KOK CHEN, CHAN

CHAOYANG DISTRICT, BEIJING · 0086 185 4891 5227

Kokchen2014@outlook.com | www.linkedin.com/in/chankokchen

Hard-working, Detail-oriented, Self-motivated | Data Analyst with 3 years of experience interpreting and analyzing data in order to drive successful business solutions. Excellent understanding of business operations and analytics tools for effective analyses of data.

EXPERIENCE

FEB 2017 – PRESENT

DATA ANALYST, HNA GROUP CO., LTD. (FINTECH DIVISION) – BEIJING, CHINA

Organizing data of financial product platform (JBH.com- 90+billion yuan of total value of transactions) and fixing data-related problems

- Created repayment status dashboard (involved 20+billion yuan of financing project) by using Yonghong BI tool, to demonstrate executive leadership the business conditions, patterns and predictions (JBH BI Project)
- Resolved ineffective data processing issues by communicating with programmers, engineers and department leaders. For example, refined the scheduling tasks and reorganized unstructured dataset (JBH BI Project)
- Resolved potential data accuracy conflicts by designing an excel spreadsheet to manage data fields description where previously remembered by human mind and shared with team members
- Modified "The Rules and Regulations of Data Use" to prevent data leakage and minimize unpredictable data information risks. The Rules and regulations have been implemented in JBH division

SEPT 2016 – DEC 2017

VENDORS MANAGEMENT, HNA GROUP CO., LTD. (FINTECH DIVISION)- BEIJING, CHINA

Served as IT vendor supervisor role for IT department (JBH.com)

- Introduced multiple IT top tier outsourcing company which including Pactera and iSoftStone to ensure smooth project delivery
- Managed 100+ outsourcing IT workers with introducing employee management application (WorkTrans), improved traditional inefficiency way of management
- Reduced 3% of outsourcing costs by forming a fair and healthy competitive environment for outsourcing company
- Turned around an ineffective outsourcing IT worker recruitment process by communicating with project managers and technical leaders, and produced "Outsourcing IT Worker Recruitment Process Guide".

APR 2015 – MAR 2016

QUALITY ASSURANCE, THETA SERVICE PARTNET SDN. BHD. – KUALA LUMPUR, MALAYSIA

Served as quality control role for Loan Origination System (well-known system in banking industry)

- Developed an automation testing program for Singapore DBS Bank Loan Origination System (SGLeaps Project) by using Sahi tool to reduce the testing workload
- Communicated with business users, programmers and product manager to ensure the system built as expected
- Designed test cases that cover multiple scenarios by using excel spreadsheet to improve the accuracy and transparency (INLeaps Project)
- Aided other teammates with their test cases to ensure all test scenarios were tested in a time manner

EDUCATION

OCT 2015

BACHELOR DEGREE (HONS) OF INTERNET TECHNOLOGY, TUNKU ABDUL RAHMAN UNIVERSITY COLLEGE

- Graduated with merit and scored GPA 3.38
- Final Year Project: Developed an iOS mobile application (Langkawi App), it's a real-life project where it is trying to improve the old school advertising approach in tourism industry

SKILLS

- Programming (PHP, JavaScript, HTML, CSS, Python, C)
- Mobile Programming (iOS- Swift)
- Database (MySQL, DB2, Postgres)
- Microsoft (Excel, Word, PowerPoint, Outlook)
- others (Django2, Sahi, Jira, Github, DigitalOcean, Parse)

LANGUAGES

- Mandarin
- English
- Cantonese
- Malay

CERTIFICATION

APR 2017

PRINCE2, FOUNDATION CERTIFICATE IN PROJECT MANAGEMENT

License 5981748

MAR 2020

DJANGO 2 & PYTHON, THE ULTIMATE WEB DEVELOPMENT BOOTCAMP

Online course