

FOCUS™ Mobile App

User Guide



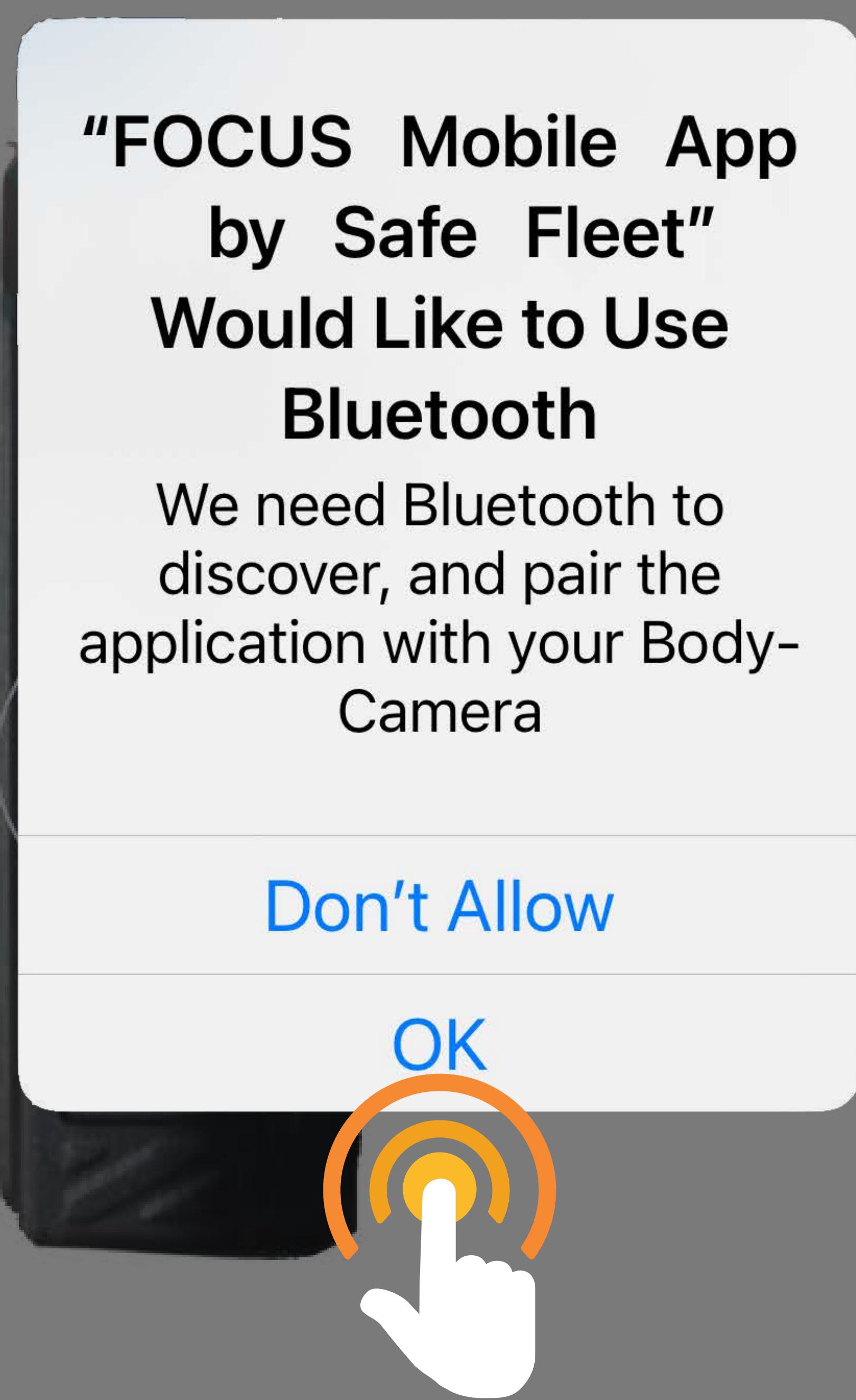
**FOCUS
MOBILE APP**



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**Please, turn on the
Body-Camera hotspot.**



i Allow Bluetooth access

When you start the app for the first time, it will likely prompt whether you approve the app to access Bluetooth and/or WiFi. Tap **OK** to allow Bluetooth access.

Please, turn on the Body-Camera hotspot.



