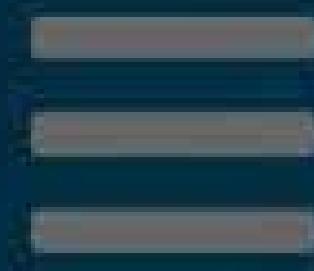
Date and Time ◆

Exit FMA

Are you sure you want to exit the Focus Mobile App?

Cancel

Accept



Type ◆ Notification ◆

Date and Time ◆

Exit FMA

Are you sure you want to exit the Focus Mobile App?

Cancel

Accept

Exit FMA

Tap **Accept** to close FMA.