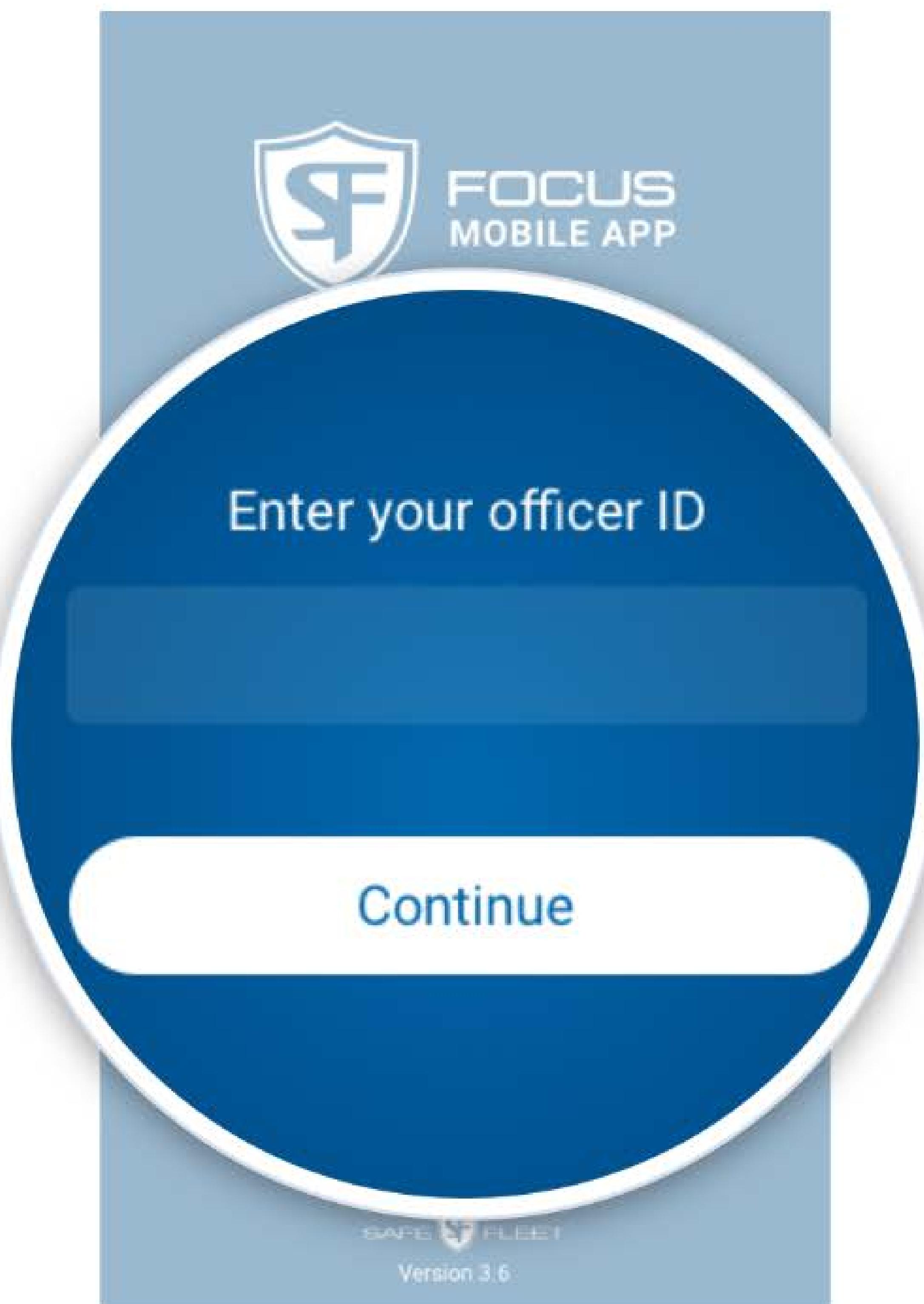
i Onboarding Cards

The first time you start the app, it displays these Onboarding Cards. They will not be displayed in subsequent launches, but there is a link to them on the Officer ID login page, which is the first page in subsequent launches. You can also view these instructions via **Help** in the Menu.



i **Skip** will take you to the Officer ID login page

Please enter your officerID
and tap in the **Continue** button.



Skip

If you are in this screen,
please enter your email
and tap in the **Next** button.



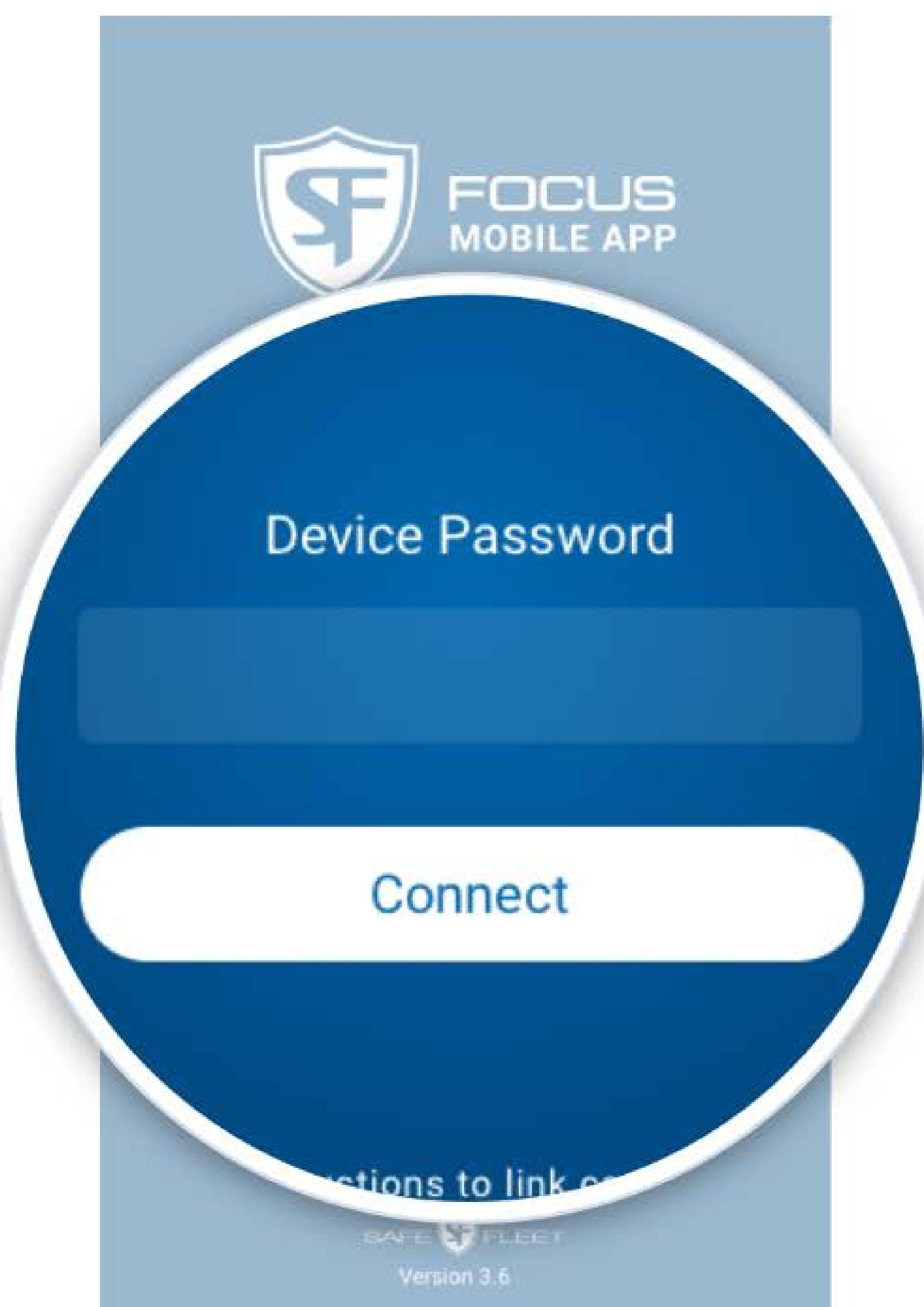
Skip

If you are in this screen,
please enter your password
and tap in the **Login** button.



Skip

If you are in this screen, please enter your device password and tap in the **Connect** button.



i Enter your Officer ID

You will be prompted for Officer ID, which is typically the officer's badge number, depending on how it is set up in the back office.

Enter your officer ID

604-528

Continue



i When you tap **Continue**, it redirects you to the email and password authentication screen, or device password authentication screen (no Internet access page).



Email

Remember my account

Next



i Enter your email and tap **Next**.



xxxxxx@safefleet.net

Password



[Forgot your password?](#)

Log in



i Enter your password and tap
Log in.

Connecting to WiFi

After successful login, FMA will try to connect to the device WiFi. You must select **Join** or **Connect** in order to allow the mobile device to connect to the FOCUS X2. Once you tap **Join**, you will be redirected to the Home page.





FOCUS
MOBILE APP

Enter your officer ID

604-528



Device Password

Password

Connect



i If you are requested a **Device Password**, also known as Device PIN, please type it and tap **Connect**.

SAFE  FLEET

Version 3.8



Body Camera Settings

83 %



70 % - Available



Live vi...

ON

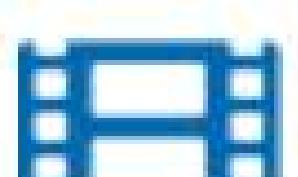


Live View ON

If **Live view** is enabled, you'll see your Body Camera's feed here. You can view it in full screen mode by tapping the icon in the bottom-right corner of the video display area.



[View Snapshots](#)



[View Videos](#)

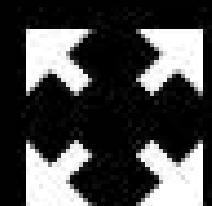
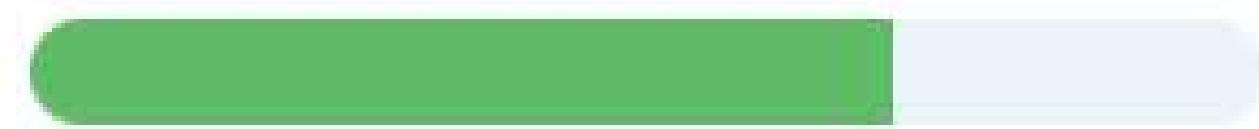


Body Camera Settings

83 %



70 % - Available



Live vi...



OFF



Live View OFF

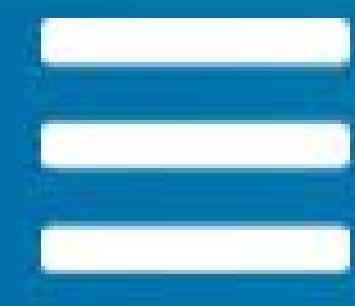
Live View is enabled by default. If you disable it, the video display area will be grayed out, but snapshots and videos will be recorded as usual. If you take a snapshot or start a video recording when Live View is off, the Live View will be enabled automatically.



View Snapshots



View Videos

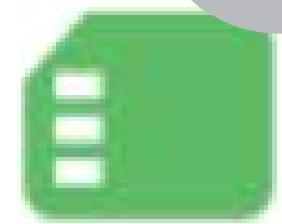


Body Camera Settings

83 %



70 % - Available



Body Camera Details

The **Body Camera Status** area displays the battery status of your Body Camera, as well as the memory usage details.

Tapping the drop-down arrow at the top of the **Body Camera Status** area will display the **Body Camera Settings**, which will be explained in the next page.

The icon in the top-right corner opens a number of menu options.

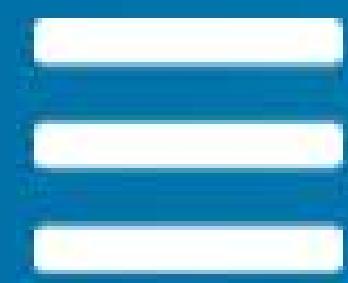
The icon opens a list of event notifications.



[View Snapshots](#)



[View Videos](#)



Body Camera Settings



Body Camera Settings 83% 70 % - Available



Body Camera Settings

Tapping the arrow at the top of the **Body Camera Status** area will show/hide the **Body Camera Settings**. The drop-down arrow is at the top of some other pages as well.

The 3 icons in the **Body Camera Settings** area are Covert Mode, Bluetooth, and GPS (from left to right), which will be displayed in grey when inactive. You cannot click on the icons to effect changes. To change these, go to the menu and choose **Body Camera Settings**.



[View Snapshots](#)



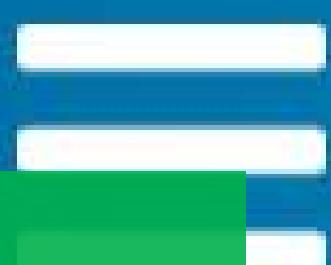
[View Videos](#)



FOCUS

Mobile App

3



Snapshots

You can take snapshots of what you see in the Body Camera feed at any time, even when a recording is in progress. Snapshots function as photo evidence in addition to the recorded videos.

Snapshots are captured when you tap the highlighted button. Once captured, snapshots are saved to the Body Camera's memory, and displayed in the **View Snapshots** list.

Live vi...

ON



Take Snapshot



Record Video



View Snapshots



View Videos



Videos

You can start recording from your Body Camera using the FMA whenever you feel the need for video evidence. The video display area displays the Body Camera's feed. Tap the highlighted button to start recording, and tap this button again to stop recording. Once recorded, videos are saved to your Body Camera's memory, and displayed in the **View Videos** list.

Live vi...



Take Snapshot



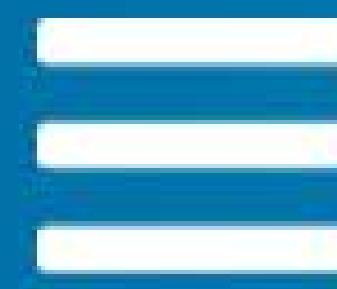
Record Video



View Snapshots



View Videos



Body Camera Settings

83 %



70 % - Available



View Snapshots List

Snapshots are saved as JPG files to your Body Camera's memory, and displayed in the **View Snapshots** list. You can access this list from here. Snapshots can also be accessed by tapping the icon in the top-right corner.

When the snapshots from your Body Camera are uploaded to the back office, your Body Camera's memory is cleared, and the list becomes empty.

Take Snapshot

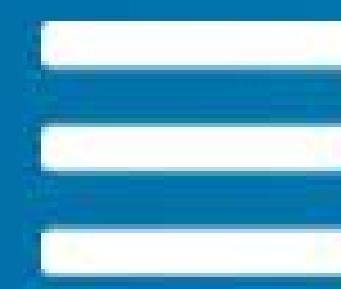
Record Video



View Snapshots



View Videos



Body Camera Settings

83 %



70 % - Available



View Videos List

Videos you record are saved to your Body Camera's memory as MP4 files, and displayed in the **View Videos** list. You can access the **View Videos** list by tapping here. Videos can also be accessed by tapping the icon.

When the videos are uploaded from the Body Camera to the back office, your Body Camera's memory is cleared. The **View Videos** list also appears empty.

Take Snapshot

Record Video



View Snapshots



View Videos



Body Camera Settings

83 %



70 % - Available



Take Snapshot

49.2358 -122.8955

Observe the Body Camera feed in the video display area. To take a snapshot, tap this button. You should hear a click sound, indicating that the snapshot has been taken.

Tap **View Snapshots** to access the snapshots list. The snapshots you captured will appear at the top.



Take Snapshot



Record Video

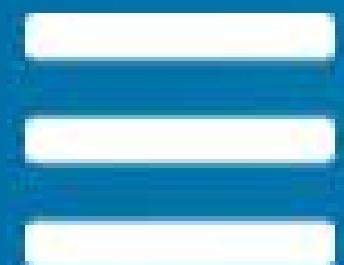


View Snapshots



View Videos

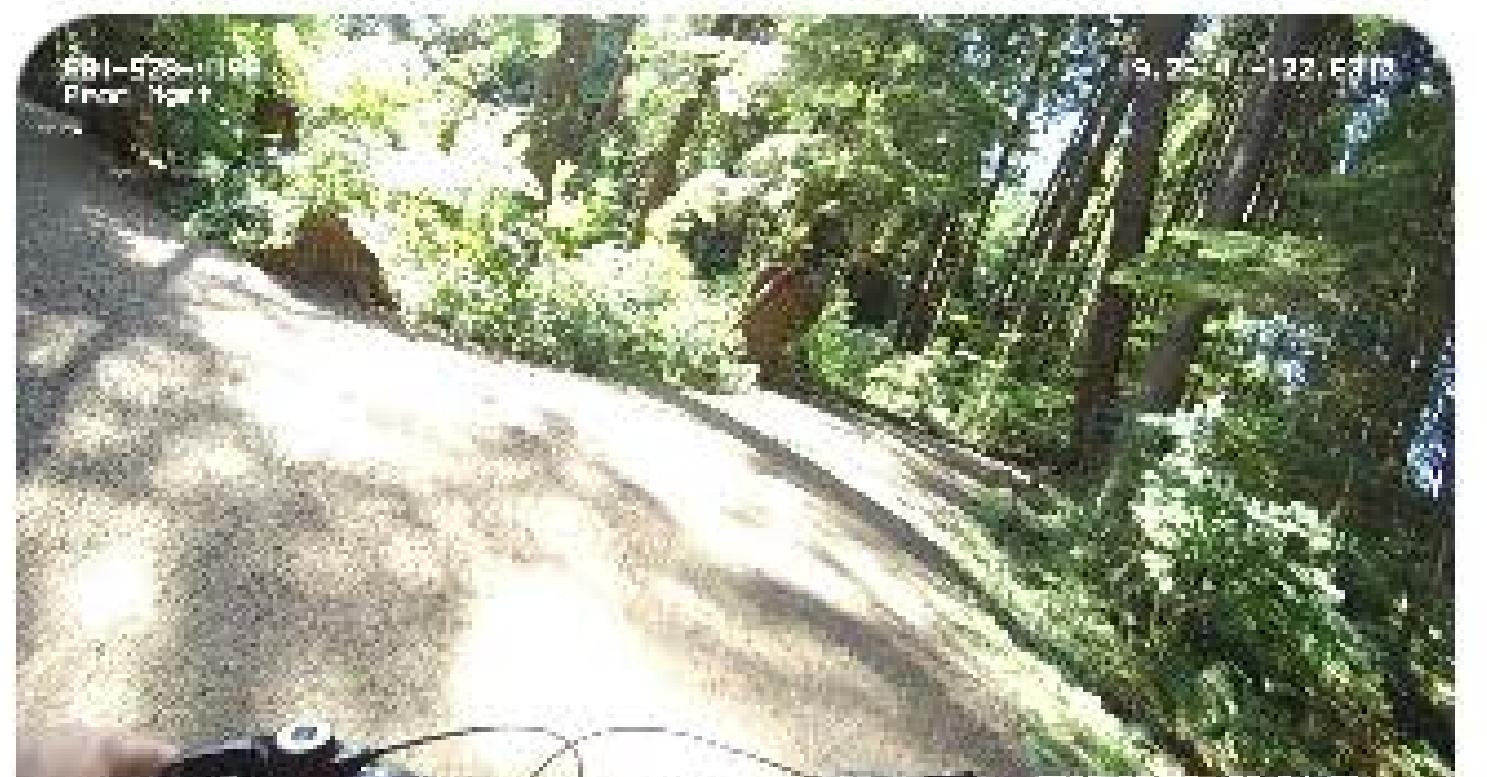
Snapshots



2023-07-08 / 10:08:19



2023-07-08 / 10:03:00



View Snapshots List

The snapshots captured by the Body Camera appear here. By default, FMA is displaying the grid format with a list of photo thumbnails. The list format is available by tapping the List icon in the top-right corner.



Date and Time



Sort Column

You can tap the Sort icon next to the column name to sort the column.

2023-07-13 / 16:41:...

2023-07-13 / 15:45:...

2023-07-13 / 15:45:...

2023-07-13 / 15:37:...

View Snapshot Properties

Tap a snapshot to see its properties.

2023-07-08 / 10:08:...

Snapshots Details

Snapshot Details

You'll see the name of the snapshot, the date and time it was taken.

For non-Nexus users, you will see the **Associate with an officer** button at the bottom. Tap the button to associate this snapshot with an officer (e.g. Partner).

Name

10081900.JPG

Date & Time

2023-07-08 10:08:20



Filter the Snapshot List

You can filter the snapshots list by tapping in the top-right corner. This way, only a subset of the full list of snapshots is displayed.

[2023-07-13 / 16:11:...](#)

[2023-07-13 / 15:45:...](#)

[2023-07-13 / 15:45:...](#)

[2023-07-13 / 15:37:...](#)

[2023-07-12 / 16:00:...](#)

[2023-07-08 / 10:08:...](#)



Filter the Snapshot List

Set a start date and an end date, and then tap **Apply**. You need not use both the fields to filter the list. For example, you can filter the list by using only **End date**.



Start date

End date

Cancel

Apply

2023-07-08 / 09:20:55

2023-07-08 / 09:19:35

Snapshots



Body Camera Settings



Filter the Snapshot List

Select the date and time, and tap **Ok**. Once you have set the date, tap **Apply**.

X 2023-07-06 00:00:00

End date

Cancel Ok

Tue Jul 11 20 56

Wed Jul 12 21 57

Thu Jul 13 22 58

Today 23 59

Sat Jul 15 00 00

Sun Jul 16 01 01

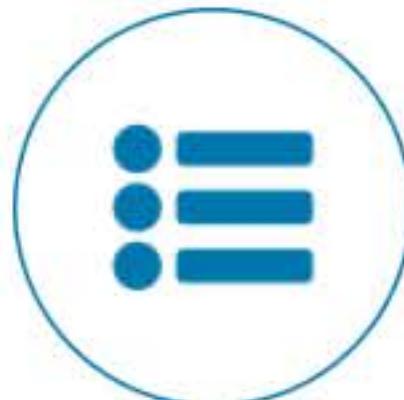
Mon Jul 17 02 02



Snapshots



Select



Enable Snapshot Selection

For non-Nexus users, you can use the **Select** button to enable snapshots selection for bulk association with a partner officer.

When you tap **Select** in the top-left corner, check boxes will appear next to snapshots.

Here, the snapshots are displayed in grid view.



2021-04-27 09:41:40



2021-04-27 09:41:40



Snapshots



6 Selected



2021-05-05 16:50:48



2021-05-05 16:50:42



2021-05-05 16:49:36



2021-04-27 09:41:40

Associate Snapshots

Now, tap the check boxes next to the snapshots that you want to associate. Next, tap **Associate with an officer**.

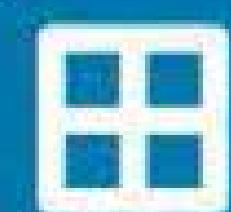


Associate with an officer

Snapshots



6 Selected



2021-05-05 16:50:48



2021-05-05 16:50:42

Provide Officer ID

In the **Enter officer ID** box, enter the ID of the officer with whom you want to associate the snapshots. Tap **Associate with an officer**.

Enter officer ID

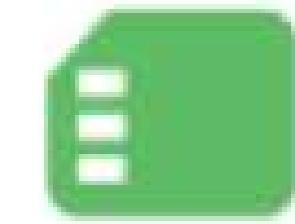
Officer ID

Associate with an officer



Body Camera Settings

83 %



70 % - Available



Record Video

Observe the Body Camera feed, and when appropriate, tap this button. The icon changes to: . This indicates the Body Camera is recording.

At the same time, the Body Camera will vibrate, blink the front LED, or do both, depending on your settings.



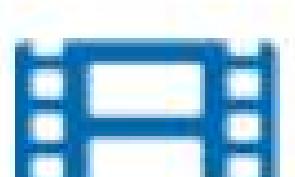
Take Snapshot



Record Video



View Snapshots



View Videos



Body Camera Settings

65 %

70 % - Available

Stop Recording

49.2350 -122.8952

When a video is recording, the **video recording** icon appears next to the **Live view** slider.

Recording can be stopped by tapping here. The icon will then change to , indicating that the recording has stopped.

Live vi...

ON



Video Recording



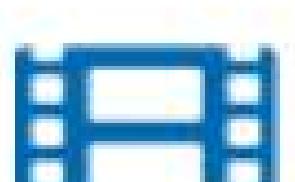
Take Snapshot



Stop



[View Snapshots](#)



[View Videos](#)



Body Camera Settings

83 %



70 % - Available



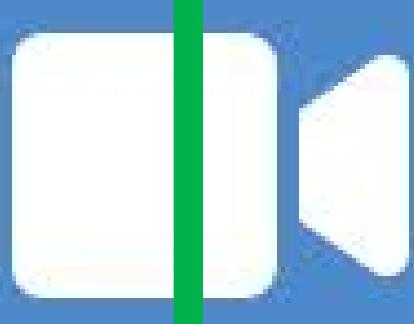
Access Videos List

The video you recorded appears at the top of the videos list.

Tap here to access this list. Videos list can also be accessed by tapping the **≡** icon.



Take Snapshot



Record Video



View Snapshots



View Videos

Videos



Date and Time ◆

Category ◆

2023-07-13 / 16:41:... speeding

2023-07-08 / 10:15:... speeding

2023-07-08 / 09:23:... 60 days retenti.

2023-07-08 / 08:31:... speeding

Videos List
The videos stored in the Body Camera's memory appear here. You can tap the Sort icon next to the column name to sort the columns. (For non-Nexus users, the **Category** column is shown as **Event**.)

You can also tap any video to edit its properties.

Video Detail

Video Properties

The video that you tapped starts playing. Now, you can edit its properties. Observe that **Name**, **Duration**, and **Start Time** cannot be edited.

Scroll up and down to see more properties. Notice that **Event/Category** is available as drop-down list.

Name

Duration

101504AA.MP4

00:14:55

Start Time

**2023-07-08 /
10:15:04**

Category

speeding

Save

Video Detail



Select an Event/Category

Take the example of **Event/Category**. The values for this property are populated in the back office your organization uses. That is why when you tap inside the box, a list of values appears. Scroll to find the value you are looking for, and select it.

Category

speeding

Save

Video Detail



Name

Duration

101504AA.MP4

00:14:55

Edit Properties

For other properties, you must enter the values manually. For example, for the property **Partner ID**, tap in the box, and type the value using your keypad.

Once done, tap **Save**.

speeding



Save

Filter the Video List



Use any of these filters to view a filtered list: **Event/Category**, **Start date**, and **End date**. Now tap **Apply**.

You need not use all the filters at the same time. For example, you can use only **Event/Category** to filter the list. **Select Event/Category** shows the list of possible Event/Category types in the back office. Select from the list, and tap **Apply**.

Filter

Category

Select
Category >

Start date

Cancel

Apply

2023-07-08 / 08:31... speeding

2023-07-07 / 18:07

Default



Select

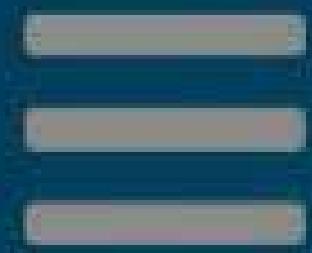


Enable Video Selection

For non-Nexus users, you can use the **Select** button to enable videos selection for bulk association with a partner officer.

When you tap **Select**, you will see check boxes next to the videos. At this point, you can select multiple videos.

2021-05-10 10:26:05



2 Selected

**Date and time****Event**2021-05-10 10:27:482021-05-10 10:27:462021-05-10 10:27:422021-05-10 10:27:39

Select Videos

Tap the check boxes next to the videos you want to associate. Here, filters are first applied, after which two videos are selected.

Finally, tap **Associate with an officer**.

**Associate with an officer**



2 Selected

Date and time **Event** 2021-05-05 16:59:18

Provide Officer ID

Now, use your keypad to enter the ID of the officer with whom you want to associate the snapshots.

Tap **Associate with an officer**.

 2021-05-05 16:58:04

Associate with an officer

Enter officer ID

 Officer ID**Associate with an officer**

Menu

Tap the  icon in the top-right corner of the Home page or other pages to open the menu.

Dashboard

View Snapshots

View Videos

Notifications 

Body Camera Diagn...

Body Camera Settings

Help

Take

Version 3.8

Logout 

Body Camera Settings



Covert
Mode



Body Camera Settings

Tap the **Body Camera Settings** in the menu to open the **Body Camera Settings** page. You can enable/disable the Covert mode on FOCUS X2 by toggling this switch.

The **Body Camera Settings** drop-down on the main page should reflect the current Covert mode status (as well as Bluetooth and GPS). The latter two cannot be changed via FMA.

Access Diagnostics

From the menu, tap **Body Camera Diagnosis**.

This initiates a diagnostic test in order to determine if the Body Camera is facing issues. For example, if there is an issue with upgrading the Body Camera's firmware, the diagnostic test will report that.

Notifications 3

Body Camera Diagn...

Body Camera Settings

Help

Take

View

Version 3.8

Logout →

Body Camera Diagnosis



Body Camera Diagnosis

Tap **START** to begin the Body Camera Diagnosis. FOCUS X2 now displays **test** on the LCD during this brief period as of v3.2.



A large, circular, blue button with a white double-line border. The word "START" is printed in large, white, sans-serif capital letters in the center of the button.

START

Body Camera Diagnosis



Success

Your Body Camera
hardware is operating

View Test Results

Once the test completes, the results are displayed here. In this example, no issues were reported. However, if the test reports issues, contact your administrator to see how to fix them. Once done, tap **OK**.



OK

Access Notifications

The  icon displays the notification count whenever new notifications are available. You can access notifications either by tapping this icon or by tapping **Notifications** from the menu options that appear after you tap  in the top-right corner. This opens a list of notifications, if any.

 View Videos

Notifications

3

Live vi

Body Camera Diagn...

Body Camera Settings

Help

Take



View

Version 3.8

Logout 

Notifications



Type Notification

Date and Time



Amplitude

**2023-07-08T16:11:
37Z**



Amplitude

**2023-07-08T16:17:
38Z**

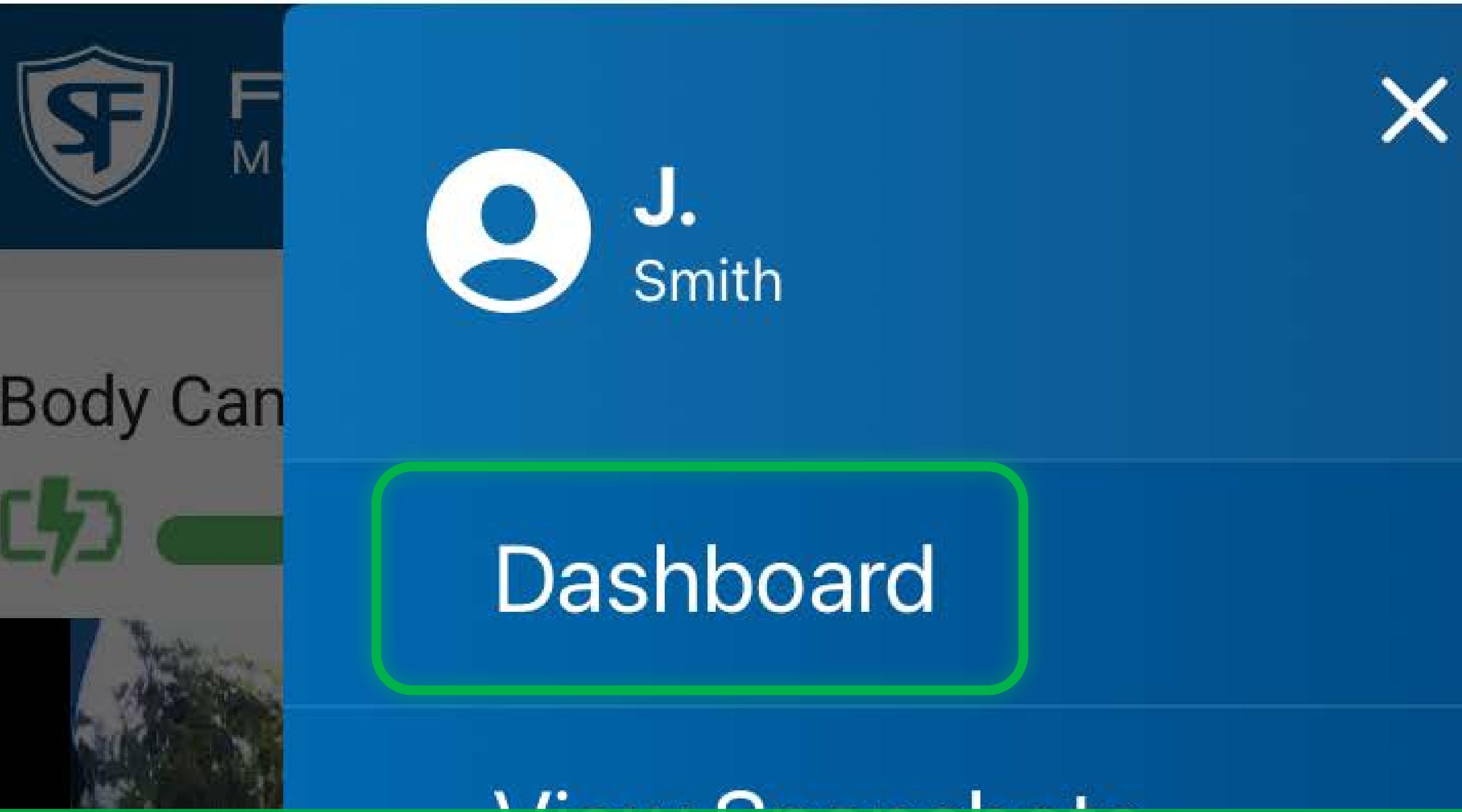


Amplitude

**2023-07-08T17:05:
33Z**

View Notifications

Notifications, if any, appear here. Examples of notification entries are “low battery” and “full memory”. You can tap the Sort icon next to the column name to sort the columns. If you tap on the notifications, there may be more detail available in a popup. In the case of the above notifications, it shows the G-force of the impact.



Other Menu Options

If you tap **Dashboard**, the FMA home screen will appear. Tapping **Help** opens the in-app help, which you are reading right now.

If you tap **Logout**, you will be logged out from FMA. This will also result in closing FMA.

Body Camera Settings

Help

Exit FMA

Tap **Accept** to close FMA. Please note that disconnecting from the FOCUS X2 will cause it to deactivate the X2 WiFi. If you log out, the FOCUS X2 will no longer display **FMA WiFi** and will briefly show **AP Off**.

If you want to reconnect from FMA, you may need to re-enable the WiFi AP on FOCUS X2 first.

Exit FMA



Are you sure you want to exit
the FOCUS Mobile App?

Cancel

Accept